

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001341	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/01/2019
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NAME OF PROVIDER OR SUPPLIER INTEGRITY HC OF BELLEVILLE	STREET ADDRESS, CITY, STATE, ZIP CODE 727 NORTH 17TH STREET BELLEVILLE, IL 62226
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Annual Licensure and Certification Survey	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210d)1) 300.1210d)2) 300.1210d)3) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 03/22/19
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S9999	<p>Continued From page 1</p> <p>care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <ol style="list-style-type: none"> 1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered. 2) All treatments and procedures shall be administered as ordered by the physician. 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record. <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, record review and interview, the facility failed to assess, provide and medicate for pain for 4 of 4 residents (R96, R39, R45, R86) reviewed for pain management in the sample of 50. This failure resulted in R96's pain level rising to a "10" on a 1/10 scale causing him difficulty to actively participate in his rehabilitation after a severe motor vehicle accident in January 2019.</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>Findings include:</p> <p>1. R96's Minimum Data Set (MDS) dated 1/23/2019 documents a BIMS (brief interview for mental status) score of 14, which is cognitively intact with decision making. The MDS documents R96 is nonambulatory and requires extensive assistance with bed mobility and all ADL's (activities of daily living) except eating. The MDS documents R96 has limited range of motion to both lower extremities.</p> <p>R96's Care Plan, dated as revised 1/24/2019, documents diagnoses, in part, as Displaced Transverse-Posterior Fracture of Right Acetabulum, Fracture of parts of Lumosacral Spine and Pelvis, Fracture of Nasal Bones, Collapsed Vertebra-Thoracolumbar Region, Collapsed Vertebra Lumbar Region, Pneumothorax, Laceration of the Scalp and Spleen, Displaced Comminuted Fracture of Shaft of Left and Right Femur, Collapsed Vertebra of Sacral and Sacrococcygeal Region.</p> <p>On 2/24/19 at 10:24 AM R96 stated, "My pain medication isn't working. After about an hour or an hour and a half it wears off. They doubled it, and it still doesn't work." R96 was lying in bed. He reported his surgical sight to the right hip had become infected after admission to the facility, and he had to return to the hospital for treatment and further surgery. R96 removed the sheet covering his hip revealing a 10 inch surgical site with numerous sutures and steri-strips. R96 moaned and grimaced during movement in the bed.</p> <p>On 2/24/2019 at 1:00 PM, R96 stated, "I have another hour to wait for my pain medication. My pain scale is at a '7'. I was hit by a semi truck on</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>1/05/2019. I had 37 broken bones in my ribs, lumbar spine and pelvis. My nose was broken. When I arrived, I was taking Oxycodone 10 mg (milligram), Fentanyl patch every 72 hours. I puked yesterday 3 times because I was in so much pain. It was a '10'. I'm not on Fentanyl now. I only had those one time orders twice because they didn't have my Oxycodone here. I asked the nurse and she told me (V25, Physician) said no. The nurse (V11, Licensed Practical Nurse) has been trying to help me. I've had no good pain management since I've been here. I can't sit up straight. The therapist said I can't participate in therapy until I get my pain under control. I've been in bed for 5 weeks. They told me (V25) must be afraid I'll get addicted. They don't ask me my pain scale." At that time, R96 turned himself very slowly from the left to the right side, moaning and grimacing.</p> <p>R96's Physician's Order Sheet (POS) for 1/2019 documents he was admitted to the facility on 1/11/2019 with an order for the pain medications: APAP (Acetaminophen) 500 mg (milligram), 2 by mouth every 6 hours and Oxycodone 10 mg, one by mouth every 4 hours PRN (as needed).</p> <p>The Nurses Note, dated 2/06/2019 at 8:50 AM documents R96 was sent by ambulance to the hospital. The Nurses Note, dated 2/11/2019 at 4:37 PM, documents R96 returned to the facility. The Note documents, in part, "(V25) notified, POS faxed to pharmacy." The POS after readmission, dated 2/12/2019, documents a one time order of Fentanyl 25 mcg today. The Medication Administration Record for 2/2019 documents R96 received the Fentanyl patch on 2/12/2019 at 12:00 PM. There is no documentation or assessment related to R96's pain in the Nurses Notes or on the MAR for</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>2/12/19 dose of Fentanyl.</p> <p>R96's Pain Questionnaire, dated 2/12/2019, documents a score of "8", indicating a comprehensive pain assessment is needed. No Comprehensive Pain Assessment could be located in R96's clinical record.</p> <p>R96's POS (Physician's Order Sheet) for 2019 documents an order for "Fentanyl-25 mcg (microgram)/Hour, apply 1 patch every 3 days, chart and rotate site."</p> <p>R96's Medication Administration Record (MAR) for 2019 documented an order dated 2/19/19, "Fentanyl 25 mcg, one dose apply." There was no pain assessment documented on the back of the MAR. There was no follow-up of its effectiveness documented on the back of the MAR. There is no documentation where the transdermal patch was applied or when it was removed. There is no documentation in the Nurses Notes of R96's pain level on 2/19/2019.</p> <p>The Review of Discharge Summary for R96, dated 2/11/2019, documents, in part, "Internal fixation of a comminuted left sacral ala fracture with 2 screws, mild persistent widening of the right sacro-iliac joint. Unchanged fixation of a right acetabular fracture and a left superior pubic ram fracture. Comminuted and displaced fractures of the right superior and inferior pubic rami. Poly trauma following a truck versus pedestrian accident complicated by pelvic and lumbar fractures as well as splenic lack and right pneumothorax. Patient has presumed surgical site infection now s/p (status post) I&D (Incision and Debridement) on 2/7/19 without evidence of deeper involvement of the joint or hardware. Non-weight bearing bilateral lower extremities.</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>Slide board for transfers only. Out of bed to chair at least three times a day. DVT (deep vein thrombosis) prophylaxis. Lovenox injections once daily for 2 weeks."</p> <p>The PO for R96, dated 1/14/2019, documents, "Fentanyl patch 25 mg patch to skin every day." V25's PO (Physician's Order), dated 2/15/2019 documents, "Increase Norco to 5/325 X 2 tabs (tablets) q (every) 4 hours PRN related to pain." The PO dated 1/14/2019 documents "Fentanyl patch 25 mg patch to skin every day."</p> <p>On 2/28/2019 at 1:50 PM, V22 (Lead Pharmacy Consultant) stated, "His (R96's) Norco (Hydrocodone/APAP) was sent 2/23/2019 of 30 tabs, and sent again on 2/25/19 of 30."</p> <p>R96's MAR for 1/2019 documents he received a Fentanyl Patch 25 mcg on 1/15, 1/24, and 1/30/19. There is no documentation R96's pain was assessed, where the patch was applied or when it was removed. The 1/19 MAR also documents R96 received Oxycodone 10 mg PRN over 35 times from 1/12/2019 through 1/31/2019. The back of the MAR only documents the PRN doses were given to R96 on 1/14/19 twice for "Fracture pain in legs", once 1/15 for fracture pain, 1/20 twice for "whole body pain" and once on 1/21/19 for "pain all over." There is no follow-up for the effectiveness for these doses of narcotic pain medication.</p> <p>R96's MAR for 2019, documents, in part, he received Hydrocodone/APAP (Norco) 5/325 mg 1 to 2 tabs by mouth every 4 hours twice on 2/13, 3 times 2/14, once 2/5, once 2/16, 3 times 2/18, none on 2/19, 2/10, 2/21, twice 2/22/2019, once 2/23, 3 times 2/24, twice 2/25 and once on 2/26/2019. The back of R96's MAR for 2/2019</p>	S9999		

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S9999	Continued From page 6 only documents the "Norco" was given 2/16 once for "generalized pain", 2/22 once for "generalized pain", once 2/23 for "pain generalized and once 2/25/2019 for body pain. During these administration times, there is no pain assessment for level of pain documented for R96. R96's Controlled Substance Log is dated as received 2/23/2019 of 30 tablets with none used and another Controlled Substance Log dated as received 2/23/2019 of 30 doses, with 5 doses remaining on 2/26/2019 at 6:00 AM. V25's Physician Progress Notes, dated 1/17/2019, fails to address or document R96's level of pain. V25 could not be reached for comment after multiple attempts. R96's Care Plan, dated as revised on 1/23/2019, documents, in part, "Is at risk for pain related to diagnosis; multiple pelvic fractures and vertebra fractures, fractures of the left and right femur. Administer medication as per MD (medical doctor) orders, Notify MD/NP (Nurse Practitioner) if pain medication is not effective. Assess location, duration, intensity and frequency of pain, observe for signs and symptoms of pain or discomfort such as moaning, yelling, crying, favoring a body part, rocking, rubbing a body part, wringing hands or facial grimacing. Pain assessment every 3 months and PRN. Use pain scale to identify pain level and intensity." On 2/28/2019 at 3:30 PM, V28 (Physical Therapy Assistant/PTA) stated, "I see (R96) is scheduled 3 or 4 times a week. I only have him for 30 or 40 minutes. We kind of sit and he'll shift his weight. He can only put so much pressure on his arms and can't sit on his buttocks due to the pain."	S9999			

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S9999	<p>Continued From page 7</p> <p>On 2/28/2019 at 3:45 PM, V29 (Occupational Therapy Assistant/OTA) stated, "I talked to him (R96) this morning after his orthopedic appointment. He said the ortho told him he has 6 obvious fractures in his pelvis. He said he's got 8 more weeks before he can bear weight on his legs. The fractures are through his tailbone. You can see he's in pain when holding himself up with his arms. His pain shoots up through his groin. He complains less in bed. It was really bad after the accident first happened. The Orthopedist gave him a tramadol prescription to help with the break through pain. When he went to the hospital with the infection, he came back with only Hydrocodone. We are trying to get something for him from V25 and so was the DON (V2). Multiple people did. He said today the Tramadol helps, but he needs something extra to have before therapy for when he is moving. We've met with resistance with V25."</p> <p>The PO dated 2/27/2019, for R96 has an order, for Tramadol 50 mg po q 6 hours from V30 (Orthopedic Physician Consult) for break through pain.</p> <p>2. The MDS for R39, dated 1/01/2019 documents a BIMS score of 15, which is cognitively intact with no problems with decision. The POS for 2/2019 documents R39 has the diagnoses of Neuropathy and Chronic Pain. The POS for 1/2019 documents he has orders for the scheduled pain medications: Naprosyn 500 mg by mouth X 14 days for pain, Gabapentin 900 mg every 8 hours, Hydroco/APAP 7.5-325 mg by mouth every 4 hours and the PRN (as needed) Ibuprofen 600 mg by mouth every 6 hours as needed.</p> <p>R39's MAR for 1/2019 has no documentation R39</p>	S9999			

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S9999	<p>Continued From page 8</p> <p>was given the Naprosyn on the evening dose of 1/6, 1/17 and 1/18/2019. There is no documentation R39 received the 6:00 AM complete dose of Gabapentin 900 mg on 1/01, 1/14, 1/16, 1/21, and 1/22/2019. There is no documentation R39 received the 6:00 PM complete dose of Gabapentin on 1/02, 1/03, 1/09, 1/10, 1/16, 1/20, 1/21, 1/22, 1/24 and 1/30/2019.</p> <p>R39's MAR for 1/2019 has no documentation R39 received the prescribed doses of Hydroco/APAP 7.5-325 mg on 1/02, 1/08, 1/07, 1/08, 1/20, 1/21, 1/22 and 1/25 through 1/30/2019. There is no documentation of why he failed to receive the medication anywhere on the MAR, including on the back of each page of the MAR.</p> <p>R39's MAR for 1/2019 fails to document the reason for the PRN dose of Ibuprofen 600 mg on 1/07 and 1/09/2019, the pain scale or if the medication was effective.</p> <p>R39's MAR for 2/2019 has no documentation R39 received the complete dose of Gabapentin 900 mg at 6:00 AM on 2/01, 2/06, and 2/20/2019. The MAR for 2/2019 has no documentation R39 received the complete 2:00 PM dose of Gabapentin 900 mg on 2/02, 2/17 ad 2/20/2019.</p> <p>R39's MAR for 2/2019 has no documentation R39 received the 5:00 PM dose of Hydroco/APAP 7/5-325 mg on 2/14 and 2/16/2019. There is no documentation R39 received the 9:00 PM dose of Hydroco/APAP on 2/05, 2/11 and 2/24/2019. There is no documentation on the MAR that R39 received the 1:00 AM dose of Hydro/APAP on 2/01, 2/09, 2/24 through 2/25/2019. There is no documentation R39 received the 5:00 AM dose of Hydroco/APAP on 2/01, 2/06, 2/09, 2/12, 2/13, 2/15 through 2/19, 2/22, 2/23 and 2/24/2019.</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>There is no pain assessments or followup for the effectiveness of this narcotic pain medication documented as well.</p> <p>On 2/24/19 at 11:10 AM, R39 stated, "I've been out of my narcotic pain medication for up to 3 days. I have pain in my hands and feet." On 2/27/19 at 3:49 PM, R39 stated, "They finally got me my Narco just 2 hours ago. My pain level was at a 10. My whole body hurt. At 3:30 last night the nurse (V32/LPN) said she had no pain pills for me, and there was nothing in the E-kit. (emergency kit)."</p> <p>R39's Care Plan, dated as revised 2/23/19, documents, in part, "Is at risk for pain related to the diagnoses of Diabetic Neuropathy and Chronic Pain. Administer medication per MD (medical doctor) orders. Monitor for side effects and effectiveness. Assess and document the frequency and intensity pain symptoms. Use the resident's verbal reports and staff's clinical judgement for the assessment."</p> <p>On 2/28/19 at 1:50 PM, V22 (Lead Pharmacist Consultant) was called. V22 stated, "His Norco was last sent 1/23/2019, a quantity of 60. It was sent again on 2/27/2019 for 60."</p> <p>3. The MDS for R45 dated 1/04/2019, documents a BIMS score of 15, which is cognitively intact. R45's EHR (electronic health record) documents diagnoses, in part, as Psoriatic Arthritis, and Pain in Left Knee.</p> <p>R45's Comprehensive Pain Assessment, dated 1/09/2019 documents R45 has a daily pain level at a minimum of "5" in the right knee, left knee, and right wrist intermittently. R45's Pain Questionnaire, dated 2/10/2019, documents R45</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>is alert and has daily pain.</p> <p>On 2/24/19 at 12:04 PM, R45 stated, "I've been out of Vicodin for 5 days now. They are offering me Tylenol. When I get up and walk around I hurt due to psoriatic arthritis."</p> <p>On 2/26/19 at 8:00 AM, V18 (LPN) stated, "The pain assessments are documented on the back of the MAR." The PO (physician's order) for R45, dated 1/16/19 and signed by V27 (Nurse Practitioner/NP) documents, "Norco 7.5/325 mg one by mouth every 6 hours for pain." R45's MAR's for 12/18, 1/19 and 2/19 have no documentation of assessments of pain level prior to or after giving Hydroco/APAP 7.5/325 mg as ordered PRN.</p> <p>On 2/26/19 at 10:55 AM, R45 stated, "My pain level is at a 7 in my knees and my hips. I asked for Vicodin last night and they told me it hasn't come yet. It was V33 (LPN). He didn't offer me anything else. Tylenol doesn't touch the pain. I had trouble sleeping for the last 4 or 5 days. I do take Ibuprofen. It keeps the neuropathy in my feet quiet. I took it last night. I toss and turn. It kind of wears you out."</p> <p>On 2/26/2019 at 11:00 AM, V26 (LPN) checked med cart for R45. V26 stated, "No Hydrocodone/APA 7.5-325 mg tablets were available. The pharmacy just told me they just received a script for (25), and they are sending it over by noon today." R45's MAR for 2/19 documents his last dose was on 2/11/19 at 8:00 PM. This dose was verified by V26.</p> <p>On 2/28/19 at 1:15 PM, R45 stated, "I still don't have my pain medication. I don't know what's going on."</p>	S9999		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S9999	<p>Continued From page 11</p> <p>On 2/28/19 at 1:41 PM, V22 (Pharmacist) stated, "(R45) doesn't have a script for Norco to refill. The last Norco was sent 1/16/2019. We have sent out notices to sign a refill order to (V25) on 2/26/2019. We have not gotten any complaints. I talked to my supervisor about this, and no issues have been reported. The (facility) Pharmacist (V24) said the nurse would have to bring it to her (V24) attention if there was a problem. I got a note from January that the NP wrote a script on 1/16/2019."</p> <p>On 2/28/19 at 2:00 PM, V12 (Care Plan Coordinator) stated, "(V25) swears he sent the pharmacy a signed script for (R45) the day before yesterday. I asked V11 (LPN) if it (Norco) came in, and she said it wasn't here. (V25) was supposed to come here today, and he called and cancelled. He told me to text him again and when he got home this evening, he would refax it to the pharmacy. I also asked him to fax it to the facility. The problem is (V25's) NP (V27), used to come here. She quit coming to nursing homes. He wants to do the building himself. He's over extended. The nurses come to me when they are not getting prescriptions signed from (V25). He has every resident in this facility but 2".</p> <p>R45's current Care Plan, dated as revised 2/06/2017, documents, in part, "Is at risk for pain related to diagnoses Psoriatic Arthritis, Crohn's Disease and GERD (gastro enteritis reflux disease). Administer pain medications as ordered. Evaluate the effectiveness of pain interventions, Is able to call for assistance when in pain, reposition self and ask for medication, tell you how much pain is experienced, and tell you what increases or alleviates pain."</p>	S9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001341	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/01/2019
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S9999	<p>Continued From page 12</p> <p>4. R86's POS for January 2019 documents in part diagnoses of wedge compression fracture of first thoracic vertebra, Atrial Fibrillation, Scoliosis and Congestive Heart Failure.</p> <p>R86's MDS dated 01/15/2019 documents a BIMS score of 15 out of 15 (cognitively intact).</p> <p>On 02/26/2019 at 9:37 AM, R86 stated, "I do not always get my pain medication; they are always running out of it. I am supposed to get it 4 times a day."</p> <p>R86's POS January 2019 document R86 was prescribed (2) 50 mg tramadol tablets with a start date of 11/21/2018, 4 times a day, 8:00 AM, 12:00 PM, 4:00 PM, 8:00 PM. Acetaminophen 2 tablets (650 mg) by mouth every 4 hours as needed.</p> <p>R86's Care Plan with an initiated date of 10/16/2018 documents "(R86) is at risk for pain related to his diagnosis of atrial fibrillation, scoliosis and congestive heart failure." R86's Care Plan also documents "Administer medication as per Physician Orders. Notify Physician if medication is not effective."</p> <p>R86's MAR documents tramadol was not given on 02/13/2019, 02/14/2019, 02/15/2019. MAR for 01/2019 document no pain assessment before or after medication administration for 01/10/2019, 01/16/2019, 01/17/2019 and 01/24/2019. January and February's MAR is blank on the other side and there are no charting codes documented.</p> <p>The Facility's Pain Management Policy (2015) documents in part, "Purpose: To facilitate resident independence, promote resident comfort and</p>	S9999		
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S9999	<p>Continued From page 13</p> <p>preserve resident dignity. The purpose of this policy is to accomplish that mission through an effective pain management program, providing our residents the means to receive necessary comfort, exercise greater independence, and enhance dignity and life involvement. General Guidelines: The facility will achieve these goals through</p> <ul style="list-style-type: none"> - Promptly and accurately assessing and managing pain to the greatest extent possible - Encouraging residents to self-report pain - Aggressively assessing pain in non-verbal and cognitively impaired residents - Optimizing the resident's ability to perform activities of daily living <p>(B)</p>	S9999		
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