

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001226	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/11/2019
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NAME OF PROVIDER OR SUPPLIER BROTHER JAMES COURT	STREET ADDRESS, CITY, STATE, ZIP CODE 2508 ST. JAMES ROAD SPRINGFIELD, IL 62707
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Z9999	<p>FINDINGS</p> <p>Statement of Licensure Violations:</p> <p>350.620 350.1210 350.1220j) 350.1230d)1) 350.3240a)</p> <p>Section 350.620 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually.</p> <p>Section 350.1210 Health Services</p> <p>The facility shall provide all services necessary to maintain each resident in good physical health.</p> <p>Section 350.1220 Physician Services</p> <p>j) The facility shall notify the resident's physician of any accident, injury, or change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days.</p>	Z9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	
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Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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Z9999	<p>Continued From page 1</p> <p>Section 350.1230 Nursing Services</p> <p>d) Direct care personnel shall be trained in, but are not limited to, the following:</p> <p>1) Detecting signs of illness, dysfunction or maladaptive behavior that warrant medical, nursing or psychosocial intervention.</p> <p>Section 350.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) (A, B)</p> <p>These Requirements are not met as evidenced by:</p> <p>Based on record review and interview, nursing failed to provide adequate and prompt medical care for 1 of 3 individuals in the sample (R1) and 3 individuals outside the sample (R8, R15 and R16) who were transferred to local hospitals emergency rooms and admitted for treatment of Sepsis. R1 then expired while a patient in the hospital. Nursing failed to:</p> <p>1. Assess and monitor individuals for signs/symptoms of infections and/or worsening conditions (R1, R8, R15 and R16).</p> <p>2. Identify signs/symptoms of illness and worsening condition prior to hospitalization for Sepsis (R1, R8, R15 and R16).</p>	Z9999		
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Z9999	<p>Continued From page 2</p> <p>3. Document nursing assessments including vital signs (R1, R8, R15 and R16).adequately and monitor residents for signs/symptoms of infection and/or worsening condition including vital signs (R1, R8, R15 and R16).</p> <p>4. Follow physician orders including General Standing Orders (R1, R8 and R15).</p> <p>5. Follow Facility's Nursing Policies and Procedures: Significant Change in Condition Policy, Documentation of Change in Condition Policy, Charting Policy and Medication Administration Guidelines Policy.</p> <p>These failures resulted in R1, R8, R15 and R16 being transferred to local hospitals emergency rooms and admitted for treatment of Sepsis. R1 then expired while a patient in the hospital.</p> <p>Findings Include:</p> <p>Significant Change in Condition Policy revised 1/23/17 documents, "Immediate notification of medical emergencies to the attending physician and the Director of Nursing may include: "Onset of temperature of 100.4 degrees or higher with or without symptoms."</p> <p>Documentation of Change in Condition Policy revised 2/6/17 documents, "4. Nurse will notify the physician of the change of condition, nursing assessment, and any treatment provided. Document any physician orders received upon this notification in the clinical record. 7. Nurse will continue charting on the resident's condition change every shift until the resident is free of symptom for three consecutive shifts."</p>	Z9999		
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Z9999	<p>Continued From page 3</p> <p>Charting Policy dated 10/7/16 documents, "All services provided to the resident, or any changes in the resident's condition, shall be recorded in the resident's medical record."</p> <p>General Standing Orders (undated) document, "Notify MD (Medical Doctor) with fever of 100.4 or higher." The General Standing Orders do not address Blood Pressure Parameters, Oxygen Saturation Parameters or Pulse parameters.</p> <p>Medication Administration Guidelines Revised 9/14/18, documents, "6. Temperature of resident will be recorded daily until Antibiotics are completed."</p> <p>An Inservice Training Record dated 11/7/18 titled, Notification Reference for DSP's (Direct Support Person), documents, "Abnormal vital signs: Temp above 100.4; Pulse below 50 or higher than 120; B/P (Blood Pressure) Greater than 180 or less than 90: Notify the nurse immediately."</p> <p>A. An Individual Data Sheet last updated 07/10/18 shows R1 was a 57 year old male with diagnoses which include Severe Intellectual Disability and Down Syndrome.</p> <p>R1's Medical Record review shows an email (electronic message) written by E7, Licensed Practical Nurse (LPN), on 01/25/19 at 12:13pm to Z1, Medical Professional, which reads, "Subject (R1) B/P (blood pressure) 140/88, (pulse) 88, (respirations) 18, Temp(erature) 102.9. Please advize (sig). Thanks."</p> <p>On 01/25/19 at 12:20pm, Z1 emailed back, "Give Tylenol for fever and cont (continue) to monitor. Push fluids. If tachycardia or hypertension</p>	Z9999		
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Z9999	<p>Continued From page 4</p> <p>develops, send to ER (Emergency Room)."</p> <p>On 01/25/19 at 12:29pm, E7 emailed Z1 stating, "I forgot to mention 02 (oxygen saturation) running 85% on RA (room air)."</p> <p>On 01/25/19 at 2:34pm, Z1 emailed back with an order, "Get CXR (Chest X-Ray)."</p> <p>After Z1's 1/25/19 order at 12:20pm, the following nursing notes and vital signs were documented:</p> <p>01/25/19 at 2:21pm a Nurses Note states, "Temp(erature) decreased to 101.0 P (pulse) 77, will continue to monitor prn (as needed) medication given for temp." No blood pressure was documented to assess for hypertension.</p> <p>On 01/26/19 at 8:23am, documentation shows the following vital signs: Temperature 96.2, pulse 70, oxygen saturation 94%, respirations 15, blood pressure 122/64.</p> <p>01/26/19 at 1pm there is a Nurses Note which is documented, "(R1) stood up from couch and slipped down to floor. Resident stated he had no pain when assessed from head to toe. (Physician) and guardian notified." No vital signs were documented to assess for tachycardia or hypertension / hypotension.</p> <p>A T-Log Note entered on 01/28/19 at 11:51pm (backdated after R1's hospitalization) states on 01/26/19 at 9:00pm, "(R1) was sitting in tv room in recliner. Took meds well with a glass of koolaid. Resident was afebrile at 98.4, lung sounds are clear, BP 110/64 - 72 - 18 - 92% RA."</p> <p>01/27/19 at 12:00am a Nurses Note states, "(R1) had a temp of 99.0F at 9pm; he was given 1</p>	Z9999		
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Z9999	<p>Continued From page 5</p> <p>tablet of 500 mg Tylenol at that time and at 10pm his temp was 98.7." No blood pressure or pulse was documented to assess for tachycardia or hypertension.</p> <p>A T-Log note entered on 01/28/19 at 11:55pm (backdated after R1's hospitalization) states on 01/27/19 at 9:00am, "(R1) in bed sleeping. Woke up and took morning pills with a glass of juice and laid back down. Slept thru (sig) breakfast. Resident afebrile at 97.5, lung sounds are clear." No blood pressure or pulse was documented to assess for tachycardia or hypertension.</p> <p>Vital signs on 01/28/19 at 5:00am were documented as "98.8 temperature, pulse, 62, oxygen saturation 96%, respirations 16, blood pressure 79/52." There is no additional documented nursing assessment, note or call to R1's physician regarding his hypotensive state.</p> <p>A Nursing Note dated 01/28/19 at 1:44pm states, "Resident lying in bed, skin pale color, T 100.1, B/P 100/56, P 68, R 22, SPO2 88%, 2L (oxygen) started, resident confused and had urinated on the floor which is not a usual behavior, sent to ER and notified PCP (primary care physician) that he was sent."</p> <p>E3, LPN, was interviewed on 02/14/19 at 10:21am and confirmed she was the one that had sent R1 to the hospital on 01/28/19. E3 stated she had not been informed of R1's low Blood Pressure of 79/52 at 5:00am that date. E3 stated that the Direct Support Providers came to her while she was passing morning medication and stated R1 didn't feel well. E3 stated she stopped her medication pass to check on R1 as she recalled he was ill on Friday during her shift.</p>	Z9999		
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E3 stated when she arrived to R1's room, he was "pale, shivering, shaking, had an increased temperature" and she "could tell he didn't feel well". E3 stated she felt R1 needed to go to the Emergency Room so she emailed the physician but then decided it was too urgent so proceeded with sending him to the hospital and then notified the physician.

E3 recalled R1's temperature started on Friday, a Chest X-Ray was ordered and she wrote the order from the medical professional on the report sheet for the next shifts (Tylenol for fever, continue to monitor. Push Fluids and send to ER if tachycardia or hypertension develops).

E3 stated she intended to send R1 to the emergency room via wheelchair in a company van with one Direct Support Provider driving him. E3 was asked if she knew why R1 fell in the parking lot according to ED notes. E3 was not aware. E3 was asked why she didn't call 911. E3 stated it was her opinion R1 could go to ED via wheelchair in the van. R1's oxygen saturation upon admission to the ER was 70% and his blood pressure was 61/44 according to an ER report dated 1/28/19

E4, Direct Support Provider, was interviewed on 02/14/19 at 11:45am and confirmed she drove R1 to the Emergency Room on 01/28/19. E4 was asked to describe R1's condition. E4 stated, "He acted like himself - there was nothing different." E4 was asked if she noted R1 to be pale, shaky, shivering or confused. E4 stated, "No, he never sleeps and he was just catching up on his sleep."

E4 was asked if she transported R1 to the Emergency Room in a wheelchair. E4 stated, "No, he walked."

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Z9999	<p>Continued From page 7</p> <p>E4 was asked if R1 fell in the parking lot at the hospital. E4 stated, "Yes, because he was weak."</p> <p>A "Final Report" from R1's Hospitalization Record shows he arrived at the Emergency Department (ED) on 01/28/19 at 10:08am. R1's temperature was 36.6C (97.8F), blood pressure 61/44, Respirations 22, SPO2 70%. Chief Complaint on arrival was "C/O (complained of) fever on Friday (3 days prior) with confusion. Pt (patient not eating well."</p> <p>R1's Associated Diagnoses included: Septic Shock and Pneumonia.</p> <p>The ED record on 01/28/19 of "History of Present Illness" reads, (R1) "presents with fevers. Pt comes from assisted living and was reported to have fevers that started Friday. Caregiver says that pt started to get weaker and confused on the weekend. Says that pt is normally A/Ox3 (alert and oriented times three) at baseline, able to answer questions and follow commands normally. Pt had a fall on Saturday and this morning in the parking lot, caregiver says that he collapsed from weakness, denies him hitting his head or a LOC (loss of consciousness)."</p> <p>A Section of the ED report reads, "Medical Decision Making. Rationale: Critical dx (diagnosis) considered. Pt hypotensive and tachypneic and somnolent on arrival."</p> <p>Upon ED arrival, physician notes on 01/28/19 at 10:31am report R1's respiratory examination was: "Coarse breath sounds (bilaterally), diffuse expiratory wheezing."</p> <p>On 01/28/19, R1 tested positive for Streptococcus</p>	Z9999		
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Z9999	<p>Continued From page 8</p> <p>Pneumoniae Antigen. R1's Lactic Acid was 2.3 (normal range value is 0.5-2.0) medically indicating Sepsis.</p> <p>R1's Chest X-Ray upon arrival to the Emergency Department had the following findings: "Large areas of consolidation in the left upper and lower lobes and in the right lower lobe with patchy areas of infiltrate in the remaining lungs seen. Findings indicate extensive pneumonia."</p> <p>R1 was admitted to Intensive Care Unit on 01/28/19 at 11:58am.</p> <p>R1 required hemodynamic support for his hypotension during his hospitalization until 01/30/19 due to this Septic Shock diagnosis secondary to Pneumonia.</p> <p>R1 died in the intensive care unit on 02/01/19 at 11:07am. R1's Death Certificate states his cause of death was Hypoxic Respiratory Failure due to Multifocal Pneumonia.</p> <p>B. R8 is identified on the resident roster, dated 2/11/19, as a 25 year old male who functions in the Mild Level of Intellectual Disability.</p> <p>R8's physician note written by Z1, CNP (Clinical Nurse Practitioner) dated 1/31/19 documents, "History of Present Illness: (R8) complains of clear nasal congestion and cough. Lungs are clear throughout. He is afebrile," and documents, "Plan: call for worsening symptoms."</p> <p>There are no nursing notes for 1/31/19 or from 2/1/19 day shift.</p> <p>R8's Nursing Note dated 2/2/19 at 1:52 AM, documents, "At 2200 (R8) had emesis, felt warm,</p>	Z9999		
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Z9999	<p>Continued From page 9</p> <p>temperature was 100.2 degrees, gave PRN (as needed) Tylenol and encouraged to drink large amount of water. Coughing PRN Tessalon Pearls given." The nursing note does not document the physician was notified.</p> <p>R8's Nursing Note dated 2/2/19 at 2:42 PM, documents, "Resident stated he still felt congested and (complains of) aches. Temp 101.0. Resident given 2 Tylenol, Inhaler, Tussin, Benzonatate cap, and encouraged to drink plenty of fluids and rest." The nursing note does not document the physician was notified.</p> <p>R8's Nursing Note dated 2/2/19 at 6:15 PM, documents, "Resident states he is feeling worse. Temp 101.6 Blood pressure 143/85, Pulse 123, Oxygen Saturation 95%. Resident states he has chest discomfort and non productive cough. (Physician) notified. Resident to go to (Local Hospital) per (Physician)."</p> <p>Hospital records document R8 was seen in the emergency department on 2/2/19 and diagnosed with "Sepsis due to upper lobe pneumonia. " Hospital records document R8 was admitted to the hospital on 2/3/19 and discharged on 2/4/19.</p> <p>During interview on 2/13/19 at 3:58 PM, R8 stated, "I kept telling staff I was sick. They sent me to the hospital, was there a few days and came home."</p> <p>C. R15 is identified on the facility roster dated 2/11/19 as a 53 year old male who functions in the Profound Level of Intellectual Disability.</p> <p>An electronic message dated 12/10/18 at 13:18 (1:18 PM) written by E3, LPN (Licensed Practical Nurse) and sent to Z1 documents, "Resident noted with red raised area to left pinky knuckle, warm to touch and soft, throughout day has</p>	Z9999		
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Z9999	<p>Continued From page 10</p> <p>developed a head, sensitive to touch. May we have an order for antibiotic and warm compresses?" On 12/10/18 at 1:26 PM, Z1 responded, "Doxyclyne 100 mg (milligrams) po (by mouth) bid (twice a day) for seven days, warm compress prn (as needed)."</p> <p>There is no documentation in R15's nursing notes dated 12/11/18 through 12/22/18 addressing the area on R15's left pinky.</p> <p>A nursing note written by E8, RN (Registered Nurse) dated 12/11/18, documents, "area to top of right fifth knuckle opened this AM...appeared to be in pain. PRN (as needed) Tylenol given."</p> <p>A nursing note written by E9, LPN dated 12/13/18 documents, "Resident was given a warm compress for area on right hand near thumb. The area of 2.5 cm (centimeters) around the area is slightly reddened. ABT (antibiotic) continues."</p> <p>A nursing note written by E9, LPN dated 12/15/18 documents, "ABT (antibiotic) for small infection on right hand. Warm compress was placed for 5 mins (minutes) on this hand to draw out infection, slight redness remains."</p> <p>A nursing note written by E10, LPN dated 12/18/18 documents, resident was at (Daytraining) and started to have (tremors), the staff told me to run over their he was having a seizure. He was not in seizure just muscle jerking." There is no documentation of vital signs or physician notification.</p> <p>Nursing notes written by E11, LPN dated 12/22/18 document, "Given 2 mg Lorazepam IM (Intramuscular) for tremors. Resident given Rectal Diastat Acudial for slight tremors." There is no documentation of vital signs or physician notification.</p> <p>A nursing note written by E12, LPN dated 12/22/18 document, "resident still has minor</p>	Z9999		
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Z9999	<p>Continued From page 11</p> <p>tremors from earlier seizure."</p> <p>R15's vital sign record have no temperature documented for 12/11/18, 12/13/18 or 12/15/18.</p> <p>R15's nursing note dated 12/23/18 document, "DSP (Direct Support Person) notified writer that Resident wasn't acting himself and that his left arm was swollen and he was not moving it well. Upon assessment, resident was noted to be alert, vital signs were b/p (blood pressure) 159/75, P (pulse) 118, SPO2 (Oxygen Saturation) 89% on room air and T (temperature) 99.1. Left arm and hand swollen, warm to touch and discolored. Resident was not moving left arm or hand. Lung sounds clear but diminished. Resident noted to be very uncomfortable with tremors of right arm...Ambulance called for transport to (local hospital)."</p> <p>Hospital records printed on 12/28/18 document, R15 was seen in the emergency room on 12/23/18 and document, "Physical Examination: Extremity: Left upper extremity does reveal swelling with mild erythema to the elbow with early signs of blistering noted on the forearm. Diagnosis: Left arm cellulitis, Infection , Streptococcal and Symptomatic urinary tract infection." Hospital records document, R15 remained in the hospital until 12/27/18.</p> <p>D. R16 is identified on the facility roster dated 2/11/19 as a 22 year old male who functions in the Severe level of Intellectual Disability.</p> <p>R16's ISP (Individual Service Plan) documents R16 has diagnoses that include Bipolar Disorder, Major Depression, Neurogenic Bladder and Down's Syndrome.</p>	Z9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001226	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/11/2019
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NAME OF PROVIDER OR SUPPLIER BROTHER JAMES COURT	STREET ADDRESS, CITY, STATE, ZIP CODE 2508 ST. JAMES ROAD SPRINGFIELD, IL 62707
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Z9999	<p>Continued From page 12</p> <p>R16's MAR (Medication Administration Record) dated December, 2018 documents, "Diltiazem 30 mg (milligram) tablet-give 1 table PO (by mouth) bid (two times a day)," with orders to, "Hold Diltiazem 30 mg, if Systolic (Blood pressure) is below 100." R16's MAR does not document blood pressure parameters for Physician notification.</p> <p>Nursing Shift Report dated 12/18/18 documents, "(R16) Blood in leg bag, pulling?" Nursing Shift Report dated 12/23/18 documents, "(R16) Pink urine in catheter."</p> <p>R16's Nursing Note dated 12/19/18 documents, "Foley patent draining well. Some blood noted in bag, possibly from the catheter pulling. Resident afebrile."</p> <p>No nursing notes are documented for R16 on 12/21/18 or 12/23/18.</p> <p>R16's Vital Signs Data View dated 12/25/18 at 7:30 AM and 8:02 PM document Blood Pressure of 89/56. R16's Nursing Note dated 12/25/18 document, "At 1900 (7:00 PM), (R16) seemed fine, B/P was below parameters so his Dillitazem was held according to orders. At 2040 (8:40 PM) was called back down to the wing for (R16) having trouble breathing. Was noted to be short of breath, oxygen placed and resident pinked up. Blood pressure 156/110, Pulse 104, Respirations 32, temperature 101.5 and oxygen saturation 90%. Called 911...being sent to (local hospital).</p> <p>There is no documentation R16's physician was notified on 12/18/18 when blood was noted in R16's leg bag, There is no documentation R16's physician was</p>	Z9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001226	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/11/2019
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Z9999	<p>Continued From page 13</p> <p>notified on 12/23/18 when pink urine was noted in catheter. There is no documentation R16's physician was notified on 12/25/18 at 7:30 AM when R16's Blood Pressure was 89/56.</p> <p>Hospital Records dated 1/4/19, document R16 was seen in the emergency department on 12/25/18 and admitted to the hospital with a diagnosis of, "Septicemia Septic Shock...Due to enterococcal urinary tract infection with SBE (Subacute Bacterial Endocarditis). Patient admitted to the ICU (Intensive Care Unit) requiring vasopressors."</p> <p>During interview on 2/19/19 at 11:48 AM, E1, Administrator stated, "(R16) does not have a diagnosis of blood in his urine."</p> <p>During interview on 2/11/19 at 3:34 PM, E3, LPN (Licensed Practical Nurse) stated, "Nurses are to document on condition of resident until resident is better and off of antibiotics for three days."</p> <p>During interview on 2/15/19 at 3:45 PM, E1, Administrator confirmed the facility has in place policies for change in resident condition, documentation of change in condition, standing orders and charting and the expectation is the policies be followed. E1 was asked if there was a policy or protocol to address abnormal blood pressures. E1 stated, "We do not have a policy, we use the physician standing orders."</p> <p>(A)</p>	Z9999		
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