

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6009567	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/14/2019
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NAME OF PROVIDER OR SUPPLIER GARDENVIEW MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 14792 CATLIN TILTON ROAD DANVILLE, IL 61834
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S 000	Initial Comments Complaint #1961557/IL110055	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.1210b) 300.1210d)2)5) 300.3240a) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 2)All treatments and procedures shall be administered as ordered by the physician. 5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure	S9999	<h2>Attachment A</h2> <h3>Statement of Licensure Violations</h3>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE

04/07/19

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S9999	<p>Continued From page 1</p> <p>sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a)An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements were not met evidenced by:</p> <p>Based on record review, interview, and observation, the facility failed to treat and prevent pressure ulcers from forming and worsening by failing to implement preventative interventions, completing weekly assessments and treatments per physician orders. This failure resulted in pressure ulcers progressing to stage three in two (R1, R3) residents and stage four in one (R1) resident. R1, R2 and R3 are three of three residents reviewed for pressure ulcers in the sample of three.</p> <p>Findings include:</p> <p>1. The Physician Order Sheet (POS) dated March 2019 for R3 includes the following diagnoses: Cerebral Vascular Disease, Chronic Pain, Urine Retention, and Anemia.</p> <p>The above same POS documents physician orders for the following: Weekly Skin Checks, (complete focused observation, and document every Saturday), Treatments: Left hip, Stage two -</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>apply honey hydrogel saturated gauze to area and cover with boarding dresser, twice a day, Left Bunion, Unstageable - clean with normal saline or wound cleanser, pat dry. Apply honey alginate to fit wound bed, cover with non-adherent dressing and wrap with stretch gauze every day. Sacrum, Stage Three - Clean with wound cleanser, lightly pack wound bed and undermining with collagen Ag (silver), then cover with super absorbent dressing every day.</p> <p>R3's Minimum Data Set dated 11/16/18 documents R3 as being severely cognitively impaired, having an indwelling urinary catheter, and one unstageable pressure ulcer.</p> <p>Progress Notes dated 5/31/18 documents R3's admit with a documented skin assessment as follows: Skin intact, sacrum/buttocks no open areas noted, blanches well.</p> <p>Progress Notes dated 6/26/18 document an open area noted on R3's coccyx as a Stage two, measuring 1.5 centimeters (cm) x 1.0 cm x 0.1 cm in depth.</p> <p>Progress Notes dated 1/18/19 document R3's sacral wound measuring 4.4 cm x 3.5 cm x 1.5 cm in depth and is now documented as a Stage three.</p> <p>The next dated measurement of the sacral wound and the last documented in R3's Medical Record is on 2/15/19 as follows: Stage three, 4.0 cm x 2.5 cm x 1.5 cm</p> <p>R3's Progress Notes dated 1/24/19 document a new pressure area to R3's right outer great toe measuring 4.0 cm x 4.5 cm x UTD (Undetermined depth) and is unstageable. On</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>2/7/19 (14 days later), this area is identified in the Progress Notes as a left foot/bunion unstageable pressure ulcer measuring 6.6 cm x 5.4 cm x undetermined depth.</p> <p>On 2/12/19 R3's Progress Notes document "Resident found to have breakdown to the left hip." There are no measurements documented for this new area identified as "breakdown" on this date.</p> <p>The next and last documented measurements for R3's left lateral great toe pressure ulcer and R3's left hip "breakdown" are on 2/15/19 per Progress Notes and measurements are as follows: Left Lateral Great Toe, Unstageable - 4.0 cm x 4.5 cm x UTD. Left Hip Stage three- 4.0 cm x .05 cm x 0.1 cm.</p> <p>The Weekly Skin Checks ordered by R3's Physician (V4) are documented per the Treatment Administration Records (TARs) dated December, January, February and March are as follows: 12/8/18 and 12/29/18 (two times for the month), 1/20 and 1/26 (two times for the month), 2/2/19 and 2/9/19 (two times for the month) and 3/3 and 3/9/19. Two weeks in each month were missed for completing skin checks in December through February.</p> <p>R3's TARs dated for January-March 2019 document missing treatments as follows:</p> <p>Left great toe - (initially identified on 1/24/19) - 1/29, 1/30/19, 2/7, 2/14, 2/18 and 3/4/19.</p> <p>Sacral - (initially identified on 6/26/18) - 2/4, 2/13, 2/14, 2/18, 2/19, 2/26, 2/28 and 3/4/19.</p> <p>Left hip - (initially identified on 2/12/19) - 2/14,</p>	S9999		
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S9999	<p>Continued From page 4 2/18 and 3/4/19.</p> <p>On 3/12/19 at 12:25 pm, V6, Certified Nursing Assistant changed R3's incontinent brief. R3 was positioned on R3's right side. R3 did not have a wound dressing on the left hip area. R3's sacrum was exposed and there was no dressing covering R3's open sacral wound. The sacral wound appeared to have a granulated wound bed, edges were rolled and appeared to be unattached. The left hip wound appeared to cover most of R3's hip area with multiple open areas.</p> <p>On 3/12/19 at 12:30 pm, V6 stated R3 had not had a dressing on the sacral area or left hip area since V6 started work at 6:00 am. V6 acknowledged V6 had not informed R3's nurse of the missing dressings.</p> <p>On 3/12/19 at 12:40 pm V5 Registered Nurse stated no knowledge of R3 not having dressings to R3's sacral and left hip wounds. V5 stated "I usually don't have time to do treatments until after lunch, but I didn't know that (R3's) dressing was off."</p> <p>On 3/12/19 at 1:40 pm, V5 rolled the treatment cart into R3's room. V5 washed V5's hands and applied clean gloves. V5 then cleaned R3's coccyx wound per physician orders. V5 did not change V5's contaminated gloves after cleaning the wound. V5 picked up the clean dressing with soiled gloves and applied the contaminated dressing to R3's sacral wound, thus contaminating the wound. V5 then removed the soiled gloves, washed V5's hands and regloved and removed R3's left lateral great toe wound dressing and began cleaning this wound. V5 finished cleaning the wound and with the same (now soiled) gloves picked up a clean dressing</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>and applied the contaminated dressing to the lateral great toe, contaminating the wound. V5 acknowledged V5 had not changed gloves appropriately to prevent wound contamination. V5 did not measure R3's three pressure wounds at this time.</p> <p>At the above same time, R3's left lateral great toe wound was covered in black necrotic tissue over 50 percent of the wound. The left hip and sacral wounds were observed previously as noted above at 12:25 pm on 3/12/19.</p> <p>On 3/13/19, at 9:00 am R3 was lying on R3's left side and was still positioned on R3's left side at 10:00 am, 11:00 am and 12:00 pm. At 1:00 pm R3 was lying supine in bed at 1:00 pm, 2:30 pm and at 3:30 pm.</p> <p>On 3/14/19 at 4:00 pm V2, Director of Nursing provided R3's wound measurements done on this same day as follows: sacrum - 4.5 cm x 4.5 cm x .5 cm in depth, left lateral great toe - 5.0 cm x 4.5 cm x UTD, left hip - 9.5 cm x 5.0 cm x UTD. Undermining of the sacral wound was not assessed per V2.</p> <p>On 3/14/19 at 4:00 pm, V2 acknowledged the facility's pressure ulcers are only measured and assessed monthly and a Wound Nurse (V9) comes once a month, takes measurements and usually gets the pressure ulcer measurement report back to us with recommendations, six to seven days later.</p> <p>2. The Physician's Order Sheet (POS) dated March 2019 includes the following diagnoses for R1: Renal tubul-interstitial disease, Dehydration, Gastrostomy, Stage 3 Pressure Ulcer and Diabetes Mellitus. The same POS also has</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>orders for R1 to have a 16 French indwelling catheter and weekly skin assessments by licensed nurse with special instructions to do a completed focused observation once a day on Tuesday during day shift.</p> <p>The Minimum Data Set (MDS) for R1 dated 2/15/19 documents R1 as being cognitively moderately impaired, extensive assistance with two staff assist for activities of daily living.</p> <p>R1's Progress notes dated 9/10/18 documents R1 was identified with an acquired pressure ulcer on (R1's) right buttock and no measurements were done. There is no documentation that the physician or family was notified of the new open area.</p> <p>R1's Progress Note dated 9/12/18 documents the following measurement 3.7 x 3.0 x <0.1 cm (centimeters) for the pressure ulcer. The progress notes states this is when the physician and family was notified of the pressure ulcer. Weekly measurements were completed on R1 from 9/12/18 to 10/3/18. The 10/3/18 measurements are as follows: coccyx wound - 2.7 cm (centimeters) x 2.5 cm x <0.1 cm.</p> <p>R1 was admitted to the hospital on the following dates 11/5/18 to 11/8/18, 11/18/18 to 11/21/18 and 12/23/18 to 1/2/19. There was no documentation on the Nursing Admission Assessment for R1's pressure ulcer upon return to the facility on 11/8/18, 11/21/18 and 1/2/19.</p> <p>R1's Progress Notes dated 1/2/19 documents R1 returned to the facility with MRSA (Methicillin-Resistant Staphylococcus Aureus) to the wound on the coccyx and ESBL (Extended-Spectrum Beta-Lactamase) in the</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>urine and R1's indwelling catheter was in place.</p> <p>The facility was not able to provide any documentation for R1's pressure ulcer until 1/18/19 which documents measurements as 4.0 x 5.2 x 0.2 Stage 3 pressure ulcer on the right buttock.</p> <p>R1 was re-admitted to the hospital on 1/27/19 to 2/4/19 and returned to the facility on 2/4/19. R1's Progress note on 2/4/19 documents R1's pressure ulcer measurements for the right buttock is 7.0cm x 7.5cm x 1.5 cm.</p> <p>The facility was not able to provide any other wound measurements until 2/15/19 with a Progress Note which documents "Unstageable pressure ulcer area to right gluteal buttock measuring 8.0 x 7.0 x UTD (undetermined depth) with heavy drainage. Wound bed slough 75% and 25% necrotic/eschar."</p> <p>V2, Director of Nurses stated on 3/13/19 at 1:31 PM "The only measurements on 2/15/19 are the only ones I can find in the electronic record. I cannot find any other measurements for (R1) since 2/15/19 for pressure ulcer and the nurses did not document the pressure ulcer when (R1) was re-admitted to the facility nor did I know that R1 was supposed to have a catheter. (R1) is incontinent of urine with a stage four and the nurses should have called the physician."</p> <p>R1 was admitted to the hospital also on 2/15/19/ and returned to the facility on 2/22/19. R1's pressure ulcer on the right buttock was debrided by the surgeon while in the hospital according to the hospital Progress notes dated 2/21/19 also R1's catheter was removed per family request while R1 was at the hospital.</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>The facility was unable to provide any documentation for R1's pressure ulcer from 2/22/19 to 3/4/19. The facility also did not contact R1's primary care physician about the catheter being removed.</p> <p>R1 was admitted to the hospital on 3/4/19. Hospital report titled "General Surgery Consultation Note" dated 3/5/19 states under section titled Recommendations: "(R1) has areas of necrosis that will need debridement." The section titled "Physical Exam: Skin:" documents "(R1) has on the coccyx a stage 4 pressure injury, cleansed with Normal Saline, that measures 9.8 cm x 9.8 cm x 2.4 cm, full thickness, 50% granulation, 60% devitalized tissue of brown in color from 3 o'clock to 9 o'clock, 2 cm to the left of the above pressure ulcer is an unstageable pressure injury that measures 2.8cm x 2.2 cm x unknown depth due to 100% slough, induration noted surrounding the pressure injury and adjacent to the stage 4 pressure injury that measures 6 cm x 5.5 cm."</p> <p>The above two newly identified pressure ulcers were not documented in the facility but were present on the 3/4/19 admit at the hospital per hospital records dated 3/4/19.</p> <p>3. The Physician Order Sheet (POS) for R2, dated March 2019 includes the following diagnoses: Diabetes Mellitus, Anxiety, Weakness, Anemia, Chronic Kidney Disease, Pressure Ulcer of Right Heel.</p> <p>The above same POS documents wound orders for R2's right heel as follows: Start date 1/23/19 Cleanse right posterior heel with betadine. Allow</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>area to dry. Apply non-bordered hydrocolloid dressing every shift. This order was discontinued on 2/25/19 and changed to Cleanse right posterior heel wound with normal saline or wound cleanser. Pat dry. Apply honey hydrogel gauze cut to fit wound bed and cover with border gauze, every day.</p> <p>R2's Progress Notes dated 1/18/19 document a Stage two pressure ulcer to the right posterior heel as being identified measuring 1.0 centimeters (cm) x 0.9 cm x 0.0 cm. No drainage, odor or pain noted. Wound bed is epithelial tissue. Surrounding skin with hardness and induration. Treatment as follows: Cleanse right posterior heel with betadine. Allow area to dry. Apply non-bordered hydrocolloid dressing every shift. Offload heels.</p> <p>R2's right posterior heel wound is not documented on again until 2/15/19 in R2's Progress Notes as follows: Stage three, measuring 1.8 cm x 1.5 cm (no depth is documented), light drainage. Wound is 100 percent slough. Wound edges attached. Treatment as follows: Cleanse with normal saline, or wound cleanser. Pat dry. Cut to fit wound bed and apply honey hydrogel gauze and cover with bordered gauze every day. Offload heels.</p> <p>A Weekly Skin Observation Report dated 3/2/19 for R2 documents an unmeasured coccyx wound that R2 was admitted with. There is no documentation of the right posterior heel wound. There is no further documented Weekly Skin Observation reports identifying R2's right posterior heel wound.</p> <p>On 3/13/19 at 1:20 pm, R2 was lying supine in bed. R2's heels were not floated at this time and</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>were in direct contact with an air mattress. V10, Licensed Practical Nurse completed a dressing change to R2's right posterior heel. An additional open pressure ulcer (stage two) was identified at this time on the left lateral posterior heel. Measurements of all wounds were requested and received as follows: left lateral posterior heel - 0.3 cm x .2 cm x < 0.1 cm, right lateral posterior heel - 0.7 cm x 1.4 cm x < 0.1 cm. On 3/14/19 these measurements had not been documented nor had the physician been notified of the additional stage two pressure ulcer.</p> <p>On 3/13/19 at 1:20 pm, V10 stated "I didn't think we had to off load (R2's) heels because R2 has an air mattress on the bed."</p> <p>The Treatment Administration Record (TAR) dated January 2019 documents the treatment on R2's right posterior heel not started until 1/23/19 (3 days after it was identified). The February 2019 TAR documents 2/8/19, 2/16/19 and 2/19/19 treatments being missed or not done.</p> <p>On 3/14/19 at 4:00 pm, V2 Director of Nursing acknowledged that a new stage two pressure area was identified but had not been documented but new measurements would be gotten and documented today. V2 also stated V2 was new to the role of Director of Nursing and agreed that pressure wounds should be measured and documented on a weekly basis. V2 acknowledged if the treatments were not signed on the TAR then V2 could not say they were done.</p> <p>On 3/13/19 at 4:30 pm, V4, Primary Care Physician stated the facility should have been completing weekly skin checks, monitoring pressure ulcers every week and completing the</p>	S9999		
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S9999	<p>Continued From page 11</p> <p>treatments as ordered on the wounds. V4 stated these orders are put in place to prevent skin breakdown and/or prevent pressure ulcers from worsening. V4 stated, by staff not following orders, these pressure ulcers formed and deteriorated. V4 stated the pressure ulcers could have been avoided. V4 also stated "the facility should have notified me of R1's return from the hospital without a catheter, and R1 being incontinent with a pressure ulcer, did not promote healing." V4 also stated a six to seven day waiting period for treatment recommendations after an assessment is not acceptable. V4 stated treatment orders should be received and clarified through V4 as soon as the wounds are assessed and measured.</p> <p>On 3/14/19 at 9:15 am V8, Doctor of Nursing Practice (for V4), stated concurrence with the above statement made by V4. V8 stated R1, R2 and R3's pressure ulcers potentially could have been avoided or at the very least not progressed to what they are now, even with their comorbidities.</p> <p>(B)</p>	S9999		
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