

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6008130	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 03/28/2019
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NAME OF PROVIDER OR SUPPLIER GENERATIONS AT ROCK ISLAND	STREET ADDRESS, CITY, STATE, ZIP CODE 2545 24TH STREET ROCK ISLAND, IL 61201
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S 000	Initial Comments Initial Complaint Investigation 1922084/IL110634 Licensure violations	S 000		
S9999	Final Observations 300.610a) 300.1210b) 300.1210d)2)5) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 04/18/19
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S9999	<p>Continued From page 1</p> <p>following procedures:</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, record review and interview the facility failed to follow physician orders, failed to follow hand hygiene practices during pressure ulcer dressing changes, failed to promote the healing and development of additional pressure ulcers and failed to monitor weekly progression of pressure ulcers for two (R1 and R3) of three residents reviewed for pressure ulcers in a sample of three. These failures resulted in R1 developing additional pressure ulcers and the worsening of R1 and R3's existing pressure ulcers.</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>Findings include:</p> <p>The Facility Pressure Ulcer Treatment and Management Policy, revised 5/17, documents that residents with pressure ulcers will have a physician's order for treatment; a description of the wound will be maintained on a weekly basis; the licensed nurse will document the treatment as given on the Treatment Administration Record; and the licensed nurse will perform the treatment utilizing standard precautions for infection control.</p> <p>The Pressure Ulcer Prevention Protocol Policy, revised 5/18, documents that daily skin checks conducted by either the Certified Nursing Assistant or Licensed Nurse to ensure early identification of potential problem areas; and that residents will have their skin checked and documented utilizing the Treatment Administration Record; and the skin check will be performed at a minimum of weekly.</p> <p>The Facility Bath Policy, revised 5/17, documents that the resident is to be cleansed and refreshed at least weekly by providing one complete bath and hair wash; and to follow physician's orders for wound care; and documentation of wound care must be completed each time the treatment is done and will be done on the Treatment Administration Record/TAR.</p> <p>The Facility Handwashing Policy, undated, documents that handwashing shall be regarded by this organization as the single most important means of preventing the spread of infections; all personnel shall follow our established handwashing procedures to prevent the spread of infection and disease to other personnel, patients and visitors; handwashing must be performed before handling clean/soiled dressings, after</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>handling used dressings, after contact with body fluids and upon completion of a duty; and the use of gloves does not replace handwashing.</p> <p>1. R1's Physician Order Sheet, 3/26/19, documents pressure ulcer treatment orders for R1's Left Posterior Thigh (cleanse with saline/wound cleanser, apply dressing [Triad] and cover wound with border dressing every other day and as needed); Left Proximal Medial Buttock (cleanse with saline/wound cleanser, apply dressing [Triad], cover with border foam every other day and as needed; Left Proximal Posterior Thigh (cleanse with saline/wound cleanser, apply dressing [Triad], cover with border foam every other day and as needed; Right Ischium (cleanse with saline/wound cleanser, apply calcium alginate to wound bed, cover with pad, daily); and Right Medial Buttock (cleanse wound with saline/wound cleanser, apply dressing [Triad] and cover with border foam every other day and as needed.</p> <p>R1's Care Plan documents to treat per Physician Orders, conduct a systematic skin inspection daily and to check and change during routine rounds every 2 hours and as needed.</p> <p>R1's Treatment Administration Record/TAR, dated 2/1/19 through 3/22/19, does not document treatment administration to R1's Coccyx/Buttocks and Right Ischium on 2/5/19, 2/6/19, 2/7/19, 2/9/19, 2/10/19, 2/11/19, 2/16/19 2/18/19, 2/19/19, 2/20/19, 2/22/19, 2/24/19, 2/25/19, 2/26/19, 2/27/19, 2/28/18, 3/1/19, 3/3/19, 3/4/19, 3/5/19, 3/6/19, 3/7/19, 3/8/19, 3/11/19, 3/12/19, 3/13/19 and 3/21/19.</p> <p>R1's Wound Clinic Assessment Details, dated 1/24/19, documents R1's Right Ischium Pressure</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>Ulcer with an onset of 6/14/18 and measurements of 0.2 centimeters/cm X 1.2 cm X 0.1 cm.</p> <p>R1's Wound Clinic Assessment Details, dated 2/25/19, documents R1's Right Ischium Pressure Ulcer measurements of 0.4 cm X 2.7 X 0.1 cm.</p> <p>R1's Facility Skin Assessment, dated 3/10/19, documents four pressure ulcers on R1 left buttock/ischium measuring 3.9 cm X 1.4 cm, 2.0 cm X 1.0 cm, 5.4 cm X 1.0 cm and 3.7 cm X .7 cm; and on two pressure ulcers on R1's right buttock/ischium measuring 1.8 cm X 1.9 cm x 1.5 cm and 4.5 cm X 2.0 cm; and a pressure ulcer on R1's left posterior thigh measuring 4.5 cm X 2.0 cm.</p> <p>The Facility Weekly Pressure Injury Report, dated 2/13/19, documents one pressure ulcer, R1's Right Ischium, measuring 1.2 cm X 0.4 cm X 0.1 cm.</p> <p>R1's Wound Clinic Assessment Details, dated 3/25/19, documents four pressure ulcers to R1's Right Ischium (onset 6/14/18) measurements of 5.5 cm X 7.5 cm X 1.7 cm; Left Proximal Posterior Thigh (acquired 2/25/19) measurements of 1.0 X 0.5 X 0.2 cm; and Left Proximal Medial Buttock (acquired 2/25/19) measurements of 1.6 cm X 3.7 cm X 0.1 cm.</p> <p>Facility staff did not document R1's shower sheets/records for 1/1/19 through 3/25/19.</p> <p>The Facility Weekly Pressure Injury Reports, dated 2/13/19 through 3/27/19, were not completed and no documentation could be produced by the facility.</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>On 3/27/19, at 1:30 pm, V6 (Licensed Practical Nurse/LPN) performed pressure ulcer care to R1. R1 performed hand hygiene and applied clean gloves and performed R1's Left Proximal Medial Buttock, Left Proximal Posterior Thigh and Left Posterior Thigh pressure ulcer treatment. With the same gloves, V6 picked up a tube of medicated cream (Triad) that had fallen onto the floor, and placed it back onto the bedside table. Then with the same gloves, V6 cleansed R1's Right Ischium and Right Medial Buttock pressure ulcers and discarded the soiled dressings into the trash bag that was laying on the floor next to R1's bed. V6 then applied the same medicated cream (Triad) with a cotton tip applicator to R1's Right Medial Buttock and Right Ischium. No hand hygiene was performed. V6 removed the soiled gloves into the trash bag on the floor and put on a new pair of gloves. No hand hygiene was performed. V6 then positioned R1 in the bed.</p> <p>On 3/27/19, at 1:48 pm, V6 (LPN) stated, "I usually wash my hands and glove, set up my field and remove the old dressings, then I wash my hands. Then I do the dressing change and take off my gloves and wash. I am not really sure, I do not usually do her dressing changes because the wound nurse does them."</p> <p>On 3/26/19, at 1:49 pm, V2 (Director of Nursing/DON) stated, "We have not been doing (R1's) pressure ulcer treatments as ordered, the shower sheets are not getting done, the weekly skin assessments and weekly Facility Pressure Ulcer Reports have not been done since 2/13/19."</p> <p>On 3/27/19, at 1:15 pm, V4 (Would Clinic Registered Nurse) stated, "We send the treatment orders for (R1's) pressure ulcers and the facility should absolutely follow those orders</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>or the ulcers will get worse."</p> <p>2. R3's current Minimum Data Set Assessment, dated 2/23/19 documents under Section M0300 Current Number of Unhealed Pressure Ulcers/Injuries at Each Stage: (1) Stage 4 wound.</p> <p>R3's current (local) Wound and Hyperbaric Institute Wound Notes, dated 2/25/19 document, "Left Ischial, Stage 4 Pressure Injury, measuring 1 CM (centimeter) X 0.3 CM X 0.5 CM with no tunneling." This same document includes the following physician orders: "Cleanse wound with non-cytotoxic agent. Apply Barrier Ointment (Baza Cream) to protect surrounding skin to wound daily. Pack wound with Medihoney. Cover wound and secure dressing in place. Change dressing every other day and as needed. May shower two times a week. Wound must be kept covered and dry with (occlusive dressing)." Additional orders include, "Follow up appointment, return in 1 month. Use wheelchair cushion. Mattress Overlay or Speciality Bed or Mattress. Follow a nutritious diet. Dietary supplement-Increase Prostat 30 ML (milliliters) per dose to three times daily, mix with soda pop or juice."</p> <p>R3's current Physician Order Sheet, dated March 2019 includes the following physician's order: (1/28/19) MediHoney paste apply to left ischium then cover with border foam dressing daily. The Wound Clinic Physician orders for cleansing the ischial wound, application of the protective Barrier Cream and dietary protein supplements are not included.</p> <p>R3's current Care Plan, dated (revised) 12/13/18 includes the following Problem: (R3) has a pressure ulcer, stage 4 on left ischium. Included</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>under Approaches for staff are: MediHoney paste to left ischium daily and Assess the pressure ulcer for location, stage, size (length, width, depth), presence/absence of granulation tissue and epithelization weekly.</p> <p>R3's Treatment Administration Record, dated 2/1/19-2/28/19 documents R3's treatment was not completed 12 out of 28 days for the month of February.</p> <p>On 3/28/19 at 1:00 P.M., V2/Director of Nurses verified staff failed to perform R3's treatment as ordered by the physician, failed to apply protective barrier cream and failed to provide R3 dietary protein supplements.</p> <p>On 3/26/19 at 9:35 A.M., V3/Registered Nurse (RN) prepared to perform wound care to (R3's) left ischium. V3/RN washed hands, applied gloves and removed the old dressing from R3's left ischium. V3/RN cleansed the area with wound cleanser and applied a border foam dressing smeared with Medihoney to the area. V3/RN did not apply barrier cream to the surrounding skin or pack the ischial wound with Medihoney.</p> <p>On 3/26/19 at 12:20 P.M., V2/Director of Nurses (DON) performed wound measurements to R3's left ischium. The area currently measures 5 CM X 3 CM X 2 CM with tunneling of 1.8 CM at 10:00 o'clock, 1 CM at 12:00 o'clock and 1 CM at 1:00 o'clock.</p> <p>On 3/27/19, at 9:50 am, V5 (Medical Director/R1's Physician) stated, "That is absolutely wrong if they are not doing the treatments. They should be doing the treatments as ordered, regardless if there is a wound nurse in the facility or not. That definitely can affect the</p>	S9999		
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S9999	Continued From page 8 wound progress." (B)	S9999		
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