

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006050	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/20/2019
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NAME OF PROVIDER OR SUPPLIER MENDOTA LUTHERAN HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 500 6TH STREET MENDOTA, IL 61342
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S 000	Initial Comments	S 000		
	Facility Reported Incident of 2/9/2019/IL109525			
S9999	Final Observations	S9999		
	<p>Statement of Licensure Violation:</p> <p>Section 300.610a) Section 300.1210 b) Section 300.1220 b)2) Section 300.3240 a)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care</p>		<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 03/08/19
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S9999	<p>Continued From page 1</p> <p>plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>2) Overseeing the comprehensive assessment of the residents' needs, which include medically defined conditions and medical functional status, sensory and physical impairments, nutritional status and requirements, psychosocial status, discharge potential, dental condition, activities potential, rehabilitation potential, cognitive status, and drug therapy.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview and record review, the facility failed to protect a resident from physical abuse, for one of one resident (R1), reviewed for abuse, in a sample of three. This failure resulted in R1 experiencing bruising to hand and fingers, R1's mouth being forcibly covered and cares being provided in an extremely rough manner.</p> <p>FINDINGS INCLUDE:</p> <p>The facility policy, Abuse, dated (revised 2016)</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>directs staff, "(The facility) prohibits abuse, neglect, mistreatment, involuntary seclusion, exploitation, misappropriation of resident property, theft and/or crime for all of its residents. (The facility) maintains a living environment that fosters the reporting of concerns and problems that may indicate abuse and that protect each and every one of its residents."</p> <p>The facility report, Final Investigation Report, dated 2/13/19 documents, "It was reported to (V1/Administrator) on 2/9/19 that there was an altercation between (V4/Certified Nursing Assistant) and (R1)...Facility feels that the allegations of abuse are substantiated. (V4/Certified Nursing Assistant) has been terminated."</p> <p>On 2/19/19 at 11:00 A.M., V5, Registered Nurse stated, " I worked on 2/9/19 from 6:45 AM until 7:15 PM. V3, Certified Nurse Aide (CNA) came to me before supper. She told me she was troubled by an interaction between R1 and V4, CNA. V3 said V4 had been in the room by herself, getting R1 up and ready for supper. V3 said she heard yelling from R1's room and went in the room. V3 said R1 was spitting on V4. V3 also stated that V4 had pulled up (R1's) sweater to cover (R1's) mouth to prevent (R1) from spitting again on V4. I told V3 that she needed to call and report the incident to the Administrator. She is our Abuse investigator. I got a call around 5:40 PM from V2, Director of Nurses (DON). (V2) told me to do a skin check on (R1). I did the skin check and then documented it in R1's chart. By then, there was bruising on R1's hand. I called R1's family and told them about the bruises. I told them the bruises happened during a combative episode before supper. I talked to V4/CNA. I could tell she was frustrated. R1 was</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>calm at that time, R1 was upset about (R1's) hand and arm. R1 kept saying, 'Look at my arm. Look at my arm'."</p> <p>On 2/19/19 at 12:30 P.M., V2, DON stated " V3, CNA, called me around 3:45 PM, that afternoon. (V3) was very upset. (V3) was crying. (V3)said there had been an incident of abuse concerning R1 and V4. I told (V3) to hang up and to call V1, Administrator, immediately. I called (V1) a short time later to verify that (V3) had called her. About ½ hour later, I called V3 back to talk with her, because she had been so upset. V3 told me she had heard (R1) scream twice and ran into (R1's) room. V3 said V4 was being rough with R1 while she was rolling (R1) to get a brief and pants on (R1). V3 also said that V4, swung R1 around to a sitting position, roughly. She said V4 was screaming at R1. She said at that time, (R1) started spitting at V4. V4 pulled (R1's) sweater up over (R1's)nose and mouth. V4 left the building at 4:00 pm. V4 had stayed over to cover two hours of the next shift. V1 came into the building and conducted the investigation. We terminated V4 due to the bruising on R1, the covering of R1's nose and mouth and the rough treatment of R1 by V4."</p> <p>On 2/19/19 at 1:10 P.M., V3, CNA stated, "I was working the afternoon of February ninth. I was just getting ready to go into a room to help another CNA (Certified Nursing Assistant), when I heard a blood-curdling scream. I yelled down the Center hall and asked if anyone knew where it came from. It wasn't a normal cry that you hear. You could tell someone was hurt by that scream. Right then, I heard the same scream and I could tell it came from R1's room. I ran into (R1 's) room and V4, CNA was in there. V4 said, '(R1) is having behaviors.' R1 was very upset, (R1) was</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>as white as a ghost, (R1's) eyes were very large and (R1) wouldn't take them off of V4. R1 was yelling, 'Get her away from me.' V4 had (R1) rolled up against V4, as V4 was attempting to pull up (R1's) brief and (R1's) pants. I went around to the other side of the bed and V4 flipped (R1) over towards me, very roughly. I could tell V4 was upset. (R1) was yelling, 'Look at my arm. Look what she did to me.' I could see red marks on (R1's) arm and (R1's) hand. I think she bent (R1's) fingers back. V4 was aggressively pulling (R1's) pants up. Then she jerked (R1) up to a sitting position and grabbed (R1) under (R1's) arm. (R1) was yelling and crying because (R1) has an injured shoulder. At that time, (R1) started spitting at V4. V4 grabbed (R1's) sweater vest and pulled it up over (R1's) nose and mouth and put her other hand behind (R1's) head. V4 kept saying, 'Go ahead. Try and spit on me now.' (R1) couldn't catch (R1's) breath. I told V4, 'Stop, you can't do that.' V4 kept on taunting (R1). I went to grab my gait belt to help stand (R1) so we could get (R1) in the wheel chair and V4 jerked (R1) up and slammed (R1) into the wheel chair. (R1) has a stuffed dog that (R1) loves. It reminds (R1) of (R1's) dog that (R1) had. (R1) loves to talk about Libby. The stuffed dog is a purse with a metal zipper on it and it has metal dog tags hanging from the collar. V4 picked the dog up and threw it at (R1), hitting (R1) in the face. I could see red marks that the metal tags left on (R1's) face. V4 finally left the room and I took (R1) up to V5/Registered Nurse (RN) and told her what happened. (R1) was cradling (R1's) arm and saying, 'My arm, My arm. She hurt my arm.' V5/RN told me I better call and report what happened. I called the (V2/Director of Nurses). (V2) told me to call (V1/Administrator). I called V1 and she told me to write a statement and put it under her door."</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>On 2/19/19 at 2:50 P.M., V1, Administrator, stated, "I received a phone call from V3, CNA on 2/9/19 around 4:00 P.M. V3, CNA, was very upset and said she had an allegation of abuse to report. I told her she had done the right thing by calling me and to write out a statement and place it under my door. I came into the facility and V2, DON, had called V4 to come back in and write a statement. V4 came in around 5:00pm and I spoke with her and told her we would be suspending her pending an investigation. Once we investigated and got (V3's) statement, we substantiated the abuse against (R1), by V4, CNA and terminated V4, CNA,"</p> <p>On 2/20/19 at 9:45 A.M., R1 was seated in a wheel chair, at the North Hall nurse's station. R1 was confused, talkative and cooperative. A deep purple bruise was present to the top of R1's right hand from the base of R1's right thumb, extending to R1's right wrist and over to the second digit. A deep purple bruise was also noted between the 4th and 5th digit of R1's right hand.</p> <p>(B)</p>	S9999		
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