STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6016281	A. BUILDING _____ B. WING _____	C 04/04/2019

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S 000	Initial Comments Facility Report Investigation IL110784	S 000		
S9999	Final Observations Licensure Violations 300.610a) 300.1210b)5) 300.1210d)6) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each	S9999	**Attachment A** **Statement of Licensure Violations**	

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S9999	Continued From page 1	S9999		

resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:

5) All nursing personnel shall assist and encourage residents with ambulation and safe transfer activities as often as necessary in an effort to help them retain or maintain their highest practicable level of functioning.
d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:

6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.

Section 300.3240 Abuse and Neglect

a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.

These regulations were not met as evidenced by:

Based on interview and record review, the facility failed to transfer residents with a mechanical lift according to their policy and in a safe manner.

This failure resulted in R4 sustaining a fractured hip and lacerations to the face and head following a fall from a mechanical lift.

This applies to 5 of 5 residents (R4, 5, 6, 7 and R8) reviewed for mechanical lift transfers, in the

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S9999	Continued From page 2	S9999		

sample of 8.

The findings include:

On March 19, 2019, the facility reported to the Department they had begun an investigation of a resident fall from a mechanical lift that resulted in the resident sustaining a right hip fracture and lacerations to the face and back of head.

On April 2, 2019, the facility provided a list showing the 5th floor housing 64 residents including 25 residents requiring a 2 person mechanical lift to transfer.

On April 3, 2019 at 4:24pm, V4 (private care giver) stated, prior to V4's fall, she had retrieved the mechanical lift from outside the room across the hall while V9, CNA (Certified Nurse Assistant) was working in the room across the hall. V4 stated V9 saw her take the mechanical lift. V4 stated she was transferring R4 with the mechanical lift from the bed to the motorized wheelchair. She raised R4 over the space past the foot of the bed, then turned away from R4 to move the wheelchair into position and when she turned back, R4 was on the floor, bleeding from the top of his head. V4 stated, she just does not know what happened, did not hear R4 fall and does not understand how the lift sling came to be detached from the lift. Additionally, V4 stated she has been performing transfers with the mechanical lift for R4 since she began caring for him in the facility in 2008. V4 stated no staff in the facility had ever objected and it was not often that staff would assist in the transfers. V4 stated, she had never met the Director of Nurses before this incident. V4 went on to explain, she immediately bent down to R4 on the floor to tend to him, pressed a towel to his head and at that

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S9999	Continued From page 3	S9999		

time, V9 entered the room. V4 stated she had not yet called anyone to help. V4 stated she believed V9 came to get the mechanical lift to use for another resident.

On April 2, 2019 at 2:18pm, V9 stated he was "the first one in the room" and saw R4 on the floor and V4 was kneeling down with him wiping blood from his head and the floor. I went for the Nurse right away.

On April 4, 2019 at 2:18pm, V9 stated he had never known V4 to ask for assistance with transfers. V9 stated V4 had been working with R4 in the facility since long before he started working in the facility. V9 stated, on the day of the fall (March 19, 2019), he was in the room across the hall from R4's room working with another resident and did see V4 retrieve the mechanical lift from outside the room he was working in. V9 stated, he went to R4's room to retrieve the mechanical lift and assist if needed, at which time he saw R4 on the floor. V9 stated, "it is not for me to say" if any CNA's in the facility operate mechanical lifts by themselves without help.

On April 2, 2019 at 12:16pm, R4 stated (through a typed message on a communication device) V4 has been transferring him for years by herself. R4 stated he doesn't like waiting for the staff as they sometimes take a long time to arrive. R4 stated that one staff sometimes transfers him. V13 (CNA) often transfers him by herself in the morning when he gets up.

The facility face sheet shows R4 was admitted to the facility June 2005. R4's most recent MDS (minimum data set) dated April 1, 2019 shows a BIMS (brief interview for mental status) score of

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S9999	Continued From page 4	S9999		

15 (memory and cognition fully intact). Also, MDS shows R4 requires 2 persons to provide extensive assistance for all transfers.

On April 2, 2019 at 11:54am, R5 was in a motorized wheelchair. R5 stated she has been in the facility for 3 years and is transferred only with a mechanical lift. R5 stated in the morning, getting out of bed, a mechanical lift is used and in the afternoons she is able to use a mechanical "sit-to-stand" lift. R5 stated that 2 staff usually transfers her, but sometimes it is only one.

The facility face sheet shows R5 was admitted to the facility May 2016. R5's most recent MDS dated March 28, 2019 show a BIMS score of 15 (memory and cognition fully intact). Also, MDS shows R5 requires 2 persons to provide extensive assistance for all transfers.

On April 3, 2019 at 10:40am, R6 was in bed. R6 stated she is transferred using the mechanical lift. R6 stated, staff does sometimes perform the transfer with only one staff in the room. R6 stated it had been several days since the last time one staff performed the transfer. R6 stated, she would prefer not to name any staff.

The facility face sheet shows R6 was admitted to the facility December 2017. R6's most recent MDS dated January 25, 2019 show a BIMS score of 15 (memory and cognition fully intact). Also, MDS shows R6 is totally dependent and requires 2 persons to provide extensive assistance for all transfers.

On April 3, 2019 at 11:55am, R7 was in bed, turned to her right side. R7 stated all transfers are done by staff using the mechanical lift and staff assists with positioning. R7 stated "usually"

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NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
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S9999	Continued From page 5	S9999		

2 staff perform the transfer, but occasionally just one is there. R7 stated she knows which CNA's are "good at it" and "let's them" perform the transfers, but will not allow newer or unfamiliar staff to perform transfers by themselves.

The facility face sheet shows R7 was admitted to the facility November 2009. R7's most recent MDS dated March 18, 2019 show a BIMS score of 15 (memory and cognition fully intact). Also, MDS shows R7 is totally dependent for and requires 2 persons to provide extensive assistance for all transfers.

On April 4, 2019 at 12:50pm, R8 was in the facility hallway propelling a motor wheelchair. R8 stated she is always transferred with a mechanical lift and it is usually done by 2 staff. R8 stated, sometimes she is transferred by only one staff. R8 added that she was transferred by one staff that morning.

The facility face sheet shows R8 was admitted to the facility October 2017. R8's most recent MDS dated March 18, 2019 show a BIMS score of 9 (memory and cognition mildly to moderately impaired). Also, MDS shows R8 is totally dependent for and requires 2 persons to provide extensive assistance for all transfers.

On April 2, 2019 at 10:30am, V2 (Director of Nurses) stated she had not met V4 and was surprised that V4 would be doing mechanical lift transfers by themselves. V2 stated, an in-service was done following the incident, re-enforcing the strict requirement that 2 staff must always be present during any mechanical lift transfer.

On April 3, 2019 at 3:49am, V3 (Medical Doctor) stated she had been working with R4 for many

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S9999	Continued From page 6	S9999		

years and was aware of V4 for many years. V3 stated she was aware there was a strong bond between R4 and V4. V3 stated she believed, but did not know, that V4 was performing transfers for V4 for years and was sure the fall was simply an accident.

On April 3, 2019 at 9:05am, V11 (Registered Nurse and Floor Supervisor) stated she was in the facility and was called to V4's room at the time of the fall. V11 stated she had seen V4 before, but did not know her and could not say how she came to performing a mechanical transfer by herself.

On April 3, 2019 at 9:20am, V10 (Registered Nurse) stated she was the Nurse for V4 the day of the fall. V10 stated she did not know V4, but had "seen her here now and then." V10 stated she did not see her retrieve the mechanical lift and was unaware if the CNA's assisted V4 with transfers.

The facility policy titled Safe Patient Lifting Policy, dated July 10 2018 shows,

Purpose: The Safe Patient Lifting Policy exists to ensure a working environment for resident handlers. The policy is to be reviewed & signed by all staff that perform or may perform resident handling.

- the transfers will be designated into one of the following categories:
SSS= Sit to Stand with Standard Sling with 2 caregivers (Extensive Assist 2 people)
SSC= Sit to Stand with Carrier Sling with 2 caregivers (Extensive Assist 2 people)
H= Total Lift Transfer ("HoyerTM type") with 2

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S9999	Continued From page 7 caregivers (Total Assist). (A)	S9999		