

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6004089</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>05/09/2019</b>
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NAME OF PROVIDER OR SUPPLIER  <b>HAVANA HEALTH CARE CENTER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>609 NORTH HARPHAM STREET HAVANA, IL 62644</b>
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S 000	<p>Initial Comments</p> <p>Annual Licensure and Certification</p>	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violation</p> <p>300.610a) 300.1010h) 300.1210b)4) 300.1210d)3) 300.3240a)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan</p>	S9999	<p><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

TITLE

(X6) DATE

05/23/19

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S9999	<p>Continued From page 1</p> <p>of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These regulations are not met as evidence by:</p> <p>Based on interview, observation and record review, the facility failed to ensure pain management was implemented for one of one resident (R157) reviewed for pain in the sample of 32. This failure resulted in R157 vocalizing and experiencing pain with facial grimacing causing difficulty with therapy and activities.</p> <p>Findings include:</p> <p>The facility's Notification for Change in Resident Condition of Status policy (dated 07/01/19) documents the following: The nurse supervisor/charge nurse will notify the resident's attending physician or on-call physician when there has been: Any symptom, sign or apparent discomfort that is: Sudden in onset; A marked change (i.e. more severe) in relation to usual signs or symptoms; Unrelieved by measures already prescribed."</p> <p>R157's Pain Assessment (dated 05/03/19) documents the following: R157 reported almost constant pain in the past 5 days that has made it hard to sleep at night, and limited her day-to-day activities. This same assessment documents R157 rated her worst pain over the last 5 days a</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>10/10, with the intensity of her pain, "very severe/horrible."</p> <p>R157's Pain Management Flowsheet (dated 05/04/19 - 05/07/19) documents the following: R157 rated her pain a 5/10 on 05/04/19; No pain assessment was conducted on 05/05/19; and no pain rating was documented when R157 reported pain on 05/07/19.</p> <p>On 05/07/19 at 10:30 AM, R157 was sitting in a chair in her room. R157 had a wound vacuum sitting nearby R157's chair. R157 stated that R157 has a wound in her right groin area, and has a wound vacuum in place to help it heal. R157 stated "They inserted the wound vacuum yesterday, and it hurt really bad. I'm in a lot of pain." R157 attempted to reposition herself in the chair several times, and was visibly uncomfortable with facial wincing and moaning noted with each attempt. R157 stated, "I am in so much pain. It hurts to move. I had a few Norco tabs that came with me the day I admitted that I took for pain, and once I ran out, they haven't given me anything but a Tylenol, and that is just not helping. They are supposed to be checking on getting me some more Norco, but I haven't had anything since Sunday. I'm in a lot of pain. I wish I would have had some Norco yesterday when they put that wound vacuum in. It was awful."</p> <p>On 05/07/19 at 11:42 AM, V8 (Licensed Practical Nurse) stated, "I haven't called the doctor yet, but (R157) needs something more for pain. She's in a lot of pain and only has a Tylenol ordered. I think they have sent out faxes to the doctor a couple of times the past couple days, but we haven't heard anything back yet."</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>On 05/07/19 at 11:45 AM, V8 (Licensed Practical Nurse) stated, "I called and left a message for the nurses at V13's (R157's physician) office since they don't get in the office today until 2:00 PM. (R157) came to the facility with a few Norco tablets when she was admitted, but ran out shortly after. She hasn't had anything more than a Tylenol since she ran out, and has been reporting pain for the past few days. She is in a lot of pain. She needs something else for pain control."</p> <p>On 05/07/19 at 01:17 PM, R157 was sitting in a wheelchair in her room participating in therapy with V14 (Physical Therapy). R157 stated she hasn't had any Norco since Sunday, and currently her pain level is, "Pretty high. It makes therapy more difficult." V14 continued conducting R157's therapy and stated, "(R157) is going to get OT (Occupational therapy) next."</p> <p>On 05/07/19 at 01:35 PM, V1 (Administrator) stated physician notification by nursing staff, "Depends on what time of the day it is. If it's during the day, the nurses should be calling. If it is at night, there is a call system and the call system gets a hold of the physician on call." At this same time, V2 (Director of Nursing) stated, "Sometimes the nurses send faxes, but should be speaking to a physician if a resident needs pain medication." V2 then verified that R157's physician should have been paged and notified in regards to R157's continued reports of pain, especially if staff has not received a response after faxes have been sent. V2 stated that R157 has gone without Norco pain medication since Sunday and stated, "This is unacceptable."</p> <p>(B)</p>	S9999		
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