

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6010078	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 10/03/2019
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NAME OF PROVIDER OR SUPPLIER PRAIRIE OASIS	STREET ADDRESS, CITY, STATE, ZIP CODE 16000 SOUTH WABASH SOUTH HOLLAND, IL 60473
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S 000	Initial Comments COMPLAINT INVESTIGATION 1997149/IL116151	S 000		
S9999	Final Observations Statement of Licensure Violation 300.610a) 300.1010h) 300.1210b) 300.1210d)3) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not	S9999		

Attachment A
Statement of Licensure Violations

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 10/21/19
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S9999	<p>Continued From page 1</p> <p>limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>These Regulations were not met as evidence by:</p> <p>Based upon record review and interview the facility failed to assess pain level, failed to address resident change in condition, and failed to provide timely care/services for one of six residents (R1) in the sample. These failures resulted in R1 having pain that was not treated and a delay in treatment. R1's x-ray revealed fracture of distal tibia and fibula which required surgical intervention.</p> <p>Findings include;</p> <p>The (4/14) change in condition policy states; the Nurse should not hesitate to contact the attending physician at any time for a problem which in his or her judgment requires immediate medical intervention.</p> <p>The (9/14) incident/accident reports policy & procedure states; an incident report will be completed for all accidental/incidental unusual occurrences.</p> <p>R1's progress notes state; (9/23/19) 4:50pm, Resident reaching for CNA (Certified Nursing Assistant) when left leg is moved. Resident nod head when writer asked if she was in pain and she pointed to left leg [Physical assessment and/or pain level are not documented]. (9/24/19) 7:33am, Resident made gestures of pain to left leg. When examined observed darkened circular area to left lower anterior leg. Tender to touch upon palpation [Pain level is not documented]. Slight edema is present. Doctor paged at this time. [There is no documentation that physician contact was made and/or incident report initiated]. 4:45pm, upon making rounds CNA asked writer to come look at resident left leg. Assessment</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>revealed left leg to be cool to touch, yellowish green in color with swelling. Resident whimper upon palpation. Doctor present during assessment gave orders for STAT x-ray. 6:13pm, X-ray done results pending. (9/25/19) 1:39am, X-ray results revealed fracture of distal tibia and fibula.</p> <p>On 10/2/19 at 2:18pm, Surveyor inquired if the Physician was "paged" at 7:33am (as stated in the progress note) V9 (Licensed Practical Nurse) replied "That was actually a mistake with timing it was around 3:00am. I evaluated her at that time."</p> <p>On 10/2/19 at 3:01pm, surveyor inquired about R1's (9/24/19) injury V10 (Licensed Practical Nurse) stated "About 4:30pm, the CNA told me to come and look at her. Surveyor inquired if she was aware of R1's change in condition at 3:00am, V10 responded "No maam. I did not get report that day. The other nurse takes the report she didn't report anything to me."</p> <p>On 10/2/19 at 3:30pm, surveyor inquired about R1's injury V11 (Restorative Nurse) stated "When I was doing rounds, the nurse (V9) was giving report to the dayshift Nurse (V12/Licensed Practical Nurse) and said her leg was red."</p> <p>On 10/2/19 at 3:52pm, V2 (Director of Nursing) stated "(V9) said she paged the doctor at 3:00am on 9/24/19. I know she didn't get a response from the doctor because the doctor said he kept calling and couldn't reach anyone. I did interview the dayshift Nurse (V12) she did not follow the change in condition notification policy."</p> <p>The (11/14) pain assessment policy states; documentation of each pain assessment will be recorded on the pain assessment form, in the</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>nurses notes or on the MAR (Medication Administration Record).</p> <p>R1's (September 2019) MAR includes; unscheduled orders; pain assessment every shift. Record actual score 0-10. [There are no pain assessments documented]. Acetaminophen was administered for pain on 9/23 at 4:50pm, and 9/24/19 at 4:59pm however pain assessments are not inclusive.</p> <p>On 10/3/19 at 9:09am, V1 (Administrator) affirmed the facility does not have a policy for STAT turnaround time.</p> <p>On 10/3/19 at 9:41am, V2 stated "For our STAT x-rays and labs we usually have procedures done and results within 4-5 hours."</p> <p>On 10/3/19 at 10:59am surveyor inquired about R1's status V14 (Hospital/Registered Nurse) stated "On 9/25/19 at 5:23am she received Toradol (Anti-inflammatory) 60mg (milligrams) IM (Intramuscular) and Fentanyl (Opiod pain reliever used to treat severe pain) 50mg IM for pain. She had an ORIF (Open Reduction Internal Fixation) 2 days ago.</p> <p>On 10/3/19 at 11:19am, surveyor inquired about R1's (9/24/19) injury V15 (Physician) stated I came and saw her, the bones were unstable. Surveyor inquired what "unstable" means V15 responded "That means there's probably a fracture." Surveyor inquired about R1's (9/24/19) pain level at that time V15 stated "Pain rating it's difficult to say she had a stroke. She was kind of a making faces, grimaces. Surveyor inquired about the potential harm to R1 if pain medication was not administered as warranted V15 stated "There's patient pain."</p>	S9999		
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S9999	Continued From page 5 Evidence shows that on 9/24/19 at 3:00am, swelling and discoloration of R1's leg was observed. The physician was not aware of R1's change in condition until 9/24/19 at 4:45pm (approximately 14 hours elapsed). Orders for STAT x-rays were received on 9/24/19 at 4:45pm however results were not obtained until 1:39am (approximately 9 additional hours elapsed) 9/25/19. (B)	S9999		
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