

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6004410</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>10/09/2019</b>
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NAME OF PROVIDER OR SUPPLIER  <b>HILLCREST RETIREMENT VILLAGE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1740 NORTH CIRCUIT DRIVE ROUND LAKE BEACH, IL 60073</b>
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S 000	Initial Comments  Facility reported incident of 9/29/2019/IL116519 investigation	S 000		
S9999	Final Observations  Statement of Licensure Violation  300.1210b) 300.1210d)6) 300.3240a)  Section 300.1210 General Requirements for Nursing and Personal Care  b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:  d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:  6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision	S9999	<p style="text-align: center;"><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  Electronically Signed	TITLE	(X6) DATE  10/18/19
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S9999	<p>Continued From page 1</p> <p>and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident</p> <p>These Regulations were not met as evidence by:</p> <p>Based on observation, interview, and record review the facility failed to safely transfer one of three residents (R1) reviewed for falls. This facility failure resulted in R1 sustaining a broken clavicle, broken scapula, and broken ribs, having severe pain, and an increase in R1's immobility.</p> <p>The findings include:</p> <p>The facility face sheet for R1 shows diagnoses to include: Multiple Sclerosis, flaccid hemiplegia of the left side, chronic obstructive pulmonary disease, depression, anxiety, and nontraumatic intracerebral hemorrhage. The facility assessment dated 9/26/19 shows R1 to be cognitively intact and requires extensive assist of two staff to complete personal care and transfers. The assessment also shows R1 has impaired mobility to both sides for her upper and lower extremities.</p> <p>The facility reported incident dated 9/30/19 shows R1 was being transferred using a mechanical lift on 9/29/19 when the mechanical lift sling hook malfunctioned and R1 fell on her right side.</p> <p>On 10/9/19 at 9:15 AM, R1 was lying in bed leaning to her right side. R1 was wearing oxygen and her breathing was fast and labored. R1 was coughing with a pained expression on her face.</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>R1 said, "Did you hear what happened, the (mechanical) lift broke and I fell to the floor. I landed on the legs of the lift. It hurts so bad, it hurts to cough, it hurts to breathe. When I get out of bed now it hurts so much and I'm afraid it will happen again." R1 said she is just miserable now and wishes she could just go to sleep and wake up better. R1 said she is back on a pureed diet because she was having so much coughing at dinner one night; the staff were afraid she would choke, so they put her on pureed food.</p> <p>On 10/9/19 at 12:00 PM, R1 was being assisted out of bed by five staff and the mechanical lift. The staff turned R1 from side to side to provide incontinence care and placed the lift sling under R1. R1 was moaning and saying, "It hurts, it hurts". The staff had to stop giving care at one point to allow R1 time to rest. R1 was coughing and grimacing during the transfer.</p> <p>On 10/9/19 at 11:13 AM, V10 CNA (Certified Nursing Assistant) said she was one of the staff that was transferring R1 on 9/29/19. V10 said as they were moving R1 from her bed to the wheelchair, the metal hook on the lift broke off and R1 fell to the floor landing on the legs of the lift. V10 said R1's face turned red and looked like she had the wind knocked out of her.</p> <p>On 10/9/19 at 11:39 AM, V9 CNA said she was helping R1 get out of bed the night she fell from the mechanical lift. V9 said as they were moving R1 from her bed to the wheelchair, the metal hook on the lift just "snapped". V9 said R1 fell to the floor landing on the legs of the lift. V9 said R1 looked like she had the wind knocked out of her.</p> <p>On 10/9/19 at 1:37 PM, V6 RN (Registered Nurse) said when she was called to the room</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>after R1 fell from the lift, she found R1 lying on the legs of the lift crying and saying her back hurt.</p> <p>On 10/9/19 at 9:50 AM, V1 Administrator said the metal piece that was holding the 4 hook attachment broke on the mechanical lift. V1 said it was metal on metal friction that caused the break.</p> <p>On 10/9/19 at 9:45 AM, V2 DON (Director of Nurses) said the mechanical lifts had not been checked for safety for over a year. V2 said the lifts should be checked monthly and it was not being done by the staff.</p> <p>On 10/9/19 at 11:30 AM, V3 nursing supervisor said the facility did not have any logs for checking the mechanical lifts. V3 said, "It was not being done".</p> <p>On 10/9/19 at 12:50 PM, V7 Maintenance Director said there were no routine inspections or maintenance being done on the lifts.</p> <p>On 10/9/19 at 11:15 AM, V4 service representative for the mechanical lifts said the facility should be checking the lifts monthly. V4 said having the metal break on the mechanical lift is unheard of and he has never seen this happen.</p> <p>On 10/9/19 at 1:05 PM, V2 DON said the x-ray taken at the facility showed R1 had a broken right clavicle after the fall from the lift. V2 said R1's pain medications were increased to help with the pain. V2 said R1 was sent to the hospital the next morning for continued complaints of pain and more x-rays were taken and it was discovered R1 had some broken ribs as well. V2 said R1 was seen by a pain specialist while at the hospital and additional pain medications were</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>ordered for R1 to help with the pain. V2 said R1's diet order was changed to a pureed diet after the nurse felt she was coughing too much and was afraid she would choke due to all the coughing at the table. V2 said R1 will be seen by the speech therapist to evaluate her swallowing. V2 said R1 will be getting up for all meals to avoid respiratory problems and four staff will be assisting her with the transfer.</p> <p>On 10/9/19 at 2:00 PM, V5 (R1's doctor) said R1 has a broken clavicle, a broken scapula and broken ribs. V5 said basically her right shoulder is broken. V5 said R1 will have a very long and painful recovery and his biggest concern is R1 developing pneumonia. V5 said R1 is being given as much pain medication as is possible. V5 said R1 will have limited range of motion to her right shoulder because of the injury she sustained from falling out of the mechanical lift.</p> <p>On 10/9/19 between the hours of 10:25 AM and 11:27 AM, V11-V15 all CNA's said they never check the metal parts of the mechanical lift before transferring a resident.</p> <p>The nursing progress note dated 9/29/19 shows R1 fell from the mechanical lift after the metal part broke on the lift. The note dated 9/30/19 at 3:39 AM shows the results of the x-ray shows a right fractured clavicle. The nursing progress notes dated 10/7/19 (day of readmission to facility from the hospital) to 10/9/19 shows R1 complaining of pain, receiving a strong narcotic for pain relief, needing assist of four staff to get out of bed, and a congested frequent cough.</p> <p>The x-ray dated 9/30/19 shows R1 has a fracture of the right clavicle.</p>	S9999		
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S9999	Continued From page 5  The hospital discharge papers dated 10/7/19 for R1 shows the addition of a narcotic pain patch, a new dosage for her scheduled narcotic pain pills, and as needed pain medications, and a breathing treatment.  The Physician's Orders Sheet (POS) for R1 dated 10/9/19 shows a pureed diet, speech therapy evaluation, breathing treatments, and oxygen. The POS also shows the changes in R1's pain narcotic regimen.  The Physician note dated 10/8/19 for R1 shows right shoulder trauma and multiple right sided rib fractures.  The care plan for R1 printed on 10/9/19 shows a mechanical lift is being used for safe transfers, reassure the resident during transfer and anti-anxiety medications are available related to her anxiety was initiated on 7/2/19 (Prior to the fall). The care plan also shows a history of pain for R1 prior to the fall and staff are to provide pain relief as needed. The same care plan for history of shortness of breath dated 7/2/19 shows due to neuromuscular impairment, and decreased lung expansion R1 is at risk for complications with her breathing.  The facility provided mechanical lift inspection results for the mechanical lifts dated 6/6/18 (over a year ago). The next time the lifts were inspected was on 9/30/19 at which time one mechanical lift had a broken hanger bar and another lift had a worn hanger bar that was in need of replacement.  The owner's manual for the mechanical lifts shows a general visual inspection of the external parts and all functions should be carried out to	S9999		

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S9999	Continued From page 6  ensure no adverse damage has occurred. The manual also shows apply lithium grease to all smooth surfaces where metal on metal contact occurs.  <b>(B)</b>	S9999		
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