

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6002208	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 01/27/2020
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NAME OF PROVIDER OR SUPPLIER MICHAELSEN HEALTH CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 831 NORTH BATAVIA AVENUE BATAVIA, IL 60510
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S 000	Initial Comments Complaint Investigation #2070479/IL119365	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)6 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 02/13/20
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S9999	<p>Continued From page 1</p> <p>plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a)An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements were not met evidenced base by</p> <p>Based on observation, interview, and record review, the facility failed to safely transfer a resident from the wheelchair to a shower chair.</p> <p>This failure resulted in the resident falling and sustaining a hip fracture requiring hospitalization and surgical intervention.</p> <p>This applies to 1 of 3 residents (R1) reviewed for transfers in the sample of 3.</p> <p>The findings include:</p> <p>According to the Electronic Health Record (EHR)</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>R1 had diagnoses including coronary heart disease, acute kidney failure, hyperkalemia, atherosclerosis of aorta, ventricular tachycardia, congestive heart failure, hypertension, hearing loss, and abnormalities of gait and mobility. R1 was in the facility for four days prior to the fall.</p> <p>A Hospital Physical Therapy Assessment dated 01/03/2020 showed R1 needed contact guard assistance with verbal cues during transfers from sitting to standing and needed verbal cues with minimal assist (R1) tends to try to sit when not close enough to) when going from standing to sitting position.</p> <p>The discharge Minimum Data Set (MDS) dated 01/08/2020 showed R1 needed extensive assistance of one person for bed mobility, transfers, walking, and toilet use; and needed physical help of one person for bathing. The MDS showed R1 was five feet two inches tall and weighed 103 pounds. The MDS showed R1's cognition was intact.</p> <p>An Interim Care Plan showed R1 was a fall risk; needed assistance with bathing of one staff member; and needed assistance with transfers of one staff member.</p> <p>On 01/22/2020 at 10:01 AM, V13 (Coroner) said R1 had a fall in the facility and had surgery on 01/09/2020 for a left hip fracture sustained during the fall.</p> <p>On 01/22/2020 at 5:20 PM, V5 (Certified Nursing Assistant, CNA), said R1 was alert, oriented and was a one person assist pivot transfer. R1's wheelchair was placed directly facing the shower chair, not on an angle. V5 undressed R1's top clothing while R1 was still seated in the wheel</p>	S9999		
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chair. While R1 still had her pants on, V5 had R1 stand up and then turn around with R1's back toward the shower chair. R1 did not have a gait belt on. While R1 was standing with her back to the shower chair, V5 was standing to R1's right side, V5 pulled R1's pants down to around the shin area then had her sit on the edge of the shower chair. V5 said R1 was at the front edge of the chair, partially leaning on the front edge of the bar of the toilet seat but not fully seated on the chair. V5 said R1 was short and the shower chair was a little higher so R1 could not fully sit on the chair from standing without scooting back and forth. V5 remained on R1's right side to try and assist her to scoot back all the way onto the shower chair. V5 had not pulled R1's pants off all the way until the resident was seated back on the shower chair. R1 started scooting back on the chair, making a slight rocking motion by leaning slightly forward and lifting herself using her arms on the arm rests and then moving her buttocks back and forth onto the shower seat. R1 did this scooting motion about three times before she leaned too far forward, fell forward and to the left side onto the floor. V5 said she was unable to stop R1 from falling forward as she was to the side of R1, not in front of her and R1 didn't have a gait belt or any clothing on to grab hold of. V5 said this was the first time caring for R1. V5 said during a one person assist pivot transfer the resident's seat or chair should be either directly in front of or at an angle to the seat they are going to be transferred into so the resident doesn't have to walk. If the resident didn't seem steady, V5 would use a gait belt or get another person to help.

The shower chair used for R1 was part of an integrated three sided tub-like cabinet enclosure. The base of the cabinet tub is elevated off the

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S9999	Continued From page 4	S9999		
	<p>ground approximately four to six inches. The shower seat slides back and forth into and out of the enclosure. It has a bar across the front and resembles a toilet seat with an opening in the middle and also has a backrest. The top of the seat is approximately 26 inches from the floor.</p>			
	<p>On 01/22/2020 at 5:09 PM, V4 (Registered Nurse, RN), said about one hour before getting ready for bed R1 had fallen in the shower. V4 said she was not present in the shower room when it happened but V5 (CNA) reported she had been standing to R1's right side between the wheelchair and the shower chair when R1 fell. V4 said R1 did not have a gait belt on. V4 said she was not present during the transfer but the procedure for using a gait belt while doing a pivot transfer included placing the gait belt onto the resident, standing in front of the resident, holding the gait belt, once the resident was standing, pivoting the resident from the wheelchair to the other chair while in remaining in front of the resident.</p>			
	<p>A Nursing Progress Note dated 01/08/2020 at 10:00 PM written by V4 (RN) showed at 7:20 PM R1 was observed lying on the floor in the shower room with legs and arms extended. The CNA reported during transfer from the wheelchair to the slide chair in the shower tub with the resident, the resident was attempting to "scoot back" due to the slide shower chair being higher in height than her wheelchair. CNA reported that the resident was having difficulty and fell forward onto her left side on the shower room floor. CNA stated she was positioned on the resident's right side prior to occurrence and that the resident fell forward to the left side. (R1) was alert and oriented to person, place and time post fall assessment. R1 sustained three skin tears: Left</p>			

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S9999	<p>Continued From page 5</p> <p>elbow measuring 3.2 centimeters (cm); right upper lateral inner arm 1 by 0.2 cm; and left anterior knee 1.5 cm by 0.8 cm. (R1) was able to slightly bend the left knee but was unable to raise her left upper leg due to pain, crying out from pain with movement. R1 was unable to stand due to left lower extremity pain. The staff transferred R 1 from the floor to the wheelchair using three staff members and a total body mechanical lift. R1 was sent to the hospital emergency room at 9:18 PM.</p> <p>On 01/22/2020 at 1:28 PM, V8 (CNA) said when transferring a shorter resident from a wheelchair to the shower chair he would recommend using the sit to stand mechanical lift. When a resident is standing on the foot plate of the sit to stand mechanical lift, it would raise the resident about six inches off the ground and they would probably be high enough and able to then be lowered to seated onto the shower chair without having to scoot back.</p> <p>On 01/23/2020 at 10:08 AM, V11 (CNA) and V12 (CNA) both said during a pivot transfer they would place the wheelchair at an angle to the shower chair, place a gait belt on the resident then while standing in front of the resident, have the resident stand and do a pivot turn from the wheelchair to the shower chair. The CNAs would pull the resident's pants down if they are not able to do it themselves. V11 and V12 said they do not fully undress the resident or take off the gait belt until the resident would be seated all the way back on the shower chair.</p> <p>On 01/23/2020 at 10:34 AM, V9 (CNA) said when he has a resident in the shower "booth" he will position the wheelchair on an angle and assist the resident with a pivot transfer using a gait belt while standing in front of them. V9 would stand in</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>front or slightly to the side and pull their pants down while they are standing just prior to sitting on the shower seat. V9 would not remove the gait belt or the resident's clothes on the top until the resident was seated completely on the shower seat. If transferring a shorter resident who had trouble sitting back on the seat V9 said he would probably have two people do the transfer to more easily have them sit onto the seat.</p> <p>On 01/23/2020 at 12:13 PM, V6 (Physical Therapist, PT), said R1 needed contact guard or sometimes minimal assistance during transfers. R1 also needed verbal cues for hand placement with the walker and transfers. R1 was a really tiny, short resident. V6 said even with contact guard assistance the staff person has to hold onto the gait belt incase the resident loses their balance. With contact guard assistance the staff would not need to provide assistance besides holding the gait belt. When R1 would need minimum assistance the staff would be doing one to twenty five percent assistance such as hands on support on the resident's back side area around the gait belt. V6 said any transfers with R1 she would need a gait belt, whether walking or transferring. During therapy, even a regular chair would have been a little high for R1 and R1 would need to scoot back because her feet would be dangling. The therapist would give her assistance in the trunk area to hold them and the gait belt. R1 would lean forward in order to scoot back.</p> <p>A Physical Therapy Assessment dated 01/08/2020 at 8:39 AM written by V6 (PT) showed R1 transfers with minimal assistance. R1 requires cues for safety especially hand placement when pivoting to other surfaces, and to control descent to and from chair, to and from supine. The treatment plan summary showed R1 had poor</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>vision and was hard of hearing, alert and oriented to person and sometimes to place, followed one step directions. R1 had generalized weakness, impaired balance and stability, decreased safety awareness, and requires assistance for safe functional transfers.</p> <p>On 01/23/2020 at 12:33 PM, V7 (Occupational Therapist, OT), was unsure if the facility had a specific policy regarding gait belt use or transfers. V7 said "the therapy department uses the rule that any resident in the facility receiving therapy needed some kind of contact guard, minimum, moderate or maximum assistance until they are released from therapy stating they are independent in transfers or toilet use." V7 did not see R1 but said the OT discharge assessment showed R1 needed maximum assistance for lower body bathing and dressing and needed maximum assistance with toilet transfer as well. R1 needed minimum assistance for toilet transfers in which the therapist was helping less than 25 percent of sitting to standing or the pivot portion. V7 said the staff would need at the least a little bit of a hand on someone while they are moving. Therapy uses a gait belt with everyone in therapy.</p> <p>On 01/23/2020 at 3:46 PM, V2 (Director of Nursing, DON) said the facility doesn't have a policy specific to gait belt use or resident transfers. V2 was unsure if the CNAs remove the resident's clothing before being transferred into the shower chair or not.</p> <p>On 01/23/2020 at 4:13 PM, V3 (Medical Doctor, MD), stated R1's fracture was a result of the fall.</p> <p>The facility's Safe Lifting and Movement of Residents policy dated July 2017 showed staff</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>responsible for direct resident care will be trained in the use of manual (gait/transfer belts, lateral boards) and mechanical lifting devices. The policy does not address the procedure of how to do a resident transfer.</p> <p>The National Institutes of Health Medline Plus Moving a patient from a bed to a wheelchair dated 11/15/2017 showed a pivot turn included place a gait belt on the patient to help get a grip during the transfer. Stand as close as you can to the patient, reach around the chest, and lock your hands behind the patient or grab the gait belt. Pivot towards the wheelchair, moving your feet so your back is aligned with your hips. Once the patient's legs are touching the seat of the wheelchair, bend your knees to lower the patient into the seat.</p> <p>(A)</p>	S9999		
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