

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6002729	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 01/13/2020
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NAME OF PROVIDER OR SUPPLIER EDWARDSVILLE NSG & REHAB CTR	STREET ADDRESS, CITY, STATE, ZIP CODE 401 ST MARY DRIVE EDWARDSVILLE, IL 62025
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S 000	Initial Comments	S 000		
	Complaint #1949444/IL118664			
S9999	Final Observations	S9999		
	Statement of Licensure Violations			
	300.610a) 300.1010h) 300.1210a) 300.1210b) 300.1210c) 300.1210d)2)3) 300.3240a)			
	Section 300.610 Resident Care Policies			
	a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.			
	Section 300.1010 Medical Care Policies			
	h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not			
			Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

TITLE

(X6) DATE

01/30/20

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S9999	<p>Continued From page 1</p> <p>limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These regulations were not met as evidence by:</p> <p>Based on interview and record review, the facility failed to assess, monitor, and timely treat resident's pain and potential injury after a fall for 1 of 1 residents (R2) reviewed for pain in the in the sample of 5. This failure to assess R2's increased pain resulted in the delay of diagnosis and treatment of right rib fractures and hemothorax (collection of blood in the space between the chest wall and lung which can be caused by trauma).</p> <p>Findings include:</p>	S9999		
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S9999	Continued From page 3 R2's Physician Order Report dated 12/01/2019 to 01/31/2020, documents she has diagnoses of Cerebral infarction, abnormalities of gait and mobility and Vascular dementia. R2's Physician's Order, dated 06/27/2019, documents she can receive Tylenol Extra Strength 500 milligram (mg) oral every 6 hours as needed for pain. R2's Care Plan, dated 07/04/2019, documents, "Meds as ordered and notify dr. (doctor) of unrelieved pain." R2's Care Plan, dated 07/14/2019, documents, "doc (document) falls, bruises, skin tears and c/o (complaints of) pain new onset." R2's Minimum Data Set (MDS), dated 10/23/2019, documents that R2's cognition was severely impaired and that she required supervision and set up help with walking in her room, the hallway and to and from the dining area and activities. On 01/08/2020 at 9:15 AM, R5, R2's roommate, stated "She (R2) was getting up, out of bed and she fell onto the floor. She got herself back up. She walks all the time with her walker." R5 stated that the incident with R2 happened a couple of days before Christmas. On 01/08/2020 at 2:40 PM, V9, Certified Nurse Assistant (CNA), stated that on 12/23/2019 around 12:00 PM, he reported to V6, Licensed Practical Nurse (LPN), that R2 told him that she had fallen that morning, and was having pain to her right side. V9 stated that he observed a bruise area to R2's right upper back. On 01/08/2020 at 12:00 PM, V6, LPN, stated, "The CNA told me, that day, that she (R2) fell.	S9999		
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S9999	<p>Continued From page 4</p> <p>The A hall nurse was not around, so I went to check on her to see if she didn't need to go to the (Emergency Room) or was bleeding or anything, and she was ok as far as I could tell. I let the A hall nurse know (V11, LPN)." V6 continued, "I was busy with my hall, so I just looked at her and did not really assess her."</p> <p>On 01/08/2020 at 3:55 PM, V11 stated that she and V7, LPN, were at the nurse's station when they were both told by V6, LPN, that R2 had fallen and was in pain and that she (V6) went and checked on her. V11 stated V6 told them R2 was fine.</p> <p>On 01/08/2020 at 3:05 PM, V10, CNA, stated, "She (R2) asked me, on 12/23/2019 around lunchtime, to help her walk to the bathroom because she fell earlier that morning and that's why she was in pain. I told (V7) about it."</p> <p>On 1/08/2020 at 10:45 AM, V5, CNA, stated "I worked afternoons on December 23rd. When I checked on (R2) around 2:30 (PM), she was crying, saying she was in pain and short of breath. She was holding her right side like her upper abdomen. I told (V6) and (V7) and (V7) told me an x-ray was ordered."</p> <p>On 01/08/2020 at 11:45 AM, V7 stated that neither CNAs or V11 told her during report, that R2 had fallen the morning of 12/23/2019. V7 stated that R2 did not tell her that she had fallen and all R2 told her was that she was hurting so bad. V7 stated that she talked to V2, Director of Nurses and V2 told her to get an x-ray for R2.</p> <p>R2's Resident Progress Notes, dated 12/23/2019 at 3:29 PM, written by V7 documented, "Resident (R2) is (complaining of) pain to right side rib area.</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>Called and (received) orders to get x-ray of area. Writer called (mobile x-ray company) to give orders for x-ray they will be out today. Writer also called daughter and made her aware and will call with results to her." There was no documentation V7 offered R2 pain medication or reassessed R2 for pain.</p> <p>R2's December 2019 Medication Administration Record (MAR) did not document R2 received any Tylenol on 12/23/19.</p> <p>On 01/08/2020 at 2:10 PM, V8, LPN, stated, " I took over for (V7) on A hall on 12/23/2019 around 3:15 (PM), but (V7) left before I got here. (V6) told me that they were waiting on x-ray for (R2) but did not tell me why or what happened to (R2). I left at 10:00 PM and the results of (R2's) x-ray was not back yet. When I came back to work, on December 24th at 6:00 AM, (R2) was complaining of right sided pain. I gave her Tylenol and she didn't complain the rest of the day about it, but I did not ask her after I gave it to her if she continued to have pain."</p> <p>R2's X-ray report, dated 12/23/19 at 11:24 PM documents she had no fractures.</p> <p>R2's Resident Progress Notes, dated 12/24/2019 at 7:00 AM, documented, "Resident (complained of) pain to (right) side. (As needed) Tylenol administered did not complain of severe pain for rest of shift, as a professional this nurse did not believe necessary to further assess."</p> <p>R2's December 2019 MAR did not document R2 was given any Tylenol on 12/24/19.</p> <p>R2's MAR Entry date 12/25/19 at 3:02 AM documents she received Tylenol for pain. The</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>MAR did not document if this pain medication was effective in relieving R2's pain. There was no documentation in R2's Progress Note that facility reassess R2's pain or the efficacy of her pain medication after it was administered.</p> <p>R2's Resident Progress Notes, dated 12/25/2019 at 6:56 AM, documented, "Resident (complains of) severe pain on the right side of her rib. Vitals checked. (blood pressure) 200/80, (pulse) 58 and (Oxygen saturation) 96. Exchange called for (V12, Medical Doctor) yet to hear from her."</p> <p>R2's Resident Progress Notes, dated 12/25/2019 at 2:22 PM, documented, "Resident is hurting in upper and lower back area and rib cage area. Residents (Power of Attorney) here (R2's daughter) wants resident sent to hospital. Ok with (V12, Medical Doctor) to send resident to (local hospital)." There was no documentation from 6:56 AM through 2:22 PM the facility was assessing R2's pain or attempted to contact V12 of R2's increased pain.</p> <p>R2's History and Physical from (local hospital), dated 12/25/2019, documented, "HPI (History of Present Illness) narrative: (R2) is 90 (year old) female who presents to the (Emergency department) via (Emergency Medical Services) from (Nursing home) secondary to fall that happened 2 days ago. (R2's) daughter states that (R2) had a fall 3-4 weeks ago and (R2) had an (x-ray) that showed 2 (left) rib (fractures). (R2's) daughter saw her Friday (5 days ago) and (R2) was able to walk with her walker in no pain. (R2's) daughter called the (nursing home) yesterday (12/24/2019) and the (patient) was complaining of pain but she (R2's daughter) could not see her until today (12/25/2019). When she (R2's daughter) saw her today the (R2) was doubled</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>over on the side of the bed (complaining of) pain and she could not sit up straight. (R2) reports (right sided) (Abdominal) pain and back pain. (R2) states that she fell out of bed 2 days ago because her foot got stuck in her covers. (R2) states that she was able to get back up on her own. (R2) notes that she probably hit her head during the fall. (R2 reports intermittent neck pain, back pain, and a (Headache)."</p> <p>R2's Computed tomography (CT) scan report from (local hospital), dated 12/25/2019, documented, "Impression: 1. Multiple acute right rib fractures including the eighth to 11th ribs. There is a small right pleural effusion/Hemothorax. 2. Small pericardial effusion."</p> <p>On 01/08/2020 at 4:20 PM, V2, DON, stated that she would expect her nurses to assess, monitor and start an investigation when a CNA reports that a resident has fallen or is in pain. V2 also continued state that she would expect the nurses to reassess a resident if they were given pain medication.</p> <p>On 01/09/2020 at 9:05 AM, V12 Medical Doctor (MD), stated that she had not received a call about R2 on 12/23/2019 from the nursing home but she was called on 12/25/2019 by the nursing home about R2 and that she ordered an x-ray. V12 continued to state that she would expect the nurses to call her if a resident is having increased pain and shortness of breath. V12 also stated that this would be harm only if R2 was having breathing problems.</p> <p>The facility's policy, "Acute Condition Changes -Clinical Protocol", dated March 2018, documents "In addition, the nurse shall assess and</p>	S9999		
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S9999	Continued From page 8 documents/report the following baseline information: a. Vital signs; b. Neurological status; c. Current level of pain, and any recent changes in pain level." It continues, "3. Direct care staff, including nursing assistants will be trained in recognizing subtle but significant changes in the resident (for example, a decrease in food intake, increased agitation, changes in skin color or condition) and how to communicate these changes to the nurse." The Policy documents "7. Before contacting a physician about someone with an acute change of condition, the nursing staff will collect pertinent details to report to the physician; for example, the history of present illness and previous and recent test results for comparison. a. Phone call to attending or on-call physicians should be made by an adequately prepared nurse who has collected and organized pertinent information, including the resident/patient's current symptoms and status." (A)	S9999		
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