

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6003958	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 09/08/2020
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NAME OF PROVIDER OR SUPPLIER SYMPHONY OF MORGAN PARK	STREET ADDRESS, CITY, STATE, ZIP CODE 10935 SOUTH HALSTED STREET CHICAGO, IL 60628
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S9999	<p>Final Observations</p> <p>Statement Of Licensure Violations: 1 of 1 violation</p> <p>300.610a) 300.3240a)b)d)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (A, B) (Section 2-107 of the Act)</p> <p>b) A facility employee or agent who becomes aware of abuse or neglect of a resident shall immediately report the matter to the facility administrator. (Section 3-610 of the Act)</p> <p>d) A facility administrator, employee, or agent who becomes aware of abuse or neglect of a resident</p>	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE

09/16/20

Illinois Department of Public Health

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S9999	<p>Continued From page 1</p> <p>shall also report the matter to the Department. (Section 3-610 of the Act)</p> <p>These Requirements were NOT MET as evidenced by</p> <p>Based upon record review and interview the facility failed to notify IDPH (Illinois Department of Public Health) of verbal and physical altercation between two of four residents (R3, R5) reviewed for abuse.</p> <p>Findings include;</p> <p>On 8/10/20, R3 and R5 encountered both verbal and physical altercation with each other, the following was documented;</p> <p>R3's (8/10/20) incident description states resident was walking down hallway and overheard two patients arguing. Resident stated the resident attempted to push him but pushed a pop can out of his hand.</p> <p>R5's (8/10/20) incident description states it was reported to writer that resident had hit and pushed down another resident.</p> <p>On 9/3/20, the (2020) abuse binder was reviewed however neither of the (8/10/20) aforementioned incidents were inclusive.</p> <p>On 9/3/20 at 2:42pm, V1 (Administrator) stated she was aware that R3 and R5 got into an argument over a pop but was unaware of the 8/10/20 "physical altercation" and affirmed IDPH was not notified of either incident.</p> <p>The abuse policy (reviewed 1/2019) states when</p>	S9999		
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S9999	Continued From page 2 an allegation of abuse, exploitation, neglect, mistreatment or misappropriation of resident property has been made, the administrator, or designee, shall notify Department of Public Health's regional office immediately by telephone or fax. Public Health shall be informed that an occurrence of potential abuse, neglect, exploitation, mistreatment or misappropriation of resident property had been reported to the administrator and is being investigated. (B)	S9999		