Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED				
		IL6002778	B. WING		C 10/01/2020				
NAME OF F	PROVIDER OR SUPPLIER		DRESS, CITY, S	STATE, ZIP CODE	1 10/01/2020				
INTEGRITY HC OF ALTON 3523 WICKENHAUSER									
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROVIDENCY)	DBE COMPLETE				
S 000	Initial Comments		S 000						
	Complaint 2047758	/IL127320- F689 G cited.							
S9999	Final Observations		S9999						
	Statement of Licensure Violations:			0					
1	300.610a)			107	10				
	300.1210a) 300.1210b)								
	300.1210d)6)								
	300.3240a) 300.3240f)								
	Section 300.610 Resident Care Policies								
*)	procedures, govern the facility which she Resident Care Police least the administration the medical advisor representatives of the facility. These with the Act and all These written police operating the facilit least annually by the written, signed and meeting. Section 300.1210 Coursing and Personal Compreher facility, with the particular and the facility, with the particular and the facility, with the particular and the facility and the facil	nursing and other services in policies shall be in compliance rules promulgated thereunder. ies shall be followed in y and shall be reviewed at is committee, as evidenced by dated minutes of such a		Attachment A Statement of Licensure Violations					
	rtment of Public Health	DER/SUPPLIER REPRESENTATIVE'S SIG	NATURE	† TITLE	(X6) DATE				

STATE FORM

Electronically Signed

(X6) DATE

10/15/20

JIBZ11

PRINTED: 12/01/2020 **FORM APPROVED** Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: IL6002778 B. WING 10/01/2020 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **3523 WICKENHAUSER** INTEGRITY HC OF ALTON **ALTON. IL 62002 SUMMARY STATEMENT OF DEFICIENCIES** PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE **DEFICIENCY**) S9999 Continued From page 1 S9999 applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act) b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:

6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision

and assistance to prevent accidents.

Illimois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: __ COMPLETED C IL6002778 B. WING 10/01/2020 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **3523 WICKENHAUSER** INTEGRITY HC OF ALTON **ALTON, IL 62002** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5)PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE **TAG** DATE **DEFICIENCY**) S9999 Continued From page 2 S9999 Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) f) Resident as perpetrator of abuse. When an investigation of a report of suspected abuse of a resident indicates, based upon credible evidence, that another resident of the long-term care facility is the perpetrator of the abuse, that resident's condition shall be immediately evaluated to determine the most suitable therapy and placement for the resident, considering the safety of that resident as well as the safety of other residents and employees of the facility. (Section 3-612 of the Act) These Regulations were not met as evidenced by: Based on observation, interview, and record review, the facility failed to provide adequate supervision to prevent sexually inappropriate behavior, between cognitively impaired residents for 3 of 3 residents (R1, R3, and R4) reviewed for supervision. This failure resulted in psychosocial harm as a reasonable person would react in a such a situation with feelings of fearfulness. humiliation, anxiety and distress. Findings include: On 9/28/2020 at 1:30 PM, R5 stated, "(R4) took his privates out in his room. The door was open. I told someone who works here but I am not sure who. It was inappropriate and disgraceful."

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: C IL6002778 B. WING 10/01/2020 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3523 WICKENHAUSER **INTEGRITY HC OF ALTON ALTON, IL 62002** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE **DEFICIENCY)** S9999 Continued From page 3 S9999 On 9/28/2020 at 1:45 PM, R2 stated, "I have not seen any incidents, but I have heard about (R3) and (R4) being sexually inappropriate together more than once. Maybe 3 or 4 times. I have heard it from other residents. The last episode was about a week ago. I heard (R3) walked up to (R4) and dropped his pants. (R4) started orally pleasuring (R3). (R3) is not 'with it'. (R4) mostly stays in his room but he also wanders into rooms." On 9/28/2020 at 2:00 PM, V4, Housekeeping. stated, "I wouldn't go in there (R4's room). (R4) doesn't comprehend really well. I have not seen (R4) or any other residents being inappropriate. On 9/28/2020 at 2:14 PM, V6, Temporary Nurse Aid (TNA) stated, "I was here for the first incident between (R3) and (R4). It took place in (R4)'s room. (R4) was orally pleasuring (R3). (R4) has dementia. (R3) is kind of new to the facility. I reported it to the nurse, I am not sure of her name. (V2), (V3) and (V8) were contacted. We separated them and we check on them frequently." On 9/28/2020 at 2:25 PM, V7, TNA, stated, "I have heard rumors of residents performing sexual favors to each other when they were bunked together (roommates). I did not witness it, I heard about it from (V6). (R4) was giving (oral sex) and (R3) was receiving (oral sex). Both (R3, R4) have dementia. They are on separate halls now. (R4) is in his own room. We have to keep an eye on (R3). (R3) is quick and we have to re-direct him." On 9/28/2020 at 2:34 PM, V8, Certified Nursing Assistant (CNA) Coordinator, stated, "I did hear about the incident, but I was not here. We have a

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No distress noted."

R3's Progress Note dated 9/13/2020 at 22:20 PM documents, "Resident was observed giving resident oral sex in dining room." R3's Progress note continues, "Resident immediately separated for safety and placed on 15-minute checks."

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ADON aware. Family aware."

R4's Progress Notes dated 9/11/2020 at 7:03 AM documents, "Resident noted to have another resident's penis in his mouth. Resident's separated. No distress noted. No injury noted.

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(X1) PROVIDER/SUPPLIER/CLIA

STATEMENT OF DEFICIENCIES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED			
IL60027		IL6002778	B. WING		C 10/01/2020			
NAME OF	PROVIDER OR SUPPLIER		DRESS, CITY, STATE, ZIP CODE					
INTEGRITY HC OF ALTON 3523 WICKENHAUSER ALTON, IL 62002								
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	_D BE	(X5) COMPLETE DATE		
S9999	Continued From page 7		S9999					
	R4's Progress Notes dated 9/13/2020 at 5:05 PM documents, "Administrator and ADON notified immediately of sexual incident between resident and resident."							
	PM documents, "It varies a resident was obse approximately 5 PM residents' mouth. It residents were separated to the separate separated to the	s dated 9/13/2020 at 21:42 was reported to this nurse that erved in the dining room at putting his penis in (another) continues to state that erated and placed on or protection of self and			rl.			
	abuse/neglect. R4's that R4 displays soo maladaptive behavior aggression towards documents, "On 9/1 by staff to have anothouth." The intervesthe residents. R4's "On 9/13/2020 reside putting his penis in a The interventions list 15-minute checks in	uments that R4 is at risk for Care Plan further documents sially inappropriate and ors related to sexual peers. R4's Care Plan 0/2020, resident was noted ther resident's penis in his nation listed was to separate Care Plan further documents, ent was noted by staff to be another resident's mouth." ted for this incident include itiated, police notified, and R4 ergency Room for evaluation.						
	R4's POS document received on 9/13/20 checks to ensure re-	ts a telephone order was 20 to "Place on 15-minute sident safety."		*	420			
	2020 documents the inappropriate sexual residents. The Beha	behavior with staff and vior Tracking reflects 9 his behavior, but none were				3.0		

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ **B. WING** IL6002778 10/01/2020 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **3523 WICKENHAUSER** INTEGRITY HC OF ALTON **ALTON, IL 62002** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5)(EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE **DEFICIENCY**) S9999 Continued From page 8 S9999 On 9/29/2020 on continuous observation of R4 were made from 9:00 AM until 9:44 AM. At 9:00 AM R4 was in his room and the door was closed. At 9:44 AM, V7 Temporary Nurse Aid (TNA) opened R4's door, looked in, and stated, "Just checking on you." On 9/29/2020 continuous observations of R4 were made from 11:00 AM until 11:38 AM. During this observation. R4 remained in his room with the door closed. Multiple staff members, including V3, Assistant Director of Nursing (ADON), and V8, Certified Nursing Assistant (CNA) Coordinator, walked by R4's room without performing visual checks on R4. On 9/30/2020 at 11:27 AM, V9, R3's Power of Attorney (POA) stated that he was aware of the incident and "was really surprised." V9 continued to state that R3 would not have been consensual. to those activities with a man. V9 was told that the facility would check on the residents every 15 minutes. On 9/30/2020 at 11:50 AM, V6, TNA, stated that R4 is a 15-minute check and that anybody can perform these checks. V6 stated that she does not know where these checks are documented. On 9/30/2020 at 12:30 PM, V11, CNA, stated, "I wasn't there for the 1st incident (in R3 and R4's room), but I witnessed the second incident in dining room. (R4) was sitting in chair by kitchen door, (R3) came up to (R4) and pulled his pants down. (R4) started giving him oral. I yelled 'Stop. no!' and (R3) pulled up pants and ran away. (R3) is pretty fast. I am not really sure if (R3) could consent. I know (R4) is in his right mind but he just doesn't like to talk to females. I did one on

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Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ С B. WING IL6002778 10/01/2020 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **3523 WICKENHAUSER** INTEGRITY HC OF ALTON **ALTON, IL 62002** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULID BE PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) S9999 Continued From page 9 S9999 one with (R3) afterwards. (R3) would try to play with his private areas and I had to tell him that it was not appropriate. I don't know if he knows what he is doing." On 9/30/2020 at 2:00 PM, V2, Regional DON, stated that there was not a specific form that the checks were documented on. V2 and V3 stated that R4 was sent to the hospital and that he did not come back with orders to continue 15-minute checks. At this time, this surveyor located the order in R4's POS, indicating that the order was not discontinued. V2 stated it was a short-term solution and should have just been temporary. On 9/30/2020 at 5:36 PM, V13, Police Officer, stated that he went to the nursing home because a nurse saw two males residents performing oral sex. V13 continued to state that R4 was in the dining room and R3 walked up to him and pulled down his pants. V13 stated that someone from the facility had called the local police station on the Friday before this incident took place and that it was regarding these two residents being sexually inappropriate. V13 continued to state, "I know it happened more than once." V13 stated the facility separated their rooms but, "They still found each other." V13 stated, "I feel like it shouldn't be going on in the facility, especially twice and that is why I called." The (local) Police Department Incident Report dated 9/13/2020, documents that the nurse witnessed R4 place his genitals in R3's mouth and that it has happened on multiple occasions. R1's Face Sheet documents R1 has a diagnosis of Cerebral Palsy, Traumatic Brain Injury, Dementia, and Cognitive Communication Deficit.

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roommate."

On 9/29/2020 at 2:30 PM, R8 stated, "(R3) and (R4) were caught s*****g each other. (R3) is a 'F****T' and that is why I don't want him as my

On 9/30/2020 at 3:09 PM, V14, Social Service Director (SSD) stated, "In the morning meeting (R1) was mentioned and it (the screaming

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was provided.

(B)

On 10/1/2020 at 9:03 AM the Facility's policy regarding supervision was requested. No policy