

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006472	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 10/19/2020
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NAME OF PROVIDER OR SUPPLIER MULBERRY MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 612 EAST DAVIE STREET, BOX 88 ANNA, IL 62906
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Z 000	COMMENTS Complaint 2057468/IL126989 W318 Health Care Services (Condition)	Z 000		
Z9999	FINDINGS Statement of Licensure Violations: 350.620a) 350.1210 350.1230b)6)7) 350.1230d)1) 350.3240a) Section 350.620 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually. Section 350.1210 Health Services The facility shall provide all services necessary to maintain each resident in good physical health. Section 350.1230 Nursing Services b) Residents shall be provided with nursing services, in accordance with their needs, which shall include, but are not limited to, the following: The DON shall participate in: 6) Development of a written plan for each	Z9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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Z9999	<p>Continued From page 1</p> <p>resident to provide for nursing services as part of the total habilitation program.</p> <p>7) Modification of the resident care plan, in terms of the resident's daily needs, as needed.</p> <p>d) Direct care personnel shall be trained in, but are not limited to, the following:</p> <p>1) Detecting signs of illness, dysfunction or maladaptive behavior that warrant medical, nursing or psychosocial intervention.</p> <p>Section 350.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on observation, record review and interview, the facility failed to provide timely healthcare services in accordance with an individuals needs for 1 resident (R1) when the facility failed to:</p> <p>1) Monitor R1's Dilantin level and identify signs and symptoms of toxicity including hypothermia. 2) the facility failed to ensure a Physician Order was obtained for laboratory testing for a newly prescribed anticonvulsant.</p> <p>2) Develop a written plan for (R1) to address his hypothermia.</p> <p>These failures resulted in R1 requiring 4</p>	Z9999		

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Z9999	<p>Continued From page 2</p> <p>hospitalizations in three months including being placed on a mechanical ventilator for Hypothermia related to Dilantin toxicity.</p> <p>Findings include:</p> <p>R1's Physician Order Sheet (POS) dated 9/2020 documents R1 functions in the Severe Range of Intellectual Disabilities with additional diagnosis of Cerebral Palsy, Encephalopathy, seizures.</p> <p>The Internet Journal of Neurology Citation S. Soghoian, C Heinis, M Su. Phenytoin-induced Hypothermia in a patient with Mental Retardation (MR). The Internet Journal of Neurology. 2007 Volume 10 Number 1 documents in part in the Conclusions, "Significant hypothermia may occur in the setting of Phenytoin (Dilantin) toxicity. Complex interactions between thermoregulation and Phenytoin exist. Patients with a history of MR may be at greater risk for developing this condition. Clinicians should be alerted to the potential for Phenytoin toxicity to manifest with hypothermia and should obtain a core temperature measurement in all patients with elevated Phenytoin levels and depressed mental state."</p> <p>The Mayo Clinic website (www.mayoclinic.org/diseases-conditions/hypothermia/symptoms-causes/syc-2023) documents, "Hypothermia is a medical emergency that occurs when your body loses heat faster than it can produce heat, causing a dangerously low body temperature. Normal body temperature is around 98.6 F (Fahrenheit) Hypothermia occurs as you body temperature falls below 95 F."</p> <p>The facility's policy (undated) titled, "Nursing Services" documents in part: "This facility will</p>	Z9999		

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Z9999	<p>Continued From page 3</p> <p>have a full time director of nursing services (DON) who is a registered nurse (RN) and whose only responsibility is the immediate supervision of the facility's health services. 3) b) Residents shall be provided with nursing services, in accordance with their needs, which shall include, but are not limited to, the following: The DON shall participate in: 3) Periodic re-evaluation of the type, extent, and quality of services and programming. 6) Development of a written plan for each resident to provide for nursing services as part of the total habilitation program."</p> <p>R1's Nurses notes reviewed from January 2020-September 2020 documents 51 episodes of temperatures below 95 degrees Fahrenheit. Examples include: 1/17/2020 temperature (T) 93.4 1/18/2020 T 94.8 1/19/2020 T 94.2 1/20/2020 T 92.8 1/24/2020 T 94.5 2/1/2020 T 94.8 3/15/2020 T 94 4/5/2020 T 94.7 4/11/2020 T 93.7 4/12/2020 T 92 4/13/2020 T 93.4 4/20/2020 T 93.2 5/2/2020 T 92.3 5/4/2020 T 92.9</p> <p>R1's nurses notes for these documented hypothermia episodes do not document interventions provided for the low temperatures; no follow-up temperatures taken; and no Physician notifications made.</p> <p>1) R1's Discharge Medications from the local hospital, dated 12/2/2019 documents: "Start</p>	Z9999		

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Z9999	<p>Continued From page 4</p> <p>Dilantin 125mg/5ml suspension Take 12 ml (milliliters) (300mg total) by mouth nightly."</p> <p>R1's medical record reviewed from December 2019 through August 2020 is without a written laboratory order from the Physician to monitor R1's Dilantin levels.</p> <p>R1's Emergency Room report dated 6/6/2020 documents: "Staff tried to obtain temperature, but it kept reading low. Diagnosis Hypothermia, not associated with low environmental temperature. Pertinent Positives: low body temperature. The patient has experienced similar episodes in the past several times." Temperatures recorded throughout the emergency room visit document at 1:10 PM 94.9 tympanic, 3:00 PM 93.2 tympanic, and 5:14 PM 91 Rectally. R1 remained in the hospital from 6/6/2020 through 6/10/2020.</p> <p>R1's hospital medical records from admission of 6/6/2020-6/10/2020 documents a Dilantin level of 30.4 High on 6/7/2020 (10-20 is the normal range).</p> <p>R1's Medication Administration Records, dated 12/2019 through 8/2020 documents R1 remained on the same Dilantin dose of 300mg at bedtime.</p> <p>R1's Nurses notes dated 6/7/2020 document: "Update from hospital: Clients temp is currently 96.4 Client spiked low-grad temp of 99.4 throughout the night. No UTI or pneumonia. No new medications at this time. Dilantin level was elevated Client to have labs done ... Will await further update."</p> <p>R1's medical record does not address the high level of Dilantin on 6/7/2020 and the Dilantin dose remained 300mg at bedtime.</p>	Z9999		

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Z9999	<p>Continued From page 5</p> <p>Facility transfer form for R1 dated 6/12/2020 documents: "R1 has a diagnosis of Chronic Hypothermia and was sent to the local emergency room arriving at 4:14 PM."</p> <p>R1's emergency room notes dated 6/12/20 at 4:44 PM documents: "Complaints of low temp, evaluation due to hypothermia and lethargy with facility staff stating that temperature was 89 degrees, this is an ongoing problem." R1 remained under observation and was discharged back to the facility at 6:13 PM.</p> <p>R1's Emergency Room report dated 8/26/2020 at 12:09 PM documents: "Temperature 92.8 Tympanic, Diagnosis Hypothermia." R1 remained in the hospital for observation until 5:07 PM.</p> <p>Emergency room notes dated 8/30/2020 documents: "R1's Dilantin Level 38.3 (range 10-20 considered normal) Differential Diagnosis drug overdose Dilantin." The emergency room notes further documents: "Patient originally was breathing on his own but oxygen saturations continued to drop and we intubated him orally. Labs came back with possible Dilantin overdose (level) 38 where the normal (level) is 10-20. Otherwise vital signs are stable." R1's emergency room note further documents: "Temperature 95.0 Tympanic, Diagnosis Hypothermia." R1 remained hospitalized with additional diagnosis of Dilantin toxicity and respiratory failure until 9/1/2020.</p> <p>The facility's communication book dated 5/29/20 documents: "Do not put (R1) to bed with no shirt on. (R1) needs extra blankets when temp is low!"</p> <p>On 9/22/2020 at 10:00 PM, R1's bedroom door</p>	Z9999		
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Z9999	<p>Continued From page 6</p> <p>was open and R1 was observed lying in bed asleep, naked, with a bed sheet used as a cover.</p> <p>A interview with E12/DSP (Direct Support Personnel) on 9/22/20 at 11:11 PM, E12 stated: "All clients in wheel chairs sleep in the nude, but they are covered with a thin sheet and blanket. R1 is one of them."</p> <p>9/23/20 at 11:45 AM, interview with E1/Assistant Administrator/QIDP (Qualified Intellectual Disabilities Professional) stated: "We do not have any policy on Hypothermia." E1 further stated, "I did not add Hypothermia to R1's Individual Habilitation Plan (IHP), that is a medical condition that E2 Director of Nurses should have added."</p> <p>9/23/2020 at 12:00 PM, interview with Z3 (Facility Pharmacist) stated: "I made recommendations to the facility to draw (R1's) Dilantin levels in February 21, 2020; May 22, 2020 and again on August 20, 2020." Z3 provided the written Pharmacy recommendations sent to the facility on those dates.</p> <p>9/23/2020 at 2:10 PM, interview with E2/DON (Director of Nursing) stated: "I take care of all the labs, I did not see the Pharmacy recommendations in February, May and August. It just slipped through my hands." E2 further stated: "I did not add Hypothermia to R1's IHP, I have told the staff over and over again to keep warm clothes on him."</p> <p>9/24/20 at 10:47 AM, interview with Z4 (R1's Primary Physician), Z4 confirmed she would expect R1 to have a plan in place with interventions to keep R1 warm, rechecking temperatures once a low temperature is noted and notifying the Physician of any temperature</p>	Z9999		

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Z9999	<p>Continued From page 7</p> <p>lower than 95 degrees Fahrenheit. Z4 stated: "Dilantin levels should have been monitored on R1 after R1 began taking it in December 2019, I never received the Pharmacy recommendations in February, May and August 2020, I should have received those."</p> <p>9/28/2020 at 1:45 PM, telephone interview with E2/DON (Director of Nursing) was asked who is responsible for reviewing hospital records including laboratory values after taken to the emergency room/admitted to the hospital? E2 stated: "The admitting nurse will review the documentation and fax the records to me for review."</p> <p>E2 was then asked about the laboratory result Dilantin 30.4 collected on R1 during his hospitalization on 6/7/2020, E2 stated: "I was not aware of that result."</p> <p>E2 then reviewed the records and stated: "I see it now, I am unable to review every single record, I usually focus on the discharge summary."</p> <p>(A)</p>	Z9999		