

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6004766	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/20/2020
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NAME OF PROVIDER OR SUPPLIER PARC JOLIET	STREET ADDRESS, CITY, STATE, ZIP CODE 222 NORTH HAMMES JOLIET, IL 60435
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S 000	Initial Comments Annual Licensure Survey	S 000		
S9999	Final Observations Statement of Licensure Violations (Violation 1 of 4) 300.1210b)3) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: 3) All nursing personnel shall assist and encourage residents so that a resident who is incontinent of bowel and/or bladder receives the appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. All nursing personnel shall assist residents so that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary. This requirement was not met as evidenced by:	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

TITLE

(X6) DATE

02/26/20

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S9999	<p>Continued From page 1</p> <p>Based on observation, interview and record review the facility failed to provide urinary catheter care in a manner that would prevent the potential development of infection and to maintain hygiene.</p> <p>This applies to 1 of 2 residents (R9) reviewed for urinary catheter care in the sample of 9.</p> <p>Findings include:</p> <p>R9 has multiple diagnoses which included morbid (severe) obesity, chronic kidney disease (stage 3), overactive bladder, neuromuscular dysfunction of the bladder and history of UTI (urinary tract infection).</p> <p>R9's admission MDS (Minimum Data Set) dated 1/22/20 shows that the resident is cognitively intact. The MDS shows that R9 requires extensive assistance with 2 staff physical assist with regards to toilet use and personal hygiene.</p> <p>On 2/18/20 at 10:13 AM, R9 was in bed, alert, oriented and verbally responsive. R9 had a urinary catheter draining moderate amount of dark colored yellow urine inside the collection bag. R9's catheter tubing had moderate amount of white sediments. R9 stated that she has a history of UTI, and she has been using the urinary catheter because of urinary retention.</p> <p>On 2/19/20 at 10:15 AM, R9's wound treatment was performed by V12 and V13 (both are treatment nurses). R9 had a strong odor coming from the perineal area.</p> <p>On 2/19/20 at 10:42 AM, R9 was in bed. V9 and V10 (both CNAs/Certified Nursing Assistants) provided perineal care and urinary catheter care</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>to R9. V9 used a wet washcloth with skin cleanser and started wiping R9's abdominal folds three times folding the washcloth every time she wiped R9's abdominal folds. V9, using the same side of the same washcloth, wiped R9's left and right groin area. V9 then handed the used washcloth to V10. V10 used the same washcloth (without changing the side) and wiped R9 from the pubic area down to the anal area once, without separating the labia. Using the same side of the used washcloth, V10 wiped R9's urinary catheter tubing from the insertion site outwards.</p> <p>R9's records show that a urine specimen was collected on 2/12/20 for analysis with culture and sensitivity. The urine test result was positive for UTI.</p> <p>R9's physician order report dated 2/18/20 showed an order for "Tetracycline HCL (Hydrochloride) capsule 500 mg by mouth two times a day for UTI until 2/24/20."</p> <p>R9's care plan showed that the resident required an indwelling urinary catheter related to urinary retention. "The resident is unable to void without (urinary) catheter and has diagnosis of neuromuscular dysfunction of the bladder." The same care plan showed multiple interventions which included, "Good peri care."</p> <p>On 2/19/20 at 4:50 PM V2 (Director of Nursing) stated that during perineal and urinary catheter care, the staff should always make sure to clean the resident properly to prevent urinary infection and to promote hygiene. V2 stated that the staff should separate R9's labia to thoroughly clean the area. According to V2, the staff should have used multiple clean washcloths for R9. The staff should have not used the same washcloth without</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>rinsing (washcloth) to clean the front area and the indwelling urinary catheter tubing for R9 because the washcloth was already used to clean R9's abdomen and groin areas.</p> <p>The facility's policy and procedure dated 9/14 regarding incontinence care showed in part, "wash genitalia using proper aseptic technique." "In female, separate labia, wash with strokes from top downward."</p> <p>The facility's policy and procedure dated 10/31/18 regarding urinary catheter care shows that the purpose for urinary catheter care is "To establish guidelines to reduce the risk of, or prevent infections in resident with an indwelling catheter." The same policy and procedure show in part "Each resident with an indwelling catheter will receive perineal and catheter care with soap and water during routine care." "Encrustations on the (urinary) catheter should be removed from the meatus (opening of the urethra) outward with clean wash cloth, rinsed."</p> <p>(C)</p> <p>(Violation 2 of 4)</p> <p>300.1210b)4) 300.1210d)4)A) 300.1210d)4)B) 300.1210d)4)C)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>4) Personal care shall be provided on a 24-hour, seven-day-a-week basis. This shall include, but not be limited to, the following:</p> <p>A) Each resident shall have proper daily personal attention, including skin, nails, hair, and oral hygiene, in addition to treatment ordered by the physician.</p> <p>B) Each resident shall have at least one complete bath and hair wash weekly and as many additional baths and hair washes as necessary</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>for satisfactory personal hygiene.</p> <p>C) Each resident shall have clean, suitable clothing in order to be comfortable, sanitary, free of odors, and decent in appearance. Unless otherwise indicated by his/her physician, this should be street clothes and shoes.</p> <p>These requirements were not met, as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to assist residents identified as needing assistance with personal hygiene, bathing and dressing. This applies to 10 of 16 residents (R3, R5, R8, R10, R11, R12, R13, R14, R15 and R16) reviewed for personal hygiene and dressing.</p> <p>Findings include:</p> <p>1. R8 has multiple diagnoses which included cerebral infarction due to embolism of unspecified cerebral artery, dementia without behavioral disturbance, mild intellectual disabilities and need for assistance with personal care based on the face sheet.</p> <p>R8's quarterly MDS (Minimum Data Set) dated 1/10/20 shows that R8 is moderately impaired with cognition. The same MDS shows that R8 requires extensive assistance from staff with regards to personal hygiene.</p> <p>On 2/19/20 at 10:08 AM, R8 was ambulating along the second floor hallway using a rolling walker. R8 had an accumulation of overgrown facial hair and neck hair. R8 stated that he wanted the staff to shave him. V4 (nurse) was present during this observation.</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>R8's care plan showed that R8 presented with a functional deficit in hygiene care. The same care plan showed multiple intervention which included R8 needing 1 staff extensive assistance with grooming and hygiene.</p> <p>2. R10 had multiple diagnoses which included dementia without behavioral disturbance based on the face sheet.</p> <p>R10's quarterly MDS dated 1/20/20 showed that R10 is severely impaired with cognition. The same MDS showed that R10 required extensive assistance from the staff with regards to personal hygiene.</p> <p>On 2/18/20 at 10:30 AM, R10 was wheeling herself along the hallway near the second floor nursing station. R10 was verbally responsive but confused. R10 had an accumulation of overgrown chin hair and facial hair around her lips. R10 was also noted with foul smelling breath. V4 was present during these observations and stated that R10 needed her facial hair removed and oral care.</p> <p>R10's self-care deficit care plan showed multiple interventions which included "Resident is dependent with ADL (activities of daily living) care; provide total assistance in all aspects of hygiene/dressing."</p> <p>3. R11 had multiple diagnoses which included dementia with behavioral disturbance based on the face sheet.</p> <p>R11's annual MDS dated 1/3/20 showed that the resident is severely impaired with cognition. The same MDS showed that R11 required extensive</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>assistance from the staff with regards to personal hygiene.</p> <p>On 2/18/20 at 11:05 AM, R11 was sitting in her wheelchair inside the second floor dining/television area reading a magazine. R11 had accumulation of overgrown hair on her chin and around her lips. R11's eyes had dried crusted yellow discharge. R11 stated that she wanted the staff to remove her facial hair and clean her eyes. V4 was present during these observations.</p> <p>4. R12 had multiple diagnoses which included Parkinson's disease, dementia with behavioral disturbance, hemiplegia and hemiparesis following unspecified cerebrovascular disease affecting unspecified side and need for assistance with personal care based on the face sheet.</p> <p>R12's annual MDS dated 12/31/19 showed that R12 was severely impaired with cognition. The same MDS showed that R12 required extensive assistance from the staff with regards to personal hygiene.</p> <p>On 2/18/20 at 11:49 AM, R12 was sitting in her wheelchair inside the diversional dining room. R12 was alert and non-verbal. R12 had an accumulation of overgrown facial hair and overgrown hairs were coming out of his bilateral ears. R12's bilateral ears had an accumulation of white flaky substances. R12's fingernails were long, uneven and jagged with black/brown substances underneath. V5 (CNA/Certified Nursing Assistant) was present during these observations. V5 stated that R12 is not combative with staff during care and that R12 would allow the staff to shave him, clean him and trim his fingernails.</p>	S9999		
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S9999	<p>Continued From page 8</p> <p>5. R13 had multiple diagnoses which included hemiplegia and hemiparesis following unspecified cerebrovascular disease affecting right dominant side, cerebral infarction and dementia without behavioral disturbance based on the face sheet.</p> <p>R13's quarterly MDS dated 12/31/19 showed that R13 was severely impaired with cognition. The same MDS showed that R13 required extensive assistance from the staff with regards to dressing and personal hygiene.</p> <p>On 2/18/20 at 11:26 AM, R13 was sitting in his high back reclining wheelchair inside the second floor dining/television area. R13 was alert, verbally responsive but confused. R13's dark brown colored shirt had large amount of white flaky substance in the chest, abdominal and shoulder areas. R13 had dried crusty substances on his forehead and surrounding his eyes (bilateral). R13 had an accumulation of overgrown facial hair and overgrown hair coming out of his bilateral ears. R13's fingernails were long, uneven and jagged with black substances underneath. R13 stated that he wanted staff to clean him, shave him and trim his fingernails. V3 (Assistant Director of Nursing) was present during these observations.</p> <p>6. R14 had multiple diagnoses which included vascular dementia with behavior disturbance and late onset Alzheimer's disease based on the face sheet.</p> <p>R14's quarterly MDS dated 1/30/20 showed that R14 was severely impaired with cognition. The same MDS showed that R14 required extensive assistance from the staff with regards to personal hygiene.</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>On 2/18/20 at 10:47 AM, R14 was sitting in a chair inside the second floor dining/activity room. R14 was alert and verbally responsive. R14 had an accumulation of overgrown chin hair. R14's fingernails were long, jagged and with black/brown substances underneath. R14 stated that she wants the staff to shave her chin hair and to trim and clean her fingernails. V3 was present during these observations.</p> <p>R14's care plan showed that R14 "has decreased mobility and functional ability and requires staff assistance with her ADL needs to maintain the highest possible level of functioning." The same care plan showed multiple interventions which included, "1 staff assist with dressing, grooming, hygiene needs" and "1 staff assist with resident's nail care. Keep fingernails clean, trimmed and smooth."</p> <p>7. R15 had multiple diagnoses which included dementia with behavioral disturbance based on the face sheet.</p> <p>R15's quarterly MDS dated 1/8/20 showed that R15 was severely impaired with cognition. The same MDS showed that R15 required extensive assistance from the staff with regards to dressing and personal hygiene.</p> <p>On 2/18/20 at 11:00 AM, R15 was sitting in her wheelchair, in front of the second floor nursing station. R15 was alert but confused. R15 was wearing a purple colored sweater which had scattered dried brown and white substances at the front (chest and abdomen area) and on the right sleeve area. V3 stated that the dried substances were most likely food debris from breakfast.</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>On 2/19/20 at 9:58 AM, V2 (Director of Nursing) stated that it is a part of the facility's nursing care services to provide hygiene and grooming, including removal of unwanted facial and ear hair, oral care, nail care, changing of clothes when needed and bathing. V2 stated that oral care should be performed on a daily basis.</p> <p>8. R5's face sheet included diagnoses of systemic sclerosis, unspecified dementia with behavioral disturbance, schizoaffective disorder, and unspecified osteoarthritis.</p> <p>R5's comprehensive MDS dated 1/18/20 showed that R5 was cognitively impaired and required extensive assistance of one staff person physical assist for personal hygiene.</p> <p>On 2/18/20 at 11:55 AM, R5 was seated in a recliner in the lounge with visiting family members. R5 was unable to respond to queries. R5 was clenching her fists and noted to have very long curved finger nails (greater than ¼ inch long) that were digging into her palms. V14 (family) verified that the nails are too long and stated, "They (staff) don't do anything about it. She (R5) has scleroderma and cannot open her fingers."</p> <p>9. R16's face sheet included diagnoses of unspecified dementia without behavioral disturbance, lack of coordination, other abnormalities of gait and mobility, need assistance for personal care.</p> <p>R16's comprehensive MDS dated 1/09/20 showed that R5 was cognitively intact and required extensive assistance of one staff person physical assist for personal hygiene.</p>	S9999		
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S9999	<p>Continued From page 11</p> <p>On 2/18/20 at 10:44 AM, R16 was seated in a wheel chair in his room and was noted to have very long nails (greater than ¼ inch long), some jagged, that were curled into R16's palms. R16 stated that he is unable to cut his own nails and would like to have them cut.</p> <p>10. R3's face sheet showed that he was admitted on 11/01/2019 and included diagnoses of lack of coordination, difficulty in walking, history of falling, unspecified osteoarthritis, dependence on renal dialysis.</p> <p>R3's Comprehensive MDS dated 11/18/19 showed that R3 was moderately intact in cognition and required total dependence of one staff person physical assist for bathing.</p> <p>On 2/19/20 at 9:27 AM, R3 was lying in bed and appeared sweaty and stated "I would like to get up and take a shower. I asked the nurse every day for three days and she says 'maybe tomorrow'." R3 stated that he does not recall ever getting a shower since admission and he gets bed baths about once a week.</p> <p>On 2/20/20 at 9:48 AM, V11(nurse) verified that R3 gets a bed bath instead of showers as at times he does not want to get up out of bed</p> <p>Review of "Bath and skin report sheet" (January 2020) documented that R3 had bed baths/showers on 1/2/20, 1/4/20, 1/8/20, 1/11/20, 1/16/20 and refused one on 1/25/20. Review of "Bath and skin report sheet" (February, 2020) documented that R3 received a bath on 2/4/20 and refused one on 2/8/20. This showed that R3 was given or offered a shower once a week on the week of the 12th and 19th of January and week of the 2nd of February. This also showed</p>	S9999		
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S9999	<p>Continued From page 12</p> <p>that R3 was not given or offered showers in the week of the 26th in January and the week of the 9th in February.</p> <p>On 2/19/20 at 11:18 AM, V3 (Assistant Director of Nursing) stated that the residents should be offered a shower/bed bath at least twice a week or more often per request.</p> <p>The facility's policy and procedure dated 4/14 regarding activities of daily living (ADL) shows that the purpose is, "To preserve ADL function, promote independence, and increase self-esteem and dignity."</p> <p style="text-align: center;">(C)</p> <p>(Violation 3 of 4)</p> <p>300.1210d)1) 300.1620a) 300.1630a)2)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>Section 300.1620 Compliance with Licensed Prescriber's Orders</p>	S9999		
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NAME OF PROVIDER OR SUPPLIER PARC JOLIET	STREET ADDRESS, CITY, STATE, ZIP CODE 222 NORTH HAMMES JOLIET, IL 60435
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S9999	<p>Continued From page 13</p> <p>a) All medications shall be given only upon the written, facsimile or electronic order of a licensed prescriber. The facsimile or electronic order of a licensed prescriber shall be authenticated by the licensed prescriber within 10 calendar days, in accordance with Section 300.1810. All such orders shall have the handwritten signature (or unique identifier) of the licensed prescriber. (Rubber stamp signatures are not acceptable.) These medications shall be administered as ordered-by the licensed prescriber and at the designated time.</p> <p>Section 300.1630 Administration of Medication</p> <p>a) All medications shall be administered only by personnel who are licensed to administer medications, in accordance with their respective licensing requirements. Licensed practical nurses shall have successfully completed a course in pharmacology or have at least one year's full-time supervised experience in administering medications in a health care setting if their duties include administering medications to residents.</p> <p>2) Each dose administered shall be properly recorded in the clinical record by the person who administered the dose.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to administer medications as ordered by the physician. There were 30 opportunities with 2 errors, resulting in a 6.66% medication error rate.</p> <p>This applies to 2 of 7 residents (R12 and R24)</p>	S9999		
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S9999	<p>Continued From page 14</p> <p>observed during the medication administration.</p> <p>Findings include:</p> <p>1) On 2/18/20 at 4:59 PM, V15 (nurse) prepared and administered multiple medications to R24, including Amlodipine Besylate 10 mg, 1 tablet.</p> <p>R24's physician summary order report shows an order for, "Amlodipine Besylate 5 mg tablet, give 1 tablet orally in the evening for htn (hypertension)."</p> <p>R24's MAR (medication administration record) for the month of February 2020 showed that the "Amlodipine Besylate 5 mg tablet, give 1 tablet orally in the evening for htn (hypertension)" will be administered at 5:00 PM. This MAR did not reflect Amlodipine Besylate 10 mg to be administered. The same MAR showed documentation from V15 that she administered the Amlodipine Besylate 10 mg, 1 tablet at 5:00 PM on 2/18/20.</p> <p>On 2/19/20 at 2:45 PM, V15 stated that on 2/18/20 during the evening medication pass for R24 she gave Amlodipine Besylate 10 mg, 1 tablet, because the blister pack for this medication was available in the medication cart together with the rest of R24's other medications. V15 stated that she did not pay attention to the dosage of the said medication. V15 was asked to verify the order dosage for R24's Amlodipine Besylate. V15 stated that the ordered dosage for R24's Amlodipine Besylate is 5 mg and not 10 mg. According to V15 she made a medication error because she administered 10 mg, instead of the ordered 5 mg.</p> <p>2) On February 19, 2020 at 11:30 AM during medication pass, V4 (nurse) was observed</p>	S9999		
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S9999	<p>Continued From page 15</p> <p>administering medications to R12. V4 prepared and administered medications through R12's gastrostomy tube, including carb/levo tab 25-250, one tablet. Review of the physician's orders showed the medication was not ordered.</p> <p>On February 20, 2020 at 9:40 AM, V4 acknowledged she administered the carb/levo to R12 and also acknowledged that there was no physician's order for the medication. V2 (Director of Nursing), who was also present, confirmed the medication was not a current physician's order, was not on the printed MAR, and was not on the electronic medication record and therefore not recorded as administered.</p> <p>The facility's policy, "Medication Administration Policy" dated 2/14, stated in part,</p> <p>"I...Documentation of medication administration is recorded on the Medication Administration Record (MAR)...and includes the date, time, and initials of the licensed nurse who administered the medication.</p> <p>II. Administration of Medications....Medications must be administered in accordance with a physician's order..."</p> <p>(B)</p> <p>(Violation 4 of 4)</p> <p>300.3100b)1)</p> <p>Section 300.3100 General Building Requirements</p>	S9999		

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S9999	<p>Continued From page 16</p> <p>b) Handrails and Grab Bars</p> <p>1) Handrails shall be provided on both sides of all corridors, stairs, and ramps. Handrails shall be one and one-half inches in diameter and one and one-half inches minimum clear of the wall. The height shall be 30 to 34 inches measured vertically from floor surface. Refer to the Rules of the Capital Development Board entitled "Illinois Accessibility Code" (77 Ill. Adm. Code 400) for other acceptable handrail dimensions and details.</p> <p>This requirement was not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to ensure that both sides of the corridor had handrails to assist residents during ambulation.</p> <p>This applies to 8 of 8 residents (R8, R17, R18, R19, R20, R21, R22 and R23) identified by the facility as being ambulatory.</p> <p>Findings include:</p> <p>On 2/18/20 at 10:00 AM during the tour of the second floor, missing handrails on the corridor were observed. There was a missing handrail between room 2203 and 2218. The length of this corridor wall (between room 2203 and 2218) was 60 inches (5 feet). There was a missing handrail between room 2215 and 2217. The length of this corridor wall (between room 2215 and 2217) was 84 inches (7 feet). There was also a missing handrail between room 2201 and 2105. The length of this corridor wall (between room 2201 and 2105) was 42 inches (3 and a half feet). All the measurements were obtained by V6 (Maintenance Director). The above-mentioned corridor walls with missing handrails were smooth</p>	S9999		
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S9999	<p>Continued From page 17</p> <p>and painted. There was no evidence that there used to be handrails attached to it. V6 stated that the handrails were missing because "Residents must have pulled it out."</p> <p>On 2/18/20 at 10:00 AM, V6 stated that the corridor wall with missing handrails (enumerated above) were repaired a year ago and he does not know why the handrails were not put back or replaced.</p> <p>The facility provided a list of residents in the second floor who were identified to be ambulatory. The ambulatory residents were identified as R8, R17, R18, R19, R20, R21, R22 and R23.</p> <p>(AW)</p>	S9999		
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