

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6008155</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>10/09/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ARBOUR HEALTH CARE CENTER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1512 WEST FARGO CHICAGO, IL 60626</b>
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S 000	Initial Comments	S 000		
	Annual Certification and Licensure survey			
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>600.610)a 300.1210)b 300.1210d)6) 300.3240a)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p>	S9999	<p style="text-align: center;"><b>Attachment A Statement of Licensure Violations</b></p>	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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S9999	<p>Continued From page 1</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements were not met evidenced by:</p> <p>Based on observations, interviews, and records reviewed, the facility failed to follow their own policy and care plan interventions to insure the safety of 1 resident (R57) of 3 reviewed for supervision while smoking. This failure resulted in R57 suffering burn wounds to his second and third fingers on 08/19/20.</p> <p>Findings include:</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>R57's medical diagnoses include but not limited to Alzheimer's Disease. R57's Cognitive assessment dated 8/18/20 scored resident as 15, cognitively intact.</p> <p>R55's cognitive assessment dated 8/13/20 is 15, cognitively intact.</p> <p>On 10/6/20 at 7:46 AM surveyor observed R57 with wounds to his right 2nd, and 3rd fingers, surrounding area of the wounds. Areas swollen, and red, no drainage present. Second finger has a black blister. The third finger has a wound that is missing several layers of skin has a concave shape, and starting to form a scab. R57 states that wounds came from him smoking.</p> <p>On 10/8/20 at 11:25AM during an interview V2, Director of Nursing, said she was told on 08/19/20 that R57 has blisters on his fingers. V2 said V15, Doctor, was notified and ordered to cleanse his fingers and apply Silvadene topically, until healed. V2 said R57 told her he burned himself when he was smoking.</p> <p>On 10/8/20 at 12:20PM, during an interview with R55, outside on the smoking deck, R55 said he has seen R57 burn his fingers a lot when he is smoking. R55 said R57 will cuss or call out and when he asks R57 what happened R57 has said he burned himself.</p> <p>On 10/8/20 at 12:30 PM surveyor observed V16, Certified Nursing Assistant (CNA), take's R57 to smoke. Surveyor observed R57 holding the cigarette in his right hand between his 2nd and 3rd fingers, where his wounds are. Cigarette burning close to resident's fingers.</p> <p>On 10/8/20 at 12:40PM during an interview R16,</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>CNA, said R57 had a cigarette holder in the past to prevent him from burning himself. R16 states she does not know what happened to R57's cigarette holder.</p> <p>On 10/8/2020 at 12:45PM R57 told surveyor he only has supervision while smoking on the weekends.</p> <p>On 10/8/2020 at 1:24PM, during a phone interview, V7 (Security Guard) said he did not receive training on how to supervise or monitor smokers.</p> <p>On 10/8/2020 at 1:49PM during an interview V10, Social Service Director, said R57 should use a cigarette holder. V10 said the facility needs to order him one. V10 said she learned on 10/7/20 that R57 no longer has a cigarette holder. V10 said R57 is a supervised smoker to prevent him from burning himself. V10 said a smoking assessment is completed for residents on admission and quarterly. V10 said none of the staff assigned to supervise smokers have been trained on how to monitor or supervise smokers. V10 said she has no evidence to present that staff has been trained on smokers and assistive devices and supervision for safe smoking. V10 said she is charge of the smoking program.</p> <p>On 10/8/2020 at 2:00 pm V10 showed surveyors a box containing a cigarette holder and said it was found by the receptionist desk (next to exit door of designated smoking area).</p> <p>On 10/9/20 at 9:45AM R57 and V2, Director of Nursing, in Physical Rehab room with survey team. R57 said he burned his fingers in August and that he has burned his fingers since then.</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>On 10/9/20 at 10:53 AM V15, Doctor, said he ordered Silvadene for R57, a treatment he orders for burns. V15 said he has suggested R57 use a pipe to prevent R57 from burning himself. V15 said he believes interventions like the cigarette holder could be beneficial for R57.</p> <p>On 10/9/20 at 11:50 during an interview V1, Administrator, said she checked with V14, Vice President, and a smoking assessment should have been completed following the report of R57's burns on 8/19/20.</p> <p>Incident Report dated 8/19/20 for R57 completed by V2 notes that "Resident burnt himself". V2 documented Social Services will with follow up with the resident.</p> <p>Review of the facility smoking schedule provided on 10/6/20 list times and departments responsible for supervising smokers, this includes Social Services and Security. R57 is listed as a supervised smoker.</p> <p>R57's care plan includes a Focus for Impaired Judgement related to Alzheimer's. Interventions include maintain safe environment. R57's care plan indicates he will be supervised during smoking activities. Resident will use cigarette holder effective date 05/20/20. No intervention listed to address 8/19/20 incident report.</p> <p>R57's Smoking Safety Risk Assessment Dated 05/19/20 states if the person is cognitively impaired and 2 or 3 coded the person should be placed on supervision or not permitted to smoke. The code is "2" moderate problem. Potential for causing injury to self or others from smoking in unauthorized areas or careless of smoking material coded "1" minimal problem. Potential for</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>safely following the facility safe smoking policy coded "3" severe problem. Total score is 5, place on managed smoking program. Recommendation and outcome states may not be capable of handling carrying any smoking materials. Resident is on supervised smoking at this time.</p> <p>On 08/18/20 Smoking Safety Risk Assessment was completed. New assessment category history of hazardous behavior (examples sustaining burns) code "1" minimal problem. Resident is currently in supervised smoking till resident displays full responsibility of being able to smoke independently as well as ensure safety measures for him and others. Resident to smoke in authorized area under staff supervision.</p> <p>No smoking safety risk assessment done after 8/18/20.</p> <p>Facility policies related to smoking were reviewed on 10/8/20 and 10/9/20.</p> <p>A list of Supervised Smokers was provided on 10/6/20. 6 Supervised smokers identified on the list. R57 is listed as "Supervised Smoker".</p> <p>The Smoking Policy dated 3/2/16 states Supervised Smokers are smokers who require supervision due to unsafe smoke practices, medical diagnosis and or continue violation of smoking policy.</p> <p>The facility's undated Smoking Safety Policy states smokers will be evaluated to determine their ability to comply with safety rules and their ability to carry smoking materials. Residents requiring supervision shall receive this monitoring consistent with their assessment and plan of care.</p>	S9999		
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S9999	Continued From page 6  The facility smoking safety policy dated 4/13/10 further states:  Policy Objective: To provide a safe and healthy living environment with respect for the health and well-being needs of each resident, staff member and visitor. It is also the objective of this policy to communicate to each resident that they are responsible for following each rule and on-going compliance with this policy. The following behaviors and/or conditions will jeopardize and cause revocation of the person's independent privileges: Self-harmful behaviors, such as burning clothing, hands, fingers, face or lips. This category includes residents who are generally "careless" while smoking and may present a significant risk of fire setting.  " B"	S9999		