STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6000353	A. BUILDING: _____ B. WING _____	C 11/15/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BRIDGEWAY SENIOR LIVING	111 EAST WASHINGTON BENSENVILLE, IL 60106

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S 000	Initial Comments Complaint Investigation: 1978370/IL117493 1978353/IL117477 1978145/IL117250	S 000		
S9999	Final Observations Statement of Licensure Violations. 300.1210 b) 300.1210 b)4) 300.1210 c) 300.1210 d)6) 300.3240 a) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. 4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident	S9999	Attachment A Statement of Licensure	

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who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.

c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.

d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:

6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.

Section 300.3240 Abuse and Neglect

a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.

These regulations were not met as evidenced by:

Based on observation, record review, and interview, the facility failed to ensure that a resident with impaired mobility bed was positioned safely away from a room heating unit. This failure resulted in R9 sustaining a second degree burn to the arm when R9 was positioned on the heat radiator.

This applied to 1 of 3 (R9) residents reviewed for mobility and safety from a total sample of 9.

Findings include:

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The Face Sheet documents R9 is 75 years old and was admitted on 7/12/19 with diagnoses including: thrombosis, epilepsy, dysphagia, aphasia, feeding difficulties, flaccid hemiplegia affecting left dominant side, heart disease, diabetes mellitus type 2, dehydration, chronic kidney disease, anxiety, bipolar, major depressive disorder, hypercholesterolemia, hypertension, difficulty walking, repeated falls, urinary tract infection, implanted cardiac defibrillator, cerebral infarction and history of breast cancer.

The Minimum Data Set (MDS) dated 10/8/19 shows R9 has cognitive impairment. R9 requires extensive assistance with bed mobility from two people.

The facility's incident report to the State Surveying Agency documents R9 sustained blistering burns to the right arm from a heater on 11/7/19 at 13:12 hours.

The Nurse's Note read: 11/7/19, 13:25 : CNA (Certified Nursing Assistant) went into resident room to assist her with Lunch, noted resident right arm leaning on heater, immediately removed resident and called writer, assessed area, noted with redness extending from right posterior mid forearm to right shoulder with 1.2cm x0.3 cm opened blister proximal to the right elbow and another opened blister 1.3 cm x 0.5 cm proximal to the right elbow, intact blisters on right mid upper arm measuring 1.8 cm x 0.6 cm and another intact blister above it measuring 1.2cm x 0.8 cm. Asked resident what happened she responded "my arm fell over the radiator."

The Wound Note reads: 11/7/19, 16:53 Informed by nurse on duty that R9 sustained a burn on her

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right arm from the heater in her room. Assessed the area extending from mid forearm to her shoulder The area also noted with multiple fluid filled blisters on right mid upper arm measuring 1.8 cm x 0.6 cm and another intact blister above it measuring 1.2cm x 0.8 cm, 2 open blisters, one proximal to her right elbow measuring 1.2 x0.4x not measurable cm with light serous exudate the other opened blister measuring 1.3 cm x 0.5 cm with light serous on the right elbow.

The Wound Evaluation from V21 (Wound Care Physician) dated 11/8/19 reads: R9 has a burn wound to the right arm with heavy serous exudate.

On 11/12/19 at 3:30 PM, R9 was awake in the reclining chair in her room. There was a heating unit installed just below the window. Noted on R9's right upper arm was a large red and deep purple discoloration. There were also dry blisters on the outer part of the arm. Just above the elbow were 2 brown soft scabs.

On 11/13/19 at 10:10, V8 stated she and V13 (Assistant Director of Nursing/ADON) pulled R9 up in bed on 11/7/19 between 8:30- 9:00 AM and the heater was a little too hot. V8 stated at that time she turned the heater down. V8 also stated R9 has a left hemiplegia and can't move the left side of her body. R9 requires physical assistance from staff to turn in bed. R9 does not use the call light to call for assistance. V8 added R9 has confusion and does not always ask for help. V8 stated on 11/7/19 she heard V17 (Certified Nursing Assistant) calling for help. V8 stated when she entered the room V17 stated "I found her like this. I smelled something burning." V8 stated when V17 turned R9, the arm was reddened from the shoulder to the elbow. There

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were blisters on the upper arm. Two of the blisters were open. V8 also stated R9 was in pain which she rated the pain 8/10. V8 stated the policy is for beds to be in the low position.

On 11/13/19 at 1:54 PM, V13 (ADON) stated she and V8 pulled R9 up in bed between 8:30- 9:00 AM. V13 stated they raised the height of the bed to pull R9 up in bed. V13 stated the bed was against the heater when she entered the room. When asked why was R9's bed against the heater, V13 replied "probably because she's a fall risk. Fall risk resident beds go against the wall." V13 stated the room was hot upon entering. V13 stated R9 cannot move. R9 can only move her right arm up and down. R9 can't turn herself and requires staff physical assistance. V13 also stated the policy is to place beds in the low position prior to exiting the room.

On 11/13/19 at 2:15 PM, V22 (Wound Care Nurse) stated on 11/7/19 she was called to assess R9 after she was found with her arm on the heater. V22 stated R9's right arm had redness from the shoulder to the elbow. There were clusters of blisters, one near the elbow was leaking and the rest were fluid filled. V22 stated "I saw her immediately after it happened. There was redness everywhere with blistering."

On 11/13/19 at 4:04 PM, V17 (CNA) stated on 11/7/19 around 11:00 AM, she entered R9's room and noted R9 slumped in bed. As V17 got closer she smelled something burning. V17 stated "it smelled like when you iron clothes." So V17 grabbed R9, pulled her next to her and called for help. When asked about the position of the bed, V17 replied "it was not in the low position. It was definitely up." The policy is to place the bed in the low position. According to V17, the bed was

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against the heater. V17 added R9 is unable to turn in bed and can't move her left side. R9 does not use the call button, you must just go there. R9 was awake with tears in her eyes. She rated her pain 9/10 (Severe). V17 stated R9's arm was reddened with indentations from the vent on the heater. Then a couple of minutes later it started to bubble up. V17 stated she took R9's arm off the heater. V17 stated "I touched her arm. It was definitely hot. That was the iron problem."

On 11/14/19 at 2:50 PM, V2 (Director of Nursing/DON) stated on 11/7/19, upon entering R9's room she noted R9's right arm to be reddened with blisters. V2 stated first there were two, then there were four. V2 also stated the height of the bed should be in the low position. When asked what factors would place R9 at risk for harm, V2 stated R9 has immobility and impaired cognition. R9 requires physical assistance from staff for bed mobility. V2 stated new interventions is for staff to ensure R9's bed is away from the heater.

On 11/14/19 at 3:05 PM, V17 clarified her previous statement and said R9's bed was in the highest position. Both the head of the bed and the bed itself were elevated. The vent shape from the top of the heater was indented in R9's arm.

On 11/15/19 at 4:07 PM, V21 (Wound Care Physician) stated R9 sustained a burn from the heater. According to V21 the wound was big with first degree burns and approximately 20% second degree. The wound is almost healed. V21 stated R9 is confused and does not know what's going on. The facility needs to ensure she cannot touch the heater. V21 also stated the burn could've been prevented had the facility monitored R9

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S9999	Continued From page 6 better. The Care Plan reads: 7/30/19 R9 has impaired cognitive function related to cerebral vascular accident (CVA/stroke). Goal: R9's needs will be anticipated by staff on a daily basis. (A)	S9999		