

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006647	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/19/2019
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NAME OF PROVIDER OR SUPPLIER ELEVATE CARE WAUKEGAN	STREET ADDRESS, CITY, STATE, ZIP CODE 2222 WEST 14TH STREET WAUKEGAN, IL 60085
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S 000 Initial Comments

Facility Reported Incident 11.24.19/IL118366

A partial extended survey was conducted.

S 000

S9999 Final Observations

S9999

Statement of Licensure Violations

- 300.610a)
- 300.1210b)
- 300.1210d)6)
- 300.3240a)

Section 300.610 Resident Care Policies

a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility.

Section 300.1210 General Requirements for Nursing and Personal Care

b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing

**Attachment A
Statement of Licensure Violations**

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X8) DATE
01/06/20

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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These Requirements were not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to ensure the safety of a resident who requires supervision with smoking. This failure resulted in R4 being outside on the patio unknown to staff at approximately 3:00 AM, wearing oxygen, lighting a cigarette and sustaining second degree facial burns.</p> <p>This applies 1 of 3 residents (R4) reviewed for safety and supervision in the sample of 7.</p> <p>The findings include:</p> <p>The Final Incident Investigation Report dated</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>November 29, 2019 documents, R4 is a 61-year-old male with a diagnosis of Chronic obstructive pulmonary disease, Bipolar disorder and Schizoaffective disorder. R4 stated he was outside on the patio the morning on November 24, 2019, when he lit his cigarette and caught his long beard on fire.</p> <p>The Emergency report dated November 24, 2019 documents R4 presented with facial injuries that happened in the early morning hours. R4 was smoking with his oxygen on when it caught on fire and injured his faceR4 sustained 2nd degree burns around his left cheek, lower nose, and the soot on his nares</p> <p>V5's (Nurse Practitioner) progress note dated November 25, 2019 documents R4 was sent to the emergency room on November 24, 2019 for treatment of burns to his left facial areas: nares, left upper lid, and left eyebrow. V5 documents R4 reported to R7 (R4's brother/POA/roommate) he picked up a cigarette butt on the patio and lit it while wearing his oxygen causing a flame that burned some areas on the left side of his face. Half of the left eyebrow burned, his left upper eyelid had greyish discoloration, and the left cheek area with greyish black streak, R4's nares had blackish burnt tissues.</p> <p>The Physician's Order Sheets through December 2019 shows R4 has diagnoses including third degree burn of head, face, and neck; dependence on supplemental oxygen; respiratory failure with hypoxia; and chronic obstructive pulmonary disease.</p> <p>The Minimum Data Set assessment dated November 21, 2019 shows R4 is cognitively intact.</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>R4's Smoking Safety Risk Observation dated October 3, 2019 shows R4 requires supervision with smoking. The same report shows R4 scored a risk of having a "moderate problem" in these areas: general awareness and orientation, including the ability to understand the facility safe smoking policy, potential for causing injury to himself or others from smoking in unauthorized areas or careless using smoking materials and R4 has a history of hazardous behavior, begs, borrows, trades items, and panhandles for smoking materials.</p> <p>R4's wound report dated November 25, 2019, shows pictures of the burns to R4's face. R4's left eyebrow was burned with grayish black discoloration to the left side of his eye/face. An imprint of the oxygen tubing was on the left side of his face. Both of R4's nostrils are blackened with some skin burned off and R4 had burn discoloration to his upper lip. The same report documents these wounds as facility acquired full thickness burns.</p> <p>On December 16, 2019 at 12:07 PM, R4 was lying in bed with his oxygen on. R4's left eye had redness with part of his left eyebrow having little hair. His left eyelashes appeared singed with redness to his cheeks, nose, and upper lip. R4 said on November 24, 2019 he went outside around 3:00 AM. He took the elevator across from the nurse's station to the basement. R4 said there was no staff at the nurse's station at this time. He went through the double doors in the basement dining room then outside the patio door. R4 said there is no lock or alarm on the doors. R4 said he found a cigarette butt outside and lit up the cigarette while wearing his oxygen and then his face caught on fire. R4 said he</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>slapped his face with his hands multiple times to extinguish the fire.</p> <p>On December 16, 2019 at 12:24 PM, R7 (R4's POA/roommate) said in the morning on November 24, 2019, V9 (RN) and V14 (Nurse Supervisor) woke him sometime after 7:00 AM and said his brother (R4) got into a fight. R7 said he looked at his brother's face and said his brother's left eye was black and swollen. R7 saw imprint of R4's nasal cannula tubing on his face, part of his mustache was gone, and both of his nostrils were "pitch black." R7 said he talked to his brother and R4 told him he caught himself on fire lighting a cigarette outside by himself while wearing his oxygen. R7 said "you could tell R4 sustained a burn." R7 said "Now facility staff put a lock on the cigarette butt receptacles since this happened."</p> <p>On December 16, 2019 at 12:36 PM, V9 (RN) said "R4 came up to nurse's station around 7:30 AM asking for coffee. He had bruising and redness to his face. He first told me he got into a fight, then told me he was outside and caught his face on fire while wearing his oxygen. I could not tell he sustained burns to his face."</p> <p>On December 16, 2019 at 12:53 PM, this surveyor opened the patio doors. They were unlocked and did not alarm. V10 (Activity Aide) said "Residents can get outside anytime. There is no alarm or lock on the double doors that enter the dining room or the patio doors." At 12:55 PM, V11 (Outside Contractor) was installing a lock mechanism on the double doors that enter the basement dining room. V11 said "This door will automatically lock now at 8:00 PM and unlock at 7:00 AM. I'm installing an egress/fire exit on this door."</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>On December 17, 2019 at 1:15 PM, R6 said he was outside around 3:00 AM on November 24, 2019, smoking a cigarette without staff. R6 said R4 was outside on the patio at the same time. R6 said when he got done smoking he went back into the building while R4 was still outside. R6 said there is no lock or alarm on the double doors to the dining room or on the patio doors. R6 said he has seen R4 outside un-supervised in the past.</p> <p>On December 17, 2019 at 1:45 PM, V 12 (LPN) said she was R4's nurse on November 24, 2019. V12 said "I don't know how R4 got outside without supervision. I don't know if the basement doors are locked or alarmed. I've never been down there."</p> <p>On December 17, 2019 at 10:45 AM, V7 (Maintenance Director) said "Since R4 sneaked outside with his oxygen and lit a cigarette and caught himself on fire, we have installed new locking mechanisms on the double doors that enter the dining room onto the patio. Before the incident residents could exit anytime thru both sets of doors. "</p> <p>On December 18, 2019 at 9:10 AM, V5 (Nurse Practitioner) said "R4 sustained facial burns while lighting a cigarette and wearing his oxygen. R4 is not safe to be outside by himself and needs supervision with smoking. I have seen R4 outside unsupervised in the past and escorted him back inside the building. R7 (R4's POA) reported R4 will pick up cigarette butts from outside. "</p> <p>The facility's Smoking Program document states, "To provide a safe and healthy living environment</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>with respect for the health and well-being needs of each resident ... Guidelines: Community will assign staff to monitor residents during the designated smoking times, Assigned staff will remain in the designated area during the entire scheduled smoking time, ...A Smoking Safety Assessment will be completed to determine the level of assistance and supervision needed during smoking ...Ashtrays of noncombustible material and safe design shall be provided in all areas where smoking is prohibited ..."</p> <p>The undated Resident's Smoking Club report shows the smoking location is on the Patio with the smoking times: 9:00 AM, 11:30 AM, 1PM, 4PM, 6PM, and 7:30 PM.</p> <p>(A)</p>	S9999		
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