

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6014666	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/19/2019
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NAME OF PROVIDER OR SUPPLIER DUNHAM REHAB & HEALTHCARE	STREET ADDRESS, CITY, STATE, ZIP CODE 850 DUNHAM RD ST CHARLES, IL 60174
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S 000	Initial Comments Annual	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.610a) 300.1210b) 300.1210d)6) 300.3240a)</p> <p>Section 300.610 Resident Care Policies</p> <p>a)The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b)The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with</p>	S9999	<p>Attachment A</p> <p>Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 01/17/20
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S9999	<p>Continued From page 1</p> <p>each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>THESE REQUIREMENTS WERE NOT MET EVIDENCED BY:</p> <p>Based on observation, interview and record review, the facility failed to ensure that staff safely assisted a resident to transfer using a full-body mechanical lift. This failure resulted in the resident being sent to the emergency room for head trauma evaluation, treatment with eight staples for a head laceration, and sustaining a head injury and chest contusion (bruise which may cause pain, tenderness and swelling).</p> <p>This applies to one of three residents (R56) reviewed for safety during mechanical lift transfers in the sample of 20.</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>The findings include:</p> <p>R56's Face Sheet showed she was admitted to the facility on 11/15/2019. R56's diagnosis included Lymphedema, Weakness, Cerebral Palsy, Spinal Stenosis, Muscle Weakness, History of Breast Cancer and Falls. R56's November 22, 2019 MDS (Minimum Data Set) Assessment showed R56 is cognitively intact, she needs extensive assistance of two or more staff members to be transferred, and she has impaired range of motion in her lower extremities. R56' Care Plan, dated 11/18/2019 to 12/31/2019, documented that risk for falls is a concern in her care.</p> <p>On 12/17/2019 at 10:58 AM and 12/19/2019 at 1:02 PM, R56 was interviewed in her room. She was alert and oriented, and she moved slowly and looked like she was in pain. R56 complained she felt pain every time she moved. R56 stated, "I have bruised ribs. I move, and I have pain... I was dropped on my head from the (full body) lift. It happened on a Friday. I went to the hospital. I had 8 staples put in ...my ribs are bruised ...my shoulder was injured. I have dark bruising on my neck. They got me up in the lift and all of a sudden I'm on the floor." R56 said, "Now I am afraid to get into the sling. I hear a loud noise and I am afraid. I'm scared of falling. It was not like that before." At the back of R56's neck was a large amount of bruising.</p> <p>R56's Incident/Accident Report, dated 12/06/2019, documented R56 sling came off the hook of the mechanical lift, and she struck her had on the metal base.</p> <p>At 02:47 PM on 12/18/2019, V8 (RN caring for</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>R56 the day of the incident) was interviewed. V8 stated, "I did not see the incident... When I saw her, she was on the floor." V12 (Certified Nurse's Aide/CNA) came and got me. She told me the resident had fallen. I saw another CNA... and I told her to come with me. We all three went into the room. R56 was already on the floor with a pillow under her head. Her legs were still leaning on the bed. Three of the lift sling loops were on the hooks, but one was off... [R56] was awake answering questions, but very 'out of it' ... confused. Blood was on her pillow. She had possible neck, head and shoulder injuries. I went to the hall and called another nurse and told her to call 911. This happened around 4PM. [R56] is a two-person assist."</p> <p>R56's Physician Order Sheet, dated 12/06/2019 at 4:30 PM, showed: "May send to ER for evaluation and treatment for head trauma ..."</p> <p>On 12/19/19 at 11:02 AM, V2 (RN, Director of Nursing) was interviewed. V2 stated she completed the investigation into R56's incident involving staff use of the full body mechanical lift on 12/06/2019. V2 stated that the CNA moved R56's legs in a manner that caused the machine to be unbalanced and the loops slipped off the hook.</p> <p>On 12/18/19 at 04:00 PM, V13 (Maintenance Director) was interviewed. He stated that he checked the lift when he worked on 11/19/2019. V13 described this lift being different from the other mechanical lifts in the building which had clips on their hooks. V13 also showed how the hook to the mechanical lift could flip over and allow the sling to come off.</p> <p>On 12/19/2019 at 11:54 AM, V15 (a technician from the seller of the mechanical lift's company) was requested by the facility to explain the</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>operation of this mechanical lift. V15 confirmed the mechanical lift design does not include a clip on the hook to keep the sling loop in place, and the bar is able to move. V15 stated "As long as the patient is being maneuvered properly it should not move." V15 added "If the sling is properly in place and the resident's weight is evenly distributed, the sling should not move." V15 stated, "The lift is not going to tilt if the body weight is kept steady and evenly distributed" and because of R56's weight of 330 pounds, V15 said it may take three persons assisting to ensure her weight remains balanced.</p> <p>At 02:27 PM on 12/19/2019, V1 (Administrator) and V4 (RN, Nurse Consultant) stated the CNAs and other nursing staff were not in-serviced specifically on this particular lift prior to R56's incident. V4 was asked what the root cause of R56's fall was. V4 stated when "the CNA picked up [R56's] legs, it caused a shift in weight which caused the [sling] loop to come off [the hook]." V4 was asked if the CNA should have waited until R56's bottom was raised off the bed (so R56's weight would hold the loops in place) before R56's legs were moved. V4 answered "yes."</p> <p>At 4:05 PM on 12/18/19 04:05 PM, surveyors accompanied the medical records clerk to the medical supply room to look at the lift. "Danger: Read the lift user manual and sling instruction sheet prior to use." V1 (Administrator) was asked to provide the Manufacturer's Instructions for maintenance and operation of this lift. Initially, V1 provided the wrong booklet, then stated he would obtain the correct one by the next morning.</p> <p>The full body lift's manufacturer's operation and maintenance Owner's Manual dated 04/16/2013 documented the following: "WARNING! ...</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>Before attempting to lift anyone, please practice operating the lift and read this manual completely... Also, do not transfer without having studied the instructions and practice operating the lift several times. WARNING! Always plan your lifting operations before commencing... Always check the safe working load of the lift to be sure it is suitable for the weight of the patient... DO NOT attempt to maneuver the lift by pushing on the mast, boom, or patient... DO NOT lift a patient unless you are trained and competent to do so." On page 12 under "Operating Instructions" in the manual, it showed "Lift the resident above the bed by using the hand control while watching and reassuring them ..."</p> <p>(A)</p>	S9999		
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