

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6012686</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>01/04/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>MANORCARE OF ELK GROVE VILLAGE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1920 NERGE ROAD ELK GROVE VILLAGE, IL 60007</b>
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S 000	Initial Comments  Complaint Investigation:  20\9784/IL129524 20710044/IL129803	S 000		
S9999	Final Observations  Statement of Licensure Violations:  300.610a) 300.1010h) 300.1210a) 300.1210b)4) 300.1210d)3) 300.1220b)3) 300.3240a)  Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable.</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview and record review, the facility failed to follow their policy for weighing newly-admitted residents every week for four weeks.</p> <p>This failure resulted in a resident's (R7) significant weight loss of greater than 20 percent going undetected.</p> <p>This applies to 6 of 7 residents (R3, R4, R7, R8, R10, R11) reviewed for weight loss in the sample of 15.</p> <p>The findings include:</p> <p>1. On December 17, 2020 at 11:40 AM, R7 was lying in her bed in a fetal position. R7 was not interviewable due to her cognitive status. R7's legs were uncovered. Her legs appeared thin and contracted. A strong odor was present in the room. V9 (CNA-Certified Nursing Assistant) said the strong odor was from R7's pressure ulcers on her buttocks. V9 removed R7's incontinence brief. R7 had two wounds on her buttocks covered by dressings dated December 15, 2020.</p> <p>The EMR shows R7's admission weight on October 29, 2020 was 95.0 pounds. The facility does not have documentation to show R7 was weighed after her admission on October 29, 2020 as shown on the facility policy.</p> <p>This surveyor requested R7 be weighed on December 22, 2020. R7 weighed 74.4 pounds on December 22, 2020, a significant weight loss of</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>21.68 percent for the period October 29 to December 22, 2020.</p> <p>V4's (Dietitian) Nutrition Assessment dated November 3, 2020 shows R7's usual body weight as unknown. V4 documented R7 had chewing problems and the inability to perform ADLs (Activities of Daily Living) without significant physical assistance. V4 documented R7 had less than 44 percent intake average in the last five days "(intakes on 11/4/20 per nursing poor intake of only a few bites breakfast and lunch)." V4 documented R7 was underweight and recommended a liquid supplement twice daily, nutritional juice with breakfast and monitoring R7's intake and weights.</p> <p>There is no documentation to show R7's weights were obtained and monitored by facility staff, including V4 (Dietitian). The facility does not have documentation to show R7 received or refused the nutritional supplements as ordered on November 5, 6, 12, 14, 15, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29 and 30, 2020 or on December 1, 3-15, 17-24, 2020. The facility does not have documentation to show V4's recommendations were monitored or reevaluated.</p> <p>The EMR (Electronic Medical Record) shows R7 was admitted to the facility on October 29, 2020 with multiple diagnoses including, COVID-19, muscle disorder, need for assistance with personal care, hypertension, dysphagia and dementia. The EMR shows R7 was admitted to hospice due to dementia on December 17, 2020 and expired at the facility on December 27, 2020.</p> <p>R7's MDS (Minimum Data Set) dated November 4, 2020 shows R7 had severe cognitive impairment, required extensive assistance with</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>bed mobility, dressing, eating, toilet use, and personal hygiene. The MDS shows R7 weighed 95 pounds on admission to the facility and it was unknown if R7 had a weight loss or gain of 5 percent or more in the last month or 10 percent or more in the last 6 months. R7's MDS shows R7 did not have a condition or chronic disease that may result in a life expectancy of less than 6 months.</p> <p>Hospice documentation dated December 17, 2020 shows R7 "Is at a moderate nutritional risk. Based upon the nutritional score, indicate actions to be taken: Monitor weight."</p> <p>R7's care plans entitled "Nutritional status: Risk r/t (related to) COVID-19, chewing difficulty, unplanned weight loss, skin alteration, dementia which may impact eating" was initiated on October 30, 2020. Interventions initiated October 30, 2020 include: "Review weights and notify physician and responsible party of significant weight change."</p> <p>On December 21, 2020 at 2:30 PM, V4 (Dietitian) said the facility staff should do weekly weights for four weeks and monthly thereafter. V4 said, "The purpose of doing the weights weekly times four is to get a baseline where the patient is at within that time frame. If there is significant weight loss I should be notified by the nursing staff. I don't think the facility is aware the weekly weights are falling through the cracks. I did not notify anyone regarding residents missing weekly weights."</p> <p>On December 22, 2020 at 4:33 PM, V10 (Physician/Medical Director) said he is the physician caring for R7. V10 said he expects the facility to follow the policy for weighing residents every week for the first month after admission,</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>and then monthly thereafter. V10 said he expects the facility to follow physician orders for administering nutritional supplements. V10 said he was not informed of R7's weight loss. V10 said, "The weight loss should have been addressed sooner than today. She has been in the facility six or seven weeks and should have been weighed multiple times before today."</p> <p>2. The EMR shows R3 was admitted to the facility on December 2, 2020 with multiple diagnoses including, COVID-19, COPD (Chronic Obstructive Pulmonary Disease), muscle disorder, atrial fibrillation, metabolic encephalopathy, heart disease, hypertension, pneumonia, and difficulty walking.</p> <p>R3's MDS dated December 8, 2020 shows R3 requires modified independence for daily decision making, requires supervision for eating, and extensive assistance with all other ADLs.</p> <p>The EMR shows R3's admission weight on December 2, 2020 was 191.0 pounds. The facility does not have documentation to show weekly weights were done on R3 as shown in the facility policy.</p> <p>This surveyor requested R3 be weighed on December 22, 2020. R3 weighed 179.4 pounds, a significant weight loss of 6.07 percent for the 20-day period of December 2 to 22, 2020.</p> <p>V4's (Dietitian) Nutrition Assessment dated December 3, 2020 shows facility monitoring should include monitoring R3's intake and weights.</p> <p>3. The EMR shows R4 was admitted to the facility on October 13, 2020 with multiple</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>diagnoses including protein-calorie malnutrition, muscle disorder, renal abscess, hydronephrosis, hypertension, dementia, UTI (Urinary Tract Infection), and urethral stricture. The EMR shows R4 was diagnosed with COVID-19 during her stay at the facility. The EMR shows R4 was discharged from the facility to home with a family member on December 25, 2020.</p> <p>R4's MDS dated October 19, 2020 shows R4 had modified independence with daily decision making, was totally dependent on facility staff for bathing, and required extensive assistance for all other ADLs. R4's MDS shows R4 was admitted to the facility with a weight of 160 pounds and it was unknown if R4 had a weight loss or gain of 5 percent or more in the last month or 10 percent or more in the last 6 months.</p> <p>The EMR shows R4's admission weight on October 13, 2020 was 160.2 pounds. The facility does not have documentation to show weekly weights were done on R4 as shown in the facility policy. R4 was not weighed again until November 17, 2020. R4's weight was documented in the EMR as 102.4 pounds, a significant weight loss of 36.08 percent. The facility does not have documentation to show R4 was reweighed to check the accuracy of R4's weight of 102.4 pounds or that the significant weight loss was addressed on November 17 2020.</p> <p>On December 4, 2020, R4's weight was 100.8 pounds, and on December 22, 2020, R4's weight was 94.6 pounds, a significant weight loss of 7.62 percent for the period of November 17, 2020 to December 22, 2020.</p> <p>On December 21, 2020 at 2:30 PM, V4 (Dietitian) said the EMR shows R4's weight went from 160.2</p>	S9999		



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S9999	<p>Continued From page 8</p> <p>pounds down to 102.4 pounds from October 13 to November 17, 2020. V4 said there is no documentation to show R4's weight loss of 58 pounds was addressed by any facility staff. V4 said, "I saw [R4] in mid-December for weight loss, that was the first time. The staff should have been doing weekly weights on the resident for the first month, and they were not doing that. Also, if there is a difference of more than five pounds from the last weight, the facility should reweigh the resident to ensure the accuracy of the weight. There is no documentation to show the facility staff did a reweight on [R4] after her admission or on November 17, 2020 after she showed a 58 pound weight loss."</p> <p>On December 21, 2020 at 4:15 PM, V2 (DON-Director of Nursing) said R4's hospital records showed her weight on October 5, 2020 was 52.1 kilograms (114.6 pounds), and on October 10, 2020 R4's weight was 61.5 kg (135.3 pounds). V2 said she felt R4's weight of 160 pounds upon admission to the facility on October 13, 2020 was not the accurate weight for R4 and the 135.3 pounds was a more accurate weight for R4. As of December 21, 2020, there was not documentation in the medical record to show the facility felt R4's admission weight of 160.3 pounds was in dispute.</p> <p>4. The EMR shows R8 was admitted to the facility on December 1, 2020 with multiple diagnoses including right humerus fracture, COVID-19, chronic kidney disease, protein-calorie malnutrition, need for assistance with personal care, diabetes, atrial fibrillation, hypertension, Alzheimer's disease, and dementia.</p> <p>R8's MDS dated December 7, 2020 shows R8 is rarely understood, has moderately impaired</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>cognition, and requires supervision with one-person physical assistance for eating. R8 requires extensive to total assistance with all other ADLs. The MDS shows R8 weighed 153 pounds on admission to the facility and it was unknown if R8 had a weight loss or gain of 5 percent or more in the last month or 10 percent or more in the last 6 months.</p> <p>The EMR shows R8's admission weight on December 2, 2020 was 153.0 pounds. The facility does not have documentation to show weekly weights were done on R8 as shown in the facility policy.</p> <p>This surveyor requested R8 be weighed on December 21, 2020. R8 weighed 138.8 pounds, a significant weight loss of 9.28 percent for the 19-day period of December 2 to 21, 2020.</p> <p>V4's (Dietitian) Nutrition Assessment dated December 2, 2020 shows R8's usual body weight is in the 170's (pounds). V4 recommended monitoring R8's intake and weights.</p> <p>5. The EMR shows R10 was admitted to the facility on December 8, 2020 with multiple diagnoses including muscle disorders, dementia, need for assistance with personal care, atrial fibrillation, hypertension, gout, dementia with behaviors, and depressive episodes.</p> <p>R10's MDS dated December 13, 2020 shows R10 has moderately impaired cognition, requires supervision with setup help only for eating, and extensive assistance with all other ADLs. The MDS shows R10 weighed 110 pounds on admission to the facility, and it was unknown if R10 had a weight loss or gain of 5 percent or more in the last month or 10 percent or more in</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>the last 6 months.</p> <p>The EMR shows R10's weight on December 9, 2020 was 110.0 pounds. The facility does not have documentation to show weekly weights were done on R10 as shown in the facility policy.</p> <p>This surveyor requested R10 be weighed on December 23, 2020. R10 weighed 104.0 pounds, a significant weight loss of 5.44 percent for the 14-day period of December 9 to 23, 2020.</p> <p>V4's (Dietitian) Nutrition Assessment for R10 was completed on December 22, 2020 and shows R10's usual body weight is in the 140's (pounds). V4 recommended monitoring R10's intake and weights.</p> <p>6. The EMR shows R11 was admitted to the facility on December 1, 2020 with multiple diagnoses including COPD (Chronic Obstructive Pulmonary Disease), muscle weakness, abnormal gait, asthma, heart failure, rheumatic mitral stenosis, anxiety disorder, and history of venous thrombosis.</p> <p>R11's MDS dated December 8, 2020 shows R11 has moderate cognitive impairment, and requires supervision with most ADLs, including eating. The MDS shows R11's admission weight as 110 pounds and it was unknown if R11 had a weight loss or gain of 5 percent or more in the last month or 10 percent or more in the last 6 months.</p> <p>V4's (Dietitian) Nutrition Assessment for R11 dated December 2, 2020 shows R11 has a loss of 15 pounds from her usual body weight. V4 recommended a house shake daily and monitoring R11's intake and body weight.</p>	S9999		
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S9999	<p>Continued From page 11</p> <p>On December 23, 2020 at 4:30 PM, V1 (Administrator) said the facility did not monitor resident's weights as shown in the facility policy.</p> <p>The facility was asked to provide their weight policy. The facility provided the "Weight Management Guideline" dated March 2018. The policy shows:</p> <p>"Unplanned Weight Loss - The key for effective weight management is to appropriately identify weight variances and initiate nutrition strategies when indicated in time to reduce nutrition related complications. The treatment of unintended weight loss in older persons depends on understanding the dynamic nature of the weight loss and attempting to identify root causes. For patients with late-stage or terminal illness, the optimal goal may simply be to satisfy the senses of taste and smell and to provide the social benefits of mealtime in order to maximize the patient's comfort.</p> <p>Unavoidable Weight Loss - Unavoidable weight loss occurs when the patient did not maintain acceptable parameters of nutritional status even though: patient's clinical condition and nutritional risk factors were evaluated, interventions that are consistent with patient needs, goals and recognized standards of practice were defined and implemented, and the impact of the interventions was monitored and evaluated.</p> <p>Weight Schedule: For newly admitted patients, obtain weight upon admission and weigh weekly for total of 4 consecutive weeks, then monthly. ...The continued need for weekly weights due to nutritional concerns is determined by the interdisciplinary team led by the registered dietitian."</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6012686</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>01/04/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>MANORCARE OF ELK GROVE VILLAGE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1920 NERGE ROAD ELK GROVE VILLAGE, IL 60007</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S9999	Continued From page 12  (B)	S9999		