

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6012041	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 11/13/2020
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NAME OF PROVIDER OR SUPPLIER LINCOLN TERRACE	STREET ADDRESS, CITY, STATE, ZIP CODE 2324 NORTH KICKAPOO STREET LINCOLN, IL 62656
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Z 000	COMMENTS FIRST CERTIFICATION FOLLOW UP TO SURVEY 2/28/20	Z 000		
Z9999	FINDINGS Statement of Licensure Violations 350.620a) 350.1210 350.3240a) Section 350.620 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually. Section 350.1210 Health Services The facility shall provide all services necessary to maintain each resident in good physical health. Section 350.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) These regulations were not met as evidence by: Based on observation, record review, and interview the facility failed to: 1. Ensure Direct Support Personnel (DSP) were trained to perform their duties efficiently and competently when the facility failed to:	Z9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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Z9999	<p>Continued From page 1</p> <p>2. Implement their policy to prevent neglect for 1 individual (R2) when they failed to ensure R2 was being repositioned every 2 hours according to her Nursing Care Plan, ensure documentation for repositioning on the GP-25 (Repositioning Tracking), as directed in R2's Nursing Care Plan and monitor R2's GP-25 (Repositioning Tracking) for completeness</p> <p>3. Ensure documentation of fluid intake on the GP-25 for 1 individual in the sample (R14) who is on a fluid restriction and monitoring of the GP-25 by nursing.</p> <p>4. Document cleansing catheter insertion site for 1 individual within the sample (R14) who has a catheter</p> <p>5. Provide privacy during medication administration for 13 of 14 individuals (R1-R4, R6-R14) who receive medication.</p> <p>6. Support infection control by proper hand washing for 13 of 14 individuals (R1-R11, R13-R14) prior to consumption of meal.</p> <p>7. Ensure direct care staff were aware of 1 individual's (R3) need for eyeglasses and the need for training to encourage the use of the eyeglasses.</p> <p>These failures resulted in R2 developing pressure areas on R2's coccyx.</p> <p>Findings include:</p> <p>Resident roster provided dated 10/27/20 documents there are 14 individuals residing in the facility. One resident (R5) functions at the Mild</p>	Z9999		
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Z9999	<p>Continued From page 2</p> <p>Level of Intellectual Disability. Five residents (R4, R7, R10, R11 and R13) function at the Moderate Level of Intellectual Disability. Three residents (R1, R3 and R14) function at the Severe Level of Intellectual Disability and four residents (R2, R6, R8 and R12) function at the Profound Level of Intellectual Disability.</p> <p>1. Facility Policy titled "5.57 Subject: Physical Injury and Illness/Individual Medical Emergencies," revised 05/19 documents: "Neglect: Failure to provide goods and services necessary to avoid physical harm, mental anguish, or mental illness."</p> <p>R2's Individual Service Plan (ISP) dated 8/14/20 identifies R2 as a 40 year old female with diagnoses including Cerebral Palsy, Chronic Pain Syndrome and Seizure Disorder who functions at the Profound Level of Intellectual Disability.</p> <p>R2's ISP documents R2 uses a wheelchair with straps for her lap, feet and chest for mobility and positioning, a high-low bed with air mattress due to limited mobility and full mechanical lift with sling for transfers.</p> <p>R2's ISP notes a history of pressure related wounds. The ISP documents "(R2) is easy to get pressure sores due to her lack of movement, to help prevent these from happening she has been put on reposition her every 2 hours, weather (whether) sitting up or laying down." The ISP also documents "June 2020 skin is intact without open areas or redness."</p> <p>R2's Nursing Care Plan dated 2/6/19 documents "Problem or Need: Alteration in skin integrity related to immobility... Approaches include: 3. DSP (Direct Support Person) to provide pressure</p>	Z9999		
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Z9999	<p>Continued From page 3</p> <p>relief to the wound area as instructed and document position changes on GP-25 every 2 hours... 5. RN (Registered Nurse) to monitor for healing, assess wound at least weekly or more often if indicated. 6. RN to address nutritional needs, monitor vitals and labs, and provide additional needs for DSP. 7. QIDP to notify guardian of Decubitus ulcer, treatments and progress at least weekly until healed and 2 weeks post-healed."</p> <p>R2's Nursing Notes dated April 2020 document "4-3-20 Sacral area light red with nickel size firm area left mid inner buttock. No open areas... 4-10-20 Mild redness crease of sacrum, dried skin nickel size left inner mid buttock." R2's May 2020 Nursing Note documents "5-8-20 Mild redness sacral area. No broken skin... 5-15-20 ...Pink skin sacral area, no broken skin." R2's June 2020 Nursing Note documents "Skin is intact without open areas or redness." R2's Nursing Notes dated July, August and September 2020 do not address R2's skin condition.</p> <p>R2's Nursing Note dated 10/27/20 documents "Individual assessment due to report of open area on buttock. There is an approximate 4x4 cm (centimeter) area right hip of skin shearing." R2's Nursing Note dated 11/2/20 documents "Individual assessment of informed reddened area on left buttock. There is a fingertip reddened area left of coccyx in buttock fold with dry skin, no open areas, no surrounding redness or drainage. Fingertip size reddened area covered with dry skin right inner buttock, no surrounding redness or drainage."</p> <p>R2's Form #GP-25 dated October 2020 for Repositioning tracking documents "Reposition every 2 hours." Review of this form notes 10/1/20</p>	Z9999		

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Z9999	<p>Continued From page 4</p> <p>is blank. On 10/2/20-10/5/20, 10/7/20-10/10/20, 10/12/20-10/14/20, 10/17/20-10/18/20 and 10/20/20-10/27/20 for the hours of 6 AM, 8 AM, and 10 AM the letters WC (indicating Wheelchair) are documented. There is no documentation R2 was repositioned in wheelchair. On 10/2/20-10/10/20, 10/12/20-10/14/20, 10/17/20-10/18/20 and 10/20/20-10/27/20 12 Midnight, 2 AM and 4 AM document the letters BL (indicating Bed Left Side) or BR (indicating Bed Right Side) are documented. There is no documentation of repositioning for October 1-October 27 for the hours of 12 Noon, 2 PM, 4 PM, 6 PM, 8 PM and 10 PM. There is also no documentation of repositioning on October 6, for 6 AM, 8 AM and 10 AM, on October 11, 15, 16 and 19 for 12 Midnight, 2 AM, 4 AM, 6 AM, 8 Am and 10 AM.</p> <p>The facility was unable to provide evidence the staff working in the facility have been trained in documentation on R2's GP-25.</p> <p>On 10/27/20 at 11:39 AM, E5/DSP was asked if she knew what a GP-25 form was. E5 responded, "Not sure what that is."</p> <p>On 10/27/20 at 3:02 PM, E7/DSP was asked if she knew what a GP-25 form was. E7 responded, "Not really."</p> <p>A General Event Report entered on 10/27/20 by E2, QIDP (Qualified Intellectual Disability Professional) documents "This morning while getting (R2) changed I (E2) noticed a bed sore of hers has opened up on her coccyx region."</p> <p>Consultation Report dated 10/30/20 identifies R2 as the patient. The Report documents "Reason for Consultation: Open Sores on Left/Right</p>	Z9999		

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Z9999	<p>Continued From page 5</p> <p>bottom cheeks. Findings: Healing wounds."</p> <p>On 10/27/20 at 6:38 AM, R2 was observed seated in her wheelchair in the living room. R2's wheelchair was in the upright position. R2 remained in her wheelchair in the upright position until 11:09 AM. There was no attempt made to reposition R2. At 12:40 PM, R2 was taken to her room and transferred to her bed.</p> <p>On 11/2/20 at 10:14 AM, E6, RNT (Registered Nurse Trainer) was in the bedroom with R2. R2 was observed laying in the bed on her right side. Areas of redness are noted to bilateral buttocks.</p> <p>During an interview on 10/27/20 at 10:46 AM, E6, Registered Nurse Trainer (RNT), stated, "(R2) is on a repositioning schedule with repositioning every 2 hours to maintain good skin integrity." E6 was asked who was responsible for training the direct care staff about the repositioning schedule. E6 responded, "I (E6) am." E6 was asked how often the repositioning documentation was reviewed. E6 responded, "(I) look at it weekly." E6 was asked if she was aware that documentation was not being completed. E6 responded, "Yes." E6 confirmed there is no evidence the GP-25's are reviewed by the RNT.</p> <p>On 10/27/20 at 11:36 AM, E2/DSP was asked where R2's repositioning schedules were kept. E2 responded, "I don't know what those are." E2 was asked if she knew what a GP-25 form was. E2 responded, "Not aware of GP-25."</p> <p>On 10/27/20 at 11:39 AM, E5/DSP was asked how often R2 was to be repositioned. E5 responded, "Not exactly sure."</p> <p>On 10/27/20 at 11:40 AM, Z1, Day training</p>	Z9999		
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Z9999	<p>Continued From page 6</p> <p>Instructor was asked how often R2 was to be repositioned. Z1 responded, "Not 100 percent sure but mostly when she (R2) cries like in pain."</p> <p>On 10/27/20 at 11:53 AM, Z2, Day training Instructor was unable to tell surveyor how often R2 should be repositioned.</p> <p>On 10/27/20 at 3:02 PM, E7, DSP was asked about R2's Repositioning schedule. E7 responded, "I (E7) do not know (R2's) repositioning schedule. E7 then asked the surveyor if (R2) is living in the home.</p> <p>The facility was unable to provide evidence all staff working in the facility have been trained on R2's Nursing Care Plan which includes repositioning every 2 hours.</p> <p>On 10/27/20 at 3:12 PM, E6 stated, "(R2) has a Stage 1 pressure area on her right hip. It is about a 4x4 area of shearing."</p> <p>On 11/2/20 at 9:17 AM, E6 stated, "(R2) saw the doctor last Friday (10/30/20) and only new order is to lay her down for 2 hours after lunch." E6 confirmed the reason for R2's physician visit on 10/30/20 were the pressure related areas.</p> <p>On 11/2/20 at 10:14 AM, E6, RNT was asked if she would consider the area on R2's right buttocks healed. E6 responded, "No." E6 was then asked if she would consider the area on R2's left buttocks healed. E6 responded, "No." E6 was also asked if R2 should be repositioned every 2 hours. E6 responded, "Oh yes. At least."</p> <p>2. ISP dated 2/28/20 identifies R14 as a 76 year old male with diagnoses including Atonic Bladder, Hydronephrosis and history of UTI (Urinary Tract</p>	Z9999		
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Z9999	<p>Continued From page 7</p> <p>Infection) who functions at the Severe Level of Intellectual Disability.</p> <p>R14's POS (Physician Order Sheets) dated October 1 to October 31 documents "1800 ml (milliliter) fluid restriction."</p> <p>R14's GP-25 documents "Item Tracked-Fluid Intake. 1800 cc (cubic centimeters) Fluid Restriction for 24 hour period: One 8 oz (ounce) and one 8 oz drink at Breakfast and supper, one bottle of water for lunch and one 4 oz glass of water at each med pass."</p> <p>R14's GP-25 for Fluid Intake has no documentation on October 1, 6, 15, 16 and 19. In addition, there is no documentation for 10 AM, 12 noon, 2 PM, 4 PM, 6 PM, 8 PM and 10 PM for October 1-October 27.</p> <p>On 10/27/20 at 10:46 AM, E6/RNT confirmed there is no evidence the GP-25's are reviewed by the RNT.</p> <p>3. R14's ISP documents: "Adaptive Equipment: ...Supra Pubic Catheter."</p> <p>R14's Form GP-25 documents: "Item Tracked: Catheter. Cleanse catheter insertion site 2 x daily using soap and water, AM and PM."</p> <p>R14's Form GP-25 has no initials on October 1, 6, 11, 15, 16 and 19 for the AM and no documentation on October 1-26 indicating the catheter insertion site was cleansed.</p> <p>4. During the 10/27/2020 AM medication administration observation E4/DSP was administering medication in the medication room. There is no evidence of privacy during medication</p>	Z9999		
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Z9999	<p>Continued From page 8</p> <p>administration. The medication room door was open to the dining room. The door connecting the dining room to the activity room was open and visible to the living room. At 6:40 AM, R5 ambulated from the activity into to the dining room while R14 was taking his medications. R5 remained in the dining room while R6 took his medications. At 7:01 AM, R5 re-entered the dining room and stood at the medication room door while R7 was taking his medications. At 7:27 AM, R2 was visible from the living room receiving her medications while R6 and R14 were seated in the living room and R1, R5 and R7 were in the activity room. R12 walked into the dining room with E3, DSP (Direct Support Person). At 7:30 AM, R7 walked into the dining room and stood behind R2 while she completed taking her medications. At 7:44 AM, R5 and R13 walked past the open medication room door while R12 was taking his medications. At 7:53 AM, R8 was seated in the dining room while R13 received medications with the door open. At 7:59 AM, R5 entered the dining room to get a cup of coffee while R8 was still getting her medications. The door to the medication room was open.</p> <p>In a 10/27/20 at 10:46 AM interview with E6/RNT, E6 was asked about privacy during medication administration. E6 responded, "The door to the medication room should be closed during med pass. If (door) can't (cannot) be closed, (individuals) are expected to wait outside the dining room door until person receiving meds is done. (Staff) could close the dining room door."</p> <p>5. In-Service Education/Meeting Report provided by the facility, dated 3/11/20 documents "Staff understand and acknowledge they must provide a sanitary environment for the individuals in the home...that hand washing is to be completed by</p>	Z9999		

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Z9999	<p>Continued From page 9</p> <p>all staff and individuals prior to meal time..."</p> <p>During a 10/27/20 morning observations beginning at 6:31 AM, residents were seated in the living room, activity room and moving throughout the facility. At 8:06 AM, E3/DSP informed the individuals that the first setting could go to the dining room. E3 escorted R12 down the hallway to wash his hands before entering the dining room. No other individuals were asked to wash their hands or offered hand sanitizer. The morning meal was divided into two settings. The second group of individuals were called to the dining room at 8:25 AM. No individuals were asked to wash their hands or offered hand sanitizer.</p> <p>During observation of the 10/27/20 noon meal at 11:50 Z2/Day training instructor began passing out lunch bags to the individuals. The meal consisted of meat and cheese sandwich, chips and raisins. There was no offer of handwashing and no offer of hand sanitizer before the meal was consumed. No bottles of hand sanitizer were located in the dining room, activity room or the living room.</p> <p>On 10/27/20 at 8:58 AM, R5 was asked if she had washed her hands prior to the morning meal. R5 responded, "No." R5 was asked if staff asked her to wash her hands or if they offered hand sanitizer prior to breakfast. R5 responded, "No. They usually do but today they are just busy."</p> <p>On 10/27/20 at 9:15 E3 was asked if individuals washed their hands or used hand sanitizer prior to breakfast. E3 responded, "I (E3) took R12 into the bathroom prior to breakfast. I (E3) shout to have them go wash hands." E3 was then asked if she did that (have the residents go wash their</p>	Z9999		

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Z9999	<p>Continued From page 10</p> <p>hands) today. E3 responded, "I (E3) thought I (E3) did." E3 was asked how R2 hands were washed. E3 responded, "I am newer here and not sure of the protocol for that yet. I will need to ask E1, Administrator."</p> <p>6. POS (Physician Order Sheets) dated 10/1/20 to 10/31/20 identify R3 as a 49 year old female with diagnoses including Hyperopia, Astigmatism and Down Syndrome who functions at the Severe Level of Intellectual Disability.</p> <p>R3's POS documents an order for Eyeglasses.</p> <p>R3's ISP (Individual Service Plan) dated 3/13/20 documents: "Adaptive Equipment: (R3) has glasses (refuses to wear them most of the time)." R3's ISP documents a priority goal for wearing glasses.</p> <p>R3's Form GP-25 dated October 2020 documents "Item Tracked: Glasses. Encourage (R3) to wear her glasses." 10/1/20, 10/6/20, 10/11/20, 10/15/20, 10/16/20, and 10/19/20 for AM and PM have no documentation. All other days are marked with R (indicating Refused) for both AM and PM. There is no staff signature identifying who has marked the tracking sheet.</p> <p>R3 was observed on 10/27/20 without eyeglasses.</p> <p>On 10/27/20 at 11:36 AM, E2/QIDP was asked about R3's eyeglasses. E2 responded, "(I) am unaware (R3) wears glasses." E2 was also asked about the form GP-25. E2 responded, "Not aware of GP-25."</p> <p>On 10/27/20 at 11:39 AM, E5/DSP was asked if R3 had eyeglasses. E5 responded, "There are</p>	Z9999		

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Z9999	<p>Continued From page 11</p> <p>glasses in the med room. Three pairs. Not sure who they belong to." E5 was asked about the GP-25. E5 responded, "Not sure what that is."</p> <p>On 10/27/20 at 3:02 PM, E7/DSP was asked about R3's eyeglasses. E7 responded, "I (E7) do not know if (R3) wears glasses."</p> <p>The facility was unable to provide evidence the staff working in the facility have been trained to effectively, efficiently and competently document on the GP-25 forms.</p> <p style="text-align: center;">(B)</p>	Z9999		