

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6012231	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/04/2020
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NAME OF PROVIDER OR SUPPLIER SCHULTZ HOUSE	STREET ADDRESS, CITY, STATE, ZIP CODE 340 BRYAN AVENUE DANVILLE, IL 61832
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Z 000	COMMENTS ANNUAL CERTIFICATION - FULL LICENSURE SURVEY INSPECTION OF CARE	Z 000		
Z9999	FINDINGS Statement of Licensure Violations 350.620a) 350.1210 350.1840b) 350.1840e) 350.3240a) Section 350.620 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually. Section 350.1210 Health Services The facility shall provide all services necessary to maintain each resident in good physical health. Section 350.1840 Diet Orders b) Physicians shall write a diet order, in the medical record, for each resident indicating whether the resident is to have a general or a therapeutic diet. The diet shall be served as	Z9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE 12/23/20
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Z9999	<p>Continued From page 1</p> <p>ordered.</p> <p>e) A therapeutic diet means a diet ordered by the physician as part of a treatment for a disease or clinical condition, to eliminate or decrease certain substances in the diet (e.g., sodium) or to increase certain substances in the diet (e.g., potassium), or to provide food in a form that the resident is able to eat (e.g., mechanically altered diet).</p> <p>Section 350.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These regulations were not met as evidence by:</p> <p>Based on observation, record review, and interview the facility failed to provide oversight resulting in systemic issues affecting 5 of 11 individuals who reside in the facility when they failed to:</p> <ol style="list-style-type: none"> 1. Ensure individuals received physician ordered diets for 2 of 2 individuals (R3, R4), who choked consuming food requiring emergency services. 2. Ensure staff training on menus, meal planning, diets, and diet modifications for 5 of 7 individuals in the facility (R2, R3, R4, R5 and R6) who have recommendations for modified diets. <p>Findings include:</p> <p>Facility provided Policy NO: "8.02, Food Service, Menus, Meal Planning, Diets and Diet Modifications, Nutrition, and Therapeutic Diets, dated Revised: 06/19" Page 2, Number 3: The</p>	Z9999		

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SCHULTZ HOUSE **340 BRYAN AVENUE**
DANVILLE, IL 61832

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Z9999	<p>Continued From page 2</p> <p>Qualified Intellectual Disability Professional (QIDP) shall give the diet order information to the cook/Direct Support Personnel (DSP) by completing a diet order form (GP-38). The diet order shall have name of physicians and the signature of the QIDP. Page 2, Number 8: a. General modifications are mechanical soft and pureed; these are designed to minimize or eliminate chewing. Menu/recipe modifications are provided for individuals to meet their dietary/nutritional needs. Training on texture modification is provided to the cook/DSP to meet the unique needs of each individual."</p> <p>According to R2's Physician Order Sheet (POS), dated November 2020, R2's diet order is General diet, Mechanical soft, Ground meat, Regular liquids.</p> <p>According to R3's POS, dated November 2020, R3's diet order is Mechanical soft, Ground Meats, Nutritional supplement shake once daily,</p> <p>According to R4's POS, dated November 2020, R4's diet order is General Diet with Chopped moistened meat.</p> <p>According to R5's POS, dated November 2020, R5's diet order is Mechanical soft, Ground Meats, Nutritional supplement shakes twice daily.</p> <p>According to R6's POS, dated November 2020, R6's diet order is General Diet, Nutritional shake three times daily, Mechanical soft, ground meats.</p> <p>Facility provided "Progress Note" dated 9/4/20, documents R4 choked on pizza and was concerned that she had aspirated. Did not have to perform Heimlich Maneuver. Staff did feel like it came close. Sent to ER for evaluation.</p>	Z9999		

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Z9999	<p>Continued From page 3</p> <p>Facility provided "Progress Note" dated 12/1/20, documents R3 was choking on his food. Sent to ER for evaluation.</p> <p>Observation of lunch meal on 12/1/20 at 11:50 AM, R2, R3, R4, R5, R6 were observed eating a sandwich with lunchmeat and cheese cut up on plate in approximately 2-inch pieces and a bag of cheese puffs with lemonade to drink. Individuals were served by E3 Cook/DSP. E4 and E5, DSPs were present in dining room during meal. Condiments (ranch dressing and/or ketchup) was poured on top of sandwich pieces.</p> <p>In an interview with E1, Qualified Intellectual Disability Professional (QIDP) on 12/1/20 at 11:59 AM, E1 was asked what type of diet is R3 on. E1 stated, "Moist mechanical soft."</p> <p>In an interview with E3, Cook, on 12/1/20 at 12:00 PM, E3 was asked what diet R2, R3, R4, R5 and R6 are on. E3 stated, "Their diet is cut up, just a regular lunch cut up."</p> <p>Observation of dinner meal on 12/1/20 at 4:45 PM, R2, R3, R4, R5, and R6 were observed eating chicken strips with gravy on top, cut into 2-inch pieces, a mound of mashed potatoes with gravy and green beans, with brownies as dessert. Drinks were water and red colored drink. All plates were brought out from the kitchen by E3, Cook/DSP. E7 and E8, DSPs were present in the dining room. Individuals were observed having trouble picking up the chicken, stating "it was hard." R3 began eating and choked on a piece of chicken. R3 was observed coughing and vomiting red drink from mouth and nose. R3 was allowed to continue eating and was observed coughing up liquid and green beans after each bite. E1, QIDP</p>	Z9999		
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Z9999	<p>Continued From page 4</p> <p>called Regional Nurse Trainer and received orders to call 911. At 5:30 PM the Emergency Medical Technicians arrived to take R3 to the Emergency Room to be evaluated.</p> <p>In an interview with E7 and E8 (DSPs) on 12/1/20 at 4:50 PM, E7 and E8 were asked what diet R2, R3, R4, R5 and R6 are on. E7 and E8 both stated, "They need it ground up but every time we try to tell E3 this is wrong, E3 yells at us and tells us to get out of his kitchen."</p> <p>In an interview with E3, Cook, on 12/1/20 at 5:00 PM, E3 was asked again what a mechanical soft ground diet means. E3 stated, "I know the chicken gets dried out; that's why I put gravy on it. I know it needs to be cut up. I did that. Sometimes the meat gets dried out. The training I got was from a webinar and you can't really learn from that."</p> <p>Facility provided staff "In-Service Education/Meeting Report" dated 12/1/20 (form Revised: 08/15.) Subject: Individual Diets. Objectives: diets as followed:</p> <p>R2 - General, Soft and Bite Sized with thin liquids R3 - General, Minced and Moist with thin liquids R4 - General, Soft and Bite Sized with thin liquids R5 - General, Soft and Bite Sized with thin liquids R6 - General, Minced and moist, with thin liquids</p> <p>E3, Cook, E4, E5, E6, E7, and E8 (DSPs) signed the training sheet which denotes understanding and agreement with the above diets.</p> <p>Attachment to training 5 Minced and Moist for Adult consumer dated 30 Jan 2019, documents what is this food texture level? Level 5 Minced and Moist foods:</p>	Z9999		

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Z9999	<p>Continued From page 5</p> <p>Soft and moist, but with no liquid leaking/dripping from the food. Biting is not required Minimal chewing required Lumps of 4 mm is size Lumps can be mashed with the tongue Food can be easily mashed with just a little pressure from fork Should be able to scoop food onto a fork, with no liquid dripping and no crumbs falling off the fork. Fork test: for adults the lump size is 4 mm, which is about the gap between the prongs of a standard dinner fork. Spoon Tilt test: Sample holds its shape on the spoon and falls off fairly easily if the spoon is tilted or lightly flicked. Sample should not be firm or sticky. Meat served finely minced or chopped to 4 mm lump size served in a thick, smooth, non-pouring sauce or gravy. No regular dry bread due to high choking risk."</p> <p>Attachment to training 6 Soft and Bite sized for adult consumer dated 30 Jan 2019, documents what is this food texture level? Level 6 - Soft and Bite Sized foods: Soft, tender and moist, but with no thin liquid leaking/dripping from the food. Ability to "bite off" a piece of food is not required. Ability to chew "bite sized" pieces so that they are safe to swallow is required. "Bite-sized" pieces no bigger than 1.5 cm x 1.5 cm in size. Food can be mashed/broken down with pressure from fork. A knife is not required to cut this food. Fork Pressure Test: for adults the lump size is no bigger than 1.5 cm x 1.5 cm, which is about the width of a standard dinner fork.</p>	Z9999		
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Z9999	<p>Continued From page 6</p> <p>Observation of lunch on 12/2/20 at 11:20 AM, R2, R3, R4, R5, and R6 were observed eating a lunchmeat and cheese wrap. R3 had bread, cut up into 1 1/2-inch pieces, cheese puffs and applesauce with water to drink. E6 (DSP) prepared food in the kitchen and served the individuals. E4 and E5, DSPs were present in the dining room.</p> <p>In an interview with E4 and E5, Direct Support Personal (DSP) on 12/2/20, at 11:45 AM, each was asked what the diets are for R2, R3, R4, R5, and R6. E4 and E5 stated, "Everything has to be wet; they have limitations on size and texture."</p> <p style="text-align: center;">(B)</p>	Z9999		