

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6014385	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 08/17/2017
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NAME OF PROVIDER OR SUPPLIER PARKWAY MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 3116 WILLIAMSON COUNTY PARKWAY MARION, IL 62959
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S 000 Initial Comments S 000
Complaint Investigation 1754684 / IL95917

S9999 Final Observations S9999

Statement of Licensure Violations:

- 300.1010h)
- 300.1210b)
- 300.1210c)
- 300.1210d)3)
- 300.3240a)

Section 300.1010 Medical Care Policies

h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.

Section 300.1210 General Requirements for Nursing and Personal Care

b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal

Attachment A
Statement of Licensure Violations

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

09/05/17

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S9999	<p>Continued From page 1</p> <p>care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on observation, interview and record review, the facility failed to ensure timely assessment and follow-up of resident bruising, failed to provide prompt follow-up of radiograph testing results, and failed to provide timely treatment for a fracture, for 1 resident (R2) reviewed for injury and quality of care. This failure resulted in a 7 day delay in medical / surgical intervention, as well as documented increased pain and lessened cognition during this</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>timeframe.</p> <p>The findings include:</p> <p>R2's computerized medical record documents that R2 is 91 years old and was admitted to the facility on 4/9/16. R2's diagnoses noted in the medical record include Muscle weakness, osteoporosis, osteopenia, chronic pain and use of blood thinners. Section C of the Minimum Data Set (MDS) dated 6/13/17 documents R2 has a Brief Interview of Mental Status score of 14, indicating R2 is cognitively intact. Section B of the MDS further documents that R2 has no deficits in hearing, speech, or the ability to express or understand others. R2 was coded with no acute changes in mental status in the MDS Section C, Delirium.</p> <p>On 8/7/17 at approximately 1:00pm, R2 was noted to be wearing a brace to the right leg. R2 was asked about her leg fracture and she stated that it had been "painful." R2 further stated that she had no recollection of any trauma around the time of the bruising and fracture.</p> <p>R2's progress note dated 6/3/17 at 1:58am documents a weekly skin assessment with no skin issues. R2's progress note dated 6/9/17 at 6:00am documents a 7 centimeter (cm) by 7.5 cm bruise to the left knee, tender to touch, Z1 (Physician) and Power of Attorney (POA) were notified and R2 was given pain medication. A subsequent progress note dated 6/9/17 at 9:39 am documents R2 has a large purple bruise to the back of the right knee "Resident calling out in pain." Bruise warm to touch, resident still stating she is having pain to both legs, despite having a pain pill. BLE (Bilateral Lateral Extremities) remain swollen as well.</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>A computerized nursing progress note dated 6/9/17 at 9:43am states Z1 (Physician) was notified of R2's bilateral lower extremities (BLE) bruises and notes the Nurse Practitioner was to be in the facility to assess the resident. R2's medical record was reviewed and found no documentation of an assessment visit being completed by Z1 or the Z3 (Nurse Practitioner). On 8/22/17 at 5:13pm, Z3 confirmed that no record of an assessment or visit for R2 was documented/completed.</p> <p>An event report in R2's medical record dated 6/9/17 identifies the Posterior right bruise was measured 24cm by 13cm. R2's Medication Administration Record (MAR) documents that R2 received as needed (PRN) Norco 5-325 at 5:56am on 6/9/17, coded pain 6 out of 10 before and after the medication, and the medication was noted as not effective.</p> <p>R2's progress note dated 6/10/17 at 1:44am states that R2's bruising is painful to touch and pain medication at bedtime (HS) was effective. The note continues, "oriented to person only."</p> <p>R2's progress note dated 6/11/17 at 1:18pm states resident continues to complain of pain / tenderness during assessment of BLE. Resident complains of pain when staff reposition her. PRN medication gives some relief. R2's MAR for 6/11/17 documents that PRN Norco was given at 7:43am, with pain noted before at an 8 out of 10 and a 4 after. Noted Semi-effective. There were no further notes entered in R2's medical record for the next 11 hours and 41 minutes.</p> <p>R2's progress note dated 6/12/17 at 12:59am states resident continues to yell when lower</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>extremities are touched. Lower extremities continue to be edematous. Bruising remains. PRN Norco for pain. However, R2's MAR shows no record of any pain medication being administered on 6/12/17. No administration of Norco is documented on the MAR in relation to this progress note.</p> <p>On 6/13/17 at 3:26 pm, R2's progress notes document that Z1 was notified about the resident's continued pain and bruising. New order for X-rays of the bilateral femurs, bilateral tibia and fibula and the pelvis were ordered by Z1. The 6/14/17 12:18am progress note states that the X-rays were taken at 7:30pm on 6/13/17, and they are awaiting results.</p> <p>X-ray findings dated 6/13/17 titled "Patient Report" document the following impressions: Late subacute or older transverse fractures, proximal left tibia and fibular head. Probable osteoporosis. Acute appearing displaced angulated fracture, distal right femur, and indeterminate ovoid dense structures in the soft tissues medial to the right knee.</p> <p>On 8/7/17 at noon, E3, ADON (Assistant Director of Nursing) stated that the computerized medical record system documents that the 6/13/17 X-ray results for R2 were added to the computerized medical record keeping system and available on 6/14/17 at 12:17am. The time frame from the X-rays being completed, read, and the report being sent to the facility on the evening of 6/13/17 to being available in the computerized system was 4 hours and 47 minutes.</p> <p>R2's progress note dated 6/14/17 at 12:18am states bruising remains at top left knee and posterior right knee, area remains swollen, areas</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>painful to touch. PRN meds effective at HS. X-ray 6/13/17 at 7:30pm.</p> <p>R2's progress note dated 6/15/17 at 12:52 am documents "Oriented to person only" bruising remains, area remains swollen, area painful to touch, pain with Range of Motion (ROM), pain pill at HS effective.</p> <p>R2's nursing progress notes on 6/16/17 at 3:22am state that Z1 was made aware of the 6/13/17 X-ray results. Z1 ordered that R2 be sent to the emergency room (ER) at that time. A 50 hour and 5 minute delay in treatment for R2's identified right femur fracture was calculated from the progress notes from X-ray results being available and Z1's notification. On 8/9/17 at 10:10am, Z1 stated that he was not aware of R2's 6/13/17 X-ray results until being contacted on 6/16/17 at 3:22am by E4 (Licensed Practical Nurse). Z1 stated no delay in care is desirable, and his expectation would include being notified timely. Z1 stated that R2's results took longer to be communicated than they should have.</p> <p>On 8/10/17 at 10:35am, E4, LPN (Licensed Practical Nurse) stated that she had been off work for a few days and on 6-16-17 when reporting for work, she checked a computerized message board while logging in. E4 indicated that the message board directs the nurses to tasks for review, such as Laboratory reports and X-rays. E4 stated that the X-ray results for R2 from 6/13/17 were on the message board awaiting action. E4 indicated that she could not find that Z1 had been notified in R2's record, and since she could not find notification, she was obligated to report the X-ray findings to Z1. E4 stated that she notified Z1 through the Mediprocity system (secure data transfer) and Z1</p>	S9999		
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S9999	Continued From page 6	S9999		
	<p>immediately responded to send R2 to the Emergency Room. E4 was questioned about the 50 hour delay in notifying Z1, and she responded that usually the staff immediately address notifying the physician of X-ray results. E4 indicated it is not the usual practice to wait.</p>			
	<p>Computerized nursing progress notes from 6/20/17 at 12:22pm and 3:35pm indicate that R2 was returning from the hospital. R2 was post operative surgery of a right fractured femur. The 3:35pm note states, "Resident alert to name, aware of surroundings and where she is. Resident states that she, "is glad to be home." A 6/23/17 Physician's progress note states that R2 had recently suffered a non-traumatic / pathologic right femur.</p>			
	(A)			