Illinois Department of Public Health
COVID-19 At Home Saliva Testing RFP
Responses to Prospective Vendor Questions

1. We are approved for at-home unsupervised self-collection saliva COVID pcr tests. We utilize a device which is FDA approved and therefore does not require monitoring. We believe this a value add for many users who may not have easy access to online video at time of collection. How would self-administered unsupervised collection be viewed in the context of this RFP?

   The State seeks proposals for supervised specimen collection only.

2. How will the patients find our telemedicine and testing resource?

   Vendor should provide a landing page or link that can interface or be placed on the IDPH website. The At-Home COVID-19 Testing program will be promoted through IDPH and Local Health Departments.

3. Will they be clustered in the same geographical areas? Will these collections be based on a certain demographic? We would need to know how we are coordinating delivery back to the lab with individual, household, or community samples. If we can bundle samples from a community, etc, it will save on shipping costs?

   While there may be periods of special focus on geographical areas and identified populations in response to certain conditions (e.g., increased positivity in a region), the intent is for the vendor to serve residents throughout the state.

   The ability to bundle samples should not be assumed, as these are individual at-home test kits.

4. What languages do you anticipate an interpreter will be needed for? Can a questionnaire form be sent prior to the telemedicine appointment and after scheduling in the language needed to help speed along the telemedicine screening?

   The largest need for interpreter services is expected to be for Spanish and American Sign Language (ASL). However, interpreter services may not be limited to these languages.

   Yes, a questionnaire form may be sent prior to testing.

5. Can the lab provide the electronic lab form or will the state provide a copy that should be used?

   The lab can provide the electronic lab form if it contains the fields required by the State.

6. Are there any restrictions for the reminder system (call, text, email, etc)?

   There are no restrictions regarding the method of communication for reminders.

7. Can we utilize a lab outside the State of Illinois if the results are turned around in the needed 24-48 hours?

   Yes.

8. It appears the patient would be supplying and we would have access to their name, address, phone, DOB, insurance information, etc prior to or during scheduling of the telemedicine screening?

   Correct.

9. Most at-home EUAs are limited to populations of 18 or older to ensure compliance with directions. If we collect parental consent for anyone younger than 18, would it permissible to test patients who are younger than 18 years old?

   Yes, parental consent should be requested when testing minors. Tests should be performed in accordance with EUA and CLIA approved protocols.

10. Will this be used primarily for new patients each week and month or for population monitoring of the virus?

    The primary use is for individual screening and diagnostic testing, not population monitoring.

11. Is the volume of 2K and 5K/day in the second month accurate? We have seen requests go down; can you give us an idea into how these numbers were established?

    The volumes noted are for required capacity to meet changes in conditions that may impact demand. Demand is expected to fluctuate and may not fully match capacity.