

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000814	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/25/2015
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NAME OF PROVIDER OR SUPPLIER HEDDINGTON OAKS	STREET ADDRESS, CITY, STATE, ZIP CODE 2223 WEST HEDDING AVENUE PEORIA, IL 61604
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S9999	<p>Final Observations</p> <p>Statement of Licensure Violations</p> <p>300.610a) 300.1210b) 300.1210d)1) 300.1210d)2) 300.1620a) 300.1630b) 300.1630c) 300.3220f) 300.3240a)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing</p>	S9999	<p>Attachment A Statement of Licensure Violations</p>	
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Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE 04/14/15
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S9999	<p>Continued From page 1</p> <p>care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>Section 300.1620 Compliance with Licensed Prescriber's Orders</p> <p>a) All medications shall be given only upon the written, facsimile or electronic order of a licensed prescriber. The facsimile or electronic order of a licensed prescriber shall be authenticated by the licensed prescriber within 10 calendar days, in accordance with Section 300.1810. All such orders shall have the handwritten signature (or unique identifier) of the licensed prescriber. (Rubber stamp signatures are not acceptable.) These medications shall be administered as ordered-by the licensed prescriber and at the designated time.</p> <p>Section 300.1630 Administration of Medication</p> <p>b) The facility shall have medication records that shall be used and checked against the licensed prescriber's orders to assure proper administration of medicine to each resident. Medication records shall include or be accompanied by recent photographs or other means of easy, accurate resident identification. Medication records shall contain the resident's name, diagnoses, known allergies, current medications, dosages, directions for use, and, if available , a history of prescription and non-prescription medications taken by the resident during the 30 days prior to admission to the facility.</p> <p>c) Medications prescribed for one resident shall</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>not be administered to another resident.</p> <p>Section 300.3220 Medical Care f) All medical treatment and procedures shall be administered as ordered by a physician. All new physician orders shall be reviewed by the facility's director of nursing or charge nurse designee within 24 hours after such orders have been issued to assure facility compliance with such orders. (Section 2-104(b) of the Act)</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements are not met as evidenced by:</p> <p>Based on record review and interview the facility failed to ensure that residents received the correct medications, for one of four residents (R2) reviewed for medication errors, in the sample of four. This failure resulted in R2 being admitted to the hospital to stabilize R2's blood glucose levels and treatment for symptoms of unstable blood glucose and elevated blood pressure caused by receiving wrong medications.</p> <p>Findings include:</p> <p>R2's admission sheet dated 2/20/15 documents R2 is 94 years old, with diagnosis of drug induced hypoglycemia, elevated cholesterol, hypertension, esophageal reflux, stricture of esophagus, cerebral vascular accident, diastolic heart failure, atrial fibrillation, depression, gastroesophageal reflux disease, and chronic kidney disease.</p> <p>R2's nursing notes, dated 3/17/15 at 8:00a.m. (however, E2 - Director of Nursing confirms that</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>the nurses notes date was an error and the actual written date was 3/18/15), document R2 received another resident's medications. R2's Medication Error Incident Report, dated 3/18/15 identifies the following medications as erroneously given to R2: Glucotrol 5mg., Glucotrol 10mg., Metformin HCL 500 mg., Metoprolol Tartrate 25mg., and Lisinopril 40mg. R2's nursing notes, dated 3/18/15 document Z4 APN (Advanced Practicing Nurse-contract agency employee) was notified of R2 receiving the incorrect medication. A Telephone Order, dated 3/17/15 (and again, E2 Director of Nursing confirms actual date was 3/18/15) documents Z4 ordered to hold R2's Cardizem CD 180 mg. and Carvedilol 3.125 mg. for that morning, monitor blood pressure and check blood sugar at noon.</p> <p>R2's MAR (Medication Administration Record) dated 3/17/15 (E2 DON, Director of Nursing, confirms date is 3/18/15) documents R2's blood glucose reading was 54 and blood pressure was 127/79 at 12:00p.m.</p> <p>R2's nurses notes dated 3/18/15 document the following blood glucose readings for R2; at 2:15 p.m. 60, 2:30 p.m. 42, 3:00p.m. 57 , 6:30p.m. 72, 7:50p.m. 56, 9:00p.m. 46, 9:50 p.m. 98. Nurses notes dated 3/19/15 document the following blood glucose readings for R2, 1:00a.m. 52, 2:00a.m. 43, 2:27a.m. 41, 3:10a.m. 71, 4:30a.m. 62.</p> <p>R2's nurses notes dated 3/18/15 and 3/19/15 document that Z4 APN (Advanced Practicing Nurse) was aware of variances in R2's blood glucose readings.</p> <p>R2's nurses notes dated 3/19/15, at 5:50 a.m. document R2's blood glucose reading was 66. On 3/19/15 at 7:00a.m. R2's nurses notes</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>document that staff noted R2 was having jerking motions and would not respond verbally. R2's blood pressure was 192/135, pulse 72, and blood glucose reading 145. At 7:05a.m. Z4 was notified regarding R2's condition. On 3/19/15 a telephone order documents R2 to be sent to Emergency Room for treatment. Nurses note dated 3/19/15, at 7:20 a.m. R2 was transferred by ambulance. On 3/19//15 R2's nurses note documents R2 admitted to the hospital for outpatient observation of blood pressure and blood sugar alterations.</p> <p>R2's Hospital Discharge Summary dated 3/20/15 documents R2 admitted with the diagnosis of drug induced hypoglycemia and a initial blood glucose reading of 25. The Hospital Discharge Summary indicates R2 was monitored for 24 hours and discharged to the facility on 3/20/15.</p> <p>On 3/24/15 at 11:40a.m. Z3 (Hospitalist) stated Z3 was present upon R2's admission to the Hospital and attended to R2 during the 24 hour hospitalization. Z3 stated the potential outcome of R2 receiving the incorrect medication could have been fatal. Z3 stated R2's condition on 3/19/15 was a direct result of receiving the wrong medications. Z3 stated that the procedures administered by facility, specifically giving R2 orange juice with sugar, made R2's condition more unstable. Z3 concluded the sugars from the orange juice and sugar would have made R2's pancreas produce more insulin and decrease R2's blood sugar even more.</p> <p>On 3/24/15 at 12:30p.m., E2 DON (Director of Nursing) stated staff are to identify residents by photograph on MAR (Medication Administration Record), or to ask the resident their name.</p>	S9999		
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