

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6007843	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/04/2015
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NAME OF PROVIDER OR SUPPLIER PROVIDENCE PALOS HEIGHTS	STREET ADDRESS, CITY, STATE, ZIP CODE 13259 SOUTH CENTRAL AVENUE PALOS HEIGHTS, IL 60463
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S9999	<p>Final Observations</p> <p>Statement of licensure violations:</p> <p>300.610a) 300.1010h) 300.1210b) 300.1210d)6) 300.3240a)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p>	S9999	<p>Attachment A Statement of Licensure Violations</p>	
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Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE 03/23/15
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S9999	<p>Continued From page 1</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review the facility failed to immediately assess the reason for a new complaint of severe pain and monitor the effectiveness of pain medication for one of four residents (R2) reviewed for pain in the sample of nine.</p> <p>This failure resulted in R2 remaining in severe left hip pain for 3 days due to a left hip fracture.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Findings include:</p> <p>Clinical Notes Report 2/12/15 12:02am documents R2 tried to go to the bathroom by herself and was noted half way off the bed. On 2/26/15 at 1:25pm, E7(Nurse) stated E9(Nurse Aide) told him R2 tries to get up by herself to go to the bathroom. By the time E7 went into the room, E9 had helped R2 back into bed, R2 was laying half way across the bed. E7 stated R2 didn't like to use the call light and thought she could do things without help.</p> <p>Minimum Data Set (MDS) assessment dated 2/16/15 documents R2 was not on scheduled pain medication. February 2015 Medications documented between 2/09 and 2/17/2015, R2 received Norco (strong pain relief medication) 10-325 milligram (mg) ordered every 6 hours scheduled for pain. There is no documentation of R2's pain level before or after the administration of Norco.</p> <p>R2's care plan for pain initiated on 2/9/15 had interventions of: document effectiveness, review pain assessment and pain medication effectiveness and notify physician of any abnormal findings, monitor medications for effectiveness, and notify physician of significant changes in or any abnormal findings.</p> <p>Physical Therapy Note 2/13/15 documented: R2 complained of new left hip pain being 9 on a scale of 1-10 (10 being the worst pain and 1 being one pain), exercises were completed with bilateral hip pain, R2 required assisted active range of motion with left leg exercises, which was not needed prior to this date.</p> <p>On 2/26/15 at 1pm, Z2(Physical Therapist) stated</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>on 2/13/15 during therapy R2 complained of left hip pain 9 on a scale of 10. R2 needed assistance to do exercised with the left leg that she did not need help with the day before. Z2 stated she did not tell anyone that R2 has the new left hip pain. R2 still had left hip pain on 2/16/15, rated 10 out of 10, Z4 told the nurse on 2/16/15. At 1:35pm, Z3(Physical Therapist) stated R2 told her on 2/17/15 that she fell "a few days ago" injuring her left side and someone helped her get back into bed. Z3 told the nurse on the floor that day and an x-ray was ordered.</p> <p>Reportable Incident Initial and Final Report 2/18/15 documents R2 complained of pain to the left hip on 2/16/15 in the evening.</p> <p>Physician Telephone Orders 2/16/15 9:40pm document an order for a left hip x-ray. Physician Note 2/17/15 6:44pm documents an order for left hip x-ray was written and R2 stated to Z4 (family) that she fell but did not tell anyone.</p> <p>On 2/26/2015 at 1:30pm, E2(Director of Nursing) stated, When there is a change in condition, a fall, new or worsening pain, the physician and responsible party are notified as soon as possible. On admission, residents are assessed for risk of falls and care planned and interventions are put into place to help prevent falls. After a fall, the care plan is updated with a new intervention, a post fall assessment including pain and an incident report are completed. After a fall, the resident is assessed by a nurse before being moved. This assesses for an injury. Pain is assessed on admission and with any change in pain or new complaint of pain. If it is a new area of pain, the physician is notified and orders received. When pain medications are ordered, nurses can choose characteristics to monitor with</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>the administration. E2 stated R2's new left hip pain was not assessed, the order does not specify how to monitor the effectiveness of the pain medication, and there is no documentation of R2's fall, behaviors to remove alarms or not use call light, a fall care plan, a behavior care plan, and physician or power of attorney (POA) notification of the pain, fall or behaviors.</p> <p>Clinical Notes Report 2/17/15 7:47pm documents R2 was seen by Z1(Physician) at 6pm for left hip pain, an x-ray was completed at 7pm with the results of a fractured left femoral neck (left hip fracture), R2 was being sent to the hospital for the fracture; 7:45pm R2 left the facility.</p> <p>On 2/26/15 at 2pm, Z1(Physician) stated on 2/16/15 R2 told him about the left hip pain and the fall a few day earlier. Z1 stated if he knew R2 fell or had new left hip pain, he would have come to evaluate her sooner, asked questions, and inquired if she fell or hurt herself. Z1 would have done an x-ray but nothing extensive. Z1 stated he did not know about the left hip pain until 2/16/15. If a nurse assessed R2's pain and found out that R2 fell, Z1 would have ordered an x-ray sooner and would have had the pain monitored. Z1 stated if R2 was found out of bed and nearly on the floor, it is obvious she had a fall.</p> <p>A hospital emergency room note 2/17/15 documents R2 sustained the left hip fracture as a result of the fall.</p> <p>The facility's policy for Change in Condition Notification - In the event of a significant change, accident or injury, or at the request of the resident, family or Power of Attorney (POA) for Health Care, the attending physician is notified. In the event of an unanticipated transfer or</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>discharge, the attending physician and family/POA is notified.</p> <p>Pain Assessment and Management - Clients are assessed for pain upon admission, re-admission, if a change in condition, quarterly, and after a fall. Pain is addressed on the care plan and managed by the nurse and medical staff. Documentation of pain relief is done upon reassessment after pharmacological interventions on the MAR (Medication Administration Record). Reports of client pain by facility staff requires prompt assessment by licensed staff.</p> <p>(B)</p>	S9999		