

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6002711	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 07/16/2021
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NAME OF PROVIDER OR SUPPLIER UNIVERSITY NSG & REHAB CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 1095 UNIVERSITY DRIVE EDWARDSVILLE, IL 62025
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S 000	Initial Comments	S 000		
	Complaint 2144943/IL135952 F689 G cited			
S9999	Final Observations	S9999		
	<p>Statement of Licensure Violations:</p> <p>300.610a) 300.1210b)5) 300.1210d)6) 300.3240a)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing</p>		<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>5) All nursing personnel shall assist and encourage residents with ambulation and safe transfer activities as often as necessary in an effort to help them retain or maintain their highest practicable level of functioning.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on observation, interview and record review, the facility failed to ensure safe transfer techniques and ensure mechanical lift slings are in good repair during mechanical lift transfers for 4 of 4 residents (R1, R2, R3, and R4) reviewed for transfers. This failure resulted in R2 falling from a mechanical lift and sustaining fractures to</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>her left hip and left humerus.</p> <p>Findings include:</p> <p>1. R2's Face Sheet documents she was admitted to the facility on 4/20/20 with the diagnoses of Chronic Obstructive Pulmonary Disease, Chronic Pain, Atrial Fibrillation, Congestive Heart Failure, Sleep Apnea, Morbid Obesity, Hypertension, and Venous Stasis Dermatitis.</p> <p>R2's Minimum Data Set (MDS) dated 5/31/21 documents she is alert and oriented and is dependent on staff for transfers.</p> <p>R2's Care Plan dated 4/20/20 documents, "I need 2 assist with transfers with mechanical lift."</p> <p>R2's Event Report dated 7/3/21 at 9:00 PM documents, "Resident being transferred via (full body mechanical lift) from shower chair to bed after her shower, strap on (full body mechanical) lift broke mid-air and resident fell to floor feet first. First complained of feet, leg, and back pain. Within 5 minutes changed to severe left leg/hip pain. Called 911 to transfer to (local hospital), (local ambulance) would have taken 1 1/2 hours for transfer. EMTs (Emergency Medical Technicians) arrived at facility at 9:20 PM transferred resident to gurney and departed facility at 9:25 PM for (local hospital). Attached note documents, "POA notified 2:02AM 7/4 per progress note. "</p> <p>R2's Progress Note dated 7/3/21 at 9:08 PM, documents "Resident fell-complained of severe pain foot, back, neck and left leg-called (Local Contracted Ambulance) -1 1/2 hour wait-called 911 to transport."</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R2's Progress Note dated 7/4/21 at 2:02 AM, documents "Nursing staff called to follow up on resident. Per (Emergency Room Registered Nurse), resident will be transferred to (trauma hospital) due to L (left) hip and L shoulder fractures. POA (Power of Attorney) aware."</p> <p>R2's Progress Note dated 7/4/21 at 4:45 PM documents "awakened with a call from work. Resident's daughter upset that she had not been informed of resident being sent to hospital. Apologized to POA-documentation indicates POA was notified at 2AM after receiving info from hospital on resident's condition. Advised POA that sling failed, and resident slid out of sling during transfer from shower chair to bed. CNAs (Certified Nursing Assistants) unable to prevent fall, but protected head from striking floor."</p> <p>R2's Progress Note dated 7/6/21 at 2:32 PM documents: " IDT (Interdisciplinary Team): Fall-Resident had just been given a shower by CNA staff. CNA took resident back to her room in the shower chair. Two CNAs were transferring resident back to bed. CNAs began to raise resident out of shower chair when (full body mechanical lift) sling straps near resident's feet snapped. Resident slid to the floor feet first before staff could get her into the bed. Laying on floor facing ceiling. Staff caught her head before it could hit the floor. Nurse was immediately called to the room. Resident assessed on floor. Resident complained of feet, neck, and leg pain. VSS (vital signs stable). 911 was called for transfer to (local hospital). MD (Medical Doctor) and POA notified. Will assess for immediate intervention upon return to facility.</p> <p>R2's Progress note dated 7/7/21 at 10:13 AM documents, "POA notified at 2:02 AM 7/4 per</p>	S9999		

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S9999	<p>Continued From page 4 progress note."</p> <p>On 7/15/21 at 9:17 AM, the sling that was used when R2 fell on 7/3/21 was still in V1's, Administrator's, office and was observed with V1. The strap from the bottom right side of the sling was missing, the strap on the left bottom of the sling had the second loop torn, causing it to no longer have a loop, and the material around the bottom left strap, top right strap and top left strap all had tears in the material. V1 looked at faded writing on the label of the impaired sling and stated the date the sling was put into use in the facility was 1/20/19. She stated all the slings are dated the first time they are put out to be used. That dated indicated the sling was in use for 2 years and 5 months before the fall occurred.</p> <p>On 7/15/21 at 9:17 AM, V1 stated before the accident with R2, the facility did not have a process in place for inspecting the slings used with full body mechanical lifts. V4, Housekeeping/Laundry Supervisor, also present during interview with V1, stated there is a laundry aide who was good about inspecting the slings, but V4 did not know what happens when that laundry aide is not working. She stated the CNAs should also be checking the slings before they use them. V1 stated the facility has not had any other falls from the mechanical lift that she is aware of.</p> <p>On 7/15/21 at 10:20 AM, V1, presented the manual for the Manual/Electric Portable Lift and stated it was the manual for the lift that was used at the time of R2's fall. She stated she does not have a manual for the slings the facility uses with their lifts.</p> <p>On 7/15/21 at 10:30 AM, per phone interview,</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>V12, Mechanical Lift Customer Service Representative with the manufacturer of the mechanical lift used during R2's fall, stated the warranty time of the slings they recommend for use with their mechanical lifts is one year. She stated that does not mean they can't or won't be used longer by a facility, that is just the manufacturer warranty. She stated the slings should be checked regularly for damage or signs of wear and tear and should be checked before every use with a resident. V12 stated, per the manual for their slings, the expected life of a sling is 13 months, but she cannot say what the expected life of the slings the facility bought from another manufacturer would be, but she would guess about the same.</p> <p>On 7/15/21 at 11:23 AM, V1, presented a copy of an email from the manufacturer of the sling used when R2 fell from the mechanical lift on 7/3/21 which documented, "We do not have a claim stating that our slings work with (Lift) used at time of R2's fall. What we can say is that our slings attach to cradles that require a loop connection." The email was sent by the account service representative of the manufacturer of the slings used in the facility.</p> <p>On 7/16/21 at 9:25 AM, V1 stated the facility does not have a manual for their full body mechanical lift slings and presented a communication she received via email from the manufacturer of their slings which documents, " Our slings carry a one year warranty." V1 stated they did not give her any documentation about how long slings could be used.</p> <p>The Owner's Operator and Maintenance Manual for the full body mechanical lift that V1 stated was used during the transfer for R2 when she fell on</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>7/3/21 documents, "Using the sling: After each laundering (in accordance with instructions on the sling), inspect sling for wear, tears, and loose stitching. Be sure to check the sling attachments each time the sling is removed and replaced, to ensure it is properly attached before the patient is removed from a stationary object (bed, chair or commode). Lifting the Patient: When the sling is elevated a few inches off the surface of the bed or before moving the patient, check again to make sure that the sling is properly connected to the hooks of the swivel bar. If any of attachments are not properly in place, lower the patient back onto the stationary surface and correct this problem-otherwise, injury or damage may occur. (Company Name) slings are made specifically for use with (Company Name) Patient Lifts. For the safety of the patient, DO Not intermix slings and patient lifts of different manufacturers. Warranty will be voided."</p> <p>The Owner's Operator and Maintenance Manual, Patient Slings, for the manufacturer of the full body mechanical lift used during R2's transfer when she fell on 7/3/21, documents, "Service Life: The expected service life is thirteen (13) months for this product, provided the product is used in accordance with the intended use as set out in this document and all maintenance service requirements and laundering instructions are followed. While the expected service life may be exceeded if the product is carefully used and properly maintained, it can also be reduced by excessive or incorrect use. "</p> <p>2. R1's Face Sheet documents she was admitted to the facility on 4/13/17 with the diagnoses of Calculus of Kidney, Hypertension, Contracture of Right Knee, Chronic Pain, Muscle Weakness and Alzheimer's Disease.</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>R1's MDS documents she is alert and oriented and dependent on staff for transfers.</p> <p>R1's Care Plan dated 3/26/20 documents, "I need two assist with transfers." It does not document R1 is transferred using a full body mechanical lift.</p> <p>On 7/15/21 at 9:05 AM, V8, CNA and V9, CNA transferred R1 from her wheelchair (w/c) to her bed after she finished eating her breakfast. R1 already had the sling under her in the w/c and had a cloth incontinent pad between her and the sling. V8 and V9 put the loops on the sling over the hooks on the mechanical lift and checked that they both put same color loops in hooks. V8 used the electronic controls to raise R1 out of her w/c, suspended about 3 foot in the air, and swung her towards her bed without first double checking the straps and sling were intact and applied correctly to the lift, before proceeding to transfer R1 to her bed. V9 guided R1 in the sling as she was positioned over and lowered to the bed.</p> <p>On 7/15/21 at 9:10 AM, V9 stated she is not sure who is responsible for checking the slings to make sure they are ok. She stated she thinks it would be laundry or nursing management. V9 stated it would not be the CNAs responsibility to check the slings.</p> <p>3. R3's Face Sheet documents her diagnoses as Cerebral Infarction, Dysarthria and Anarthria, and Hemiplegia and Hemiparesis Affecting Right Dominant Side.</p> <p>R3's MDS dated 5/26/21 documents she is alert and oriented and dependent of staff for transfers.</p> <p>R3's Care Plan dated 3/6/21 documents, "I need</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>2 assist with transfers."</p> <p>On 7/15/21 at 11:35 AM, R3 was transferred from her bed to her w/c by V9, CNA and V13, CNA. The sling was already under R3 when transfer was observed. V9 and V13 attached straps of the sling to the hooks on the full body mechanical lift, and then V9 used electronic controls to raise R3 off her bed and they swung R3 around from her bed, with her suspended about 3 1/2 feet in the air, to her w/c and lowered her down into the chair. V9 and V13 did not double check the straps and sling for proper placement after raising R3 off the bed with the mechanical lift.</p> <p>4. R4's Face Sheet documents she was admitted to the facility on 5/3/21 with the diagnoses of Urinary Tract Infection, Other Disorders of Bone Density and Structure, Multiple Sites, Chronic Kidney Disease and Type 2 Diabetes Mellitus.</p> <p>R4's MDS dated 6/11/21 documents she is alert and oriented and dependent on staff for transfers.</p> <p>R4's Care Plan documents, "I need assist of 2 with transfers."</p> <p>On 7/15/21 at 1:05 PM, V13, CNA, V14, CNA, and V15, CNA transferred R4 from her w/c to her bed using the mechanical lift. V13 and V15 attached the straps of the sling (which was already under R4 at beginning of observation) to the hooks on the mechanical lift. V14 used the electronic control to raise R4 out of chair until she was suspended about 3 feet from the floor, then swung her around, until she was positioned over the center of her bed and lowered her onto her bed. V15 helped guide R4 to the center of her bed using handles on the sling. They did not pause lifting R4 while she was still over her w/c to</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>double check the straps were appropriately attached to the mechanical lift, before proceeding to transfer her to her bed.</p> <p>On 7/15/21 at 1:15 PM, V15 stated she was recently educated on transferring with a full body mechanical lift and instructed to watch closely all four corners of the lift. She stated even though she did not physically check the straps on the sling after R3 was first lifted, she did keep her eye on all four straps.</p> <p>On 7/15/21 at 11:50 AM, during a second phone interview, V12, Mechanical Lift Customer Service Representative stated she cannot say the slings the facility are using from a different manufacturer are not able to be used on the mechanical lift, but stated they have not been tested for safety when using her company's full body mechanical lifts.</p> <p>The facility's policy, "Lifting Machine, Using a Mechanical" revised July 2017, documents, "The purpose of this procedure is to establish the general principles of safe lifting using a mechanical lifting device. It is not a substitute for manufacturer's training or instructions. Steps in the procedure: 12. Attach sling straps to sling bar, according to manufacturer's instructions. c. Before resident is lifted, double check the security of the sling attachment. 13. Lift the resident two inches from the surface to check the stability of the attachments, the fit of the sling and the weight distribution. "</p> <p>(A)</p>	S9999		