

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6013320	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 08/13/2021
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NAME OF PROVIDER OR SUPPLIER BRIARBROOK PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 228 BRIARBROOK DRIVE EAST PEORIA, IL 61611
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Z 000	<p>COMMENTS</p> <p>Complaint Investigation</p> <p>2125359/IL136467</p>	Z 000		
Z9999	<p>FINDINGS</p> <p>Statement of Licensure Violations</p> <p>350.620a) 350.1210 350.1230b)3) 350.1230b)7) 350.3240a) 350.3240f)</p> <p>Section 350.620 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually.</p> <p>Section 350.1210 Health Services</p> <p>The facility shall provide all services necessary to maintain each resident in good physical health.</p> <p>Section 350.1230 Nursing Services</p> <p>b) Residents shall be provided with nursing services, in accordance with their needs, which shall include, but are not limited to, the following: The DON shall participate in:</p>	Z9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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Z9999	<p>Continued From page 1</p> <p>3) Periodic reevaluation of the type, extent, and quality of services and programming.</p> <p>7) Modification of the resident care plan, in terms of the resident's daily needs, as needed.</p> <p>Section 350.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>f) Resident as perpetrator of abuse. When an investigation of a report of suspected abuse of a resident indicates, based upon credible evidence, that another resident of the long-term care facility is the perpetrator of the abuse, that resident's condition shall be immediately evaluated to determine the most suitable therapy and placement for the resident, considering the safety of that resident as well as the safety of other residents and employees of the facility. (Section 3-612 of the Act)</p> <p>These regulations were not met as evidence by:</p> <p>Based on record review and interview:</p> <p>1. The Governing Body of the facility, as well as facility administration, failed to:</p> <p>Implement their written policies regarding neglect when they failed to accurately document the verbal or physical behaviors demonstrated by R1 and R2 toward their peers.</p> <p>Monitor for patterns, events or trends that may constitute abuse or neglect.</p> <p>Conduct an IDT (Interdisciplinary Team) meeting</p>	Z9999		

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Z9999	<p>Continued From page 2</p> <p>to review the person's needs, revise the intervention methods and review the overall plan for the person.</p> <p>Ensure residents were not subjected to verbal, physical, psychological abuse or punishment when they failed to take action to address circumstances when abuse occurred and prevent reoccurrence.</p> <p>This affected 7 of 14 individuals in the facility who were physically abused (R3, R5, R6, R7, R8, R9, R11) with the potential to allow abuse or cause mental anguish to 5 of 14 individuals in the home (R4, R10, R12, R13, R14) when they allowed repeated behaviors of physical and verbal abuse by R1 and R2 without modification to interventions or behavior programs.</p> <p>2. The facility failed to ensure 2 of 14 individuals in the facility were not subjected to involuntary seclusion (R3, R14).</p> <p>Findings include:</p> <p>1. An undated facility roster provided at the beginning of the survey shows there are 14 residents in the facility of which 11 function at the level of Mild Intellectual Disability (R1, R3, R4, R5, R7, R8, R9, R10, R11, R13, R14), two function at the level of Moderate Intellectual Disability (R2, R6), and one functions at the level of Profound Intellectual Disability (R12).</p> <p>Facility Policy dated December 2020 and titled "Abuse and Neglect Program (ICF)" defines Abuse as, "The willful infliction of injury, unreasonable confinement, intimidation punishment with resulting physical harm, pain or mental anguish. This also includes the</p>	Z9999		

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Z9999	<p>Continued From page 3</p> <p>deprivation by an individual, including a caretaker, of goods or services that are necessary to attain or maintain physical, mental and psychosocial well being."</p> <p>Facility Policy dated December 2020 and titled "Abuse and Neglect Program (ICF)" defines Neglect as, "Failure to provide goods and/or services necessary to avoid physical harm, mental anguish or mental illness."</p> <p>This policy has a section titled, "Peer to Peer Abuse" which reads, "It is the policy of the facility that incidents of peer to peer physical, verbal or sexual abuse will be addressed by the IDT (Interdisciplinary Team) of the persons involved. Persons living at the facility have the right to expect that they will not be abused by a peer."</p> <p>A section of this policy titled "Procedure" reads:</p> <ol style="list-style-type: none"> "The staff of the facility will document the incident each time there is an incident of peer to peer physical contact, verbal abuse..." 4. "...An abbreviated IDT meeting may be held to review the BMP (Behavior Management Plan) for the person and determine if the current intervention strategies remain appropriate." 5. "After three incidents, the IDT will meet to review the person's needs, revise the intervention methods and review the overall plan for the person." 6. "These meetings and reviews will be documented and any changes in interventions or treatment plan will be noted." <p>R1's ISP (Individual Service Plan) dated 06/23/21</p>	Z9999		

Illinois Department of Public Health

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Z9999	<p>Continued From page 4</p> <p>shows he was admitted to the facility on 06/01/21, is a 55 year old male with diagnoses which include Mild Intellectual Disability, Intermittent Explosive Disorder and Seizures.</p> <p>R1's BMP last reviewed 07/21 states R1 has a secondary diagnosis of Intermittent Explosive Disorder in which he displays aggression in the form of yelling or screaming at others, hitting and/or pushing others. This plan states staff should document all incidents of target maladaptive behaviors on a BER (Electronic Behavior Event Report) and at any time injury occurs staff needs to ensure documentation on a GER (Electronic General Event Report).</p> <p>R2's ISP dated 09/24/2020 shows he was admitted to the facility on 10/02/18 and is a 27 year old male with diagnoses which include Moderate Intellectual Disability.</p> <p>R2's BMP states he has secondary diagnoses of Impulse Control Disorder and ADHD (Attention Deficit Hyperactivity Disorder). R2 exhibits maladaptive behaviors in the form of physical and verbal aggression which could be directed towards staff and/or peers.</p> <p>R2's BMP further stated, "Documentation: Staff is to document incidents of target maladaptive behaviors on a behavior report in their electronic system."</p> <p>R2's environmental indicators of behaviors include, "(R2) may display these behaviors when he is struggling with the environment in which he lives. May display target behaviors without precursors or when he gets upset."</p> <p>In 2021, R2's BMP was reviewed with no changes</p>	Z9999		

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Z9999	<p>Continued From page 6</p> <p>On 07/18/21, "(R2) became upset when peer (R3) told him that it was not his scheduled computer time. (R2) then slapped (R3) in the right arm. (R3) then retaliated and punched (R2) in the right side of his face with a closed fist. Peer (R1) then became upset and punched (R3) on the left side of her face with a closed fist. (R9) then yelled at (R1) causing (R1) to place his hands around (R9's) neck."</p> <p>On 07/21/21, "DSP (Direct Support Person) (E3) contacted the (local) Police Department after (R1) punched her with a closed fist on the side of her face." Police report obtained, dated 07/21/21 at 8:09am. Report documented, "Client hit complainant in the head. Client is (R2)."</p> <p>An electronic record written by E5 (Direct Support Person/DSP) on 07/25/21 at 2:46pm reads that when R1 woke from a nap, R2 was having a behavior. When R1 came out he saw the police talking with R2. This instantly made R1 mad at which time R1 began unplugging the television, fan, DVD and computer. E5 asked R1 to return to his room, which R1 ignored. E5 went to get another staff member, at which time R1 went to E5 and pushed her shoulder with his shoulder. R1 entered the kitchen and grabbed a pot of boiling hot dogs and slung it across the kitchen.</p> <p>An electronic behavior report written on 07/25/21 by E6 (DSP) and regarding an occurrence at 3pm reads, "I was coming out of the bathroom; I saw (R1) walking in the living room. As I followed him, I just saw him bend down and punch (Z2, a visitor) in his face for no reason."</p> <p>An electronic record written by E5 (DSP) on 07/08/21 at 8:57pm reads in part, (R1) has been upset all day. He refused dinner and went in his</p>	Z9999		

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Z9999	<p>Continued From page 7</p> <p>room, packed items then started throwing things against the wall. Staff attempted to ask R1 what was wrong. Staff then closed R1's door to let him calm. R1 then came in the common area and started snatching papers off of the bulletin board and unplugged the computer, then walked to the living room and unplugged the television. E5 asked R1 to go to his room. R1 pushed E5 and walked over to the computer. E5 held the computer to keep R1 from throwing it. R1 then snatched the cords out of the wall then hit E5 in the face with a closed hand. R1 knocked E5's glasses across the room. R1 was also attempting to scratch and headbutt E5.</p> <p>On 07/25/21, (untimed, evening) "(R1) became upset and punched (R6) on the right side of his face with a closed fist...E1 (Administrator) then came to (the facility) to assist staff member (E4). While (E1) was removing (R2) from the bedroom that is also occupied by (R1), (R1) broke his bedroom window using a boot. (R1) then grabbed a piece of broken glass and attempted to cut (E1) and stated, 'I'm going to kill you.' The (local) police Department was called." This police report was obtained and states that on 07/25/21 at 9:04pm, dispatch advised "(R1) was attacking the caller (E1) and trying to cut other people with a piece of broken glass."</p> <p>Review of incidents reported to the Illinois Department of Public Health involving R2 between 02/01/21 and 07/26/21 include the following:</p> <p>On 02/06/21, "(R9 and R2) got into a verbal argument. (R2) then hit (R9) on the left side of her face with a closed fist. (R9) removed herself from the dining room area and headed towards her room. (R2) followed and hit her with a closed</p>	Z9999		

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Z9999	<p>Continued From page 8</p> <p>fist three more times in the face and in the nose. (R9) then grabbed (R2's) hands in an attempt to keep him from hitting. (R2) then punched (R9) in the left rib and kicked her in the groin... (R2) was evaluated and first aid was applied to a small cut on his left hand. (R9) was evaluated and given ibuprofen for a headache."</p> <p>On 02/15/21, "(R2) became upset when (R7) stated the cup (R2) was using to drink water did not belong to him. (R2) then threw the cup of water on staff and (R8). (R2) then charged (R7) and punched him with a closed fist on the right side of his head. (R2) then began hitting (R7) in the chest with an open hand and ripping his shirt."</p> <p>On 03/30/21, "... (local police department) arrived at (the residence) due to a noise complaint because (R2) was outside verbalizing his frustrations in the front yard."</p> <p>On 07/02/21, "(R2) was transported to (local emergency department) by ambulance due to an increase in irritability and aggression."</p> <p>R2 was involved in incident reported to Illinois Department of Public Health on July 18, 2021 as stated above involving R1, R2, R3 and R9.</p> <p>On 07/25/21, "(R2) became upset when a staff member asked him to get off the computer. (E5) was redirecting (R5) to her bedroom when (R2) pushed (R5) down."</p> <p>On 07/25/21, "(R2) contacted the local police department while he was having a behavior. An officer was dispatched to the facility and R2 was transported to the local emergency department for a psychiatric evaluation."</p>	Z9999		

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Z9999	<p>Continued From page 9</p> <p>Review of local police department reports the following contacts with R2:</p> <p>On 7/3/21 at 6:41pm, the local police department was called stating (R2) was trying to hit people and threatening people. Also stated that R2 threw a cup at someone and went outside in the back yard then came back inside and is now screaming.</p> <p>On 07/25/21 at 9:04pm, local police were dispatched to the facility for an incident with R1. The report stated, "A bystander (Z1) flagged me down and advised he witnessed the incident. (Z1) stated that approximately 45 minutes prior to our arrival, he witnessed what appeared to be a young female sitting in the front lawn at (the facility) being attacked by a grown male. (Z1) stated he was going to intervene, but an employee told him to leave."</p> <p>On 07/25/21 at 12:33pm, R2 was upset about his computer time and began lashing out at staff. R2 was transported to the local emergency department for psychiatric evaluation.</p> <p>Behavior data summary for April, May and June 2021 for Physical Aggression, Verbal Aggression, and Depression are all listed as "0" (zero).</p> <p>E5 (DSP) was interviewed on 08/03/21 at 4:43pm and asked if R2 has behaviors. E5 stated R2 "gets upset and will kick, scratch, bite, pull hair and throw stuff." E5 stated she has been attacked by R2 when "(R2) pulled me to the ground by my hair, kicked me and broke my jewelry." E5 stated she had to hold R2 down while a supervisor was called. E5 confirmed some new employees have left due to R2's behaviors as it is typically new staff that R2 targets.</p>	Z9999		

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Z9999	<p>Continued From page 10</p> <p>E4 (DSP) was interviewed on 08/03/21 at 9:24pm. E4 confirmed the incident on 07/25/21 when R8 was attacked, involved R2. E4 stated R1 was also having behaviors that day and hit R6 and "everyone he could." E4 was asked if she was afraid of R2 when he acts out. E4 stated she is afraid when R2 acts out and has had to run from him before. E4 stated that some of the girls in the residence are afraid of R2.</p> <p>R4 was interviewed on 07/29/21 at 11:41am and asked if she felt safe in her home. R4 stated she wasn't afraid of anyone but "(R2) attacks staff and peers when he acts out." R4 also stated (R1) attacked residents and staff, but he no longer lived there.</p> <p>R7 was interviewed on 07/29/21 at 12:09pm and asked if he felt safe where he lived. R7 stated that (R1) had choked him in the past. R7 was asked if he was afraid. R7 responded, "Yes, and no. I just try to stay away."</p> <p>R3 was interviewed on 07/29/21 at 12:18pm and asked if she felt safe in her home. R3 stated (R1 and R2) sometimes attack residents and staff. R3 stated, "(R2) attacked (E5) last week and pulled her to the ground. (R2) pulled her hair, broke her jewelry and was punching (E5)." R3 also advised (R1 and R2) were picking on her and teasing her. When staff wouldn't help, she ran out into the yard and then to the sister facility next door to get away from them. R3 also stated R1 held her by the shoulders and repeatedly pushed her into the wall. R3 stated that last Sunday (07/25/21), R2 attacked R8 while she was sitting outside. R2 hit, kicked and threw a football at R8.</p> <p>R8 was interviewed on 07/29/21 at 12:35pm. R8</p>	Z9999		

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Z9999	<p>Continued From page 11</p> <p>was asked if she feels safe where she lives. R8 stated R1 hit people and staff a lot, but he no longer lives there. R8 continued "(R2) attacked me on Sunday. I was having a bad day, so I went out and sat in the grass by the end of the driveway. (R2) came out and I told him to stay away. (R2) touched my shoulder then started attacking me. (R3) saved me. A neighbor stopped to see if he could help." R8 further stated, "I feel scared, do I have to go home? It's like walking on glass, it's really scary. He hits and throws stuff."</p> <p>R10 was interviewed 07/29/21 at 1:00pm and asked if she feels safe in her home. R10 stated, "I was afraid of (R1), but he's gone. (R2) hits staff and residents. He has hit (R3) and (R8). On Sunday (07/25/21), (R2) hit (R8). (R8) told (R2) to leave her alone and he hit her and threw a football at her."</p> <p>R14 was interviewed 07/29/21 at 4:08pm and asked if she feels safe in her home. R14 stated she used to be afraid of R1, as he choked R3 and hit other residents and staff, but he is not living there now. R14 stated R2 hits staff and residents. R14 was asked if she was afraid of R2. R14 stated, "Sometimes."</p> <p>R9 was interviewed on 07/29/21 at 4:15pm and asked if she felt safe living in her home. R9 stated, "(R1) had a lot of behaviors and put his hands on my neck, but he doesn't live here now." R9 was asked if she was afraid of anyone in the home. R9 replied that she was afraid of R2 when he gets mad. R9 was asked if R2 has hit her before. R9 stated, "Yes."</p> <p>E1 (Administrator) confirmed during interview on 7/30/21 at 3:34pm that R1 was in a psychiatric unit at a local hospital and had been involuntarily</p>	Z9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6013320	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 08/13/2021
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NAME OF PROVIDER OR SUPPLIER BRIARBROOK PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 228 BRIARBROOK DRIVE EAST PEORIA, IL 61611
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Z9999	<p>Continued From page 12</p> <p>discharged from their facility.</p> <p>E1 confirmed during interview on 07/30/21 at 3:34pm that she could not provide Behavior Tracking or documentation for R1 for the months of June or July 2021 in which he lived at the facility.</p> <p>E1 confirmed during this interview R2's next psychiatric appointment is scheduled 9/9/21 and she had not attempted to have him seen earlier nor had the facility attempted to contact SST (Support Services Teams) to assist in R1 or R2's interventions.</p> <p>E1 confirmed during interview on 08/03/21 at 2:00pm that she had unintentionally misinformed the officer (of the 07/25/21 at 9:04pm call) that R1 was fighting with R8 in the front yard prior when it was actually R2 hitting R8. This miscommunication was due to confusion of the behaviors which occurred that day, per E1.</p> <p>E1 was asked during interview on 08/03/21 at 12:06pm, "How does your facility monitor for patterns and trends of abuse?" E1 replied, "Through behavior tracking."</p> <p>E1 was asked if the Behavior Tracking Form she provided (for R2) allowed the facility to identify trends and patterns. E1 stated, "No."</p> <p>E1 was asked, "How many days were not documented (for R2) in April? May? June?" E1 responded that there were 11 days with no documentation in April, 28 days with no documentation in May and 27 days with no documentation in June (2021).</p> <p>E1 was asked if the behavior tracking provided</p>	Z9999		

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Z9999	<p>Continued From page 13</p> <p>for R2 is an accurate, functional representation of his behaviors. E1 stated, "No."</p> <p>A July 14, 2021 "Treatment Review/Human Rights Committee (HRC) Meeting Minutes" was reviewed. R2's notes show that on 05/25/21, his psychiatrist increased his Buspar 15 milligrams from twice daily to three times daily and that the nurse had called due to increased behavior prior to his appointment.</p> <p>E1 was asked during interview on 8/3/21 at 12:17pm if the July 14, 2021 HRC meeting was an accurate account of R2's behaviors. E1 stated, "No."</p> <p>E1 was asked during interview on 08/03/21 at 1:05pm, "...is it your policy that after three incidents, the IDT will meet to review the person's needs, revise the intervention methods and review the overall plan for the person?" E1 responded, "...our policy is to have an IDT after 3 incidents. No, I did not have an IDT for (R1's) behaviors. (R2's) third peer to peer was the 25th (7/25/21) and I did not schedule one."</p> <p>E1 was asked during interview on 08/05/21 at 2:48pm if R2 has had any changes in his interventions for his maladaptive behaviors in 2021 (prior to the entry of the complaint on 07/29/21) besides the medication changes which are listed on the HRC meeting minutes she had provided. E1 stated, "No."</p> <p>E1 was asked during interview on 08/05/21 at 3:43pm, "Per your policy on Abuse and Neglect, revised December 2020, under the section titled "Peer to Peer Abuse," has your facility effectively protected residents from abuse, fear or mental anguish stemming from R1 or R2's behaviors. E1</p>	Z9999		

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Z9999	<p>Continued From page 14</p> <p>stated, "I don't know how to answer that question and I don't feel comfortable answering it." E1 later responded on 08/05/21 at 4:36pm, "I do feel as if the facility protects all residents."</p> <p>2. An undated facility roster provided at the beginning of the survey shows R3 and R14 function at the level of Mild Intellectual Disability.</p> <p>Facility Policy dated December 2020 and titled "Abuse and Neglect Program (ICF)" defines Abuse as, "The willful infliction of injury, unreasonable confinement, intimidation punishment with resulting physical harm, pain or mental anguish. This also includes the deprivation by an individual, including a caretaker, of goods or services that are necessary to attain or maintain physical, mental and psychosocial well being."</p> <p>A facility policy titled "Abuse and Neglect Program" revised on December 2020 defines Involuntary Seclusion as, "A separation of a resident from other residents or from his room or confinement to his room against the resident's will, or the will of the resident's legal representative."</p> <p>Resident Council Notes dated 07/26/21 at 6:00pm read, "All residents agreed that bedrooms have been looking very messy. Residents were reminded that all clothes/shoes etc need to be picked up off the floor and the bed made prior to going to (day training). If this is not completed, the resident will stay home from work until this task is completed."</p> <p>During interview on 07/29/21 at 12:18pm, R3 was asked why she missed day training on 07/28/21. R3 stated, "I had to clean my room." R3 further</p>	Z9999		

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Z9999	<p>Continued From page 15</p> <p>stated E1 (Administrator) told her and her roommate (R14) they had to stay in their room until it was clean and weren't allowed to attend day training until it was clean.</p> <p>R14 stated during interview on 07/29/21 at 4:08pm she was not allowed to attend day training on 07/28/21 because her room was messy. R14 stated she and R3 were allowed to come out of their rooms for meals and to use the restroom but were told they were to stay in their room until it was clean. R3 and R14 stated they were not allowed to do "anything fun like have a dance party, watch (television) or use their phones."</p> <p>R4 and R8 confirmed during interview on 07/29/21 at 12:35pm that R3 and R14 were not allowed to leave their room including attending day training until their room was clean.</p> <p>E1 confirmed during interview on 07/30/21 at 3:20pm that she did tell R3 and R14 they were not allowed to attend day training on 07/28/21 and they were to stay and clean their room. E1 stated R3 and R14 enjoy socializing at day training; she "was trying to teach them responsibility."</p> <p>(A)</p>	Z9999		
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