

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006829	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 09/23/2021
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NAME OF PROVIDER OR SUPPLIER APERION CARE HILLSIDE	STREET ADDRESS, CITY, STATE, ZIP CODE 323 OAKRIDGE AVENUE HILLSIDE, IL 60162
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S 000	Initial Comments Complaint Investigation: 2196526/IL00137896:	S 000		
S9999	Final Observations Complaint Investigation 2196526/IL137896 STATEMENT OF LICENSURE VIOLATIONS: 300.610a) 300.1010h) 300.1210b) 300.1210d)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b)The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on interviews and records review, the</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>facility failed to follow their acute condition change policy, notify the physician of an acute change of condition and the facility failed to inform the physician immediately after first observing that R1 had a swollen lip and tongue. which included swollen lips and tongue for 1 of 3 residents (R3) reviewed for acute change in condition protocol and reviewed for physician notification of acute changes This failure resulted in a delay of treatment for R1 of approximately 5 hours and R1 being hospitalized for treatment of angioedema (lip and tongue swelling) and intubated to protect his airway from worsening swelling.</p> <p>Findings includes:</p> <p>Review of hospital progress notes dated 9/8/2021 documents the following: R1 was admitted on 9/4/from nursing home for lips, tongue swelling concerning for angioedema in the setting of Ace inhibitor therapy and recent treatment with Bactrim. Patient was intubated for airway protection and ENT consulted who observed progressively worsening swelling based on subsequent scopes. Patient had improvement in swelling and was extubated on 9/7.</p> <p>On Sept 4th V14 (family member) states R1 was slumped on the bed at 11:40 AM. R1 was holding his tongue. V14 states, she asked the morning nurse to look at R1 tongue and asked her if it looked swollen. The nurse said R1's mouth is like that because he just woke up. V14 states she called the facility at 3:30 that evening and spoke to V4 and heard V15 say: Tell V14 R1's tongue is swollen. Then V5 said it is from too much popcorn. . At 6:35 pm V14 states she called and spoke to V5 and asked V5: why doesn't she send R1 to the hospital. V5 chuckled</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>and said R1 probably ate something. "He will be fine". V14 states she came to the facility at 9:02 PM and saw R1 and his lip and tongue was even more swollen. V14 states R1 could barely talk and V14 told the nurse to call 911 or she would call. V14 states V5 said "oh there is nothing wrong with him, You get so upset over everything. You make little things into big problems." V14 states she asked that R1 be sent out and V14 called 911 and ambulance came. "The emergency room doctor said R1 had an allergic reaction to Lisinopril. The doctor said swelling didn't start today. He said your husband is barely breathing." V14 states R1 was intubated. V14 states was upset, angry and sad because this could have been prevented on the 1st shift but that nurse kept saying R1 is tired.</p> <p>On 9/17/2021 at 3: 15-3:27 PM V4 (RN) I heard R1 was yelling about the care of her husband. No one told me that he had swollen tongue when I got in. V4 saw R1 had swollen tongue and lower lip at dinner time. He ate and took his medication. "Wife came that night and said [V4] you need to send him out now." He still looked the same with swollen lower lip and tongue. "We called the doctor via text and doctor said its okay to send him out for evaluation. I didn't look at him close when I first came. I started making rounds and I saw him from afar. V4 states she saw R1 first close up for medication past around 4:00 PM or around 5:00 PM. R1 took his medications. "That is when I noticed it was swollen. His tongue and lower lip was swollen. I told him to open his mouth." Surveyor asked so what did you do then. V4 states, "His vital signs were fine so I observed and monitored him. V4 states "I did not call the doctor at that time yet. I thought let me observe him. If it gets worst I'll call the doctor." Surveyor asked what made you call later</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>that night instead of earlier around 4 pm. It wasn't because the wife came in, I said "Let me call, maybe we need to evaluate this man to make sure it's nothing worse."</p> <p>On 9/17/2021 2:00 PM V2 (DON) states change in condition should be documented, doctor notified, family notified and orders carried out. The facility's Acute Conditions Changes - Clinical Protocol policy dated 8/2008 documents the following: Assessment and Recognition: 5. The nursing staff will contact the Physician based on the urgency of the situation. For emergencies, they will call or page the Physician and request a prompt response.</p> <p>(A)</p>	S9999		
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