

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>IL6014393</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>08/31/2021</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>MATTESON COURT</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>237 CENTRAL AVENUE<br/>MATTESON, IL 60443</b> |
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| Z 000 | <p><b>COMMENTS</b></p> <p>Complaint Investigations</p> <p>2195269/IL136354<br/>2195537/IL136677</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Z 000 |                                                                         |  |
| Z9999 | <p><b>FINDINGS</b></p> <p>Statement of Licensure Violations:</p> <p>350.620 a)<br/>350.3240 a)</p> <p>Section 350.620 Resident Care Policies<br/>a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually.</p> <p>Section 350.3240 Abuse and Neglect<br/>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These regulations are not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to ensure that residents are not subjected to sexual abuse, for 2 of 2 (R1, R3) residents, in the sample, who reported multiple incidents of sexual assault and solicitation for sex. As a result of this failure, R1 and R3 required immediate medical evaluations. R1 also required a mental health evaluation, with a subsequent mental health hospitalization, for</p> | Z9999 | <p><b>Attachment A</b><br/><b>Statement of Licensure Violations</b></p> |  |

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| Illinois Department of Public Health<br>LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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Illinois Department of Public Health

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>IL6014393</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____                                           |                    | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>08/31/2021</b> |
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| Z9999                                                     | Continued From page 1<br><br>suicidal ideation.<br><br>Findings Include:<br><br>1. Per review of face sheet and individual support plan (ISP) dated 3/24/21, R1 is a 26 year old female, with diagnoses including: mild intellectual disability, post-traumatic stress disorder, reactive attachment disorder, intermittent rage disorder, obsessive stress disorder, and bipolar disorder<br><br>Per review of police report, dated 7/23/21 at 20:12 (8:12 PM), with incident # 21MS12614, the local police department was dispatched to the facility in reference to a criminal sexual assault. The offense was forcible rape and the victim named is R1. R1 gave consent for a medical forensic exam and evidence collection. The local police department picked up a completed sexual assault kit from R1 at the local hospital. R1 told the local police that:<br>"(E5, Maintenance Worker) gave (R1) alcohol around her birthday (7/4/21). (E5) called (R1) in the hallway and offered (R1) a Mexican drink. (E5) gave (R1) an energy drink (venom). (E5) tells (R1) to come in the garage because (E5) has something for (R1). (E5) hugged (R1). (E5) put his finger in (R1's) private part. (E5) pulled (R1's) shorts down, pulled (E5's) pants down, and (E5) put his penis in (R1's) vagina. (E5) put his penis in (R1) multiple times.<br>It happened a lot of times, like four times. Most of the time it happened in the garage. (E5) put (R1) on the dresser, inside of the garage and put his penis inside of (R1). (E5) never used a condom (E5) looked out of the small garage door and told (R1) to hide behind the cabinet when (E5) heard someone coming | Z9999                                                                      |                                                                                                                 |                    |                                                                 |

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| Z9999 | <p>Continued From page 2</p> <p>(E5) walked out first and then (R1) came outside the garage<br/>(R1) didn't tell anyone what happened at that time</p> <p>Per review of a letter addressed to the Illinois Department of Public Health (IDPH), from E1 (Administrator), dated 7/24/21, R1 reported R1 and E5 (Maintenance Worker) had sexual intercourse. E5 was immediately suspended, the local police department was called, and R1 was sent to a local hospital's emergency room.</p> <p>Per review of hospital records, dated 7/23/21, R1 was evaluated in a local hospital's emergency room, for a diagnosis, of sexual assault. R1 reported an alleged sexual assault that occurred on 7/22/21, around noon time. R1 noted about ten episodes of intercourse with assault, between 7/4/21 and 7/23/21. The assaults happened at the facility, in the garage. R1 named E5 as the assailant. A physical exam on 7/23/21 revealed R1 had a trace amount of a white discharge, in her vagina.</p> <p>Per review of hospital records, dated 7/25/21, R1 was evaluated in a local hospital's emergency room, for a treating complaint of suicidal ideation. R1 presented at the local hospital with a plan to walk out in front of a car. An inpatient hospitalization was recommended, as R1 appeared to be a danger to herself at that time. R1 stated she reported a sexual assault by a maintenance employee at the facility. R1 was subsequently transferred to a psychiatric hospital for an inpatient hospitalization, on 7/27/21.</p> <p>On 7/27/21 at 3:26 PM, E2 (Administrator) stated, "There is an alleged sexual assault incident with (R1), that the facility became aware of, on 7/23/21. On 7/23/21, (R1) reported that (E5) had</p> | Z9999 |  |  |
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| Z9999 | <p>Continued From page 3</p> <p>sexual intercourse with (R1). (R1) reported this to (E6, Direct Support Person). (E6) reported this to (E1). (E1, Administrator) called (E2) to transport (R1) to a local hospital for a rape kit. (E2) took (R1) to a local hospital on 7/23/21, around 9:00 PM - 10:00 PM. The local hospital did a rape kit. The sexual assault nurse told (E2), that there is evidence of sexual penetration."</p> <p>On 7/27/21 at 6:04 PM, E1 stated, "(E1) got a call from (R1) on 7/23/21. (R1) told (E1) that (E5) raped (R1). (R1) told (E1) that (E5) had sex with (R1) on 7/22/21, around lunch time, in the garage. (E1) asked (R1) if this was the first time. (R1) said "No, it started around 7/4/21." (E1) asked (R1) about how many times did this happen. (R1) told (E) that it seems like every day. (E5) comes to the facility almost, on a daily, basis, Monday - Friday. (E5) checks for needed maintenance repairs and sprays the facility, with a disinfectant, for the Covid 19, virus. (R1) said that she didn't tell anyone. (E1) asked (R1) if (R1) had showered, since the incident, on the day before (7/22/21). (R1) said "No". (E1) told (R1) to not take a shower. (E1) asked (R1) if (R1) had the clothes that (R1) wore on 7/22/21. (R1) said "Yes". (E1) told (R1) to give her clothes to (E6). (E1) called (E7, Executive Director) and told (E7) what happened. (E7) called (E5) to suspend (E5). (E2) called the local police department. (E2) took (R1) to a local hospital and (R1) received a rape kit. (R1's) diagnosis at the local hospital was sexual assault. (R1) returned to the facility on the morning of 7/24/21. When (E1) saw (R1) on 7/24/21, (R1) seemed very sad. When (E1) came the facility on Sunday, 7/25/21, (R2) told (E1) that (R1) was feeling sad. (R2) thought that (R1) wanted to commit suicide. (E1) spoke with (R1), and (R1) told (E1) that (R1) didn't know how she could live with herself. (E10,</p> | Z9999 |  |  |
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| Z9999                                                     | <p>Continued From page 4</p> <p>Registered Nurse) asked (R1) if she had a plan. (R1) said that she wanted to jump in front of a car. (E1) drove (R1) to a local hospital, for a psychiatric evaluation. (Z1, Direct Support Person) called (E1) on 7/26/21 and told (E1) that (E5) had called (Z1). (E5) told (Z1) that (E5) was suspended. (E5) asked (Z1) if (R1) had reached out to (Z1). (E5) told (Z1) that (E5) bought (R1) coffee and food. (E5) was wondering if that is what got (E5) suspended. (E5) asked (Z1) if (Z1) had any other details."</p> <p>On 7/27/21 at 5:44 PM, E6 stated, "After dinner, when (E6) went to (R1's) room to check on (R1) and (R2), (R1) and (R2) told (E6) that sexual things were happening between (R1) and (E5). (R1) told (E6) that (R1) was continually being raped by (E5), since 7/5/21, the day after (R1's) birthday. (E6) called (E1) and (R1) and (R2) spoke to (E1). (E6) confirmed what (R1) and (R2) had told (E6). (R1) said it happened every time (E5) was in the facility, which is on a weekly basis."</p> <p>On 7/27/21 at 5:19 PM, R2 stated, "On 7/23/21, (R1) told (R2) that (E5) and (R1) were having sex. (R1) told (R2) that (R1) and (E5) had sex about four-five times. (R1) said that it happened in the garage, and in the room next to the bathroom, by (R1's) room and by the north exit door. (R1) also told (E6) about the sex with (E5). (R1) and (R2) talked to (E1) and told (E1) what was going on. (R2) sees (R1) and (E5) outside alone, a lot, by the garage, around lunch time. (E5) comes to the facility before lunch. (E5) buys (R1) and (R2) energy drinks."</p> <p>On 7/28/21 at 11:04 AM, Z2 (Family Member) stated, "On 7/23/21, (R1) called (Z2), between 7:00 PM - 8:00 PM, and (R1) told (Z2) that (R1)</p> | Z9999                                                                      |                                                                                                                 |                    |                                                                 |

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| Z9999 | <p>Continued From page 5</p> <p>had been raped. (R1) said that she was raped by (E5). The first time was in the garage, around 7/4/21. (R1) wasn't able to give (Z2) a date for the second time, but (R1) said that it happened in the furnace room. (E5) gave (R1) energy drinks and treats before the first time the rape happened. When (E5) gave (R1) energy drinks, (R1) felt drunk. That makes (Z2) think that (E5) added something to the energy drinks. (Z2) asked (R1) what exactly did (E5) do. (R1) said "Mom, (E5) put his dick in me." (R1) must have told the staff. (R1) talked to the police. (R1) went to a local hospital. (R1) tried to explain what the staff in the hospital did in her private area. (Z2) don't think that (R1) can reasonably consent to sex. (R1) reads at a first grade level. (R1) is 26 years old, but (R1) doesn't think like a 26 year old, psychologically and emotionally. (Z2) received a telephone call from a staff member at a local hospital on 7/26/21. The staff member told (Z2) that (R1) had been brought to the local hospital on the night before (7/25/21), for suicidal thoughts. When (Z2) saw (R1) in the local hospital, (R1) told (Z2) that (R1) was outside and wanted to go in the street and get hit by a car, because (R1) had been raped."</p> <p>On 7/28/21, during a tour of the facility with E2 at 12:26 PM, there was a medium, brown colored dresser on the right side of the floor, in the garage, close to the overhead garage door. In the electrical room, right next to the north, exit door, there was a large plumbing rod in the middle of the floor, and fire and electrical panels and a sprinkler system on the wall. E2 stated, "On 7/23/21, the rod was pushed back toward the back wall. The first half of the floor was open, when the police looked in the room, on 7/23/21. (R1) told the police that (R1) and (E5) broke a chair in the electrical room."</p> | Z9999 |  |  |
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| Z9999 | <p>Continued From page 6</p> <p>On 8/11/21, at 10:40 AM, E3 (Regional Trainer) stated, "The overall age equivalent on the Inventory for Client and Agency Planning (ICAP) assessment, is the age that the resident functions at intellectually. In the interpersonal and support risk section, on the individual risk assessment tool, yes, means that the resident is at risk, and no, means that the resident is not at risk. In the functional sexual assessment section, on the individual risk assessment tool, yes, means that the resident is able to do what the questions ask, and no, means that the resident is not able to do what the questions ask."</p> <p>Per review of ICAP assessment,dated 3/23/21, R1 has an overall age equivalent at eight years and ten months. (R1 functions intellectually as an, eighth year, ten month, old child)</p> <p>Per review of individual risk assessment,dated 3/22/21:<br/>"R1 is not at risk for reluctance or inability to report abuse or potential abuse (R1 functions intellectually as an, eight year, ten month, old child)<br/>R1 is not at risk for being vulnerable to solicitation via personal, telephone, or internet contact (R1 functions intellectually as an, eight year, ten month, old child)<br/>R1 is able to stop unwanted sexual attention (R1 functions intellectually as an, eight year, ten month, old child)<br/>R1 is able to indicate what to do if unwanted attention/assault/rape occurs (R1 functions intellectually as an, eight year, ten month, old child)<br/>R1 requires on site general household supervision"</p> | Z9999 |  |  |
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| Z9999 | <p>Continued From page 7</p> <p>2. Per review of face sheet and ISP dated, 9/15/20, R3 is a 66 year old female, with diagnoses that include: moderate intellectual disability, major depression, and anxiety.</p> <p>Per review of ICAP assessment, dated 9/14/20, R3 has an overall age equivalent at three years and one month. (R3 functions intellectually as a three year, one month, old child)</p> <p>Per review of individual risk assessment dated 9/14/20:<br/>"R3 is not at risk for reluctance or inability to report abuse or potential abuse (R3 functions intellectually as a three year, one month, old child)<br/>R3 is not at risk for being vulnerable to solicitation via personal, telephone, or internet contact (R3 functions intellectually as a three year, one month, old child)<br/>R3 is able to stop unwanted sexual attention (R1 functions intellectually as a three year, one month, old child)<br/>R3 is able to indicate what to do if unwanted attention/assault/rape occurs (R3 functions intellectually as a three year, one month, old child)<br/>R3 requires on site general household supervision"</p> <p>Per review of police report, dated 7/29/21 at 13:37 (1:37 PM), with incident #21MS13000, the local police department received a telephone call via 911, regarding a criminal sexual assault. The victim named is R3. R3 was not able to provide a lot of details of the incident, but did state E5 had put his private area in R3. At one point, R3 indicated E5 was doing it to R3. R3 is uncertain of a timeframe. R3 also indicated after E5 would finish having sex with her, E5 would give her a</p> | Z9999 |  |  |
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Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>IL6014393</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>08/31/2021</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>MATTESON COURT</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>237 CENTRAL AVENUE</b><br><b>MATTESON, IL 60443</b> |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| Z9999 | <p>Continued From page 8</p> <p>cup of coffee, and told R3 not to say anything to anyone.</p> <p>On 7/29/21 at 1:06 PM, when asked if any staff or residents have touched your private parts or made you feel uncomfortable about your body, R3 stated, "Yes, he comes every week and sprays. (E5) touched (R3's) vagina, three times, when (R3) was in my room. When (E5) sprays the mist, (R3) is in (R3's) bed. (R3) didn't say anything to anyone." E2 and E8 (Regional Trainer) were present during the interview. E2 asked R3, "Does (E5) touch (R3) with his penis?" R3 stated, "Yes." E2 asked R3, "Does (E5) put his penis inside of (R3)?" R3 stated "Yes." E2 asked R3 how many times has E5 put his penis inside of R3. R3 stated, "Three times". E2 asked R3, is (E5's) name, J-e," R3 stated, "I think so." E2 asked R3 if R3 told any of staff. R3 stated, "No, the staff aren't ever here." E2 asked R3 if E5 brings R3 food. R3 stated "(E5) brings (R3) coffee."</p> <p>On 7/29/21 at 2:53 PM, E2 stated, "(R3) told the local police officer that (E5) put his body on top of (R3). (E5) put his male private parts in (R3) three times. (R3) is very detailed, except for the time. (R3) can't give a time frame. It happens when (E5) sprays (R3's) room, when (R3) is in bed. (R3) can't tell when."</p> <p>Per review of hospital records, dated 7/29/21, R3 was evaluated in a local hospital's emergency room, for a chief complaint of an alleged sexual assault. R3 stated a male touched her in her private parts, in the front. R3 was unable to give further details. R3 was tested and treated prophylactically for sexually, transmitted diseases.</p> | Z9999 |  |  |
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Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>IL6014393</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>08/31/2021</b> |
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| Z9999              | <p>Continued From page 9</p> <p>During an interview conducted on 7/29/21 at 12:47 PM, E1 stated, "(E5) comes to the facility to punch in and out for work. (E5) makes repairs as needed based on maintenance logs. When (E5) is in the facility, he does a walk through to see if there are any needed repairs."</p> <p>Per review of E5's time card, E5 punched in and out, for work, at the facility, on the following days:</p> <table border="1"> <thead> <tr> <th>Day of Week</th> <th>Date</th> <th>Punch In</th> <th>Punch Out</th> </tr> </thead> <tbody> <tr><td>Monday</td><td>7/5/21</td><td>6:51 AM</td><td>3:34 PM</td></tr> <tr><td>Tuesday</td><td>7/6/21</td><td>6:57 AM</td><td>3:32 PM</td></tr> <tr><td>Wednesday</td><td>7/7/21</td><td>6:08 AM</td><td>3:33 PM</td></tr> <tr><td>Thursday</td><td>7/8/21</td><td>6:57 AM</td><td>3:34 PM</td></tr> <tr><td>Friday</td><td>7/9/21</td><td>6:53 AM</td><td>3:32 PM</td></tr> <tr><td>Monday</td><td>7/12/21</td><td>6:52 AM</td><td>3:32 PM</td></tr> <tr><td>Tuesday</td><td>7/13/21</td><td>6:54 AM</td><td>3:32 PM</td></tr> <tr><td>Wednesday</td><td>7/14/21</td><td>6:53 AM</td><td>3:32 PM</td></tr> <tr><td>Thursday</td><td>7/15/21</td><td>6:52 AM</td><td>3:33 PM</td></tr> <tr><td>Friday</td><td>7/16/21</td><td>6:55 AM</td><td>3:33 PM</td></tr> <tr><td>Monday</td><td>7/19/21</td><td>6:57 AM</td><td>3:32 PM</td></tr> <tr><td>Tuesday</td><td>7/20/21</td><td>6:51 AM</td><td>3:32 PM</td></tr> <tr><td>Wednesday</td><td>7/21/21</td><td>6:52 AM</td><td>3:32 PM</td></tr> <tr><td>Thursday</td><td>7/22/21</td><td>6:54 AM</td><td>3:31 PM</td></tr> <tr><td>Friday</td><td>7/23/21</td><td>6:55 AM</td><td>3:36 PM</td></tr> </tbody> </table> <p>On 8/10/21 at 1:20 PM, E2 stated, "Maintenance workers don't have a set schedule as it relates to daily tasks. They are monitored through audits of the maintenance book, and maintenance log. They have master keys and access to all of the properties, because they have to respond to building emergencies. They move around the home and perimeter freely, while performing their assigned duties."</p> <p>Per review of documentation on documents related to the facility's maintenance worker</p> | Day of Week   | Date                                                                                                            | Punch In           | Punch Out | Monday | 7/5/21 | 6:51 AM | 3:34 PM | Tuesday | 7/6/21 | 6:57 AM | 3:32 PM | Wednesday | 7/7/21 | 6:08 AM | 3:33 PM | Thursday | 7/8/21 | 6:57 AM | 3:34 PM | Friday | 7/9/21 | 6:53 AM | 3:32 PM | Monday | 7/12/21 | 6:52 AM | 3:32 PM | Tuesday | 7/13/21 | 6:54 AM | 3:32 PM | Wednesday | 7/14/21 | 6:53 AM | 3:32 PM | Thursday | 7/15/21 | 6:52 AM | 3:33 PM | Friday | 7/16/21 | 6:55 AM | 3:33 PM | Monday | 7/19/21 | 6:57 AM | 3:32 PM | Tuesday | 7/20/21 | 6:51 AM | 3:32 PM | Wednesday | 7/21/21 | 6:52 AM | 3:32 PM | Thursday | 7/22/21 | 6:54 AM | 3:31 PM | Friday | 7/23/21 | 6:55 AM | 3:36 PM | Z9999 |  |  |
| Day of Week        | Date                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Punch In      | Punch Out                                                                                                       |                    |           |        |        |         |         |         |        |         |         |           |        |         |         |          |        |         |         |        |        |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |       |  |  |
| Monday             | 7/5/21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 6:51 AM       | 3:34 PM                                                                                                         |                    |           |        |        |         |         |         |        |         |         |           |        |         |         |          |        |         |         |        |        |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |       |  |  |
| Tuesday            | 7/6/21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 6:57 AM       | 3:32 PM                                                                                                         |                    |           |        |        |         |         |         |        |         |         |           |        |         |         |          |        |         |         |        |        |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |       |  |  |
| Wednesday          | 7/7/21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 6:08 AM       | 3:33 PM                                                                                                         |                    |           |        |        |         |         |         |        |         |         |           |        |         |         |          |        |         |         |        |        |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |       |  |  |
| Thursday           | 7/8/21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 6:57 AM       | 3:34 PM                                                                                                         |                    |           |        |        |         |         |         |        |         |         |           |        |         |         |          |        |         |         |        |        |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |       |  |  |
| Friday             | 7/9/21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 6:53 AM       | 3:32 PM                                                                                                         |                    |           |        |        |         |         |         |        |         |         |           |        |         |         |          |        |         |         |        |        |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |       |  |  |
| Monday             | 7/12/21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 6:52 AM       | 3:32 PM                                                                                                         |                    |           |        |        |         |         |         |        |         |         |           |        |         |         |          |        |         |         |        |        |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |       |  |  |
| Tuesday            | 7/13/21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 6:54 AM       | 3:32 PM                                                                                                         |                    |           |        |        |         |         |         |        |         |         |           |        |         |         |          |        |         |         |        |        |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |       |  |  |
| Wednesday          | 7/14/21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 6:53 AM       | 3:32 PM                                                                                                         |                    |           |        |        |         |         |         |        |         |         |           |        |         |         |          |        |         |         |        |        |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |       |  |  |
| Thursday           | 7/15/21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 6:52 AM       | 3:33 PM                                                                                                         |                    |           |        |        |         |         |         |        |         |         |           |        |         |         |          |        |         |         |        |        |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |       |  |  |
| Friday             | 7/16/21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 6:55 AM       | 3:33 PM                                                                                                         |                    |           |        |        |         |         |         |        |         |         |           |        |         |         |          |        |         |         |        |        |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |       |  |  |
| Monday             | 7/19/21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 6:57 AM       | 3:32 PM                                                                                                         |                    |           |        |        |         |         |         |        |         |         |           |        |         |         |          |        |         |         |        |        |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |       |  |  |
| Tuesday            | 7/20/21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 6:51 AM       | 3:32 PM                                                                                                         |                    |           |        |        |         |         |         |        |         |         |           |        |         |         |          |        |         |         |        |        |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |       |  |  |
| Wednesday          | 7/21/21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 6:52 AM       | 3:32 PM                                                                                                         |                    |           |        |        |         |         |         |        |         |         |           |        |         |         |          |        |         |         |        |        |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |       |  |  |
| Thursday           | 7/22/21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 6:54 AM       | 3:31 PM                                                                                                         |                    |           |        |        |         |         |         |        |         |         |           |        |         |         |          |        |         |         |        |        |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |       |  |  |
| Friday             | 7/23/21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 6:55 AM       | 3:36 PM                                                                                                         |                    |           |        |        |         |         |         |        |         |         |           |        |         |         |          |        |         |         |        |        |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |        |         |         |         |         |         |         |         |           |         |         |         |          |         |         |         |        |         |         |         |       |  |  |

Illinois Department of Public Health

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION   | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br>IL6014393                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____             |                                                                                                                 | (X3) DATE SURVEY COMPLETED<br><br>C<br>08/31/2021 |
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| NAME OF PROVIDER OR SUPPLIER<br><br>MATTESON COURT |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | STREET ADDRESS, CITY, STATE, ZIP CODE<br>237 CENTRAL AVENUE<br>MATTESON, IL 60443 |                                                                                                                 |                                                   |
| (X4) ID PREFIX TAG                                 | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | ID PREFIX TAG                                                                     | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE                                |
| Z9999                                              | <p>Continued From page 10</p> <p>assigned duties, E5 performed the following duties, in the facility and signed the following documents, on the following dates:<br/>                     "Smoke detector/pull station/functionality test, checklist - all over facility" - 7/5/21<br/>                     "Weekly based fire protection system" - 7/5/21, 7/12/21, 7/19/21<br/>                     "Weekly/monthly maintenance checks around the facility" - 7/5/21, 7/12/21, 7/19/21<br/>                     "Water temperature checks" - 7/5/21, 7/12/21, 7/19/21<br/>                     "Fogger disinfection record"- 7/5/21, 7/7/21, 7/9/21, 7/12/21, 7/14/21, 7/16/21, 7/19/21, 7/21/21, and 7/23/21<br/>                     "Maintenance Record" - for ceptic waste coming out of drain on the men's side" - 7/7/21</p> <p>3. Per review of a letter addressed to the Illinois Department of Public Health (IDPH) from E1 and dated 7/24/21, E1 received a report on 7/23/21 from Z3 (Direct Support Person), regarding E9 (Direct Support Person) sending R1 messages via social media and text. The messages from E9 indicated sexual advances toward R1. E9 was suspended. The local police department was notified.</p> <p>On 7/27/21 at 3:26 PM, E2 stated, "There is an alleged sexual harassment incident with (R1), that the facility became aware of on 7/23/21. The sexual harassment is from (E9). (E2) overheard (R1) tell the nurse and police officer that (E9) sent (R1) messages via social media (tiktok)."</p> <p>Per review of messages from E9 to R1 via social media (tiktok), on 7/27/21, E9 asked R1:<br/>                     "If (R1) ever thought about how it feels to have sex and if (R1) was curious about how sex feels<br/>                     "Does (R1) ever think about having sex"</p> | Z9999                                                                             |                                                                                                                 |                                                   |

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>IL6014393</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>08/31/2021</b> |
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| Z9999 | <p>Continued From page 11</p> <p>Per review of messages from E9 to R1 via social media (tiktok), on 7/27/21, E9 told R1: "If (R1) thinks about having sex, (E9) can help (R1) with that."<br/>"(R1) should not tell anybody that (E9) and (R1) talked."<br/>"(E9) wants to see how sex feels"<br/>"(E9) wants to be friends with benefits with (R1)"<br/>"Whenever (R1) is ready, (E9) works the night shift, nobody is woke at night, and (R1) could come in the front, when the other residents are sleep"</p> <p>Per review of the messages on via social media (tiktok), on 7/27/21, (R1) asked (E9) for his cell phone number. (E9) gave (R1) his cell phone number.</p> <p>Per review of the messages from E9 to R1 via text message on 7/27/21, E9 told R1 and R2 that E9 thought R1 and R2 were cool. R1 and R2 was trying to blackmail E9 and get E9 fired.</p> <p>On 7/27/21, at 3:59 PM, E3 stated, "(E1) called (E3) on 7/23/21 around 4:30 PM, and told (E3) that (E1) received a report from (E6). (E6) told (E1) that (R1) and (R) had just showed (E6) social media (tiktok) and text messages on (R1's) cell phone that were sexual in nature, and from (E9). (E1) told (E3) that this allegation needs to be investigated. (E1) sent (E3) copies of the screenshots of the tiktok messages and text messages from (R1's) cell phone. (E3) reviewed the tiktok messages and text messages. (E3) asked (E9) about (E9's) username on tiktok. Initially, (E9) communicated with (R1) via tiktok messages. That is not an appropriate method of communication between employees and residents. (E9) should not have communicated with (R1) or any other resident outside of work</p> | Z9999 |  |  |
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Illinois Department of Public Health

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| Z9999 | <p>Continued From page 12</p> <p>and in that way. The copies of the messages is evidence that the messages between (E9) and (R1) started on 7/7/21. The messages came directly to (R1's) cell phone. The unshaded messages are from (E9) to (R1), and dark shaded messages are from (R1) to (E9). All of the tiktok messages are from 7/7/21. After reviewing the messages, (E3) thinks that (E9) was sexually inappropriate with (R1). According to the Office of Inspector General (OIG), this is sexual abuse because of the unwanted messages via social media and text messages about sex. The timeline shows that (E9) initiated it. (E3) interviewed (R2) on 7/26/21. (R2) told (E3) that (R2) typed (R1's) messages to (E9) on tiktok and text, because (R1) can't spell. (R2) was watching videos on (R1's) phone and the messages popped up while (R2) was looking at the videos. (R2) admitted to texting about money to see how far (E9) would go. (R2) encouraged (R1) to tell on (E9). During a telephone interview with (E9) on 7/27/21, (E3) asked (E9) if (E9) asked (R1) to be friends with benefits. (E9) answered "No". (E3) started reading the messages that (E9) sent (R1) via social media (tiktok) and text to (E9). Then (E9) stated, "Yes, that was just (E9) and (R1) talking."</p> <p>On 7/27/21 at 5:19 PM, R2 stated, "Yes, (R2) know about the messages via social media and text messages, between (R1) and (E9). (E9) communicated with (R1) via messages on social media (tiktok) and text messages. (R2) helped (R1) type the messages. (R2) told (R1) what to say. (R2) wanted E9 to get straight to the point. (R2) told (R1) to type the message regarding (R2) knowing about the messages, and giving (R2) money to not say anything. (R2) wanted to see how far (E9) would go. (R2) convinced (R1) to tell (Z1). (R1) and (R2) told (Z1) via facebook</p> | Z9999 |  |  |
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Illinois Department of Public Health

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| Z9999 | <p>Continued From page 13</p> <p>messenger on 7/23/21. (E6) came into (R1's) room and (R1) and (R2) told (E6) about the messages via tiktok, and showed (E6) the messages from tiktok and text messages. (E1) called the facility and (R1) and (R2) talked to (E1) and told (E1) what was going on."</p> <p>On 7/27/21 at 5:44 PM, E6 stated, "(R1) and (R2) showed (E6) messages on R1's cell phone from a social media platform called tiktok. The messages were from (E9). (E6) read the messages. The messages were leading to a sexual assault. (E9) asked R1 to be friends with benefits and asked (R1) for sexual favors. (E9) kept asking the question, "Has R1 ever had sex?" (R1) and (R2) told (E1) what happened. (E6) confirmed what (R1) and (R2) told and showed (E6), and what (E6) read."</p> <p>On 7/27/21 at 6:04 PM, E1 stated, "(E1) received reports of sexual harassment from (Z3). (Z3) called (E1) around 5:15 PM on 7/23/21. (Z3) told (E1) that (E9) was sending sexually inappropriate messages to (R1). (Z3) said that (R2) reported it to (Z3). (E1) called the facility and spoke with (R2). (R2) said that (E9) had been messaging (R1) on social media (tiktok). (R2) read the messages to (E1) from (R1's) phone. Then (E1) spoke to (R1). (E1) asked (R1) about how (R1) started communicating with (E9) in that way. (R1) told (E1) that (E9) added (R1) on tiktok. (E9) initiated the conversation via the messages. (E1) asked (R1) if (E9) had videos on (E9's) tiktok. (R1) said "Yes". (E1) told (R1) to take a screen shot of the messages from tiktok and send the messages to (E1) via text message. (E1) asked (R1) if (E9) sent (R1) text messages. (R1) said "Yes". (E1) asked (R1) to take a screen shot of the text messages and send the messages to (E1) via text message. (E1) created</p> | Z9999 |  |  |
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Illinois Department of Public Health

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| Z9999 | <p>Continued From page 14</p> <p>a tiktok account and looked for (E9's) username and verified that it was (E9), because (E1) saw videos of (E9), on tiktok. After (E1) got the text messages, (E1) verified (E9's) cell phone number. (E1) classified this incident as sexual harassment. (E9's) behavior was inappropriate. (E1) called (E9) and suspended (E9) on 7/23/21."</p> <p>Per review of E3's interview with R2, conducted on 7/26/21, R2 told E3 that R2 doesn't feel safe at the facility, because of E9's and E5's situations with R1. R2 doesn't feel safe with men that work at the facility. R2 was looking at tiktok on R1's phone and a message popped up about "Can I ask you a question? Do you know how it feels?" R2 was helping R1 text back and forth to the point of what E9 was trying to say to R1. E9 started the messaging R1, on tiktok. R2 typed the message about R2 keeping quiet, if E9 paid R2. R2 wanted to see E9's response. E9 gave R1 his cell phone number.</p> <p>Per review of E3's interview with E9, conducted on 7/27/21, E9 said that E9 does not text R1. E9 did admit to having a conversation with R1 on tiktok. E9 said that E9 did not ask R1 for sex and did not ask R1 to be friends with benefits. E9 also admitted that when E9 talked to R1, R2 told E9 he would have to pay R2, so R2 "wouldn't tell."</p> <p>On 7/27/21, at 3:59 PM, E3 stated, "(R2) told (E3) that (R2) doesn't feel safe around men, because of what happened to (R1) with (E9) and (E5)."</p> <p>On 7/27/21 at 5:12 PM, E4 (Residential Services Director) stated, "(E4) was present today during (E9's) telephone interview. (E9) did acknowledge that (E9) sent those messages via tiktok and text to (R1). (E4) thinks the messages are sexual harassment. (E9) should not have sent those</p> | Z9999 |  |  |
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Illinois Department of Public Health

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| Z9999 | <p>Continued From page 15</p> <p>messages to (R1). The messages that (E9) sent (R1) are very inappropriate."</p> <p>On 7/27/21 at 5:19 PM, R2 stated, "It's too many residents that live here that can't defend themselves. (R2) doesn't like the facility. The residents don't have staff who really care. (R2) don't need to be in the facility. (R2) used to feel safe. (R2) used to feel safe when (Z1), (Z3), and (Z4) (Direct Support Person) worked in the facility."</p> <p>On 7/28/21 at 11:04 AM, Z2 stated, "(R1) told (Z2) that (E9) sent R1 sexual text messages. (R2) told (Z2) that (R2) saw the text messages."</p> <p>On 7/29/21 at 2:03 PM, R6 stated, "(R6) mostly stays in R6's room all day and sleeps." When asked if the staff check on R6, R6 stated, "Not really." When asked if R6 feels safe living in the facility, R6 stated, "Not really, (R6) is scared that (R6) might get raped. (R6) is afraid of the staff. Anybody might do that to (R6), because (E5) did that to (R1). On 7/24/21, (R1) told (R6) that (E5) raped (R1)."</p> <p>On 8/2/21 at 10:54 AM, E2 stated, "The facility does not have an abuse policy. The facility uses policies #5.29 - Quality Assurance Committee, #5.57 - Physical Injury and Illness/Individual Medical Emergencies, #5.52 - Individual Rape or Sexual Assault, #5.39 - Missing Individuals, and #5.24 - Investigative Committee, for abuse."</p> <p>The facility's Quality Assurance Committee policy, with revision date of March, 2019, Physical Injury and Illness/Individual Medical Emergencies policy, with revision date of May, 2019, Individual Rape or Sexual Assault policy, with revision date of October, 2017, and Missing Individuals and</p> | Z9999 |  |  |
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Illinois Department of Public Health

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| Z9999 | Continued From page 16<br><br>Investigative Committee policies, with revision date of April, 2019, do not contain information regarding protecting the residents from abuse and regarding, defining, identifying, and preventing sexual abuse.<br><br>(A) | Z9999 |  |  |
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