

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6012074</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>10/15/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>RIVER CROSSING OF ALTON</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>3490 HUMBERT ROAD ALTON, IL 62002</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments	S 000		
	Complaint #2147547/IL139142			
S9999	Final Observations	S9999		
	<p>Statement of Licensure Violations</p> <p>300.1210b) 300.1210d)1) 300.1620)a) 300.1630)b)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>Section 300.1620 Compliance with Licensed</p>		<p style="text-align: center;"><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>Prescriber's Orders</p> <p>a) All medications shall be given only upon the written, facsimile, or electronic order of a licensed prescriber. The facsimile or electronic order of a licensed prescriber shall be authenticated by the licensed prescriber within 10 calendar days, in accordance with Section 300.1810. All orders shall have the handwritten signature (or unique identifier) of the licensed prescriber. (Rubber stamp signatures are not acceptable.) These medications shall be administered as ordered-by the licensed prescriber and at the designated time.</p> <p>Section 300.1630 Administration of Medication</p> <p>b) The facility shall have medication records that shall be used and checked against the licensed prescriber's orders to assure proper administration of medicine to each resident. Medication records shall include or be accompanied by recent photographs or other means of easy, accurate resident identification. Medication records shall contain the resident's name, diagnoses, known allergies, current medications, dosages, directions for use, and, if available, a history of prescription and non-prescription medications taken by the resident during the 30 days prior to admission to the facility.</p> <p>These Requirements were not met by:</p> <p>Based on interview and record review the facility failed to prevent a significant medication error in 1 of 6 residents (R7) reviewed for significant medication errors in the sample of 12. This failure resulted in R7 not receiving Lactulose as ordered by the physician and being hospitalized with</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>hepatic encephalopathy and elevated/abnormal ammonia levels.</p> <p>Finding include:</p> <p>R7's face Sheet, undated, documents R7 has diagnoses of End Stage Renal Disease, Cirrhosis of the Liver, Type 2 Diabetes Mellitus.</p> <p>R7's Progress Noted, dated 10/8/21, documents R7 was readmitted to the facility at 10:40 PM on that day</p> <p>R7's Hospital discharge instructions dated 10/8/2021 at 2:48 PM, document order for Lactulose (medication used as ammonia reducer to treat or prevent complication of liver disease) 0.67 gram/ml (milliliter) solution. Take 30 ml (20 grams total) by mouth every 8 hours.</p> <p>R7's October 2021 Medication Administration Record (MAR) documents Lactulose Solution 10 GM/15 ML, take 30 ML by mouth one time a day. R7's MAR documents she received one dose of Lactulose on 10/9 and 10/10/21. R7's MAR documented she received no Lactulose on 10/11/21 as she was out of the facility. R7 should have received 9 doses of Lactulose but only received two doses in a three-day period.</p> <p>R7's Progress Notes dated 10/12/2021 at 1:13 AM documents a late entry for 10/11/2021 at 7:30 PM V 20, R7's friend, called facility and stated he had been talking to R7 and she told him the facility was only giving R7 Lactulose once per day. The Progress Note documents V20 states R7 has to have it at least twice daily if not 3 times daily to keep ammonia levels from becoming toxic.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R7's Progress Notes on 10/12/2021 at 6:06 AM document "This writer walked in residents' room to pass morning medication. Resident in bed unable to arouse. Nonresponsive to this writers' commands. Pulse present and labored breathing noted." The Progress Note documents "Resident sent to hospital for further Evaluation and treatment."</p> <p>R7's Hospital Admission Records dated 10/12/2021 at 6:16 AM, documents R7 presented to the Emergency Room with Ammonia level of 238 (normal range 15-45). R7's Hospital Records documents R7's final diagnoses as hepatic encephalopathy, nosebleed, hypoxia, sepsis, aortic valve stenosis.</p> <p>On 10/14/2021 11:00 AM V2 Director of Nursing (DON) stated the facility has had some errors in transcribing medications and has a Quality Assurance Performance Improvement Plan (QAPI) in place to investigate further. V2 stated she saw documentation that V20 called with concerns on 10/11/2021.</p> <p>On 10/14/2021 at 2:15 PM V18, Pharmacist, stated it is possible that missed doses of lactulose combined with R7's other conditions would contribute to toxic ammonia levels and the diagnosis of hepatic encephalopathy.</p> <p>On 10/15/2021 at 8:50 AM, V19 (R7's Physician), stated it is possible that by not giving the lactulose as ordered, contributed to V7's hospitalization.</p> <p>The Medication Errors Policy with a revision date of 3/27/2021 documents "It is the standard of this facility that the staff and practitioner shall try to prevent medication errors and adverse</p>	S9999		

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S9999	Continued From page 4  medication consequences, and shall strive to identify and manage them appropriately when they occur."  The Medication and Administration Policy, with a revision date of 3/27/2021 documents it is the standard of this facility to administer medications as prescribed by the physician.  (A)	S9999			