

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6007660	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 10/12/2021
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NAME OF PROVIDER OR SUPPLIER QUINCY TERRACE	STREET ADDRESS, CITY, STATE, ZIP CODE 1233 NORTH SIXTH STREET QUINCY, IL 62301
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Z 000	COMMENTS COMPLAINT SURVEY 2127234/IL138757	Z 000		
Z9999	FINDINGS Statement of Licensure Violations: 350.620a) 350.1060e) 350.1060h) 350.3240a) Section 350.620 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually. Section 350.1060 Training and Habilitation Services e) An appropriate, effective and individualized program that manages residents' behaviors shall be developed and implemented for residents with aggressive or self-abusive behavior. Adequate, properly trained and supervised staff shall be available to administer these programs. h) There shall be available sufficient, appropriately qualified training and habilitation personnel, and necessary supporting staff, to carry out the training and habilitation program.	Z9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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Z9999	<p>Continued From page 1</p> <p>Supervision of delivery of training and habilitation services shall be the responsibility of a person who is a Qualified Mental Retardation Professional.</p> <p>Section 350.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on record review and interview, the facility failed to ensure that 1 of 1 individual in the sample (R1), who alleges sexual abuse, was not subjected to unwanted sexual touching when they failed to:</p> <ol style="list-style-type: none"> 1. Develop a plan to monitor an individual for behavior including unwanted and inappropriate sexual interaction 2. Ensure there were enough direct care staff on duty to prevent an individual from sexually abusing another individual 3. Take action to prevent further unwanted and inappropriate sexual interaction once the facility became aware of inappropriate sexual interaction 4. Implement their policies on abuse and failed to ensure allegations of sexual abuse were reported immediately to the administrator or to other officials in accordance with State law through established procedures 5. QIDP (Qualified Intellectual Disabilities Person) failed to develop and implement an ISP/Individual Service Plan with behavior interventions for 1 	Z9999		

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Z9999	<p>Continued From page 2</p> <p>individual (R2) with known sexually inappropriate behaviors,who was recently admitted to the facility</p> <p>Findings include:</p> <p>Policy 5.24 Revised 4/19 documents, "Purpose: C. To protect individuals from further harm. Procedure: A. Any home employee or agent who witness or suspects a violation of individual rights, peer-to-peer incidents, reasonable suspicion of a crime, abuse, or neglect as well as injuries of unknown source shall immediately report the matter to home management using the following protocol: 2. In order for the incident to be considered reported the employee or agent must speak directly to one of the following managers: Administrator, Executive Director, Chief Executive Officer...The employee or agent will write a detailed, factual statement regarding the incident on a Progress Note (GP-15) prior to leaving shift."</p> <p>Policy 5.52 Subject: Individual Rape or Sexual Assault Revised 10/17 documents, "The agency shall provide set procedures to be followed in the event that a rape or sexual assault is suspected to have occurred to an individual. Purpose: A. To protect the human rights of individuals. C. To establish and maintain an organized notification procedure for instances of sexual rape or sexual assault. D. To provide for accurate and complete staff documentation of suspected rape or sexual assault. Procedure: A. Any employee of the agency who receives a report or who suspects, that rape or sexual assault has occurred shall immediately notify the designated management staff using the emergency call list and supply all relevant information. C. The person initiating the</p>	Z9999		
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Z9999	<p>Continued From page 3</p> <p>report or suspicion shall describe the incident or report on a Progress Note (GP-15) and submit to the designated management staff."</p> <p>Emergency Call List dated 5/21 documents, "Abuse/Neglect Reporting & Investigation Procedure: It is the policy of this home that the following shall occur in the event of alleged/suspected abuse or neglect of a home individual. Abuse/Neglect may include but is not limited to: Physical, Mental, Sexual, Injury of Unknown Origin, Verbal, Theft, Neglect, Peer-to-Peer incidents. Such alleged abusive/neglectful acts must be reported immediately to home management in the following order: Administrator, Executive Director, Chief Executive Officer. You must call one of the above listed managers. You may leave a message, but you must continue to call until you speak to one of the above IN PERSON. You, as the person, are responsible for documentation associated with the initial report of abuse/neglect-time, date, individual name, whom reported to, detailed, factual description of event(s) of persons involved, type of alleged abuse, when occurred, what occurred, etc. (Use the GP-15 form).</p> <p>ISP/ Individual Service Plan dated 3/25/2021 identifies R1 as a 48 year old male with diagnoses including Intermittent Explosive Disorder, Seizure Disorder and Depressive Disorder who functions at the Severe Level of Intellectual Disability. R1 serves as his own guardian. R1's ISP documents, "Communication: Priorities/Strengths-I have great speech (and) I have good understanding." R1's ISP does not identify R1 having a history of</p>	Z9999		
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Z9999	<p>Continued From page 4 making false allegations.</p> <p>Pre-Admission Individual Service Plan dated 9/8/2021 identifies R2 as 19 year old male with diagnoses including Obsessive Compulsive personality traits and History of Attention Deficit/Hyperactivity Disorder who functions at the Moderate Level of Intellectual Disability.. R2's Individual Profile/General Data/Face Sheet documents, "Brief Description of Behaviors: rubbing individuals heads and behinds, hitting, punching, property destruction." R2's Face Sheet also documents, "Form of Communication: sign language, gestures and (Electronic Communication Device)."</p> <p>R2's Social History dated 9/3/2021 documents Sexual Inappropriateness at the age of 12 years: "Showed himself to a classmate."</p> <p>A hand written note dated 9/14/21 and provided to surveyor on 10/1/21 by E2/ QIDP(Qualified Intellectual Disability Professional) documents, "(R2) bugging (R1) getting very close to his face. (R1) kept saying I don't think so. (R2) finally left (R1) alone and hit the craft room door as he walked by."</p> <p>A hand written note dated 9/19/21 and provided to surveyor on 10/1/21 by E2 documents, "(R2) will no leave (R1) alone. He kept get in (R1's) face. He kept making kissy noises and leaning into (R1). (R1) went up to the front yard. (R2) followed (R1) and sat across from his and started kicking him. (R1) started getting upset with him. (R2) came inside and punched the hallway wall."</p> <p>A handwritten note dated 9/23/21 and provided to surveyor by E2 documents, "(R1) came to QIDP and explained that he was getting upset with (R2). It seems (R2) has been invading (R1's)</p>	Z9999		
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Z9999	Continued From page 5 space and kept rubbing (R1's) head and (R1) doesn't like it. (R1) doesn't want to hit him and will try to walk away but (R2) will follow him. QIDP advised (R1) to tell (R2) no when he does this and to be consistent with this." Community Day Service provider Progress Note-General signed by Z1 (Case Manager, DT), dated 9/28/2021 at 11:10 AM and provided to surveyor by E2/QIDP (Qualified Intellectual Disability Professional) on 10/1/21 documents, "Intervention: (R1) walked by my office: I asked how he was doing, and he replied that he wanted to talk. I asked if he wants (R2) to sit by him on the bus, bc(because) (R2) wants to sit by him. He replied no he has been touchy, touchy. I asked what he means? (R1) replied that last night (R2) touched him and he pointed to his groin area at (facility). He said he didn't like and I'm embarrassed to talk about it. I asked if he told any staff; he said he did not. Then we called (E2) his QIDP (Qualified Intellectual Disability Professional) at (Facility). Assessment: Talked with (E2) on a speaker phone. He asked (R1) some questions about the incident. We let (R1) know that he needs to let staff know immediately, if this incident happens again. He also needs to say no, scream, yell. I stressed that (R1) did nothing wrong; he doesn't need to feel embarrassed. Plan: (E2) and I decided I would type up the info that (R1) gave me. Since the event occurred at (Facility), (E2) will complete any follow up reports, and gather more information at the home." ISP dated 1/29/2021 identifies R3 as 69 year old male with diagnoses including Hypertension and Type 2 Diabetes who functions at the Mild Level of Intellectual Disabilities.	Z9999			

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Z9999	<p>Continued From page 6</p> <p>R3's GER/General Event Report dated 9/29/2021 documents, "QIDP and staff at (Facility) are very understaffed and the individuals here are trying to gel but some of our personalities are clashing, we as staff are trying to help the individuals bond but it is a difficult task for staff at this point, we will continue to monitor."</p> <p>The facility was unable to provide evidence a plan had been put in place to monitor R2 for inappropriate and unwanted sexual interaction.</p> <p>The facility was unable to provide evidence a Progress Note (GP-15) had been completed related to the allegation(s) of R2 touching R1 in an unwanted sexual manner.</p> <p>The facility was unable to provide evidence a plan had been put in place to keep R1 safe from R2's unwanted sexual touching.</p> <p>The facility was unable to provide evidence the R1's allegation(s) of sexual abuse had been reported to E1/Administrator, Executive Director or the Chief Executive Officer.</p> <p>During telephone interview on 10/1/2021 at 12:39 PM, E1/Administrator was asked if she was aware of the allegations of sexual abuse made by R1. E1 responded, "No. I was not aware, was told (R2) was infatuated with (R1) but nothing was ever reported to me." E1 was then asked if the allegations had been investigated. E1 responded, "No. It was never reported to me."</p> <p>During interview with Z1 on 10/1/2021 beginning at 10:37 AM, Z1 stated, "On Tuesday or Wednesday, 9/28/21, (R1) told me (R2) touched him. (R1) said, ' (R2) has been touchy, touchy.' (R1) pointed to his groin. (I) asked (R1) if (R2)</p>	Z9999		
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Z9999	<p>Continued From page 7</p> <p>touched his penis. (R1) said, 'Yes. Happened at facility.' I asked (R1) if we could call the facility and he agreed so we got (E2) on speaker phone and together discussed the incidents with (E2). We told (R1) to report the incidents of unwanted touching to staff, to yell and scream, do whatever it took to get staff attention. (E2) said facility was aware of (R2's) infatuation with (R1) but there were not enough staff to keep eyes on (R2)." Z1 stated, (E2) asked her to write a note and send it to the facility which she did. Z1 then stated, "On Thursday (9/30/21), (R2) came into my office- (R2) has an (electronic communication device) and typed, '(R1) and I (R2) sit together on the bus.' (R2) then typed, '(R1) -penis-butt-(R2).' I asked (R2) what do you mean by that? (R2) then showed me a picture of (R2) with someone else sitting on stairs, (R2) typed, '(R2) - (R1) -penis-stairs,' and made a gesture like touching (demonstrated rubbing two fingers together. (I) called the facility again on Thursday and voiced my concerns to (E2). (E2) suggested I report to state so I called hotline."</p> <p>During interview on 10/1/2021 with R1 beginning at 10:56 AM, R1 stated, "(R2) is new person. (R2) is touching me, on my private parts. (R2) pulls my pants down-two times in a row on same day, and yesterday and before that-day before. (I) don't feel safe around (R2). (I) went to the bathroom and (R2) came in while I went pee, at that time (R2) grabbed my penis. Was out on front porch, talking and (R2) pulled my pants down. I smacked his hands. I told (E2) at the house and (E2) told me to walk away." R1 then demonstrated how R2 touched R1. R1 then stated, "Tired of (R2) following me, touching me." R1 was asked if he ever told (R2) he could touch him. R1 responded, "No. I tell him no. It is bad right now."</p>	Z9999		
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Z9999	Continued From page 8 During interview on 10/1/2021 with R2 beginning at 11:30 AM using an electronic communication device, R2 was asked how long he has lived in the facility. R2 responded, "Five weeks." R2 was then asked if he liked R1. R2 nodded his head yes and typed, "(R2)-(R1) sex." R2 was asked if he could tell me about R1. R2 responded, "(R1) brown skin, big (R1), big bed, penis, butt, no underwear." R2 was asked if he touched R1. R2 responded, "Yes. (R1's) penis." R2 was asked if R1 said it was ok to touch his penis. R2 responded, "No, but why?" R2 was asked if had touched R1 with his penis anywhere else. R2 responded, "(R1's) butt." R2 was then asked if he had put his penis in R1's butt. R2 responded, "Yes." During interview on 10/1/2021 with E2/QIDP beginning at 12:24 PM, E2 confirmed he was aware of the allegations R2 had been touching R1 inappropriately. E2 stated, "(Z1) called on Tuesday (9/28/21) with (R1) on speakerphone. (R1) told us (Z1 and E2) that (R2) had been touching him on his penis. I (E2) told (Z1) to get me a note. Got the note on 29th (9/29/21) and read it yesterday (9/30/21)." E2 was asked if there had been any plan put in place to protect R1 from the sexual touching by R2. E2 responded, "No." (R2's) 30 day staffing isn't due until Friday (October 8, 2021). E2 stated, "We are here with one staff, trying to cook, pass meds, take care of individuals, laundry and programming." E2 stated there were currently 14 individuals residing in the facility. E2 was asked how often the facility was utilizing one staff. E2 responded, "Working with 1 staff on all shifts. Maybe two times a week have two staff on evenings." E2 was asked if there had been any other reports of R2 touching R1. E2 stated, "(Z1)	Z9999		

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Z9999	<p>Continued From page 9</p> <p>and I had been talking back and forth about this and (Z1) called again yesterday and said she was concerned because (R2) was now saying he (R2) had touched (R1) on his penis." E2 was asked if R2 had a history of inappropriate touching. E2 responded, "According to (R2's) grandmother, when (R2) was younger (R2) was infatuated with a boy name (Z2) but did not specify how far it had gone. (R2) has had pictures of boys nude and boys in their underwear on his phone and (electronic device)."</p> <p>E2 was asked if unwanted touching was a form of sexual assault. E2 responded, "I think so."</p> <p>Undated Facility Roster identifies 13 individuals residing in the facility. R3, R6, R7 and R13 function at the Mild Level of Intellectual Disability, R2, R4, R8 and R9 function at the Moderate Level of Intellectual Disability, R1, R5, R10, R11 and R12 function at the Severe Level of Intellectual Disability. R14 is visiting the facility and is currently in the facility's care. R14 functions at the Moderate Level of Intellectual Disability.</p> <p>During interview on 10/1/2021 with E3/DSP (Direct Support Person) at 3:02 PM, E3 was asked how often she worked alone. E3 responded, "Three out of five days, I am by myself." E3 was asked to describe her responsibilities on those three days. E3 responded, "Responsible for meds, cooking, laundry, bathing individuals, keeping an eye everyone."</p> <p>Facility staff schedules for 9/26/21 document 1 staff was scheduled to work 7:30 AM to 3:30 PM, 1 staff was scheduled to work 3:30 PM and 1 staff was scheduled to work 11:30 PM to 9:30 AM. Facility staff schedules for 9/29/21 document 1</p>	Z9999		
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Z9999	Continued From page 10 staff was scheduled to work 6:00 AM to 2:30 PM, 1 staff was scheduled to work 2:30 PM to 11:30 PM and 1 staff was scheduled to work 11:30 PM to 9:30 AM. Facility staff schedules for 9/30/21 document 1 staff was scheduled to work 6:00 AM to 2:30 PM, 1 staff was scheduled to work 2:30 PM to 11:30 PM and 1 staff was scheduled to work 11:30 PM to 9:30 AM. During interview on 10/1/2021 with E3/DSP (Direct Support Person) at 3:02 PM, E3 was asked how often she worked alone. E3 responded, "Three out of five days, I am by myself." E3 was asked to describe her responsibilities on those three days. E3 responded, "Responsible for meds, cooking, laundry, bathing individuals, keeping an eye everyone." E3 was asked if she had witnessed any inappropriate behavior between R1 and R2. E3 responded, "Noticed some flirtiness. (R2) will sit and stare at (R1) or get in (R1's) personal space. (R1) will tell (R2) to stop." During interview on 10/5/21 at 11:14 AM, with E5/DSP, E5 was asked how often she worked alone. E4 responded, "When I work Sundays, I am alone from 9:30 AM until 3:30 PM. There is only one noon med but responsible for snacks, meals, clean-up, laundry and keepng an eye on individuals." (A)	Z9999		