STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6003008	A. BUILDING: _____ B. WING _____	C 10/20/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
GROVE OF BERWYN, THE	3601 SOUTH HARLEM AVENUE BERWYN, IL 60402

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S 000	Initial Comments Complaint Investigation: 2197286/IL138820	S 000		
S9999	Final Observations Statement of Licensure Violations 300.1210)b 300.1210d)2 300.1210d)4 300.1230)e 300.3220)f Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis	S9999	**Attachment A** **Statement of Licensure Violations**	

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S9999	Continued From page 1 2) All treatments and procedures shall be administered as ordered by the physician. 4) Personal care shall be provided on a 24-hour, seven-day-a-week basis Section 300.1230 Direct Care Staffing e) The facility shall schedule nursing personnel so that the nursing needs of all residents are met. Section 300.3220 Medical Care f) All medical treatment and procedures shall be administered as ordered by a physician. All new physician orders shall be reviewed by the facility's director of nursing or charge nurse designee within 24 hours after such orders have been issued to assure facility compliance with such orders. (Section 2-104(b) of the Act) These Reguirements were not met as evidenced by: Based on interviews and records reviewed the facility failed to follow physician orders to monitor one resident (R3) during the 11:00PM to 7:00AM shift by not having a nurse available to monitor his blood sugars, after reported low lab values and having possible pneumonia per chest X-ray. This failure resulted in R3 being transferred to the hospital after the day shift nurse assessed and reported his status to the Physician. This failure affected 1(R3) of 3 residents reviewed for monitoring. Findings include: R3 is 78 year old admitted to the facility on 9/21/21 with diagnosis including, but not limited to	S9999		

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S9999	Continued From page 2 Cognitive Communication Deficit, Dementia, Hypertension, Atherosclerotic Heart Disease, Atrial Fibrillation, Heart Failure, Chronic Obstructive Pulmonary Disease, Chronic Respiratory Failure, Chronic Kidney Disease, and Presence of Cardiac Pacemaker. R3's Brief interviews for Mental Status dated 9/18/21 has a score of 9, Moderately Impaired. R3 was transferred to the hospital on 10/13/21. On 10/13/21 at 2:39 V11, Scheduler, said the 1st floor is supposed to have 2 nurses scheduled on night shift. V11 said V19, Nurse, was supposed to come in. V11 said she was notified about 2:00AM that V19 did not come in. V11 said she called V2, Director of Nursing, when she found out there was not a nurse on the 1st floor and reported there was no nurse. On 10/14/21 at 10:57AM V4, Licensed Practical Nurse (LPN), said he worked nights on 10/12/21, V4 said he worked 2 shifts 3:00PM to 11:00PM and 11:00PM to 7:00AM. V4 said around 5:30AM on 10/13/21 he was called by the receptionist to work on the first floor. V4 said he did not assess R3. V4 said there is usually 1 nurse on each floor of the facility. On 10/14/21 at 11:21AM V16, Certified Nursing Assistant (CNA), said R3 would often move the head of bed flat down and I needed to reposition the head of the bed. V16 said R3 was on oxygen. On 10/14/21 at 12:12PM V13, Nurse, said she worked 3:00PM to 11:00PM on 10/12/21. V13 said she waited until 12:00AM or 12:30AM before she left, but V19, Nurse, did not arrive and there was no nurse on the unit when she left. V13 said during her shift she had relayed lab results to R3's doctor related to low hemoglobin and	S9999		

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S9999	Continued From page 3	S9999		

glucose levels. V13 said the doctor gave a new order to monitor R3. V13 said she last checked R3's blood glucose around 10:20PM and it was in the 70's. V13 said R3 had a poor appetite that evening and ate 25% of his dinner. V13 said the last physician order she received was to monitor R3. V13 said this means a nurse should be monitoring the resident for any changes.

On 10/14/21 at 2:47AM V14, Physician, said when I tell them to monitor, I expect a nurse to check vitals and make sure the resident is stable and not in distress. I expect the nurses to be checking on the resident. When I gave the order to monitor, I expected the facility to have a nurse for the resident. V14 said R3 was started on antibiotics in the hospital and has been admitted.

On 10/15/21 at 10:26AM V14 said if a resident has blood sugars in the 70s or 80s in the evening, I would order the nurse to recheck the blood sugar. In the evening the blood sugars should be around 100.

On 10/15/21 at 12:07PM V18, CNA, said she did not have a nurse on the floor with her while she worked on 10/12/21 during the night shift. V18 said she did not do any vitals on any resident that shift. V18 said she is a CNA and can not assess and determine resident medical needs, that is the nurses job. V18 said I am not sure who R3 is.

On 10/15/21 at 1:10 PM, V2, Director of Nursing, said symptoms of gastro-intestinal bleeding include coffee ground emesis, respiratory distress, blood pressure and vitals fluctuate. V2 said the nurses are trained to assess for this. V2 said a CNA can not call the doctor to report a change in resident condition. V2 said an order to monitor a patient means to check the resident,

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S9999	Continued From page 4	S9999		

check oxygen levels, neurological function, vital signs, assess the resident, and document.

On 10/15/21 at 9:52AM V10, LPN, said I came in on 10/13/21 about 6:30AM. V10 said she heard V4 say there was no night nurse on the first floor. V10 said that rang an alert for me because I knew we were waiting on R3's labs and x-ray results. I went into R3's chart and reviewed his labs and x-ray and saw the order that V14 gave to monitor R3. I saw the lab results were critical high or low and possible pneumonia. V10 said I noticed R3 was pale in his face and seemed more confused. V10 said I called V14 and I said Doctor, R3 needs to go to the hospital, something was not making sense. V10 said I felt we were unable to stabilize R3 by just monitoring him, he needed possible antibiotics and further testing. V10 said regularly R3 had to be monitored to be sure his head was elevated because he would lower it flat and he is on oxygen and needs his head of bed raised to facilitate breathing. V10 said a nurse should have been there to monitor the patient on the night shift. V10 said to monitor means check the resident, check vitals, and check his oxygen level, because he was on continuous oxygen. V10 said R3 is known to play with his remote and leave the bed flat down.

R3's Progress Notes dated 10/11/21 at 12:18PM Notes R3 had 1 bloody emesis. Physician notified and ordered new medication for Gastroesophageal Reflux and to monitor R3.

R3's Progress Notes dated 10/12/21 at 8:08PM state chest X-Ray results faxed to physician and he was paged.

R3's Progress Notes dated 10/12/21 at 10:43PM states per physician continue to encourage oral

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S9999	Continued From page 5 intake and monitor for signs of bleeding. R3's Radiology Report dated 10/12/21 notes Impression: mild atelectatic changes/pneumonia at both lower lobe. R3's Lab Results Report collection date 10/12/21 at 2:00PM and Reported at 7:49PM note R3's Red Blood Cells and Hemoglobin and Hematocrit are "Low." R3's Glucose notes "LL" (low level) in bold letters value is 26. The bottom of the report notes Critical Glucose and Hemoglobin reported to V13, Nurse, on 10/12/21 at 7:52PM. R3's Communication & Hospital Required Form dated 10/13/21 notes the change in condition, symptoms, or signs observed and evaluated is/are: abnormal labs and possible pneumonia, this started on 10/13/21. Section III Resident Evaluation states Increased confusion or disorientation. Increased confusion ad forgetfulness. R3's hospital records dated 10/13/21 note patient received D25 hypoglycemia noted on labs. Emergency Department Diagnosis: Anemia, Pneumonia, Gastrointestinal Hemorrhage, Nausea and Vomiting. R3's hospital lab results for Glucose noted 62 on 10/13/21 at 11:07AM The facility policy review date 7/28/21 for Notification for Change of Condition notes the facility will provide care to residents. (A)	S9999		