

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011597	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/01/2021
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NAME OF PROVIDER OR SUPPLIER LOFT REHAB & NURSING OF CANTON	STREET ADDRESS, CITY, STATE, ZIP CODE 2081 NORTH MAIN STREET CANTON, IL 61520
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S 000	Initial Comments Annual Licensure and Certification	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.610a) 300.1010h) 300.1210a)b)c)d)1)3) 300.1220b)3)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility.</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p>	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X8) DATE
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S9999	<p>Continued From page 1</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning.</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview and record review, the facility failed to properly transfer residents, ensure supervision was provided to prevent additional falls, document the root cause analysis of falls and implement additional interventions to decrease the risk of future falls for three of three residents (R28, R39, R47)</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>reviewed for resident injury in the sample of 23. These failures resulted in R28 falling at the facility on 1/31/21 and sustaining a left femur fracture, as well as R47 falling at a local dentist office on 12/22/20 during an improper transfer by a facility staff member and sustaining a left tibia fracture.</p> <p>Findings include:</p> <p>The Facility's Incidents, Accident and Supervision policy dated 1/1/20, states "The resident environment remains as free of accident hazards as is possible; and each resident receives adequate supervision and assistive devices to prevent accidents. This includes: 1. Identifying hazard(s) and risk(s). 2. Evaluating and analyzing hazard(s) and risk(s). 3. Implementing interventions to reduce hazard(s) and risk(s). 4. Monitoring for effectiveness and modifying interventions when necessary. 2. Evaluation and Analysis-the process of examining data to identify specific hazards and risks and to develop targeted interventions to reduce the potential for accidents. Interdisciplinary involvement is a critical component of this process. a. Data collection includes documents that are for review of the QAPI (Quality Assurance and Performance Improvement) Committee only: Risk Management Report, Post Fall Huddle Summary, etc. b. Analysis may include, for example, considering the severity of hazards, the immediacy of risk, and trends such as time of day, location, etc. Both the facility-centered and resident-directed approaches include evaluating hazard and accident risk data, which includes prior accidents/incidents, analyzing potential causes for each hazard and accident risk, and identifying or developing interventions based on the severity of the hazards and immediacy of risk. d. Evaluations also look at trends such as time of</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>day, location, etc. 3. Implementation of Interventions-using specific interventions to try to reduce a resident's risk from hazards in the environment. The process includes a. Communicating the interventions to all relevant staff. b. Assigning responsibility. c. Provide training as needed. d. Documenting interventions (e.g. plans of action developed by the QAPI team or care plans for the individual resident). e. Interventions are based on the results of the evaluation and analysis of information about hazards and risks and are consistent with relevant standards, including evidence-based practice. f. Development of interim safety measures may be necessary if interventions cannot immediately be implemented fully. g. Facility-based interventions may include, but are not limited to: i. educating staff, ii. repairing the device/equipment, iii. developing or revising policies and procedures. h. Resident-direct approaches may include i. implementing specific interventions as part of the plan of care, ii. supervising staff and residents, etc. iii. facility records document the implementation of these interventions. 5. Supervision-Supervision is an intervention and a means of mitigating accident risk. The facility will provide adequate supervision to prevent accidents."</p> <p>1. R28's Minimum Data Set assessments dated 10/18/20 and 1/13/21, document R28 has severely impaired cognition, requires extensive assistance with transfers and is unable to ambulate.</p> <p>R28's Fall Risk Assessment dated 11/28/20, documents R28 is at high risk for falls.</p> <p>R28's Fall Report dated 12/10/20 at 7:30 p.m.,</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>documents R28 was observed on the floor, sitting in front of the wheelchair next to the bed. R28's Fall Investigation dated 12/10/20, does not document a root cause analysis of the fall or new interventions to prevent future falls. R28's Care Plan dated 6/3/21, was not revised to reflect R28's fall on 12/10/20.</p> <p>R28's Fall Report dated 12/11/20 (unknown time), documents R28 was walking without assistance and the nurse attempted to assist back to bed and R28's knees gave out and R28 was lowered to the floor. R28's Fall Investigation dated 12/11/20, does not document a root cause analysis of the fall or new interventions to prevent future falls. R28's Care Plan dated 6/3/21 was not revised to reflect R28's fall on 12/11/20.</p> <p>R28's Fall Report dated 1/30/21 at 8:30 a.m., documents R28 fell in front of her wheelchair with no injuries. R28's Fall Investigation dated 1/30/21, does not document a root cause analysis of the fall or new interventions to prevent future falls. R28's Care Plan dated 6/3/21, was not revised to reflect R28's fall on 1/31/21.</p> <p>R28's Fall Report dated 1/31/21 at 3:30 p.m., documents R28 was found on the floor in the doorway of her room. R28 complained of right upper leg pain. R28's same fall report dated 1/31/21 at 4:15 p.m., documents R28 fell again after transferring self from her wheelchair to another resident's bed. R28 complained of right upper leg pain. X-ray results were received at 3:36 p.m., and documented R28 had a fracture of the neck of her right femur. R28's Fall Investigation dated 1/31/21, does not document a root cause analysis of either fall or new interventions to prevent future falls.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>R28's X-Ray report dated 2/1/21, documents a right hip fracture.</p> <p>On 07/1/21 11:30 a.m., V2 (Director of Nursing) stated R28's fall reports dated 12/10/20, 12/11/20, 1/30/21, and 1/31/21 did not document a root cause analysis or any new interventions to help prevent future falls. V2 verified R28's care plan dated 6/3/21, was not revised to reflect R28's falls/interventions after falls on 12/10/20, 12/11/20, 1/30/21, or 1/31/21.</p> <p>2. On 06/29/21 at 11:25 AM, R47 was alert sitting up in her wheelchair with a mechanical sling underneath of her. R47 stated, "I can't wait to not be a mechanical lift anymore. Now that I'm a lift I can't use the restroom. I have to go to the bathroom in my adult incontinent brief, and its awful. I was doing therapy and only using the sit to stand assist lift; however, I fell on 12/22/20 at a dentist appointment and broke my tibia. So now I'm a mechanical lift. I was even at the point of taking steps in therapy. My wheelchair wouldn't fit thru the door at the dentist office, so the one (V8 CNA-Certified Nursing Assistant) who took me told me I had to walk. I told them I could only walk six steps and I didn't feel comfortable doing it. So, on the 7th step I ended up falling. I had pain when it happened, but then as it went on it got worse and worse. I have a high pain tolerance and normally just tolerate pain. Before this I barely took any pain medication, so to take pain medication it took a lot. Initially it was an aching pain. After the x-ray came back negative the staff continued to transfer me with the sit to stand assist lift, so I was still putting weight on that leg. It would send shooting pains in my leg. I ended up staying in bed for a while because I was in so much pain and didn't want to get up because of having to put weight on it. They didn't increase my</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>pain medication until I suggested it to them. I requested the appointment with the orthopedic doctor as well because I knew something was wrong. It was the orthopedic doctor who finally found the fracture. Then, I had to be a mechanical lift. I've been a mechanical lift ever since then. I just got orders that I can put weight on that leg again so I'm crossing my fingers that I can at least be a sit to stand assist again so I can go back to using the actual bathroom, and maybe take steps eventually."</p> <p>R47's Care plan, dated 6/3/21, documents that at the time of R47's fall, R47 was a two person assist with a sit to stand lift.</p> <p>R47's Post Fall Observation, dated 12/22/20, documents, "Resident stated that staff at dental office was attempting to have R47 ambulate from wheelchair to dental chair when she had to be lowered to the ground. R47's left leg was under her bottom during lowering. Was there a deviation from usual status: Yes, dental office staff attempted to assist resident in walking from wheelchair to dental chair. Summarize potential factors that could have contributed to the fall: Staff unfamiliar with R47 at other facility. Describe measures to be taken to prevent further falls: Ensure transfer status is known among other facilities."</p> <p>R47's Fall Investigation, dated 12/22/20, documents, "10:10 a.m. (R47) returns from dentist appointment and reports that she had fallen at the dentist office. (R47) states that she was lowered to the floor during transfer from the wheelchair to dental chair. Complains of pain in left leg, states leg was under bottom." The Investigation also documents, "(R47) is alert and oriented with a BIMs (Brief Interview of Mental</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>Status) score of 15 (cognitively intact). (R47) requires assistance with transfers and cares. On 12/22/20, (R47) was transferring from wheelchair at dentist appointment to dental chair and was lowered to the floor, resulting in left leg bending back and being under her bottom. Physician did a telehealth visit with (R47) due to fall at the dentist. (R47) complaining of pain to left lower leg and bruising noted. Physician ordered an x-ray at this time. Mobile x-ray done; no fracture noted."</p> <p>R47's Nurses' note, dated 12/22/2020 at 12:20 p.m., documents, "Physician did a telehealth visit with R47 due to fall at the dentist. R47 complaining of pain to left lower leg and bruising noted. physician ordered an X-ray at this time."</p> <p>R47's Staff Statement, dated 12/22/20, documents an interview with V8 stating, "During transfer at dentist resident was lowered to the floor."</p> <p>R47's Fall Care plan, dated 6/3/21, documents that R47's care plan was not revised with new interventions to prevent further accidents.</p> <p>R47's Nurses' note, dated 1/5/2021 at 07:59 a.m., documents, "Warmth, bruising, pain and swelling noted to left lower extremity. V7 (R47's family) requests x-ray of knee and lower leg."</p> <p>R47's Orthopedist note, dated 1/13/21, documents, "After her distal femur fracture, she was never really able to ambulate for any sustained distances. She spends most of her time in a wheelchair and often times will use a mechanical lift and staff assistance for transfers at the skilled facility. She presented today for a visit though, as unfortunately she sustained another ground level fall on December 22, 2020</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>or approximately 3 weeks ago. She was at the dentist's office and was required to get out of her wheelchair and walk a certain distance to the dental chair. After a few steps, she became fatigued given her deconditioning and fell onto the left knee. She had discomfort and some swelling and bruising since that time. X-rays were apparently ordered at the skilled nursing facility upon her return, which showed a left proximal tibia periprosthetic fracture. She presents today in the office for further evaluation. Assessment: Left knee proximal tibia periprosthetic fracture."</p> <p>A facility State Reportable, dated 1/14/21, documents, on 12/22/20, (R47) went out of building to dentist and staff at dental office attempted to have resident ambulate from wheelchair to dental chair. (R47) was lowered to the floor and left leg was bent under her bottom. Facility CNA (V8) also assisted resident at dentist appointment. Type of Injuries: Proximal Tibial Fracture. Disposition: 12/22/20: (R47) had fall during transfer with staff at dentist office. (R47) complained of pain, with swelling to left knee area. MD notified of fall and did telehealth visit on 12/22/20 with order for x-ray. X-ray of tibia/fibula shows no acute fracture or dislocation in left tibia and fibula. Ice pack and Tylenol. (R47) continued to have pain in left knee area, staff continued to monitor. On 1/2/21 continued left leg pain and bruising noted. On 1/5/21 physician notified of request for second x-ray. Order received for x-ray and doppler knee shows old healing distal femur left knee fracture (this was original diagnosis on admit 1/4/19). Venous doppler performed 1/6/21 negative for DVT (Deep Vein Thrombosis). Per resident and V9 request resident had appointment with orthopedic doctor. On 1/13/21 reported new tibula fracture. Order received for non-weight bearing of left lower extremity, no left</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>knee ROM (Range of Motion), hinged knee immobilizer locked on extension, ok to open brace while in bed for skin care. Follow up in four weeks."</p> <p>On 06/29/21 at 03:17 PM, V1 (Administrator) stated, "(V8) went with (R47). (R47's) wheelchair would not fit into dentist exam room. So, they (dental office) asked if she could walk from the wheelchair to the exam chair. They were asking her to walk, which she is not really able to do."</p> <p>On 06/29/21 at 03:38 PM, V7 stated, "When she went to the dentist appointment, (R47) was a sit to stand lift. The dental place asked her if she could walk just a few steps from her wheelchair to the chair. (V8) was with her the whole time. (V8) was the one who assisted (R47) to walk to the chair. (V8) was aware of her abilities and took care of her so he should have known not to walk with her. The dentist office called 911 and the fire department transferred her back to her wheelchair. (R47) was not transported to the hospital. After it happened, (V8) called me to let me know. (R47) continued to complain of pain. (R47) is very tolerant of pain. At that time, she would say it was uncomfortable, swollen, and it hurts. (R47) would say it was around a 5 or 6 (on a pain scale of 0-10) but with her tolerance that would be extremely high for myself. A normal person it would probably be rated a "30." I knew something was wrong with her complaining because she didn't complain. As it went on, I wondered if something else was going on because she continued to complain. One day I went in there she pointed out to me that it was swollen. I spoke with the nurse and asked if there was anything we could do, and that is when the second X-ray was ordered."</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>On 06/30/21 at 10:54 AM, V12 (Dental Office) stated, "(R47's) wheelchair would not fit thru the exam room doorway. (V8) had a gait belt on (R47) and attempted to walk (R47) to the exam chair, but she ended up going down. Both (R47) and (V8) sat on the ground for a while because he couldn't get her up off of the floor by himself. We don't help patients with transfers to the chair or walking. We couldn't help with getting her up off of the floor even, so we had to call the fire department for lift assistance."</p> <p>On 07/01/21 at 09:47 AM, V2 (Director of Nursing) stated, "(R47) was a sit to stand lift transfer status. If (R47) was a sit to stand lift transfer, then she was not able to ambulate. We should follow the same transfer/ambulation status at the appointments as what she is in the facility. It is my understanding that she went to the dentist before and was not able to see her because she couldn't transfer into the exam chair so that appointment was rescheduled. (R47) and (V8) worked to do a pivot transfer, and that is what it was supposed to be a pivot transfer from the wheelchair to the exam chair. My understanding is (V8) attempted to ambulate (R47) from the doorway to the exam chair when (R47) fell. (R47) reported to the nurse that she had fallen when she had gotten back from the appointment. The dentist office called to reschedule the appointment and notified us that she had fallen. I don't recall (V8) calling the facility to report the fall. Initially, (V8) was interviewed and never said he attempted to ambulate (R47) so I didn't know she was ambulated. I didn't interview the dental office; at the time I was told I didn't need to. I wasn't even aware the fire department was called for lift assist. I don't know if there is any direction as to what to do when a resident falls in this situation. If at a doctor appointment ultimately that</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011597	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/01/2021
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NAME OF PROVIDER OR SUPPLIER LOFT REHAB & NURSING OF CANTON	STREET ADDRESS, CITY, STATE, ZIP CODE 2081 NORTH MAIN STREET CANTON, IL 61520
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S9999	<p>Continued From page 12</p> <p>staff can make that judgement, but she was at a dentist office with a CNA, and CNAs cannot make that judgement."</p> <p>On 7/1/21 at 11: 49 a.m., V11 (Physical Therapy Assistant) stated, "(R47) was working with therapy at the time of the fall. The staff were only to use the sit to stand lift. The therapy staff were working with standing and taking 5-6 steps maximum at a time. She wasn't even close to the point that we would release her to allow the staff to ambulate her. (R47) was only to be walking in therapy. After the fall, we held a few treatments because of the pain and swelling in her left leg prior to knowing her left tibia was fractured. Therapy stopped initially when we got the non-weight bearing status and she was switched to a mechanical lift only. We just got the orders to start bearing weight, but she is still a mechanical lift."</p> <p>On 7/1/21 at 12:00 p.m., V4 (Minimum Data Set Coordinator) stated, "(R47's) use of the sit to stand lift for all transfers was on her ADL (Activities of Daily Living) care plan, but I did not revise the care plan following the incident."</p> <p>3. The facility's Safe Lifting and Movement of Residents policy dated 9/1/20, states "In order to protect the safety and well-being of staff and residents, and to promote quality care, this facility uses appropriate techniques and devices to lift and move residents. 4. Staff responsible for direct resident care will be trained in the use of manual (gait/transfer belt, lateral boards) and mechanical lifting devices.</p> <p>R39's Physician Wound Evaluation and Management Summary dated 6/30/21, documents R39 has superficial frictional abrasive</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011597	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/01/2021
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NAME OF PROVIDER OR SUPPLIER LOFTREHAB & NURSING OF CANTON	STREET ADDRESS, CITY, STATE, ZIP CODE 2081 NORTH MAIN STREET CANTON, IL 61520
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S9999	<p>Continued From page 13</p> <p>injuries to the left sacrum and the left buttock.</p> <p>On 7/01/21 at 9:54 a.m., V4 (Minimum Data Set Coordinator), stated R39 has friction wounds on his sacrum and left buttock that developed in house. V4 stated "(R39's) wounds were caused by the slide board."</p> <p>On 7/1/21 at 11:15 a.m., V14 (Certified Occupational Therapy Assistant) stated she was notified by V2 (Director of Nursing) that V2 suspected R39's friction injuries to the buttocks and sacral area (first documented on 6/9/21). V14 stated "I educated the staff on allowing (R39) to do the sliding board transfer himself while using a gait belt and (stand by assistance) and not to simply pull him across the board causing skin injuries."</p> <p>On 7/1/21 at 11:22 a.m., V4 (Minimum Data Set Coordinator) stated R39's wounds on his sacrum and buttock were cause by the staff pulling R39 across the sliding board rather than allowing him to slowly scoot himself across the slide board as intended.</p> <p>R39's Occupational Therapy Daily Treatment note dated 6/16/21 and written by V14 (Certified Occupational Therapy Assistant), states "Slide board transfer completed with (Certified Nurse Aid) staff to decrease pulling (R39), cues to provide patient time required in order to complete transfer (with contact guard assistance). R39's Occupational Therapy Daily Treatment note dated 6/17/21, stated (V14) addressed slide board transfer from edge of bed to wheelchair (contact guard assistance) cues for hand placement and appropriate scooting to decrease skin breakdown."</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011597	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 07/01/2021
NAME OF PROVIDER OR SUPPLIER LOFT REHAB & NURSING OF CANTON		STREET ADDRESS, CITY, STATE, ZIP CODE 2081 NORTH MAIN STREET CANTON, IL 61520		
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S9999	<p>Continued From page 14</p> <p>On 7/1/21 at 11:50 a.m., V13 (Wound Doctor) stated that providing staff education on proper use of a sliding board could have possibly prevented the development of R39's friction injuries to the left buttock and sacrum.</p> <p>Based on interview and record review, the facility failed to monitor and establish control of severe pain following a fall with suspected fracture for one of three residents (R47) reviewed for injuries in the sample of 23. These failures resulted in R47 experiencing severe pain following a fall on 12/22/20.</p> <p>Findings include:</p> <p>The facility's Pain Management policy, dated 2020, documents, "The facility will utilize a systematic approach for recognition, assessment, treatment and monitoring of pain. Recognition: In order to help a resident attain or maintain his/her highest practicable level of physical, mental, and psychosocial well-being and to prevent or manage pain, the facility will: Recognize when the resident is experiencing pain and identify circumstances when the pain can be anticipated. Evaluate the resident for pain upon admission, during ongoing scheduled assessments, and when a significant change in condition or status occurs (e.g. after a fall, change in behavior or mental status, new pain or an exacerbation of pain)." The policy also documents, "Pharmacological interventions will follow a systematic approach for selecting medications and doses to treat pain. The interdisciplinary team is responsible for developing a pain management regimen that is specific to each resident who has pain or who has the potential for pain. The following are general principles the</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011597	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/01/2021
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NAME OF PROVIDER OR SUPPLIER LOFT REHAB & NURSING OF CANTON	STREET ADDRESS, CITY, STATE, ZIP CODE 2081 NORTH MAIN STREET CANTON, IL 61520
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S9999	<p>Continued From page 15</p> <p>facility will utilize for prescribing analgesics: Evaluate the resident's medical condition, current medication regimen, cause and severity of the pain and course of illness to determine the most appropriate analgesic therapy for pain. Consider administering medication around the clock instead of PRN (as needed) or combining longer acting medications with PRN medications for breakthrough pain. Use lower doses of medication initially and titrate slowly upward until comfort is achieved. Reassess and adjust the medication dose to optimize the resident's pain relief while monitoring the effectiveness of the medication and work to minimize or manage side effects. Facility staff will notify the practitioner, if the resident's pain is not controlled by the current treatment regimen."</p> <p>On 06/29/21 at 11:25 AM, R47 was alert sitting up in her wheelchair with a mechanical sling underneath of her. R47 stated, "I fell on 12/22/20 at a dentist appointment and broke my tibia. So now I'm a mechanical lift. I was even at the point of taking steps in therapy. My wheelchair wouldn't fit thru the door at the dentist office, so the one (V8 CNA-Certified Nursing Assistant) who took me told me I had to walk. I told them I could only walk six steps and I didn't feel comfortable doing it. So, on the 7th step I ended up falling. I had pain when it happened, but then as it went on it got worse and worse. I have a high pain tolerance and normally just tolerate pain. Before this I barely took any pain medication, so to take pain medication it took a lot. Initially it was an aching pain. After the x-ray came back negative the staff continued to transfer me with the sit to stand assist lift, so I was still putting weight on that leg. It would send shooting pains in my leg. I ended up staying in bed for a while because I was in so much pain and didn't want to get up because of</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011597	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/01/2021
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S9999	<p>Continued From page 16</p> <p>having to put weight on it. They didn't increase my pain medication until I suggested it to them. I requested the appointment with the orthopedic doctor as well because I knew something was wrong. It was the orthopedic doctor who finally found the fracture."</p> <p>R47's Order Summary Report, dated 7/1/21, documents that since 5/9/2019 R47 had an order to receive Tylenol 500 mg (milligrams) by mouth two times a day as needed for pain rated a 1-4 on a scale of 0-10. Then, on 1/4/21 this order was increased to 1000 mg by mouth two times a day as needed for pain.</p> <p>R47's Pain Care plan, dated 6/3/21, documents an intervention to notify the physician if pain frequency/intensity is worsening or if current analgesic regimen is ineffective.</p> <p>R47's MDS, dated 12/9/20, documents that R47 rarely has pain and the worst pain she has had in the last five days would be a 2.</p> <p>R47's Fall Investigation, dated 12/22/20, documents, "10:10 a.m. (R47) returns from dentist appointment and reports that she had fallen at the dentist office. (R47) states that she was lowered to the floor during transfer from the wheelchair to dental chair. Complains of pain in left leg, states leg was under bottom." The Investigation also documents, "(R47) is alert and oriented with a BIMs (Brief Interview of Mental Status) score of 15 (cognitively intact). (R47) requires assistance with transfers and cares. On 12/22/20, (R47) was transferring from wheelchair at dentist appointment to dental chair and was lowered to the floor, resulting in left leg bending back and being under her bottom. Physician did a telehealth visit with (R47) due to fall at the dentist.</p>	S9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011597	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/01/2021
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NAME OF PROVIDER OR SUPPLIER LOFT REHAB & NURSING OF CANTON	STREET ADDRESS, CITY, STATE, ZIP CODE 2081 NORTH MAIN STREET CANTON, IL 61520
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S9999	<p>Continued From page 17</p> <p>(R47) complaining of pain to left lower leg and bruising noted. Physician ordered an x-ray at this time. Mobile x-ray done; no fracture noted."</p> <p>R47's Nurses' note, dated 12/22/2020 at 12:20 p.m., documents, "Physician did a telehealth visit with R47 due to fall at the dentist. R47 complaining of pain to left lower leg and bruising noted. physician ordered an X-ray at this time."</p> <p>R47's MAR (Medication Administration Record), dated 12/2020, documents that R47 received PRN Tylenol on the following dates: 12/22/20 at 12:02 p.m. for pain rated at a 5; 12/22/20 at 6:14 p.m. for pain rated at a 6; 12/23/20 at 12:11 a.m. for pain rated at a 5; 12/24/20 at 9:17 a.m. for pain rated at 4; 12/24/20 at 4:04 p.m. for pain rated at a 5; 12/28/20 at 10:04 a.m. for pain rated at a 5; 12/29/20 at 8:16 a.m. for pain rated at a 5; 12/30/20 at 10:23 a.m. for pain rated at a 4.</p> <p>R47's Physician telephone encounter, dated 12/29/20, documents, "Advise that (R47) needs to be out of bed to chair three times daily as she has not gotten out of bed in the past week."</p> <p>R47's MDS, dated 1/1/21, documents that R47 frequently has pain that limits her day to day activities and the worst pain she has had in the last five days would be a 4.</p> <p>R47's MAR, dated 1/2021, documents that R47 received Tylenol 500 mg prn on the following dates: 1/2/21 at 12:05 a.m. for pain rated at a 4; 1/2/21 at 8:39 p.m. for pain rated at a 6; 1/3/21 at 8:30 a.m. for pain rated at a 4; 1/4/21 at 1:17 p.m. for pain rated at an 8. R47 received Tylenol 1000 mg prn for pain on the following dates: 1/6/21 at 9:04 a.m. for pain rated a 6; 1/6/21 at 7:12 p.m. for pain rated a 5; 1/7/21 at 7:28 p.m. for pain</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011597	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/01/2021
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NAME OF PROVIDER OR SUPPLIER LOFTREHAB & NURSING OF CANTON	STREET ADDRESS, CITY, STATE, ZIP CODE 2081 NORTH MAIN STREET CANTON, IL 61520
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S9999	<p>Continued From page 18</p> <p>rated a 6; 1/9/21 at 5:30 a.m. for pain rated at a 5; 1/9/21 at 5:56 p.m. for pain rated a 10; 1/10/21 at 7:44 p.m. for pain rated a 4; 1/10/21 at 7:44 p.m. for pain rated a 4; 1/11/21 at 7:57 p.m. for pain rated a 4; 1/13/21 at 3:40 p.m. for pain rated a 4.</p> <p>R47's Nurses' note, dated 1/2/2021 at 4:03 p.m., documents, "Complains of left leg pain and bruising."</p> <p>R47's Nurses' notes, dated 1/4/2021 at 6:51 p.m., documents, "This nurse spoke to physician about residents continued pain in her left lower extremity. Physician gave new orders for ice to knee every shift for 20 minutes for two days.</p> <p>R47's Nurses' note, dated 1/5/2021 at 07:59 a.m., documents, "Warmth, bruising, pain and swelling noted to left lower extremity. V7 (R47's family) requests x-ray of knee and lower leg."</p> <p>R47's Wound Doctor Visit Summary, dated 1/6/21, documents, "(R47) has limited mobility with left leg pain, bruising and swelling after a fall."</p> <p>R47's Orthopedist note, dated 1/13/21, documents, "After her distal femur fracture, she was never really able to ambulate for any sustained distances. She spends most of her time in a wheelchair and often times will use a mechanical lift and staff assistance for transfers at the skilled facility. She presented today for a visit though, as unfortunately she sustained another ground level fall on December 22, 2020 or approximately 3 weeks ago. She was at the dentist's office and was required to get out of her wheelchair and walk a certain distance to the dental chair. After a few steps, she became fatigued given her deconditioning and fell onto the</p>	S9999		

Illinois Department of Public Health

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S9999	<p>Continued From page 19</p> <p>left knee. She had discomfort and some swelling and bruising since that time. X-rays were apparently ordered at the skilled nursing facility upon her return, which showed a left proximal tibia periprosthetic fracture. She presents today in the office for further evaluation. Assessment: Left knee proximal tibia periprosthetic fracture."</p> <p>A facility State Reportable, dated 1/14/21, documents, on 12/22/20, (R47) went out of building to dentist and staff at dental office attempted to have resident ambulate from wheelchair to dental chair. (R47) was lowered to the floor and left leg was bent under her bottom. Facility CNA (V8) also assisted resident at dentist appointment. Type of Injuries: Proximal Tibial Fracture. Disposition: 12/22/20: (R47) had fall during transfer with staff at dentist office. (R47) complained of pain, with swelling to left knee area. MD notified of fall and did telehealth visit on 12/22/20 with order for x-ray. X-ray of tibia/fibula shows no acute fracture or dislocation in left tibia and fibula. Ice pack and Tylenol. (R47) continued to have pain in left knee area, staff continued to monitor. On 1/2/21 continued left leg pain and bruising noted. On 1/5/21 physician notified of request for second x-ray. Order received for x-ray and doppler knee shows old healing distal femur left knee fracture (this was original diagnosis on admit 1/4/19). Venous doppler performed 1/6/21 negative for DVT (Deep Vein Thrombosis). Per resident and V9 request resident had appointment with orthopedic doctor. On 1/13/21 reported new tibula fracture. Order received for non-weight bearing of left lower extremity, no left knee ROM (Range of Motion), hinged knee immobilizer locked on extension, ok to open brace while in bed for skin care. Follow up in four weeks."</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011597	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/01/2021
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S9999	<p>Continued From page 20</p> <p>On 06/29/21 at 03:38 PM, V7 stated, "When she went to the dentist appointment, (R47) was a sit to stand lift. The dental place asked her if she could walk just a few steps from her wheelchair to the chair. (V8) was with her the whole time. (V8) was the one who assisted (R47) to walk to the chair. (V8) was aware of her abilities and took care of her so he should have known not to walk with her. The dentist office called 911 and the fire department transferred her back to her wheelchair. (R47) was not transported to the hospital. After it happened, (V8) called me to let me know. (R47) continued to complain of pain. (R47) is very tolerant of pain. At that time, she would say it was uncomfortable, swollen, and it hurts. (R47) would say it was around a 5 or 6 (on a pain scale of 0-10) but with her tolerance that would be extremely high for myself. A normal person it would probably be rated a "30." I knew something was wrong with her complaining because she didn't complain. As it went on, I wondered if something else was going on because she continued to complain. One day I went in there she pointed out to me that it was swollen. I spoke with the nurse and asked if there was anything we could do, and that is when the second X-ray was ordered."</p> <p>On 07/01/21 at 09:47 AM, V2 (Director of Nursing) stated, "It is not normal for (R47) to complain of pain, but she continued to complain of having that pain to her left leg. The only pain medication she took was Tylenol. Staff were documenting pain scale higher than four even though (R47's) order is for a 1-4. The Tylenol 500 mg one tablet only was administered at those time. As a nurse they should have been notifying the doctor to try and get something stronger since she was requesting the pain medication more often and her pain levels were higher. On</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011597	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/01/2021
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S9999	<p>Continued From page 21</p> <p>12/29/20, (R47's) doctor called to say (R47) needs to get out of bed since she hadn't been out of bed for a week after the fall. I don't know why the doctor wasn't called sooner to address (R47's) pain changes. The doctor wasn't notified until 1/4/21 when she ordered the ice packs for two days. The wound doctor saw her on 1/5/21 and noted the limited mobility and pain in her R47's left leg. She was still a sit to stand bearing weight on that leg until she was seen on 1/13/21 by the orthopedic doctor who diagnosed the fracture."</p> <p>On 7/1/21 at 11: 49 a.m., V11 (Physical Therapy Assistant) stated, "After the fall, we held a few treatments because of the pain and swelling in her left leg prior to knowing her left tibia was fractured."</p> <p>On 07/01/21 at 11:50 AM, V10 (Licensed Practical Nurse) stated, "(R47) complained of more pain and was taking her Tylenol more frequent. She didn't complain of pain much prior to that (fall 12/22/20) maybe an occasional headache."</p> <p>(B)</p>	S9999		