

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6003404 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED C 08/25/2021 |
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| NAME OF PROVIDER OR SUPPLIER FRIENDSHIP VILLAGE-SCHAUMBURG | STREET ADDRESS, CITY, STATE, ZIP CODE 350 WEST SCHAUMBURG ROAD SCHAUMBURG, IL 60194 |
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| S 000 | Initial Comments | S 000 | | |
| S9999 | <p>Facility Reported Incident IL137166 of August 11, 2021</p> <p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.610a) 300.1210b) 300.3240 f)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each</p> | S9999 | <p style="text-align: center;">Attachment A Statement of Licensure Violations</p> | |

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| Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| S9999 | <p>Continued From page 1</p> <p>resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>f) Resident as perpetrator of abuse. When an investigation of a report of suspected abuse of a resident indicates, based upon credible evidence, that another resident of the long-term care facility is the perpetrator of the abuse, that resident's condition shall be immediately evaluated to determine the most suitable therapy and placement for the resident, considering the safety of that resident as well as the safety of other residents and employees of the facility. (Section 3-612 of the Act)</p> <p>These requirements are not met as evidenced by:</p> <p>Based on interview and record review the facility failed to ensure two residents (R2 & R3) were free from non-consensual sexual contact/touching by R1 who has a history of touching females (residents and staff) inappropriately. This applies to 3 of 3 residents (R1, R2, & R3) reviewed for sexual abuse in the sample of 7.</p> <p>The findings include:</p> <p>The facility's final investigation for an allegation of abuse that occurred on August 11, 2021 shows, "Incident: On August 11, 2021 at approximately 5:30 PM, R3 was observed after dinner service propelling herself using her legs while seated in the wheelchair toward the dining room door. As V4 Registered Nurse (RN) passed the dining room, she observed a male resident R1 seated, in his wheelchair by the entrance of the dining room door. As resident R3 exited the dining</p> | S9999 | | |

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| S9999 | <p>Continued From page 2</p> <p>room, the nurse observed resident R1 block resident R3 from leaving the doorway. V4 RN witnessed R1 pull the wheelchair of R3 towards him, reach out with an open hand, grab the left breast of R3 and squeeze. The nurse immediately separated the two residents and brought R3 to her room. Prior to V4 RN who witnessed the incident being able to inform the resident's primary nurse, R1 was observed by V10 Certified Nursing Assistant (CNA) reaching out and grabbing the breasts of another female resident, R2. V10 CNA immediately separated the two residents and brought R2 to the nurse's station. At that time, the primary nurse (V6) was present and brought R1 to his room ...</p> <p>Investigation: Interview with V10 CNA: per V10 CNA, she was in the dining room assisting another resident when she heard resident R2 scream, "leave me alone you pig!" When she turned around, she saw R1 grabbing the breasts of R2. She immediately separated both residents and brought resident R2 to the nurse's station ...</p> <p>Conclusion: After extensive interviews were conducted, it was determined that resident R1 had intentionally reached out to grab the breasts of resident R3 and resident R2. Resident R1 was seen waiting at the dining room door and as resident R3 exited, resident R1 pulled R3's wheelchair closer and reached out to grab her left breast. When staff removed R3 from the area, resident R2 then exited the dining room quickly after, allowing R1 to reach out and grab R2's breasts prior to staff being able to intervene."</p> <p>R1, R2, & R3's electronic medical records show all three residents have a dementia diagnosis.</p> <p>On August 23, 2021 at 10:59 AM, R3 stated, she remembered R1 grabbing her breasts and said "well they had all of us walk by him, as we walked</p> | S9999 | | |
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| S9999 | <p>Continued From page 3</p> <p>by, he put both hands on my breasts. Pretended they needed uplifting."</p> <p>On August 23, 2021 at 1:06 PM, V4 RN stated, she was not R1's primary nurse on August 11, 2021 but was working the other hallway. She stopped by the dining room while passing her evening medications to see if any of her residents were in the dining room. At that time, she saw, R3 going past R1 on her way out of the dining room. R1 grabbed R3's wheelchair and pulled her back to him and grabbed her breast. R3 screamed. V4 took R3 out of the dining room to V5 RN to let her know what happened. V4 stated, she has "heard R1 touches staff before."</p> <p>On August 23, 2021 at 1:21 PM, V5 RN stated, she was R1's primary nurse on August 11, 2021. "It was dinner time and R1 was sitting by the door of the dining room at this table. One of the CNAs (V10) came to get me and said that R1 just grabbed R2's breasts. 5 minutes later he did it again to R3." She stated, she took R1 out of the dining room after he grabbed the second resident (R3). V5 just became a nurse a month ago, prior to that she was working at the facility as a CNA. She is familiar with R1 and stated, "that is what he does and has done it before (grab people inappropriately), usually to staff. Not unusual for him to touch staff ... I would say it has progressively gotten worse, would say in the last year, a lot more grabby."</p> <p>On August 23, 2021 at 2:35 PM, V3 Assistant Director of Nursing (ADON) stated, she was notified by the nurse on that hallway (V5) that R1 had grabbed 2 female residents' breasts. "He has done this before in January 2021 to R3." (Second time he has grabbed R3's breasts.) "He can get a little touchy with staff when they are</p> | S9999 | | |

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| S9999 | <p>Continued From page 4</p> <p>close to him. If staff don't know him and are not comfortable we tell them to care for him with 2 people. The second person is there to help watch his hands." She also stated that she had a talk with staff that they should have taken R1 out of the dining room after he grabbed R2 the first time. R3 being touched could have been avoided.</p> <p>The facility's final investigation for an allegation of abuse that occurred on January 20, 2021 shows, "Incident: On January 20, 2021 at approximately 3:45 PM, the off-going nurse heard R3 crying in the common area of the unit. The off-going nurse arrived in the common area and noted the resident sitting in her wheelchair next to a male resident, R1. This resident was also seated in a wheelchair next to R3. The off-going nurse then assisted R3 to the dining room to prepare for dinner and informed the current nurse of R1's behavior. The current nurse went to the dining room where R3 was sitting in her wheelchair at a table. Nurse notes R3 was not actively crying anymore but still visibly upset. When the nurse asked R3 if something was wrong the resident stated, "I want to talk to my daughter." When asked further if there was anything wrong, R3 reported that R1 "grabbed my breast." ... Conclusion: Based on multiple and extensive interviews, conducted, and statements obtained from other residents, it has been determined that the allegation of abuse is unsubstantiated ..."</p> <p>The nurse's notes for R1 dated December 27, 2020 at 12:56 PM shows, "Resident grab and touch staff during ADL's (Activities of daily living). He touched writers' breast during medication administration. I explained to resident that's inappropriate to touch anyone. Resident stated, "I know but it's fun for me."</p> | S9999 | | |

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| S9999 | <p>Continued From page 5</p> <p>The nurse's notes for R1 dated December 27, 2020 at 8:21 PM shows, "Resident behavior was inappropriate this shift. During assisting with ADL's, he was grabbing and touching staff in private area like breast, butt. During accucheck (check blood sugar) touched writer in the breast. Explained to resident that this is inappropriate to touch anyone without his/her permission. He was told that CNAs are afraid to take care of him because of this behavior. Resident admits that he feels anxious most of the time and he has a hard time to control what he is doing ..."</p> <p>The nurse's notes for R1 dated January 2, 2021 shows, "Resident was found trying to grope a female resident's breasts from behind in his wheelchair. The female resident screamed and said, "What are you doing?" The female resident was upset and tried to get back to the resident ... Another staff instructed the resident that it is not an appropriate behavior. However, resident kept trying touching other female resident and staff's body without consent ..."</p> <p>The nurse's notes for R1 dated January 3, 2021 shows, "Resident alert with some confusion. Was attempting to grab CNA breast during care but promptly instructed not to do it then resident just laugh."</p> <p>The nurse's notes for R1 dated January 20, 2021 shows, "Resident is alert and confused, resident grabbed other female residents' breast (R3), victim female resident was crying and wants to talk to the family up on asked resident told the staff that other male resident (R1) grabbed her breasts ..."</p> <p>The nurse's notes for R1 dated January 30, 2021</p> | S9999 | | |

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| S9999 | <p>Continued From page 6</p> <p>shows, "noted per restorative aide, that during peri care in the bathroom, resident was rubbing his front with his pad and was told this was inappropriate and resident continued on until he was redirected to sit on the chair after care was done."</p> <p>R1's social service assessment dated January 26, 2021 shows, "G. Behavior: 3. Physical behavioral symptoms directed towards others (e.g., hitting, kicking, pushing, scratching, grabbing, abusing others sexually): Behavior of this type occurred 4 to 6 days; 4. Is resident socially inappropriate? Yes; 6. Behavior Noted: R1 had a few recorded instances of grabbing and sexual inappropriateness."</p> <p>R1's clinical neuropsychology report dated March 11, 2021 shows, "History of current symptoms: ...Per staff, R1 is alert, pleasant, and cooperative; however, he shows behavioral disturbances consisting of sexually inappropriate behaviors towards female staff. This includes making inappropriate sexual comments toward female staff and grabbing female staff inappropriately. When confronted about his behaviors, R1 expresses that "it's there" and that the female staff are touching him when they have to change him. Staff have discussed with him that such behaviors are inappropriate; however, his behaviors recently have increased ..."</p> <p>The nurse's notes for R1 dated June 14, 2021 at 1:38 PM shows, "Writer was notified by CNA that resident was touching her inappropriately, while she was helping resident with feeding ..."</p> <p>The nurse's notes for R1 dated June 14, 2021 at 4:21 PM shows, "Writer spoke with resident after it was reported to writer that resident</p> | S9999 | | |

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| S9999 | <p>Continued From page 7</p> <p>inappropriately touched a female staff member's breast and buttock. Resident at first denied touching staff and claimed he did not do it. Writer then expressed that the staff member reported it was today in the dining room and he then expressed that he remembered touching the staff member inappropriately. When writer asked resident, what made him touch the staff member, he expressed "I don't know" and that he will not do it again ..."</p> <p>R1's social service assessment dated June 29, 2021 shows, "G. Behavior: 3. Physical behavioral symptoms directed towards others (e.g., hitting, kicking, pushing, scratching, grabbing, abusing others sexually): Behavior of this type occurred 1 to 3 days; 4. Is resident socially inappropriate? Yes; 6. Behavior Noted: R1 had a few recorded instances of grabbing and sexual inappropriateness."</p> <p>The nurse's notes for R1 dated July 8, 2021 shows, "During insulin administration this resident grabbed this nurse's breast. Resident's hand removed, was asked by this nurse of what he is doing: Resident's response "I am grabbing your breast" when asked why- resident states "because it feels good" ..."</p> <p>The nurse's notes for R1 dated July 13, 2021 shows, "During lunch time resident grabbed restorative CNA breast. Resident hand was removed by CNA. Writer asked resident "why is he grabbing CNA" resident stated "because was there." ..."</p> <p>The nurse's notes for R1 dated July 15, 2021 shows, "Resident has one incident of sexually acting out ..."</p> | S9999 | | |

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| S9999 | <p>Continued From page 8</p> <p>The nurse's notes for R1 dated August 11, 2021 shows, "Received a call from residents RN reporting an incident with R1 and two female residents. R1 was waiting at the dining room door after dinner. When two female residents exited the dining room, R1 touched the female resident's breasts ..."</p> <p>On August 23, 2021 at 11:07 AM, V8 RN stated, R1 has grabbed her breast before. She has also received in report "several times" that he grabs on to females. "I asked him why and he says, "it feels good."</p> <p>On August 23, 2021 at 11:12 AM, V9 CNA stated, R1 grabs them when they are dressing him. "Most of the time he goes for the boobs. If we pass by him, even though we tell to keep his hands to his self, he's gonna do it." (Grab you inappropriately).</p> <p>R1's minimum data set (MDS) dated June 25, 2021 shows, he is cognitively intact.</p> <p>R1's care plan date initiated August 10, 2020 shows, "Focus: R1 has a behavior problem of grabbing and touching staff inappropriately ..."</p> <p>The facility's abuse detection and prevention policy dated February 25, 2013 shows, "Policy: It is policy of the facility that residents are to be free from verbal, sexual, physical, and emotional/mental abuse; neglect; self-abuse/self-neglect; medical neglect; misappropriation of resident property; corporal punishment; and involuntary seclusion at all times. Definitions: Sexual abuse is defined as sexual contact with a person without their consent or with any person incapable of giving consent. It includes, but is not limited to, sexual harassment,</p> | S9999 | | |

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| S9999 | Continued From page 9 sexual coercion, or sexual assault." (B) | S9999 | | |