FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: C IL6000640 B. WING 03/12/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 9300 BALLARD ROAD LANDMARK OF DES PLAINES REHAB **DES PLAINES, IL 60016** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) S 000 Initial Comments S 000 Complaint investigations: 2191241/IL131242 2191282/IL131291 S9999 Final Observations S9999 Statement of Licensure Violations 1 of 2 300.1210b) 300.1210d)3) 300.3240a) Section 300.1210 General Requirements for Nursing and Personal Care The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Pursuant to subsection (a), general

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

a resident's condition, including mental and

Objective observations of changes in

nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour.

seven-day-a-week basis:

TITLE

Attachment A

Statement of Licensure Violations

(X6) DATE

**FORM APPROVED** Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: COMPLETED C IL6000640 B. WING 03/12/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 9300 BALLARD ROAD LANDMARK OF DES PLAINES REHAB DES PLAINES, IL 60016 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S9999 Continued From page 1 S9999 emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment be made by nursing staff and recorded in the resident's medical record. Section 300.3240 Abuse and Neglect An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) These regulations are not met as evidenced by: Based on interview and record review, the facility failed to comprehensively assess and recognize a decline in resident condition requiring treatment interventions for 2 of 4 residents (R2, R3) reviewed for change in condition. These failures resulted in R2 becoming non-responsive requiring Emergency Medical Services (EMS) being called and R2 subsequently expiring at the facility and resulted in R3 presenting to the hospital with severe dehydration and hypovolemic shock and expiring in the emergency department. Findings include:

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1. On 3/3/21 at 12:30pm, V22, RT(Respiratory Therapist) stated that there is a respiratory therapist on each nursing unit on the third floor. V22 stated that respiratory therapy is responsible for managing respiratory care for all residents

Practitioner) stated that V6 (Nurse) first attempt to reach V3 was at 5:09am on 12/8/2020. V3

with a tracheostomy and/or ventilator.

On 3/5/2021 at 11:30am, V3, NP(Nurse

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPL	E CONSTRUCTION	(X3) DAT	(X3) DATE SURVEY COMPLETED							
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NAME OF	NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE												
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S9999	Continued From page 2		S9999	-									
	stated that V3 called V3 saw message from informed V3 that R2 V3 instructed V6 to stated that V19 (Nur R2's second change to send R2 out 911, while waiting for am On 3/5/2021 at 1:35 worked on 12/8/202 stated that V12 does off-going RT. V12 s rounds 7:30am-8:00 V11(RT) that R2 did V12 that R2's blood	d the facility at 6:30am when om V6. V3 stated that V6 was stable. V3 stated that continue monitoring R2. V3 rse) called V3 to inform V3 of a in condition, instructed V19 V3 stated that R2 coded bulance.  pm, V12 (RT) stated that V12 of 7:00am to 7:30pm. V12 s walking rounds with the tated that V12 finished lam. V12 stated that V12 told not look good; V11 informed pressure was low during the at she finished rounds then	33333										
	resident does not loc rounds with the off-g resident's nurse and condition with the nu RT should obtain vita pressure, pulse, oxy stated that RT should before leaving the re shift report. When a should implement for stated that to stabiliz ventilate resident with oxygenation at 100% is still unstable, the re via 911 EMS. On 3/10/2021 at 11:2 stated that V18 revie 12/8/2020, and does	pm, V13(RT) stated that if a pk good while doing walking loing RT, V13 will get the discuss the resident's arse and RT. V13 stated that al signs of resident, blood gen saturation level. V13 d stabilize the resident first esident's room to finish getting sked what interventions RT or an unstable resident, V13 ethe resident, RT would h bag valve mask to maintain b. V13 stated that if resident esident should be sent out esident. V18 (EMS paramedic) wed V18's report, dated recall responding to this tated that there was one staff											

Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: C B. WING IL6000640 03/12/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 9300 BALLARD ROAD LANDMARK OF DES PLAINES REHAB DES PLAINES, IL 60016 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DATE **DEFICIENCY**) S9999 Continued From page 3 S9999 member standing in R2's room when EMS entered, but was not touching R2. V18 stated that the staff member informed paramedics that R2's pulse was weak. V18 stated that crew immediately checked for pulse, R2 was pulseless and CPR (cardiopulmonary resuscitation) was initiated immediately by EMS crew. V18 stated that R2's blood sugar level was checked and registered low. V18 stated that staff was asked when the last time R2's blood sugar was checked. Staff informed V18 that R2's blood sugar level was 92 at 5:33am. V18 stated that 6:50am was the last time the nurse stated vital signs were done and documented this in his report. V18 stated that R2's ventilator was not alarming when EMS arrived. V18 stated that when EMS arrived, it did not appear that staff even recognized R2's current condition. V18 stated that the respiratory therapist was not present in room when EMS arrived or while EMS was performing CPR and the crash cart was not in or near R2's room. Review of V11 (RT) documentation, dated 12/7/2020 at 9:35pm, notes vital signs: heart rate 62 beats/minute, respirations 32/minute, oxygen saturation level 96% on ventilator, lung sounds with rhonchi (coarse breath sounds) throughout all lung fields. There is no further documentation found by V11 on 12/7/20 or 12/8/20. Review of R2's progress notes, dated 12/8/2020 at 5:09am, notes R2 awake during care, unable to obtain oxygen saturation level, blood pressure 91/45, heart rate 51 beats/minute, respirations 30/minute, blood sugar level 92, temperature 96.8 degrees Fahrenheit. Message sent to V3 (NP) and V20 (Attending Physician), message marked

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continued. At 8:09 R2 was pronounced dead.

Review of R2's EMS report, dated 12/8/2020 notes EMS received call at 7:41am, on scene at 7:44am, and at R2's bedside at 7:47am. R2 was without blood pressure, heart rate, or respirations. CPR initiated by paramedics at 7:47am. Crew called to this facility for unresponsive person. Upon arrival, the nurse stated R2's pulse was

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AND PLAN OF CORRECTION		IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION  A. BUILDING:		(X3) DATE SURVEY COMPLETED	
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S9999	Continued From page 6		S9999			
	abnormal. V7 state called V3 (NP). V7 R3's room, V3 instructed v7 to therapist. V7 stated came and applied or V3 instructed v7 to how R3 responds to calling 911.  Review of R3's trans 12:38pm, V7 (Nurse breath, vital signs at 90/72, heart rate 14:26, and oxygen satu v3 (NP) notified at 1 room, called respirate oxygen with non-reb v7 to monitor R3 for On 3/5/2021 at 2:57/1/2/21 R3 was exhib status. V15 stated that salert as baseline. lethargic, difficult to a v15 stated that V15 change. V15 stated change continued, R food or liquids. V15 appeared the same vresponding. V15 stated (Nurse), informed v7 shortness of breath.  Review of R3's programmed v7 shortness of breath.	d that V7 left R3's room and stated that when V3 arrived at ucted V7 to notify respiratory that the respiratory therapist xygen to R3. V7 stated that wait 10-15 minutes to see oxygen therapy before after form, dated 1/4/2021 at the noted R3 with shortness of 11:50am: blood pressure to beats/minute, respirations ration level 86% on room air. 2:00pm. V3 came to R3's tory therapist to put R3 on reather mask. V3 instructed 10 minutes and call 911.  Tom, V15 (ST) stated that on iting changes in cognitive that V15 observed R3 was not V15 stated that R3 was arouse, not accepting food. Informed V23 (Nurse) of that if R3's mental status arouse, not accepting food. Informed V23 (Nurse) of that if R3's mental status arouse that on 1/4/21, R3 way, lethargic, not ted that V15 spoke to V7 of increased heart rate and ress notes, dated 1/2/21 at registered nurse) noted R3 medication and with a holding medication in his appear to be choking but is	39999			
	administer nectar thic still in mouth. Head c	cken liquid while medication of bed at 90 degrees, bed at				

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: \_ COMPLETED C IL6000640 B. WING 03/12/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 9300 BALLARD ROAD LANDMARK OF DES PLAINES REHAB DES PLAINES, IL 60016 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) S9999 Continued From page 7 S9999 lowest position with bed mat on the floor. Staff made aware R3 pocketing in mouth and to be very observant for choking. At 12:30pm. V15(ST) approached V23(RN) to inform V23 that R3 was noted with decrease in oral intake. V15 (ST) stated that prior to 12/31/2020, R3 was accepting maximum of 75% of food and fluids by mouth, with the occasional request of additional fluid intake. On 12/31/2020 R3 was observed with a fixated stare, no reaction to staff presence or interaction. V15 ST stated that V15 also noted that R3's food and fluid intake had decreased drastically with R3 pocketing the one spoon of food R3 had accepted. V15 (ST) stated that this is not known as R3's normal behavior. V15 (ST) stated today R3 is noted not to be accepting anything by mouth; food or fluid, and that it is becoming a concern for V15. Mouth care provided, head of bed elevated for choking precaution. At 5:22pm, R3 observed pocketing medication in mouth. On 1/4/2021, V15 (ST) reported that V15 noted R3 had a pulse of 149. V7 (Nurse) went to R3's room, took R3's vital signs, observed R3's breathing was 24/minute, pulse 149, and oxygen saturation level 86% on room air. V3 (NP) called and notified. Review of V15's speech therapy treatment encounter, dated 12/31/2020, notes R3 seen at dinner meal. CNA attempted but R3 appeared lethargic and non-verbal. V15 (ST) told CNA to not attempt oral intake at present time as R3 did not appear safe for any food due to lethargy. On 1/2/2021, V15 noted V15 spoke with CNA prior to lunch meal. CNA indicated R3 was lethargic and not very responsive. R3 seen at lunch meal. Elevated head of bed for safety. R3's eyes open but limited responsiveness. R3 eventually

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Medications, including oral, rectal,

hypodermic, intravenous and intramuscular, shall

Section 300.1620 Compliance with Licensed

be properly administered.

Prescriber's Orders

Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: \_ C IL6000640 03/12/2021 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 9300 BALLARD ROAD LANDMARK OF DES PLAINES REHAB DES PLAINES, IL 60016 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5)(X4) ID PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) S9999 S9999 Continued From page 10 All medications shall be given only upon the written, facsimile or electronic order of a licensed prescriber. The facsimile or electronic order of a licensed prescriber shall be authenticated by the licensed prescriber within 10 calendar days, in accordance with Section 300.1810. All such orders shall have the handwritten signature (or unique identifier) of the licensed prescriber. (Rubber stamp signatures are not acceptable.) These medications shall be administered as ordered-by the licensed prescriber and at the designated time. These regulations are not met as evidenced by: Based on interview and record review, the facility failed to follow its policies and procedures to prevent a significant medication error for one of three residents (R1) reviewed for significant medication error. This failure resulted in R1 being sent to the local hospital for treatment of a diagnosis of accidental diuretic overdose. The facility also failed to monitor and assure medications were administered according to physician orders in accordance with accepted professional standards and practices for 4 of 5 residents (R1, R5, R14, and R17) receiving medication for low blood pressure in a sample of 27. Findings include: 1. Review of the medical record notes R1 with diagnoses including: acute respiratory failure, heart failure, supraventricular tachycardia, hypothyroidism, muscular dystrophy, adrenocortical insufficiency, tracheostomy, ventilator dependent, dysphagia, generalized mus de weakness, myopia, presbyopia, major

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Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_ C IL6000640 B. WING 03/12/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 9300 BALLARD ROAD LANDMARK OF DES PLAINES REHAB DES PLAINES, IL 60016 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) S9999 Continued From page 11 S9999 depressive disorder, and anxiety disorder. Review of R1's POS (physician order sheet), dated 9/11/2020, notes an order for Furosemide 8mg/ml (milliliter), Furosemide 10mg/ml supplied. Take 1.25ml (12.5mg) by mouth daily. On 10/23/2020, notes an order for Midodrine 5mg oral in the morning for hypotension, hold if SBP (systolic blood pressure) is more than 120. On 2/25/2021, notes Midodrine was increased to 5mg oral three times a day, hold if SBP is more than 120. Review of R1's MAR (medication administration record), dated February 2021, notes R1 received Midodrine 5mg on 2/7 for BP (blood pressure) 123/76; on 2/10 for BP 133/80, on 2/16 for BP 122/69, on 2/17 for BP 132/74, on 2/20 for BP 124/76, on 2/27 at 9:00am for BP 137/76, on 2/27 at 2:00pm for BP 136/75, on 2/27 at 9:00pm for BP 132/70, and on 2/28 at 9:00pm for BP 128/71. Review of R1's MAR, dated March 2021, notes R1 received Midodrine on 3/1 at 9:00pm for BP 130/76, on 3/2 at 9:00am for BP 129/71, on 3/2 at 9:00pm for BP 121/65, on 3/3 at 9:00pm for BP 133/69, on 3/4 at 9:00am for BP 122/56, on 3/4 at 9:00pm for BP 122/74, on 3/6 at 9:00am for BP 150/69, and on 3/7 at 9am for BP 132/68. On 3/4/2021 at 9:40am, R1 stated that R1 questioned the nurse regarding the dosage of the Lasix (brand name for Furosemide a diuretic) because the amount of the liquid was more than R1 routinely takes. R1 stated that the nurse informed R1 the dosage was 12.5mg (milligrams). R1 stated that this is the usual dose so R1 took the medication. R1 stated that afterwards, the nurse returned to R1's room and informed R1 that R1 was given 125mg Lasix

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135-145) on 2/23 and 136 on 2/24. Magnesium level was 1.9 (normal range is 1.7-2.4) on 2/23 and 1.8 on 2/24. Potassium level was 4.3

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