

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6014856	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 04/15/2021
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NAME OF PROVIDER OR SUPPLIER VILLA AT WINDSOR PARK	STREET ADDRESS, CITY, STATE, ZIP CODE 2649 EAST 75TH ST CHICAGO, IL 60649
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S 000	Initial Comments Complaint Investigation: 2182233/IL00132382	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)6) Section 300.610 Resident Care Policies a)The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b)The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These requirements were not met evidenced by:</p> <p>Based on interview, and record review, the facility failed to provide necessary care and services to monitor and prevent injury for one resident (R1) reviewed for unknown injury in the sample. This failure affected R1 who was found with a swollen left leg. R1's X-Ray showed that R1 had acute oblique fracture to distal femur with dorsal displacement distal fragment, resulting in R1 being sent to the local hospital and had an Open Reduction and Internal Fixation left femur surgery on 4/06/21.</p> <p>Findings include:</p> <p>On 04/12/21, R1's admission record showed that R1 was admitted to the facility on 9/08/2019 with last initial admission date 11/24/2019 with diagnosis that includes but not limited to Unspecified Dementia with behavioral Disturbances, unspecified Osteoarthritis, Anemia, Weakness, History of falling, Altered Mental</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Status Unspecified Displaced fracture of second Cervical Vertebra subsequent encounter for fracture with Nonunion, Rheumatoid Arthritis unspecified, and other Lack of Coordination. R1 was sent out to the local hospital for unknown injury resulting in an oblique fracture distal to distal femur with dorsal placement distal fragment.</p> <p>R1's hospital record documented that R1 has an open reduction internal fixation left femur surgery on 04/06/21 then R1 returned to the facility on 04/09/21.</p> <p>R1'S hospital medical record presented dated 04/07/2021 documented that R1 is s/p open reduction and internal fixation left femur on 4/06/21.</p> <p>R1's Fall Risk Evaluation Report with effective date 11/03/20 scored 16, on 11/24/19, scored 7, on 04/09/2021, scored 13. R1's category rated as high level of risk based on Acute Chronic illnesses or injuries which poses a threat to life or bodily function.</p> <p>On 04/12/21 at 1:05pm, interview conducted with V10 LPN (Licensed Practical Nurse) stated in part about a year ago R1 was prone to fall and tends to attempt to get up by-self without assistance of staff. V10 stated R1 needs total assistance with ADL's (Activity of Daily Living). V10 confirmed that she was the nurse on duty 4/5/21 who sent R1 to the hospital. V10 explained that the CNA (Certified Nurse's Aide) identified as V6 called her to R1's room to assess R1's left leg because it is swollen and R1 was in pain. V10 stated upon assessment the left leg was swollen from the hip area (pointing to her own left leg in description). V10 added that R1 was screaming to touch R1's</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>left leg. V10 stated she called the unit supervisor and V12 NP (Nurse Practitioner) immediately. V12 ordered an X-Ray, and Doppler test. V10 stated after about 20 minutes, the X-Ray result showed that R1 had fracture and V12 stated "send R1 to the hospital". The surveyor then asked V10 about the first time she saw R1 for the first time during her shift. V10 replied when she gave R1 her morning medication after breakfast. V10 stated she could not recollect the time. When asked to check the computer for the time that it was documented that R1's am (Morning) medication were administered, V3 RN (Registered Nurse) unit manager told the surveyor that the information cannot be given to the surveyor and the surveyor should go ask V1 (Administrator) or V2 DON (Director of Nurses). This was brought to V1 and V2's attention. As of 4/15/21 this information was not provided.</p> <p>On 4/15/21 at 10:35am, interview with V17 (CNA) who worked with R1 on 04/04/21 3pm to 11pm shift, V17 stated "in part that he does not work with R1 all the time but have escorted R1 for appointment's when R1 had a neck brace". V17 explained that on 04/04/21 he laid R1 in bed using a lifting device with no complaint of pain, or any accident with R1. V17 stated although she worked on the same floor from 11pm to 7pm, she was not the CNA for R1. V17 stated "through-out the night there was no complaint that R1 had any problem".</p> <p>On 04/15/21 at 10:57am, telephone interview conducted with V15 (CNA) who worked with R1 from 11pm to 7am shift on 04/04/21. V15 stated in part that she is familiar with R1. V15 stated through-out the night shift R1 had no pain or any accident or incident. V15 stated she made rounds every 2 hrs. V5 explained that if the resident</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>walks rounds are made every hour to make sure the resident did not fall.</p> <p>On 04/15/21 at 12:39PM telephone interview with V19 (LPN) regarding R1's health status on 04/04/21. V19 was unable to recall any accident or incident during the shift. V19 stated she did not work directly with R1.</p> <p>At 12:46PM, telephone interview conducted with V18 (LPN), V18 stated in part that he worked with R1 but there was no incident or accident and no abnormal occurrence with R1. V18 stated he made rounds every 1-2 hours. V18 stated "R1 does not ambulate around" stating "(R1) cannot walk, needs to be transferred with a (lifting transfer device)." V18 could not recollect the last time he physically saw R1.</p> <p>On 04/15/21 at 1:13pm, telephone interview with V12 (NP), V12 stated in part that the oblique fracture for R1 can be connected to osteoporosis because osteoporosis causes the bones to be soft. V12 stated any little thing (Referring to trauma) can cause someone to have fracture.</p> <p>On 04/15/21 at 1:55pm, telephone interview with V16 (Restorative Aide) for third floor stated on Sunday (4/4/21) she helped transfer R1 from bed to the wheel chair during the 7am to 3pm shift and she performed ROM (Range of Motion) with assistance of another staff with R1. V16 stated R1 did not complain of pain during the ROM. When the surveyor asked how the transfer was done V16 stated one staff was on one side (Referring to left side) and the other side (Referring to right side). The surveyor asked what type of transfer device was used in transferring R1? V16 replied that no device was used, because R1 can help in transferring. The</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>surveyor then clarified with V16 about use of transfer devices. V16 replied, (R1) can stand no device was used. V16 could not precisely remember what time the transfer was done but she stated, "it was before lunch."</p> <p>R1's plan of care for transfer focus initiated 11/24/2019 documented that (R1) has a self-care deficit in transfers related to generalize weakness. Interventions includes but not limited to use of gait belt with extensive assistance.</p> <p>On 04/15/21 at 2:09pm, interview conducted with V8 (Restorative Nurse Director) stated regarding devices needed in transferring R1 from bed to wheelchair. V8 stated in part that R1 needs to be transferred with a gait belt and a walker. The surveyor asked should the lift, gait belt, or walker have been used for transfer. V8 replied it is required because R1 is not in a transfer program.</p> <p>Review of facility investigation interview statement dated 4/5/2021 at 10:00am states V2 DON (Director of Nurses) explained that she conducted the interview and V8 did not say anything about the transfer device but V8 is expected to make use of transfer device when transferring any of the resident's.</p> <p>According to the Facility Investigation Interview/Statement Record dated 4/5/21 at 10:00am shows V2 DON (Director of Nurse's) conducted the interview with V8, and V8 did not say anything about the transfer device but V8 is expected to make use of a transfer device when transferring any of the residents.</p> <p>On 4/4/21 at 2:45pm, surveyor conducted telephone interview with V12 (NP). Surveyor asked V12 if a resident with a diagnosis of</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>osteoporosis or osteoarthritis is transferred from the bed to a wheelchair with no transfer device as stated in plan of care, can that cause an oblique fracture? V12 replied, "It is possible. I cannot tell you it is not possible because of the nature of the bone itself, the bone is very, very fragile."</p> <p>R1's facility assessment tool dated December 3, 2020 section G coded R1 3/3 for transfer for ADL (Activity of Daily Living) assistance which showed that R1 needs extensive assistance with two person's assistance. BIMS (Brief Interview for Mental Status) of 06. The most resent assessment dated March 5, 2021 section G scored R1 3/2 for transfer that showed R1 needs extensive assistance with one-person assistance. BIMS of 08.</p> <p>The facility policy on Abuse, Neglect, Mistreatment and Misappropriation of Resident Property with effective date 11/28/2017 defined Injury of Unknown Origin as injury of unknown source when both of the following conditions are not met:</p> <p>i. The source of the injury was not observed by any person or the source of the injury could not be explained by the resident.</p> <p>ii. The injury is suspicious because of the extent of the injury or the location of the injury (e.g., the injury is located in an area not vulnerable to trauma) or the number of injuries observed at one particular point in time or the incident of injuries over time.</p> <p style="text-align: center;">" A "</p>	S9999		