

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6014757	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 06/03/2021
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NAME OF PROVIDER OR SUPPLIER ALDEN DES PLAINES REHAB & HC	STREET ADDRESS, CITY, STATE, ZIP CODE 1221 EAST GOLF ROAD DES PLAINES, IL 60016
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Complaint Investigation: 2193145/IL133687	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.3240a) 300.3240b) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) b) A facility employee or agent who becomes aware of abuse or neglect of a resident shall immediately report the matter to the facility	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>administrator. (Section 3-610 of the Act)</p> <p>These regulations are not met as evidence by:</p> <p>Based on record review and interview, the facility failed to protect a resident from abuse by a staff member (V10) for 1 of 5 residents (R5) reviewed for abuse. As a result, R5 suffered mental abuse and was left to believe she could not get nursing assistance when she needs it.</p> <p>Findings include:</p> <p>According to R5's quarterly Minimum Data Set (MDS) assessment dated 3/05/2021, R5 is a 76 year old resident who has no cognitive impairments, incontinent of bladder and requires one to two person nursing assistance with transferring, dressing and personal hygiene.</p> <p>On 6/2/21 at 12:09pm, V9, Certified Nurse Assistant (CNA) indicated that she was aware that R5 had issues with V10 (CNA). V9 stated, "There is one resident (R5) that told me a few weeks ago that V10 yelled at her and is not nice to her. R5 said that V10 talks loud at her and screams at her." V9 indicated that she did not tell management or the Abuse Coordinator.</p> <p>On 6/2/21 at 12:40pm, R5 stated, "V10 has taken care of me, many times. She's like a truck driver. She's very rough with me when she moves me. And she always screams at me and does not talk nice to me. I tell her, "Please, take it easy because I'm hurting" and she doesn't. She hurts me. I'm starting to think that it is purposeful. It makes me scared to ask her for help but that's why I'm here. I need help. I've let V1, Administrator/Abuse Coordinator know and I told</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>a few CNA's. V1 says, "I'll talk to her and nothing happens. I don't want to be abused. I'm not here to be abused." R5 indicated that V9 is one of the CNA's that she spoke to about V10's abuse towards her.</p> <p>The facility documented abuse investigations showed no abuse investigation conducted for R5's allegations.</p> <p>On 6/2/21 at 2:03pm, V1(Administrator) stated, "If a resident states that a staff member is rough with them, I would talk to staff, other residents that may be involved and other staff that may be involved. I follow the abuse protocol if someone complains that staff is rough with them. I have not had anyone come to me about V10 being rough with them. I am not aware of any of the residents stating that V10 was rough with them. It was never reported to me that a resident (R6) complained of being treated roughly by V10. I also was not aware that R5 complained of V10 speaking loudly and disrespectfully to her. Things regarding abuse need to be communicated to me by my staff since I am the Abuse Coordinator and so I can run my protocol."</p> <p>The facility Abuse Policy dated 9/20 reads: Policy: The facility affirms the right of our residents to be free from abuse, neglect, misappropriation of resident property, corporal punishment and involuntary seclusion. The purpose of this policy is to assure that the facility is doing all that is within its control to prevent occurrences of mistreatment, neglect or abuse or our residents. Abuse Prevention Program: 5. Protection of Residents: The facility will take steps to prevent mistreatment while the investigation is underway. c. Employees of the facility who have been accused of mistreatment will be removed from</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>resident contact immediately until the results of the investigation has been reviewed by the administrator or designee. e. Employees accused of possible abuse shall not complete the shift as a direct care provider to residents.</p> <p>(B)</p>	S9999		