

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006522	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/23/2021
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NAME OF PROVIDER OR SUPPLIER NEW ATHENS HOME FOR THE AGED	STREET ADDRESS, CITY, STATE, ZIP CODE 203 SOUTH JOHNSON STREET NEW ATHENS, IL 62264
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S 000	Initial Comments Annual Licensure and Certification Survey	S 000		
S9999	Final Observations Statement of Licensure Violations: 1 of 2 300.675 Section 300.675 COVID-19 Training Requirements EMERGENCY a) Definitions. For the purposes of this Section, the following terms have the meanings ascribed in this subsection (a): 1) "CMMS Training" means CMMS Targeted COVID-19 Training for Frontline Nursing Home Staff and Management, available at https://QSEP.cms.gov . 2) "Frontline clinical staff" means the medical director of the facility, facility treating physicians, registered nurses, licensed practical nurses, certified nurse assistants, psychiatric service rehabilitation aides, rehabilitation therapy aides, psychiatric services rehabilitation coordinators, assistant directors of nursing, directors of nursing, social service directors, and any licensed physical, occupational or speech therapists. Any consultants, contractors, volunteers, students in any training programs, and caregivers who provide, engage in, or administer direct care and services to residents on behalf of the facility are also considered frontline clinical staff. 3) "Management staff" means any facility staff who: A) Assign and direct nursing activities;	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>B) Oversee comprehensive assessment of residents' medical needs and care planning; C) Recommend numbers and levels of nursing personnel; D) Plan nursing service budgeting; E) Develop standards of nursing practice; ILLINOIS REGISTER 19565 20 DEPARTMENT OF PUBLIC HEALTH NOTICE OF EMERGENCY AMENDMENT F) Supervise in-service education and skill training for all personnel; or G) Participate in the screening of prospective residents and resident placement. b) Required Frontline Clinical Staff Training 1) All frontline staff employed by facilities shall complete the following portions of CMMS Training: A) Module 1: Hand Hygiene and PPE; B) Module 2: Screening and Surveillance; C) Module 3: Cleaning the Nursing Home; D) Module 4: Cohorting; and E) Module 5: Caring for Residents with Dementia in a Pandemic. 2) Facilities shall ensure at least 50% of frontline clinical staff have completed the CMMS Training by December 31, 2020. 3) Facilities shall ensure 100% of the frontline clinical staff have completed the CMMS Training by January 31, 2021. 4) Facilities shall require, within 14 days after hiring, CMMS Training for all frontline clinical staff hired after January 31, 2021. c) Required Management Staff Training 1) All management staff employed by facilities shall complete the following portions of CMMS Training: A) Module 1: Hand Hygiene and PPE; B) Module 2: Screening and Surveillance; ILLINOIS REGISTER 19566 20 DEPARTMENT OF PUBLIC HEALTH NOTICE OF EMERGENCY</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>AMENDMENT</p> <p>C) Module 3: Cleaning the Nursing Home; D) Module 4: Cohorting; E) Module 5: Caring for Residents with Dementia in a Pandemic; F) Module 6: Infection Prevention and Control; G) Module 7: Emergency Preparedness and Surge Capacity; H) Module 8: Addressing Emotional Health of Residents and Staff; I) Module 9: Telehealth for Nursing Homes; and J) Module 10: Getting Your Vaccine Delivery System Ready.</p> <p>2) Facilities shall ensure at least 50% of management staff have completed the CMMS Training by December 31, 2020.</p> <p>3) Facilities shall ensure 100% of management staff have completed the CMMS Training by January 31, 2021.</p> <p>4) Facilities shall require, within 14 days after hiring, CMMS Training for all management staff hired after January 31, 2021.</p> <p>d) By December 31, 2020, all facilities shall certify compliance, in the form and format specified by the Department, with subsections (b) (2) and (c)(2).</p> <p>e) By January 31, 2021, all facilities shall certify compliance, in the form and format specified by the Department, with subsections (b)(3) and (c) (3).</p> <p>(Source: Added by emergency rulemaking at 44 Ill. Reg. 19551, effective December 2, 2020, for a maximum of 150 days).</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on interview and record review the Facility failed completed the CMS targeted COVID-19 Training for Skilled Nursing and Intermediate Care Facilities. This has the potential to affect all</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>44 resident living in the Facility.</p> <p>Findings include:</p> <p>On 4/18/2021 at 4:04 PM, V11, Licensed Practical Nurse (LPN), stated, "I have not completed any CMMS Targeted COVID-19 training or any of my staff. I have been working here off and on for the past 5 years."</p> <p>On 4/18/2021 at 4:14 PM, V2, Director of Nursing (DON), stated, "I have not completed any CMMS Targeted COVID-19 training or any of my staff. I started working here in April of this year."</p> <p>On 4/18/2021 at 4:18 PM, V5, Activities, stated, "I have not completed any CMMS Targeted COVID-19 trainings. I have been here for 45 plus years."</p> <p>On 4/18/2021 at 4:20 PM, V7, Certified Nursing Assistant (CNA), stated, "I have not completed any CMMS Targeted COVID-19 trainings. I am not sure why are you referring to. I have been working here for 7 years."</p> <p>On 4/18/2021 at 4:36 PM, V1, Administrator, stated no staff have completed the CMMS Targeted COVID-19 trainings. "Currently we have 28 Frontline Clinical staff employed at the Facility and 6 Managerial staff are employed here. No staff have taken the training. We have a couple of new hires since January 31, 2021. No one has taken that training yet."</p> <p>Employee Training in-services were reviewed and does not document any staff members had completed any CMMS Targeted COVID-19 training.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>The Facility's Resident Census and Conditions of Residents form, CMS 672, dated 4/18/2021 documented the facility has 44 residents living in the facility.</p> <p style="text-align: center;">" C "</p> <p>(2 of 2)</p> <p>300.2930c)4)5)6) 300.2930A)B)</p> <p>Section 300.2930 Plumbing Systems</p> <p>c) Water Supply Systems 4) Hot water distribution systems shall be arranged to provide hot water of at least 100 degrees Fahrenheit at each hot water outlet at all times. 5) Hot water available to residents at shower, bathing and handwashing facilities shall not exceed 110 degrees Fahrenheit. 6) Each hot water system serving resident areas shall include at least one of the following equipment requirements to insure that the water temperature does not exceed 110 degrees Fahrenheit: A) A thermostatically controlled mixing valve, or B) An aquastat which limits the water temperature in the water heater to a maximum temperature of 110 degrees Fahrenheit and a solenoid operated</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>shut off valve activated by a sensing element in the water line which shuts off the water and activates an alarm at the nurses station when the water temperature exceeds 110 degrees Fahrenheit.</p> <p>These Requirements were not met evidenced by:</p> <p>Based on observation, interview, and record review, the Facility failed to ensure hot water temperatures are maintained at safe levels in areas that are accessible to residents. On 4/19/21, the water temperatures were taken in areas accessible to residents and ranged from 125 degrees Fahrenheit (F) to 138 degrees F throughout the Facility.</p> <p>Residents in long-term care facilities have conditions that may put them at increased risk for burns caused by scalding. These conditions include decreased skin thickness, decreased skin sensitivity, peripheral neuropathy, decreased agility (reduced reaction time), decreased cognition or dementia, decreased mobility, and decreased ability to communicate.</p> <p>Findings include:</p> <p>On 4/19/2021 from 8:03 AM- 4:15 PM, water temperatures were monitored throughout the Facility using a calibrated digital metal stemmed thermometer.</p> <p>R31's Minimum Data Set (MDS) dated 3/14/2021 documents R31 was cognitively intact for</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>decisions of daily living.</p> <p>On 4/19/2021 at 8:12 AM, R31 stated "The water in my sink is very hot and when I wash my hands I have to get in and out. The showers vary depends on the day and it can be hot one day and cold the next. The showers are the same way, but I take a shower down the hall."</p> <p>On 4/19/2021 at 8:22 AM, the hot water temperature was taken with a calibrated metal thermometer at R31's sink and registered 137.1 degrees Fahrenheit (F). The water was steaming and hot to the touch. R31 shares the sink with R40, R38, and R15.</p> <p>R38's MDS dated 3/9/2021 document R38 was cognitively intact for decision making.</p> <p>On 4/19/2021 at 8:30 AM, a calibrated metal thermometer was used to take a water temperature of the sink in R28's room. The temperature at the sink registered at 128.9 F. R28 shares a sink with R16, R11, and R32.</p> <p>On 4/19/2021 at 8:32 AM, R20 stated "Be careful with the hot water because it gets really hot really fast. I have to make sure I have the cold water on full blast, so I don't burn myself. It was really hot this morning, so I go fast when I need to wash my hands."</p> <p>On 4/19/2021 at 8:32 AM, a calibrated metal thermometer was used to take a water temperature of the sink in R30's room. The temperature at the sink registered 133.5 degrees F. The water was steaming and extremely hot to the touch. R30 shares a sink with R92, R17, and R33.</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>On 4/19/2021 at 8:34 AM, a calibrated metal thermometer was used to take a temperature of the sink in R10's room. The temperature at the sink registered 128.3 F. R10 shares the sink with R29, R39 and R12.</p> <p>On 4/19/2021 at 8:37 AM, a calibrated metal thermometer was used to take a temperature of the sink in R7's room. The temperature at the sink registered 131.0 F. The water was steaming and extremely hot to the touch. R7 shares the sink with R9, and R41.</p> <p>On 4/19/2021 at 8:39 AM, a calibrated metal thermometer was used to take a temperature of the sink in R142's room. R142's room was private with a shower and sink. The sink's water temperature registered a 131.5 F and the shower registered a 131.1 F. The water was steaming and extremely hot to the touch.</p> <p>On 4/19/2021 at 8:41 AM, a calibrated metal thermometer was used to take a temperature of the sink in R193's room. The temperature at the sink registered 135.5 F. R193 shares the sink with R18 and R23.</p> <p>On 4/19/2021 at 8:43 AM, a calibrated metal thermometer was used to take a temperature of the sink in R3's sink. The temperature at the sink registered 135.5 F. The water was steaming and hot to the touch. R3 shares a room with R24, R25, and R26.</p> <p>On 4/19/2021 at 8:45 AM, a calibrated metal thermometer was used to take a temperature of the sink in R21's room. The temperature registered a 131.9 F. The water was steaming and hot to the touch. R21 shares a sink with R20.</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>On 4/19/2021 at 8:49 AM, a calibrated metal thermometer was used to take a temperature of the sink in R8's room. The temperature at the sink registered 137.0 F. The water was steaming and hot to the touch. The shower room registered at 125.9.</p> <p>On 4/19/2021 at 8:51 AM, calibrated metal thermometer was used to take a temperature of the sink in R13's room. The temperature at the sink registered 123.9 F. The shower room registered at 135.5. R13 shares a sink and shower with R22.</p> <p>On 4/19/2021 at 8:54 AM, a calibrated metal thermometer was used to take a temperature of the sink in R35's room. The temperature at the sink registered 135.1 F. The water was steaming and hot to the touch. The shower in R35's room registered 132.5 F.</p> <p>On 4/19/2021 at 8:58 AM, a calibrated metal thermometer was used to take a temperature of the sink in R8's room. The temperature at the sink registered 137.1 F, the shower registered 133.5. The water was steaming and hot to the touch. R8 shares a sink and shower with R19.</p> <p>On 4/19/2021 at 8:57 AM, R13's water temperature at the sink was taken with a calibrated metal thermometer at R13's sink and registered 129.5 degrees. R13's shower registered 135.5 F. R13 shares a sink and shower with R22.</p> <p>On 4/19/2021 at 8:59 AM, R27's water temperature at the sink was taken with a calibrated metal thermometer at R27's sink and registered 131.4 F degrees. The water was steaming and hot to the touch. R27 shares a sink</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>with R6. R4 and R5.</p> <p>On 4/19/2021 at 9:00 AM, R36's water temperature at the sink was taken with a calibrated metal thermometer at R36's sink and registered 131.4 F degrees. The water was steaming and hot to the touch. R36 shares a sink with R8 and R34.</p> <p>On 4/19/2021 at 9:11 AM, R2's water temperature at the sink was taken with a calibrated metal thermometer at R2's sink and registered 134.5 F degrees. The water was steaming and hot to the touch. R2 shares a sink with R4.</p> <p>On 4/19/2021 at 9:19 AM, R14's water temperature at the sink was taken with a calibrated metal thermometer at R14's sink and registered 131. F degrees. The water was steaming and hot to the touch. R2 shares a sink with R37.</p> <p>R143's MDS dated 1/15/2021 documents R143 was cognitively intact for decision making.</p> <p>On 4/19/2021 at 9:31 AM, R17 stated, "I do not like to complain but the water is really hot. You have to be careful, so you don't burn yourself."</p> <p>On 4/19/2021 at 9:38 AM, R92 stated "I share the sink with the lady across the hall. The water has been hot today you have to really be careful when you are washing your hands."</p> <p>On 4/19/2021 at 10:31 AM, V12, Licensed Practical Nurse (LPN) stated "No staff or anyone else told me to watch the water temperatures or that the water was extra hot today. It's fine as far as I know we are not having any problems."</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>On 4/19/2021 at 10:35 V16, Certified Nursing Assistant (CNA) stated "Nobody told me anything about the water today. I always check the temperature before showering a resident. I am not aware of any issues with the water temperatures in the building."</p> <p>On 4/19/2021 at 10:36 AM, V17, Licensed Practical Nurse (LPN) stated. "Nobody told me anything about the water. It's fine as far as I know. It takes longer to get the water hot sometimes in the shower room you have to let it run for it to get hot. I am not aware of any issues with the water temperatures."</p> <p>On 4/19/2021 at 10:39 AM, V18, CNA stated, "Nobody told me anything about the water today. I know it's good and it takes a bit to warm up. We let it run in the sink to warm up the water. I am not aware of any issues with the water."</p> <p>On 4/19/2021 at 10:42 AM, V19, Activity Director stated, "I am not aware of any complaints from residents about the water. I am not aware of any issues with the water."</p> <p>On 4/19/2021 at 10:43 AM, V20, Housekeeping stated, "I know the water is hot sometimes. The water can get really hot."</p> <p>On 4/19/2021 at 10:48 AM, V1, Administrator stated, "We are having issues with the water temperatures, you will have to talk with (V15, Maintenance Director). We identified some issues few weeks ago because the water temperatures were cold, we then contacted the plumber. We tried to adjust the water temperatures but that did not work. We are monitoring the water temperatures."</p>	S9999		
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NEW ATHENS HOME FOR THE AGED **203 SOUTH JOHNSON STREET**
NEW ATHENS, IL 62264

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On 4/19/2021 at 10:32 AM, V15, Maintenance Director stated, "I am new to this position and have never worked in a Long-Term Care setting before. I was not taking water temperature daily and I did not know to calibrate the thermometer. Things were not being done right and I inherited a mess. We are having issues with the water temperatures because of a mixing valve problem in the basement. We are waiting for the parts to arrive. This has been going on for about 2 weeks now. I tried to lower the temperature and turn it down. I took temperatures this morning they were high. I was not sure what number it should be at but I assuming since you are here it needs to be lower than 120 and maybe 115 but I am guessing. We were running cold, so we knew it was not right."

On 4/19/2021 from 8:15 AM- 4:15 PM no cognitively impaired residents were being monitored and supervised to ensure no resident was not using the hand sinks without supervision and staff were not aware of the excessive hot water temperatures and/or not leaving any resident unattended when using the sinks/showers.

The Facility provided a list of Residents cognitively impaired who uses the sinks and the following residents were identified R5, R27, R19, R28, R16, R32, R30, R7, R10, R29, R39, R12, R41, R193, F3, R23, R26, R192, and R142.

The Facility's Water Temperatures Log were reviewed for the Month of April 2021 were reviewed and only document 2 days 4/5/2021 and 4/6/2021 of water temperatures that taken and document 90 degrees for the shower room on 4/5/2021 and 91 degrees for the shower room on 4/6/2021. No temperatures were over 100

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NAME OF PROVIDER OR SUPPLIER NEW ATHENS HOME FOR THE AGED	STREET ADDRESS, CITY, STATE, ZIP CODE 203 SOUTH JOHNSON STREET NEW ATHENS, IL 62264
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S9999	<p>Continued From page 12</p> <p>degrees for these two days.</p> <p>On 4/19/2021 V1 stated there was no Policy on hot water or water temperatures.</p> <p>Katcher, L.K. (1981). Scald Burns from Hot Tap Water. Journal of Am Med Assoc., 246 (11), 1219-1222), documents "Many residents in long-term care facilities have conditions that may put them at increased risk for burns caused by scalding. These conditions include decreased skin thickness, decreased skin sensitivity, peripheral neuropathy, decreased agility (reduced reaction time), decreased cognition or dementia, decreased mobility, and decreased ability to communicate."</p> <p>"Studies of Thermal Injury: II. The Relative Importance of Time and Surface Temperatures in the Causation of Cutaneous Burns," written by Moritz and A.R. Henriques F.C. Jr., dated 1947, documents the damage to skin causing a 3rd degree burn in relation to the temperature of the water and the length of time of exposure as follows: 155 degrees F for 1 second (sec) ; 148 degrees F for 2 sec; 140 degrees F for 5 sec; 133 degrees F for 15 sec; 127 degrees F for 1 minute (min); 124 degrees F for 3 minutes; and 120 degrees F for 5 minutes.</p> <p>The Facility's Resident Census and Conditions of Residents, CMS 672, dated 4/18/21, documented 44 residents living in the facility.</p> <p>" B "</p>	S9999		