

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6015192	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 06/08/2021
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NAME OF PROVIDER OR SUPPLIER CHARTER SR LVG POPLAR CREEK	STREET ADDRESS, CITY, STATE, ZIP CODE 2150 WEST GOLF ROAD HOFFMAN ESTATES, IL 60194
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	<p>Initial Comments</p> <p>Facility Reported Investigation (FRI) of 06/01/2021/IL134600</p>	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>330. 4240a)</p> <p>Section 330.4240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>This requirement was not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility neglected to ensure the leg rests were in place prior to moving two residents in their wheelchairs and causing them to fall out of their chairs.</p> <p>This applies to 2 of 3 residents (R1, R2) reviewed for falls in a sample of 3.</p> <p>The findings include:</p> <p>1. R1's EMR (Electronic Medical Record) shows that R1 is 93 years old with diagnoses including Lumbar Spondylosis with Myelopathy, Progressive Dementia and a History of Dysphagia.</p>	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>On 6/7/21 at 11:00AM R1 was sitting in her wheelchair in the activity room participating in the activity. R1 sat slouching forward in the chair with her feet on the floor, pushing (rocking) herself back and forth in the wheelchair - using her feet. R1 had a deep purple bruise on her left outer eye and cheek and another bruise on her left upper forehead."</p> <p>R1's Incident Reporting Form dated 6/1/21 states, "Resident was sitting in her wheelchair, being wheeled to the activity room when she put her feet down causing her to fall forward out of the wheelchair. Resident struck her left forehead and cheek and complains of right knee pain."</p> <p>On 6/7/21 at 10:30AM V3 (LPN) stated, "(V6-Activity Aid) was pushing her out of the activity room to the hallway and she put her feet down. She fell out of the chair and struck her left cheek and her right knee on the floor. That was the first time that has happened. I did an assessment and called 911. She went to the hospital and they did CT scans and blood work and everything came back normal. It was just abrasions. It was such a fluke thing. We always tell them to hold their feet up. She usually propels herself with her feet and she doesn't like the foot rests on."</p> <p>On 6/7/21 at 10:42AM V6 stated, "I was taking her (R1) out of the activity room and she put her feet down. She basically flew onto the carpet. I was just pushing her normally. There was a family member coming through the door and there was a lot of traffic in the hallway. She suddenly put her feet down in the floor. She is always putting her feet down. I think she was sitting on the edge of the chair and as we were going out I think she thought we were going to run into the people and she put her feet down. She</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>has never fallen out of the chair that I am aware of. I called the nurse and I place my arm under her head. She complained of Left forehead pain. The nurse called 911 and I went to get a pillow to place under her head."</p> <p>On 6/7/21 at 11:15AM V2 (Director of Nursing) slated, "If she is being escorted- then they need to put the leg rests on. (V6) went to move her and she put her feet down and she fell out of the chair. She got some bruising to her face. She was just discharged from therapy prior to her fall... They propel themselves with their feet and if you put leg rests on their chairs it almost acts like a restraint and really limits their mobility. During transport the leg rests are needed 100%."</p> <p>On 6/7/21 at 12:55PM V5 (Physical Therapist-Director of Rehab Services) stated, "We got her when she came here from the hospital. We were working on her core muscle strength. She was discharged from therapy on 5/29/21. She usually propels herself in her chair. She needs a wheelchair that fits her better and I have been discussing this with her family. I was aware of her fall but I am not aware of the details. No one should be pushed in a wheelchair without leg rests on."</p> <p>R1's Service Plan dated 3/3/21 states, " Goal: Resident will be free from falls." The intervention for this goal states, "Staff to assist resident and implement intervention to minimize risk of falling."</p> <p>2. R2's EMR shows that R2 is 95 years old and has diagnoses including (H/O) Falls, Cognitive Abnormality, Osteoporosis and Osteoarthritis.</p> <p>R2's Incident Reporting Form dated 6/3/21 states,</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>"Resident wheeled in wheelchair to bathroom, placed her feet on the ground causing her to fall forward out of the wheelchair and onto the floor."</p> <p>On 6/7/21 at 10:30AM V3 (LPN) stated, "The RA (Resident Assistant) was pushing her from her bedroom to the bathroom- they were in the hallway (vestibule area in the room). She put her feet down and fell out of her chair onto her right side. She got a skin tear on her right index finger. It was bleeding a moderate amount of blood. She was not responding to me as she normally does so I called 911 and they took her to the hospital. I sent her out based on her cognitive status not really the fall. She was admitted for sepsis and she is still there. She has leg rests on her chair but she did not have them on for that transport."</p> <p>On 6/7/21 at 2:00PM V4 (RA) stated, "I was taking (R2) to the bathroom and she put her feet down on the floor. She is usually pretty compliant with me because she knows me. She has leg rests on her chair but I did not have them on her. She was just going to the bathroom. She has never done that before. I don't know if she was just being stubborn that morning or what."</p> <p>On 6/7/21 at 11:15AM V2 (Director of Nursing) stated, "She currently has a transport chair and I don't believe she has legs rests for her chair. They were planning to work with her to get another chair as well. It depends on what the hospital says. Usually when they have been gone this long they end up going to rehab for a little while and then she will come back here. I know they were taking her to the bathroom. She has some edema in her legs and maybe she was having some pain. The admission to the hospital was not fall related. "</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>On 6/7/21 at 12:55PM V5 (Physical Therapist-Director of Rehab Services) stated, "She has a transport chair and it has leg rests on it. The leg rests should be on with any movement of the chair."</p> <p>R2's Service Plan dated 2/25/21 states, "Goal: Resident will be free from falls." The intervention for this goal states, "Staff to assist resident and implement intervention to minimize risk of falling."</p> <p>" B "</p>	S9999		