

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6010086	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 10/29/2021
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NAME OF PROVIDER OR SUPPLIER BRIA OF PALOS HILLS	STREET ADDRESS, CITY, STATE, ZIP CODE 10426 SOUTH ROBERTS PALOS HILLS, IL 60465
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S 000	Initial Comments Complaint Investigation: 2197788/IL139433	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b)5) 300.1210c) 300.1210d)6) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>care needs of the resident.</p> <p>Restorative measures shall include, at a minimum, the following procedures:</p> <p>5) All nursing personnel shall assist and encourage residents with ambulation and safe transfer activities as often as necessary in an effort to help them retain or maintain their highest practicable level of functioning.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review the facility failed to ensure a resident was assisted and supervised during ambulation and toileting for 1 of 5 residents reviewed for safety and supervision in the sample of 5. This failure resulted in R1 falling and sustaining a fracture of left humerus and left parietal scalp abrasion.</p> <p>The findings include:</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>R1's electronic medical record accessed on 10/29/21 shows R1 is a 68 y/o female who was admitted to the facility on 9/21/21 with diagnoses that includes dialysis, diabetes, atrial fibrillation and weakness.</p> <p>R1's facility assessment dated 10/9/21, shows R1 is cognitively intact. The same assessment shows R1 needs extensive assist of 1 person for toileting and ambulation.</p> <p>R1's progress note dated 10/9/21 at 17:23 (5:23 PM), shows "R1 was heard yelling in the hallway, 'I am falling'. Resident was observed lying on the floor in an upward position without proper footwear. Resident obtained a laceration to the back of her head and skin tear to left forearm. Resident stated, 'I was going to the bathroom and I lost my footing and just fell.' Resident was placed in mechanical lift and transferred to wheelchair; nursing assessment was completed911 was called MD notified...."</p> <p>R1's emergency report (ER) dated 10/9/21 shows, "[R1] arrived from [nursing home] after falling. Pt is c/o head pain and left arm pain. Pt has skin tear to left elbow, no LOC per EMS pt. was hypotensive."</p> <p>R1's Radiology report dated 10/9/21 shows, X ray of left shoulder confirms there is a comminuted fracture of the proximal left humerus. R1's hospital record also shows R1 sustained left parietal scalp abrasion.</p> <p>The Facility Reported Incident sent to the state agency- Final Report dated 10/15/21 shows "X-ray performed at hospital, [R1] has acute fracture involving surgical neck of the humerus..."</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>On 10/29/21 at 11:36 AM, V9 (License Practical Nurse-LPN) said she was the nurse working on 10/9/21, the day of the incident. V9 (LPN) said she was told R1 was not feeling well. V9 said as she was walking towards R1's room, R1's call light was on. V9 said when she entered R1's room, she saw V10 (Certified Nursing Assistant-CNA) was already in R1's room. V9 said she saw R1 walking to the bathroom by herself. V9 said since V10 was already in the room, she assumed V10 would assist R1, so V9 said, she left R1's room. V9 said she then heard R1 yell "I'm falling!" V9 said she rushed back to the room and found R1 on the bathroom floor bleeding. V9 said R1 told her she hit her head. V9 said R1's left arm was also bleeding. V9 said she should have stayed in the room and assisted R1 to make sure R1 was safe, but she left R1's room thinking that the CNA (V10) was going to assist and supervise R1. V9 said R1 was sent to the ER via 911.</p> <p>On 10/29/21 at 1:25 PM, V10 (CNA) said she was in R1's room but she was not assisting R1. V10 said then she heard the nurse (V9) say R1 fell in the bathroom.</p> <p>On 10/29/21 at 1:05 PM, V13 (Nurse Practitioner) said residents should be supervised and provided staff assistance when needed for residents safety.</p> <p>R1's latest care plan shows R1 is at risk for falls due to diagnoses of diabetes, dialysis and atrial fibrillation with intervention that include anticipate and meet the resident's care and safety needs.</p> <p>On 10/29/21 at 2:00 PM, V1 (Administrator) and V2 (Director Of Nursing) both said they just started last Monday (10/25/21) and will work on</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>improving issues brought up to them including resident's care and safety.</p> <p>The facility policy entitled Fall Prevention and Management dated 10/2021 shows, this facility is committed to maximizing each resident's physical, mental and psychosocial wellbeing. While preventing all falls is not possible, the facility will identify and evaluate those residents at risk for falls, plan for preventive strategies and facilitate as safe an environment as possible.</p> <p>(B)</p>	S9999		