

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6007322</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>10/27/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>AVANTARA EVERGREEN PARK</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>10124 SOUTH KEDZIE EVERGREEN PARK, IL 60805</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments  Complaint 2197645/IL139256	S 000		
S9999	Final Observations  Statement of Licensure Violations:  Violation 1 of 2:  300.610a) 300.1210b) 300.1210d)2) 300.1220b)2)7) 300.3240a)  Section 300.610 Resident Care Policies : a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care	S9999	<b>Attachment A Statement of Licensure Violations</b>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	Continued From page 1  plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.  d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 2) All treatments and procedures shall be administered as ordered by the physician.  Section 300.1220 Supervision of Nursing Services b) The DON shall supervise and oversee the nursing services of the facility, including: 2) Overseeing the comprehensive assessment of the residents' needs, which include medically defined conditions and medical functional status, sensory and physical impairments, nutritional status and requirements, psychosocial status, discharge potential, dental condition, activities potential, rehabilitation potential, cognitive status, and drug therapy. 7) Coordinating the care and services provided to residents in the nursing facility.  Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)  These requirements were not met as evidenced by:  Based on interview and record review, the facility failed to follow the physician orders for the use of specialized respiratory equipment: Bilevel	S9999		

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S9999	<p>Continued From page 2</p> <p>Inspiratory Positive Airway pressure (Bi-pap machine), to meet the respiratory needs of one patient (R1) of the patients review for respiratory services. This failure happened within 12 hours of (R1's) admission to the facility, resulted in R1 requiring an emergent transfer to local hospital and being admitted with diagnosis of respiratory distress and hypoxia with 50% oxygen saturation level.</p> <p>Findings include:</p> <p>R1 one is a 71-year-old admitted to the facility on 08/31/2021 for aftercare of Covid-19, with diagnoses that include but are not limited to: acute and chronic respiratory failure, obstructive sleep apnea, and cerebral infarct.</p> <p>R1's hospital discharge orders document the following: Vital signs dated 8-31-2021 at 4:12pm - blood pressure: 120/75, Heart Rate: 82, Temperature: 99.1, respirations: 20 and oxygen saturation: 98% with oxygen at 2 liters per nasal cannula. Includes an order for BiPAP at bedtime and as needed. (BiPAP is a type of positive airway pressure machine used to maintain a consistent breathing pattern; has two pressure settings).</p> <p>Facility Progress Note dated 8-31-2021 at 10:48PM reads: (R1) arrived at 10:40pm 8-31-2021 assessed R, no visible bruising, patient came in on 4 liters of oxygen.</p> <p>(R1) Facility Physician Orders for August 2021 include: BiPAP machine at nighttime and as needed for shortness of breath.</p> <p>Facility Documentation for Oxygen Saturation</p>	S9999			

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S9999	<p>Continued From page 3</p> <p>includes: 8-31-2021 at 10:51pm 94% 9-1-2021 at 2:06am 96% 9-1-2021 at 9:00am 84%</p> <p>Facility Progress Note dated 9-1-2021 at 9:44am reads: R1 was having problem breathing, Oxygen level was checked and was 84%. R1 was put on tank oxygen, and non-rebreather mask. Oxygen went to 96%. Switch out oxygen mask to nasal cannula, oxygen dropped to 53%. R1 sent to local hospital for evaluation via 911.</p> <p>Hospital record includes: 9-2-2021 (under admission and physical) R1 did not have her BiPAP machine at the facility and had to be sent out 911 from the facility because she was short of breath and her oxygen saturation was in the 50% oxygen saturation. (Oxygen saturation below 92% requires medical attention).</p> <p>10/26/2021 at 1:58pm, V7 (Licensed Practical Nurse) stated " I did not do the admission I just did the vitals. The BiPAP machine was not here in R1's room. R1 didn't come with the BiPAP machine."</p> <p>10/25/2021 at 1:59pm, V3 (Central Supply Clerk) stated, "The admission department or the director of nursing will tell me what machine (CPAP or BiPAP) to order and the settings, then I will give it to the company and the company brings the machines with them, with the settings already programed. Sometimes they will send me an order form via email, or it can be by word of mouth. A CPAP machine was delivered on 9-2-2021 for R1 instead of the BiPAP. (CPAP is a type of positive airway pressure machine used to maintain a consistent breathing pattern; has one pressure setting).</p>	S9999		

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S9999	Continued From page 4  10/26/2021 at 2:17pm, V9 (DON/Director of Nursing) stated, "I recall R1; upon admission we needed to verify the orders and make sure the orders were correct for the patient and we also needed to verify the settings on the machine. The nurse can call the doctor to get an order for oxygen if the BiPAP machine is not here. The nurse should call the company for a fast (STAT) machine delivery. Our cut off time is 8:00pm. We will call the company right away so the machine will be here and in place when the patient gets here. We need to make sure the equipment is here before the patient gets here. If they don't have one, we have two standby BiPAP machines in storage that they can use if they are available for use. If there is not a BiPAP machine available, I expect the nurse to call the doctor and let them know that the patient's BiPAP is not here and see if the patient is stable enough to use oxygen until it comes, or if we should send them back to the hospital. I don't know why R1's machine was not here. The nurse should check to make sure it's the right machine, on the right settings, and that the machine is working."  10/26/2021 at 10:24am V4 (Advance Nurse Practitioner) stated " I didn't see (R1) initially because she was sent back to the hospital in a very short period of time. I did see R1 while she was in the hospital. I did not know that the BiPAP was not there when R1 was admitted to the facility. It's possible that not having the respiratory equipment (BiPAP) caused her to be readmitted to the hospital. With post Covid-19 patients, they can become hypoxic (oxygen deficient); not having the BiPAP definitely affected her. I was not notified that R1 didn't have a BiPAP while in the facility."	S9999			

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S9999	<p>Continued From page 5</p> <p>Review of medical record does not include any documentation that R1's physician was notified that the BiPAP machine was not available and there is no documentation that a new STAT order was placed for the BiPAP machine to be delivered.</p> <p>10/26/2021 at 2:46pm, V1 (Administrator) stated "My expectation of the nurses is to make sure they follow state and federal regulation and follow physician orders. They are supposed to check the order with the physician and if the order is correct, they are supposed to follow it. I didn't find out about R1 not having her BiPAP machine until she went back into the hospital. V9 (DON) was supposed to follow up with the BiPAP machine. If we don't have all the equipment to meet the patient needs, the nurses are supposed to call me or the DON to call the hospital to tell them we don't have the equipment to meet the patients' needs. The admission will be put on hold until we get the necessary equipment. If a patient comes and we don't have the equipment, they should call the doctor and ask if they should send the patient back to the emergency room or if the patient can stay here with oxygen therapy until the BiPAP comes. The DON and the Unit Managers should go behind the nurses and check new orders. The nurses need to make sure it's the right machine, if it's a CPAP or BiPAP, and make sure that the settings are pre-programmed in the machine correctly from the company.</p> <p>Facility policy titled, Physician Orders (revised 7/28/2021) includes: It is the policy of this facility to ensure that all resident/patient medication, treatment and plan of care must be in accordance with the licensed physician orders. The facility shall ensure to follow physician orders as it is written in the POS.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>Facility document titled, CPAP/BIPAP Support (undated) includes: Purpose.</p> <ol style="list-style-type: none"> <li>1. To provide the spontaneously breathing resident with continuous positive airway pressure with or without supplemental oxygen.</li> <li>2. To improve arterial oxygenation (PaO2) in residents with respiratory insufficiency, obstructive sleep apnea or restrictive/obstructive lung disease.</li> <li>3. To promote resident comfort and safety.</li> </ol> <p>(NO VIOLATION ISSUED)</p> <p>Violations 2 of 2:</p> <p>300.610a) 300.1210b) 300.1210d)2)</p> <p>Section 300.610 Resident Care Policies :</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review the facility failed to provide respiratory services in accordance with physician orders to meet the needs of a resident who required the use of a BiPAP machine to maintain respiratory function. This failure applied to one (R1) of one resident reviewed for respiratory services. This failure resulted in R1 requiring an emergent transfer to local hospital and being admitted with diagnosis of respiratory distress and hypoxia with 50% oxygen saturation level.</p> <p>Findings include:</p> <p>R1 one is a 71-year-old admitted to the facility on 08/31/2021 for aftercare of Covid-19, with diagnoses that include but are not limited to: acute and chronic respiratory failure, obstructive sleep apnea, and cerebral infarct.</p> <p>R1's hospital discharge orders document the</p>	S9999			



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S9999	<p>Continued From page 9 requires medical attention).</p> <p>10/26/2021 at 1:58pm V7 (Licensed Practical Nurse) stated " I did not do the admission I just did the vitals. The BiPAP machine was not here in R1's room. R1 didn't come with the BiPAP machine."</p> <p>10/25/2021 at 1:59pm, V3 (Central Supply Clerk) stated " The admission department or the director of nursing will tell me what machine (CPAP or BiPAP) to order and the settings. I will give it to the company and the company brings the machines with them, with the settings already programed. Sometimes they will send me an order form via email, or it can be by word of mouth. A CPAP machine was delivered on 9-2-2021 for R1 instead of the BiPAP." (CPAP is a type of positive airway pressure machine used to maintain a consistent breathing pattern; has one pressure setting).</p> <p>10/26/2021 at 2:17pm, V9 (DON/Director of Nursing) stated "I recall R1; upon admission we needed to verify the orders and make sure the orders were correct for the patient and we also needed to verify the settings on the machine. The nurse can call the doctor to get an order for oxygen if the BiPAP machine is not here. The nurse should call the company for a fast (STAT) machine delivery. Our cut off time is 8:00pm. We will call the company right away so the machine will be here and in place when the patient gets here. We need to make sure the equipment is here before the patient gets here. If they don't have one, we have two standby BiPAP machines in storage that they can use, if they are available for use. If there is not a BiPAP machine available, I expect the nurse to call the doctor and let them know that the patient's BiPAP is not here and see</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>if the patient is stable enough to use oxygen until it comes or if we should send them back to the hospital. I don't know why R1's machine was not here. The nurse should check to make sure it's the right machine, on the right settings, and that the machine is working."</p> <p>10/26/2021 at 10:24am V4 (Advance Nurse Practitioner) stated, "I didn't see (R1) initially because she was sent back to the hospital in a very short period of time. I did see R1 while she was in the hospital. I did not know that the BiPAP was not there when R1 was admitted to the facility. It's possible that not having the respiratory equipment (BiPAP) caused her to be readmitted to the hospital. With post Covid-19 patients, they can become hypoxic (oxygen deficient); not having the BiPAP definitely affected her. I was not notified that R1 didn't have a BiPAP while in the facility."</p> <p>Review of medical record does not include any documentation that R1's physician was notified that the BiPAP machine was not available and there is no documentation that a new STAT order was placed for the BiPAP machine to be delivered.</p> <p>10/26/2021 at 2:46pm, V1 (Administrator) stated "My expectation of the nurses is to make sure they follow state and federal regulation and follow physician orders. They are supposed to check the order with the physician and if the order is correct, they are supposed to follow it. I didn't find out about R1 not having her BiPAP machine until she went back into the hospital. V9 (DON) was supposed to follow up with the BiPAP machine. If we don't have all the equipment to meet the patient needs, the nurses are supposed to call me or the DON, to call the hospital to tell them we</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>don't have the equipment to meet the patients' needs. The admission will be put on hold until we get the necessary equipment. If a patient comes and we don't have the equipment they should call the doctor and ask if they should send the patient back to the emergency room or if the patient can stay here with oxygen therapy until the BiPAP comes. The DON and the Unit Managers should go behind the nurses and check new orders. The nurses need to make sure it's the right machine if it's a CPAP or BiPAP and make sure that the settings are pre-programmed in the machine correctly from the company."</p> <p>Facility policy titled, Physician Orders (revised 7/28/2021) includes: It is the policy of this facility to ensure that all resident/patient medication, treatment and plan of care must be in accordance to the licensed physician orders. The facility shall ensure to follow physician orders as it is written in the POS.</p> <p>Facility document titled, CPAP/BIPAP Support (undated) includes: Purpose.</p> <ol style="list-style-type: none"> <li>1. To provide the spontaneously breathing resident with continuous positive airway pressure with or without supplemental oxygen.</li> <li>2. To improve arterial oxygenation (PaO2) in residents with respiratory insufficiency, obstructive sleep apnea or restrictive/obstructive lung disease.</li> <li>3. To promote resident comfort and safety.</li> </ol> <p>(A)</p>	S9999		