

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6007181	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 11/23/2021
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NAME OF PROVIDER OR SUPPLIER ARCADIA CARE AUBURN	STREET ADDRESS, CITY, STATE, ZIP CODE 304 MAPLE AVENUE AUBURN, IL 62615
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S 000	Initial Comments Complaint Investigation 2148442/IL140261	S 000		
S9999	Final Observations Statement of Licensure Violation: 300.610a) 300.1010h) 300.1210b) 300.1210c) 300.1210d)1) 300.1210d)2) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest	S9999	<p>Attachment A Statement of Licensure Violations</p>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview and record</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>review, the facility failed to provide adequate wound treatment, timely updates to physician of wound deterioration, and failed to administer antibiotics as ordered by the physician for one of 3 residents (R7) reviewed for wounds in the sample of 13. This resulted in R7's surgical incision becoming infected with Methicillin Resistant Staphylococcus Aureus (MRSA) and dehiscing, requiring R7 to undergo surgical debridement of the wound.</p> <p>Findings include:</p> <p>On 11/19/21 at 9:17 AM, V18 (Certified Nursing Assistant/CNA) gave R7 a shower and washed R7's hair. V18 then notified V5 (Licensed Practical Nurse/LPN) that R7 was ready for V5 to change R7's dressing to her right hip. V5 entered the shower room and washed her hands and put on gloves. V5 removed the old dressing that was dated with yesterday's date from the incision. The old dressing had a half dollar sized area of dark red drainage on it. V5 washed her hands and applied a new dressing over the drainage without cleansing the wound first. V5 stated, " The order states to put on a dry dressing, so that is what I did."</p> <p>R7's Face Sheet documents diagnoses as Methicillin Resistant Staphylococcus Aureus Infection (MRSA), Unsteadiness on Feet, Fracture of Unspecified Part of Left Clavicle, Personal History of Breast Cancer, Hypertension, and Repeated Falls.</p> <p>R7's Minimum Data Set (MDS) dated 10/1/21 documents R7 is alert and oriented, and requires extensive assist with bed mobility, transfers and toileting.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R7's Care Plan dated 11/11/21 documents R7 is on isolation related to MRSA found in surgical wound on her right hip. Under interventions, it includes, "Provide medications as ordered and report any signs and symptoms of adverse reactions to the MD (Medical Doctor) as needed."</p> <p>R7's Hospital Discharge Instructions dated 9/24/21, following hospitalization for fractured hip, document, "Comments: Take medications as prescribed and return for worsening symptoms." The Follow-up instructions include: Contact Physician for the following problems: *Notify surgeon with signs and symptoms of infection: temperature greater than 101F, redness, warmth or tenderness around your incision, increased swelling around your incision, drainage or odor from your incision. Under Wound Care, Drain Care or Dressing Instructions, it documents: Discharge Wound Care Instructions: Treatment: Keep splint/dressing dry and intact; Keep Mepilex in place. Okay to shower with Mepilex in place."</p> <p>R7's Treatment Administration Record (TAR) dated 9/1/21 - 9/30/21 documents the order, "Surgical incision to right hip - Monitor for s/s (signs and symptoms) of infection every shift until healed." The start date of this order was 9/29/21 even though R7 was readmitted on 9/24/21. There was no order for treatment of incision with Mepilex dressing.</p> <p>R7's TAR dated 10/1/21 - 10/31/21 documents the same order to monitor R7's surgical incision for s/s of infection every shift.</p> <p>R7's TAR dated 11/1/21 - 11/30/21 documents a new order on 11/1/21: Cleanse surgical site to right hip with normal saline. Pat dry. Apply maxorb to wound bed. Cover with dry dressing</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>documents, "Writer called ortho doctor to inform him of resident's incision assessment and to get an antibiotic order. Waiting on a call back."</p> <p>R7's Progress Note dated 10/20/21 at 11:30 AM documents, "Writer called ortho doctor again and was sent to a voice mailbox. Writer once again left a message requesting an antibiotic."</p> <p>R7's Progress Note dated 10/21/21 at 3:18 PM documents, "Received order to start resident on antibiotic, Keflex 250 milligrams (mg) by mouth every 6 hours for 5 days for infection in her right hip at surgical site. Order put in and medication pulled from the stat med safe." This order was received 8 days after R7's incision started showing s/s of infection. There were no treatment orders for wound treatment even though it was documented that the wound was draining.</p> <p>R7's Progress Note dated 10/27/21 at 3:07 AM documents, "Antibiotic completed for infection to surgical incision without adverse reactions. Site continues to be reddened and slightly warm and has scant pale yellow drainage from center where scab is located. Area cleansed with normal saline and patted dry."</p> <p>R7's Progress Note dated 10/27/21 at 12:02 PM documents, "Writer phoned (surgeon's) office related to wound dehiscence (the separation of the edges of a surgical wound) to right hip. Voice mail left. Area showing signs and symptoms of infection. (R7) recently completed round of antibiotics for this reason. Awaiting return call at this time to recommend oral antibiotic/culture and appointment to be seen in office."</p> <p>R7's Progress Note dated 10/28/21 at 2:08 PM documents, "Resident's ortho surgeon still has</p>	S9999		
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S9999	Continued From page 6 not responded about infection to incision site. (Primary care physician) gave orders to send to the ER (Emergency Room)." R7's Progress Note dated 11/1/21 at 8:17 PM documents, "Writer spoke with daughter again this evening and informed her we are changing treatment to TID (three times a day) due to drainage. MD aware. Daughter happy with this at this time. Also made her aware of us sending referral to wound clinic to set up appointment with wound doctor." R7's Progress Note dated 11/2/21 at 6:44 PM documents, "Treatment completed to right hip. 100% yellow slough noted with minimal drainage. Wound measures 2.3 by 1.2. No redness, no warmth, no odor noted. Resident has no nonverbal signs and symptoms of pain and reports no pain at this time. Tolerated procedure well. Update on condition of wound given verbally to resident's daughter and she voiced understanding. Education provided and reinforced regarding hand hygiene and infection control practices. Will continue to monitor." R7's Progress Notes dated 11/2/21 at 7:34 PM documents, "Culture results faxed to MD today." R7's Wound Culture Report dated 11/1/21 (collected 10/27/21) documents, under organism, "Methicillin Resistant Staphylococcus Aureus (MRSA) (Heavy Growth)." There was yellow drainage first noted in the incision on 10/13/21 according to R7's Progress Note on that date, but this was the first culture done of the drainage, two weeks after drainage first noted. R7's Progress Note dated 11/9/21 at 9:01 AM documents, "Resident out of facility at 8:00 AM	S9999		

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S9999	<p>Continued From page 7</p> <p>appointment with (surgeon) to debride/cleanse incision site to right hip. "</p> <p>R7's Progress Note dated 11/9/21 at 4:30 PM documents, "Resident back in facility from appointment today with (surgeon). Wound vac in place and suctioning properly. Not to be removed until Wednesday."</p> <p>R7's Order Summary Report dated 11/19/21 with order date range of 10/1/21 to 11/19/21 documents an order for Amoxicillin-Pot Clavulanate Tablet 500-125 mg (milligrams); Give 1 tablet by mouth every 12 hours for MRSA/right hip. This order had the start date as 11/8/21 and no end date listed.</p> <p>R7's printed prescription from her surgeon, dated 11/5/21 documents the order: Amoxicillin-Pot Clavulanate 500-125 mg (**14**Tablet) Take one Tablet every 12 hours for 7 days, then 1 Tablet daily for 14 days. The paper with this prescription on it had a handwritten note on lower right side that documented, "Faxed Noted 11/8/21" indicating this medication was ordered on 11/5/21 but not started until 11/8/21.</p> <p>R7's Medication Administration Record (MAR) dated 11/1/21 - 11/30/21 documents R7 did not receive doses of Amoxicillin-Pot Clavulanate Tablet 500-125 mg as ordered on the following dates: 11/9/21 (AM dose missed), 11/12/21 (missed both AM and PM doses), 11/13/21 (PM dose missed), 11/14/21 (PM dose missed), 11/15/21 (both AM and PM dose missed). This indicated R7 missed 7 doses of her antibiotic in first week it was ordered. Corresponding progress notes dated 11/12/21, 11/13/21, 11/14/21, and 11/15/21 document her antibiotic was not available on those dates. The facility's pharmacy manifest</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>documents R7's Amoxicillin-Pot Clavulanate 500-125 mg was not delivered until 11/16/21.</p> <p>On 11/23/21 at 2:10 PM, V2 (Director of Nursing/DON) stated any time a nurse is doing a dressing change, they should cleanse the wound before they put on a new dressing over an uncleaned surface. V2 stated that is standards of practice. V2 stated if there is not a specific type of cleanser documented as part of the dressing change the nurse should notify the doctor and get an order. V2 stated she does not know why R7's prescription for her antibiotic was not noted and sent to pharmacy until 11/8/21. V2 stated she does not know why the antibiotic was missed or not available, but they were having some difficulties with pharmacy when the facility first changed ownership on 11/1/21.</p> <p>The facility's policy, "Dressing Change - (Clean/Non-Sterile)" revised 1/9/18 documents, "14. Clean area/wound with solution specified in order."</p> <p>The facility's policy, "Physician-Family Notification-Change in Condition" revised 11/13/18, documents: Purpose: To ensure that medical care problems are communicated to the attending physician or authorized designee and family/responsible party in a timely, efficient, and effective manner. Guidelines: The facility will inform the resident; consult with the resident's physician or authorized designee such as a Nurse Practitioner; and if known, notify the resident's legal representative or an interested family member when there is: (B) A significant change in the resident's physical, mental or psychological status (i.e., a deterioration in health, mental, or psychosocial status in either life-threatening conditions or clinical complications."</p>	S9999		

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