STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6003453	A. BUILDING: _____ B. WING _____	C 11/24/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
APERION CARE WEST RIDGE	6450 NORTH RIDGE BLVD CHICAGO, IL 60626

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S 000	Initial Comments Complaint Investigation: 2187989/IL139690	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)6) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b)The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999	**Attachment A** Statement of Licensure Violations	

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S9999	Continued From page 1 care needs of the resident. d)Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 6)All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. These Requirements were not met evidencded by: Based upon interview, and record review, the facility failed to monitor resident and failed to account for shaving material (razor) for one resident (R2) of seven residents in the sample who had a moderate risk assessment for self-harm/suicide. This facility's failure resulted in (R2) cutting (R2's) wrist with a razor that was given to (R2) by an unknown nursing staff member. Findings include: On 11/15/2021 at 11:25am, surveyor inquired about the incident on the morning of 10/21/2021. (R2) stated, "I cut my wrist because I remembered my family, my mother doesn't care about me; and the state took my son. It's the hardest part of my life." R2's wrist was healed at the time of surveyor's observation, no cut mark observed. On 11/15/2021 at 2:21pm. Surveyor inquired about the razor in the resident's room. (V2)	S9999		

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S9999	Continued From page 2	S9999		

(Assistant Director of Nursing) ADON stated, "No sharp object for any resident regardless of suicidal ideation. The high functioning residents who can perform personal shaving, the CNA will hand them the razor with the shaving cream, the CNA will accompany the resident to the bathroom and make sure when the resident is done shaving, the resident would hand back the razor to the CNA. The CNA will dispose of the razor to the sharp container box attached to the medication cart. This process will make sure there is no sharp object in the resident's room." Surveyor asked (V2) for list of residents on suicidal risk. (V2) stated, there are no residents on suicidal risk.

On 11/16/2021 at 10:08am, surveyor inquired how R2 got the razor. (R2) stated, "From the staff at the nurse's station. From the nurse or could have been from a CNA. (R2) got it in the morning, the day before (R2) cut my wrist, around 9am or 10am to shave my chin. The usual thing is to give it back to the staff and they dispose of it in one of those things (R2 pointing to the sharp container). But not on that day. (R2) did not return it. (R2) kept it in my drawer." R2 was pointing at the bottom drawer of R2's night stand, and added, "Nobody came back and asked me where the razor was."

On 11/16/2021 at 10:19am, surveyor inquired about the process of providing razors for the residents. (V14) (Registered Nurse) stated, "The CNA will give or provide the razor to the resident. They watch the resident shave, the CNA will dispose of the razor in the sharp container attached to the medication cart."

On 11/16/2021 at 11:28am. (10/20/2021) Daily staffing sheet documented V9 (Certified Nursing

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S9999	Continued From page 3	S9999		

Assistant) CNA, and (V9) confirmed (V9) worked on that day in the morning shift and was assigned as CNA for (R2). (V9) stated, "Actually (V9) can't remember what happened on that day. Most of the time, the residents who will ask for a razor are male residents. Any female that comes to me (V9), I (V9) make sure to go with them and ask them what they need the razor for. They would tell me (V9) they want to shave their arm pit. I (V9) make sure after they are done with it, collect the blade, I (V9) don't leave the blade with the resident. Each time a resident request for a razor, monitor them."

On 11/16/2021 at 3:17pm, surveyor showed the (10/20/2021) daily assignment sheet to (V17) (Licensed Practice Nurse) LPN, and confirmed (V17) worked on that day during the 3pm - 11pm shift and was assigned as nurse for (R2). (V17) stated, "It is usually the CNA who gives the razor to the resident. There is only one key for the storage, (V17) has a master key. Yes, (V17) hand's razors to some residents and tell them to return it to me. If the resident don't return the razor to me (V17), (V17) would get it in 10-15 minutes. It is very rare they (residents) don't return it. They (residents) always return it to me (V17). (V17) don't remember handing a razor to (R2). We can never tell what they are going to use it for, if roommate is suicidal, they can use it to hurt themselves or other residents or staff. All sharp objects should be in the sharp container. (V17) received an In-Service about proper handling of sharp about a month ago. (V17) don't know how (R2) got the razor."

On 11/16/2021 at 3:32pm, surveyor inquired about (R2). (V16) stated, "We saw (R2) at the hospital 2 weeks ago, maybe. (R2) was very agitated, difficult to redirect, was verbally

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S9999	Continued From page 4 aggressive, and made verbal threats to harm self (R2)." On 11/16/2021 at 3:35pm, surveyor inquired about initial suicide risk assessment. (V16) stated, "Nursing and social service do that. We ask the history of in-patient psychiatric hospitalization, history of taking psychiatric medications before, history of suicide attempts. Then we go from the history and take it from there. Majority of these patients are not new to the facility. When (V16) see them, they have established history and established list of medications. It is very problem focused. When (V16) saw (R2) on November 2, because (V16) knew (R2) was admitted for aggression and suicidal ideation, of course I asked (R2)." On 11/16/2021 at 3:37pm, surveyor inquired about (R2's) response for suicidal ideation during the initial encounter with (R2) on first admission in the facility. (V16) stated, "I don't know. I don't remember." On 11/16/2021 at 3:38pm, surveyor inquired during observation if there was a change of behavior. (V16) stated, "I observed (R2) from an aggressive psychotic stand point. We have done multiple medication changes because of that." On 11/16/22 at 3:39pm, surveyor inquired if (R2) manifested suicidal ideation during the time multiple medication changes were made. V16 stated, "(R2) did not. At least, not what I remember." On 11/16/2021 at 3:40pm, surveyor inquired if facility should monitor residents when giving them razors. (V16) stated, " I don't know the answer to that. It is usually reserved to facility protocol.	S9999		

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S9999	Continued From page 5 Some facilities, when residents are highly suicidal, they are being closely monitored. Some facilities, they even have locked units for residents that are highly suicidal." On 11/16/2021 at 3:42pm, surveyor asked (V16) if (R2) had any triggers that would cause (R2) to become suicidal. V16 stated, "I don't know the answer to that." On 11/17/2021 at 11:12am, surveyor reviewed the 10/20/2021 Daily Assignment Sheet with (V18) (Certified Nursing Assistant). V18 confirmed with the surveyor that V18 worked on the night of 10/20/2021 and was assigned as CNA for (R2). On 11/17/2021 at 11:13am, V18 stated, "(R2) came out from the room and said, I should see (R2)'s hand (R2) was using a shaving blade to cut (R2's) self. (V18) checked R2's hand (referring to wrist cut). (V8) said to (R2) "why are you doing this?" R2 said nobody cares about me (R2) and my family don't check on me (R2)." On 11/17/2021 at 11:14am, surveyor inquired if V18 saw the razor. V18 stated, "Yes, (R2) brought everything out. When (R2) came out from (R2's) room, (R2) showed me everything. The razor was with (R2). The razor was blue, what we normally give to them." On 11/17/2021 at 11:15am, surveyor inquired if V18 asked R2 where R2 got the razor. V18 stated, "I asked (R2) where (R2) got the razor and (R2) said (R2) wanted the razor to shave. (R2) did not tell me who gave it to (R2).(V18) did not ask what shift (R2) got the razor." On 11/17/2021 at 11:26am, surveyor asked about the process of providing razors to the residents.	S9999		

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S9999	Continued From page 6 V18 stated, "If a resident wants to be shaved, I have to ask the nurse if the resident is diabetic. If not, (V18) ask the nurse if I can shave the resident, if the nurse said "Go ahead." I have to shave the resident. After I (V18) shave the resident, I dispose of the razor in the sharp container attached to the medication cart." On 11/18/2021 at 10:10am, surveyor inquired about R2. V19 (Primary Care Physician) stated, " (V19) just saw (R2) in the hospital yesterday." On 11/18/2021 at 10:11am, surveyor inquired about R2's diagnosis of Bipolar Disorder and current Schizo affective Disorder Depressive Type. V19 stated, "Both of them are okay. Schizo Affective Bipolar Type." On 11/18/2021 at 10:12am, surveyor inquired if (R2) can independently be trusted to use a razor. V19 stated, "Yes, if the resident is stable. If suicidal, I will not give. We have to monitor (R2), that's all, make sure (R2)'s okay. Don't give the razor for a long time. (R2) can use a razor but needs to be closely monitored and once done shaving take razor right away." On 11/23/2021 at 9:20am, surveyor inquired if resident with diagnosis of Schizo affective bipolar disorder depressive type can independently use a razor without supervision. (V20) (Psychiatrist) stated, "If (R2) really needs that (referring to razor), (R2) can handle it. (R2) just needs the staff to do whatever they are supposed to do so (R2) cannot have any injury on (R2's) wrist. I talked to (R2) in the hospital. (R2) said (R2) did not mean to cut her (R2) wrist. (R2) just wanted to leave the facility. (R2) got this attention seeking behavior. The staff have to watch (R2). (V20) talked to the staff already. (V20) talked to the	S9999		

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S9999	Continued From page 7 DON there and told them that anybody who gets a razor they need to be supervised." On 11/23/2021 at 9:23am, surveyor asked reasons the resident (R2) should be monitored. (V20) stated, "Most of the patients are psych patients, and we don't know what they're going to use the razor for. (R2) was depressed. (R2) wanted to get out sometimes. A lot of patients, if they get cold infection, they are restricted from going out. They (referring to residents) are getting upset very easily. These are all attention seeking behaviors. (R2) did not mean to cut self." (R2's) Admission Record was reviewed; (R2's) diagnoses include: Schizoaffective Disorder, Bipolar Type. R2's (10/07/2021) Resident Assessment Instrument documented, in part "Section C. Brief Interview for Mental Status (BIMS) score: 11 for moderately impaired. Section G. J. Personal hygiene- how resident maintains personal hygiene including ... shaving ... 2/2 for limited assistance / One person physical assist." (R2's) (Revision on: 05/07/2021) care plan documented, in part "Focus: I have a potential for ADL self-care, performance deficit r/t COPD, ASTHMA, SCHIZOAFFECTIVE DISORDER. Intervention: personal hygiene: Limited assistance. One person physical assist." (R2's) (revision on 10/15/2021) Care plan documented, in part "Focus: Behavior Symptom. I am at risk for depression AEB (as evidenced by): Schizoaffective Disorder. Interventions/Tasks: Observe for s/s of depression: (persistent sad, anxious, or "empty" feelings, thoughts of suicide, suicide attempts.)"	S9999		

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S9999	Continued From page 8 (R2's) (10/18/21) Behavior Occurrence Form documented, in part "where did behavior occur: Nurses station. Problem Behavior: screaming and swearing. Interventions attempted: redirection and conversation. Resident's response to intervention: accepted and calmed down. Behavior duration: 2 min. (minutes)." (R2's) (10/21/2021) Physician Order Sheet documented, in part "Send Resident to Thorek Hospital ER with Petition for Psych evaluation." (R2's) (10/21/2021) Progress Note documented, in part " ... Resident came out of her room and showed the CNA her wrist with minimal bleeding and a razor she is using in cutting her Lt (left Wrist) ... Site of injury cleansed with saline and bleeding stopped." (R2's) (10/21/2021) EMS (Emergency Medical Service) Report Form documented, in part "Comments: Staff informed crew that pt (patient) cut wrist at approx (approximately) 6am. Upon exam of left wrist, a scratch was seen. Bleeding was controlled. Necessity for ambulance. Marked - Was transported in an EMERGENCY SITUATION." (R2's) (07/01/2020) Screening assessment for Eval (evaluation) Self Harm/Suicide was reviewed; R2 scored 5 = Minimal or Low Risk. (R2's) (09/28/2021) Screening Assessment for Eval (evaluation) Self harm/suicide was reviewed; R2's scored 6 = Moderate Risk. (R2's) (08/13/2020) Interagency Certification of Screening Results documented, in part "screening indicated nursing facility services are	S9999		

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S9999	Continued From page 9 appropriate. Screening certified by: Department of Human Services: Office of Mental Health." (R2's) (08/13/2020) Illinois Department of Human Services Nursing Facility Placement Assessment Summary Information documented, in part "Previous/Current MH (Mental Health Provider: Thorek Memorial Hospital. Provider Type: Inpatient psychiatric hospital." (R2's) (08/13/2020) Illinois Department of Human Services Nursing Facility Placement PAS (pre Admission Screening) MH (Mental Health) Level II Notice of Determination documented, in part "Determination: Eligible for Nursing Facility. Special services: Professional Observation (MD/RN-Medical Doctor/Registered Nurse) for medication monitoring, adjustment and/or stabilization. Instrumental Activities of Daily Living training/reinforcement. Mental Health Rehabilitation activities." The (undated) Suicide Observation and Prevention documented, in part "Purpose: To protect resident from self-injury or death. Procedure. 1. Pre admission assessments should be sufficiently thorough to identify care needs or need for active treatment which the facility may or may not be able to provide. 2. Continuous monitoring includes mental and psychosocial as well as physical. 6. Conduct a search of resident room, clothing etc. for any harmful objects, and remove. To provide protection. 1. Remove sharp objects such as sharp scissors, razor blades, or knives." The (undated) Activities of Daily Living (ADLS) documented, in part "Grooming: Maintaining personal hygiene, including planning the task and gathering supplies, comb ... shaving or ... "	S9999		

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S9999	Continued From page 10	S9999		

The (11/18/2021) email correspondence with V2 documented, in part "No skin assessment on 10/20-10/21" for (R2).

The (11/18/2021) email correspondence with V1 documented, in part "The facility does not have a shaving policy."

The (05/02/2017) Licensed Practical Nurse Job Description documented, in part "Essential Duties and Responsibilities: Monitor your assigned personnel to ensure that they are following established safety regulation in the use of equipment and supplies."

The (05/02/2017) Registered Nurse Job Description documented, in part "Essential Duties and Responsibilities: Monitor your assigned personnel to ensure that they are following established safety regulation in the use of equipment and supplies."

The (05/02/2017) Certified Nursing Assistant Job Description documented, in part "Summary: The Certified Nursing Assistant (CNA) is responsible for providing resident care and support in all activities of daily living and ensures the health, welfare and safety of all residents. Essential Duties and Responsibilities: Provide assistance in personal hygiene by giving bedpans, urinals, baths, backrubs, shampoos, and shaves."

The (revised 11/20/2020) Security, Supervision, and Safety Policy documented, in part "The facility routinely identifies hazards and risk; evaluates and analyzes hazards and risks; implements interventions to reduce hazard and/or risk; monitors for effectiveness modifying interventions when necessary related to the

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S9999	Continued From page 11 physical plant, equipment devices and operation as facilitated by a safety committee." " B "	S9999		