

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000244 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED C 12/14/2021 |
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| NAME OF PROVIDER OR SUPPLIER LOFT REHAB & NURSING OF NORMAL | STREET ADDRESS, CITY, STATE, ZIP CODE 510 BROADWAY NORMAL, IL 61761 |
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| S 000 | Initial Comments Complaint Investigation: 2169056/IL141025 | S 000 | | |
| S9999 | Final Observations Statement of Licensure Violations: 300.610a) 300.1210a) 300.1210b) 300.1210d)1) 300.1220b)2) 300.1610a)1) 300.1630d) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a | S9999 | Attachment A Statement of Licensure Violations | |

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| Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| S9999 | <p>Continued From page 1</p> <p>comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable.</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> | S9999 | | |

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| S9999 | <p>Continued From page 2</p> <p>2) Overseeing the comprehensive assessment of the residents' needs, which include medically defined conditions and medical functional status, sensory and physical impairments, nutritional status and requirements, psychosocial status, discharge potential, dental condition, activities potential, rehabilitation potential, cognitive status, and drug therapy.</p> <p>Section 300.1610 Medication Policies and Procedures</p> <p>a) Development of Medication Policies</p> <p>1) Every facility shall adopt written policies and procedures for properly and promptly obtaining, dispensing, administering, returning, and disposing of drugs and medications. These policies and procedures shall be consistent with the Act and this Part and shall be followed by the facility. These policies and procedures shall be in compliance with all applicable federal, State and local laws.</p> <p>Section 300.1630 Administration of Medication</p> <p>d) If, for any reason, a licensed prescriber's medication order cannot be followed, the licensed prescriber shall be notified as soon as is reasonable, depending upon the situation, and a notation made in the resident's record.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to treat a resident's pain by failing to obtain and administer ordered narcotics for one or three residents (R1) reviewed</p> | S9999 | | |

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| S9999 | <p>Continued From page 3</p> <p>for pain in the sample list of five. R1 suffered excruciating pain due to the facility failing to administer pain medication.</p> <p>Findings include:</p> <p>The facility's undated Pain Management policy documents, "The facility must ensure that pain management is provided to residents who require such services, consistent with professional standards of practice, the comprehensive person-centered care plan, and the resident's goals and preferences." "In order to help a resident, attain or maintain his/her highest practicable level of physical, mental and psychosocial well-being and to prevent or manage pain, the facility will: a. Recognize when the resident is experiencing pain and identify circumstances when the pain can be anticipated. b. Evaluate the resident for pain upon admission, during ongoing scheduled assessments, and when a significant change in condition or status occurs (e.g. [for example] after a fall, change in behavior or mental status, new pain or an exacerbation of pain). c. Manage or prevent pain, consistent with the comprehensive assessment and plan of care, current professional standards of practice, and the resident's goals and preferences."</p> <p>R1's Admission Record documents R1 has diagnoses including Wedge Compression Fracture of Fifth Lumbar Vertebra, Wedge Compression Fracture of Second Lumbar Vertebra, Pain and Hereditary, Idiopathic Neuropathy and Colostomy status.</p> <p>R1's Care Plan with an initiation date of 11/14/21 documents, "Risk for pain as evidenced by verbalization of pain with an intervention to</p> | S9999 | | |

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| S9999 | <p>Continued From page 4</p> <p>administer pain medication per Physician orders. R1's Order Summary Report printed on 12/14/21 documents an order for Norco (narcotic) 5-325 mg (milligram) give one tablet by mouth every four hours as needed for moderate pain dated 11/13/21. This report also documents an order for Norco 5-325 mg give two tablets by mouth every four hours as needed for severe pain dated 11/13/21. This report also documents an order for pain evaluation every shift for monitoring of patient's pain level dated 11/13/21.</p> <p>On 12/13/21 at 2:10 PM, R1 stated that R1 is miserable in pain. R1 grimaced as R1 tried to move in bed. R1 stated that R1 received Norco around 5:00 AM this morning and the nurse told R1 that R1 only had four Norco pills remaining until the pharmacy brings more in the morning. R1 stated the nurse told R1 someone should have ordered the Norco and did not order it. R1 stated that R1 is trying to hold off on getting more pain medication so R1 can make it through the night. R1 stated it has been 9 hours since R1 had Norco and is in a lot of pain. R1 stated R1's pain is in the abdomen and the left leg. R1 rated R1's pain at this time between a 9 and 10 out of 10 with 10 being the worst. R1 stated R1 runs out of Norco frequently.</p> <p>R1's Medication Administration Record (MAR) for December 2021 printed on 12/14/21 documents R1 was administered two Norco 5-325 mg at 5:21 AM on 12/13/21 and has not received any more Norco on this day up to this time.</p> <p>On 12/13/21 at 3:11 PM, V4 Registered Nurse states that V4 just gave R1 two Norco's. R1's medication card containing the Hydrocodone Acetaminophen (Norco) 5-325mg contained two tablets left in the card. The medication card</p> | S9999 | | |

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| S9999 | <p>Continued From page 5</p> <p>dispense date is 12/9/21. V4 stated that R1's Norco is coming tonight, usually around 3:00 AM. V4 stated R1 gets it (Norco) every 4 hours. V4 stated that they have it (Norco) in the contingency box (emergency backup supply). V4 stated the pharmacy is using the old prescription for one tablet every four hours. V4 stated when V4 reordered the Norco the pharmacy did not have the prescription for the 2 tablet by mouth every 4 hours. V4 stated the last time V4 talked to the pharmacy they said they had 56 tablets of Norco they had to consume. V4 stated if they have a new e-signed (electronic signed) prescription they can change it.</p> <p>On 12/13/21 at 3:20 PM, V2 Director of Nursing stated the nurses can pull Norco from the back up supply if needed.</p> <p>On 12/14/21 at 9:26 AM, V5 Licensed Practical Nurse stated R1's Norco came in this morning. R1's Narcotic count sheet documents R1 received two Norco 5-325mg at 7:35 AM. R1's Norco prescription card stated take 1-2 tablets po (by mouth) q(every) 4 hours prn (as needed) for pain. Dispense date of 12/13/21 with 28 tablets left. R1's previous narcotic count sheet documents R1 was given the last two Norco at 7:30 PM on 12/13/21. According to the narcotic count sheets R1 went 12 hours without receiving pain medication that is ordered every four hours as needed. V5 confirmed that is when R1 received Norco.</p> <p>On 12/14/21 at 10:39 AM, R1 stated that R1's pain was really bad last night. R1 stated that R1 told the nurse about R1's pain but the nurse told R1 that R1 had no more Norco but R1 could have Tylenol. R1 stated that Tylenol does not help with R1's pain.</p> | S9999 | | |

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| S9999 | <p>Continued From page 6</p> <p>On 12/14/21 at 11:15 AM, V1 Administrator stated when a resident runs out of pain medications V1 expects the nurse to get medication out of the backup supply.</p> <p>On 12/14/21 at 11:20 AM, V2 stated regarding to R1 running out of, Norco the night nurse should have gotten Norco from the back up supply and if there were any problems the nurse should have called the on call physician. V2 stated that V2 re-educated the nurse on using the backup supply.</p> <p>(B)</p> | S9999 | | |