

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6014963</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>01/06/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>WARREN BARR NORTH SHORE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2773 SKOKIE VALLEY ROAD HIGHLAND PARK, IL 60035</b>
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S 000	Initial Comments  Complaint 2119697/IL141903	S 000		
S9999	Final Observations  Statement of Licensure Violations:  300.610a) 300.1010h) 300.1210b)3) 300.1210c)3) 300.3240a)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting.  Section 300.1010 Medical Care Policies  h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or	S9999	<p style="text-align: center;"><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>3) All nursing personnel shall assist and encourage residents so that a resident who is incontinent of bowel and/or bladder receives the appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. All nursing personnel shall assist residents so that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>3) Objective observations of changes in a</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on interview and record review that facility failed to provide care and services to a resident with an indwelling catheter by not assessing a resident with catheter pain, monitoring urine output, and not providing catheter care for 1 resident (R1) reviewed for urinary catheters. This failure resulted in R1 being admitted to the hospital with a genital abscess requiring a critical care stay.</p> <p>The findings include:</p> <p>R1's Face Sheet shows that he is a 61-year-old male admitted to the facility on 11/11/21. R1's Minimum Data Set Assessment dated 11/18/21 shows that his cognition is intact.</p> <p>R1's Admission Assessment dated 11/11/21 shows that he arrived at the facility without a urinary catheter.</p> <p>R1's Progress Notes dated 11/12/21 from V8 (Primary Nurse Practitioner) show, "Dysuria.</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>Urinary retention. Has a foley cath in place now. Hospital has recommended ordering wick system for incontinence. On foley now ... Alert but anxious about the foley ....foley cath, pink tinged output, no clots ...Dysuria-counseled to continue foley. No other progress notes were in R1's electronic medical record with visits from V8.</p> <p>On 1/5/22 at 1:27 PM, V8 said that she received a call from V5 (Licensed Practical Nurse) that R1 had not urinated since admission. V8 said that she gave an order to insert an indwelling urinary catheter at that time. V8 said that she saw him on 11/12/21 and he had a catheter in place and had pink tinged urine in tubing and iced tea colored urine in the catheter bag. V8 said that R1 was complaining of catheter discomfort and did not want the catheter. V8 said that she started him on Phenazopyridine (for urinary pain) and did not hear of any issue from the nursing staff after that about him having catheter discomfort, but R1 was treated for a urinary tract infection (UTI) a couple of times.</p> <p>R1's Progress notes dated 11/17/21 from V9 (Infectious Disease Nurse Practitioner) shows, "On examination, writer noted that patient's foley had bloody drainage. Spoke to NOD (Nurse on duty) and patient was supposed to have (pure) wick system set up (still waiting arrival of product) but until product arrives, they placed foley catheter in. Patient was noted to have bloody output yesterday and no output overnight. NOD (nurse on duty) flushes foley this AM and there was bloody output again. Patient is complaining of dysuria .....On examination, there was frank red blood coming from catheter site. Patient complaining of dysuria. STAT (immediate) CBC, CMP, and UA C&amp;S (urinalysis with culture) ordered-nursing to call with results."</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>R1's Progress Notes dated 11/20/21 show that V8 was notified of Urine culture results and change the antibiotic to Nitrofurantoin twice a day for 5 days.</p> <p>R1's Progress notes dated 11/24/21 from V9 shows, "Patient states he is still having discomfort with the catheter and is still waiting for the wick system to be delivered."</p> <p>On 1/5/22 at 1:45 PM, V9 (Infectious Disease Nurse Practitioner) said that she saw R1 on 11/17/21 and noticed blood in his catheter tubing. V9 said that there was a mix between blood and urine in his catheter bag. V9 said that she thought maybe R1 had a UTI so she did a urinalysis that came back positive, so she started him on antibiotics. V9 said that she saw R1 again on 11/24/21 for a follow up and was still complaining of catheter discomfort. V9 said that if R1 was having issues with his catheter and discomfort, it should be managed by his primary physician since she only oversees his infections. V9 said that she saw R1 again on 12/22/21 and his urine was amber in color and he really wanted his catheter out. V9 said that the only time that she assessed R1's genital area was on 11/17/21.</p> <p>R1's Progress Notes (PN) dated 12/2/21 from V12 (Physical Therapy Physician's Assistant) shows, "Admits to discomfort at catheter site. Discussed with nursing, will monitor .... R1's PN (progress note) dated 12/6/21 from V12 show, "Pt (patient) is having discomfort at foley cath site, especially with movements. Catheter has been recently changed. Notable for pain, weakness, fatigue." R1's PN dated 12/9/21 from V12 show, "Admits to discomfort at catheter site, wants catheter removed." R1's PN dated 12/13/21 from</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>V12 shows, "Admits to continued irritation at catheter site with activity. Per nursing type of catheter was going to be changed, on hold due to supply issue." R1's PN dated 12/16 from V12 shows, "Pt admits to discomfort to catheter site."</p> <p>On 1/6/22 at 10:18 AM, V12 (Physical Therapy Physician's Assistant) said that when she saw R1 on 12/6/21 R1 was complaining of catheter pain with any type of movement. V12 said that she notified nursing and they said that R1 recently had his catheter changed so that was why he was having the pain. V12 said that she saw R1 again on 12/9/21 and he was still complaining of the pain and wanted his catheter out. V12 said that she notified nursing. V12 said that the last time she saw him was on 12/16/21 and he was still complaining of the pain and she spoke with nursing and they said that they have a new type of catheter ordered for him. V12 said that the catheter pain was interfering with R1's progress in therapy. V12 said that she notified the primary team several times. V12 said that any interventions for his catheter would be done by the primary nursing team as she just saw R1 for therapy.</p> <p>R1's PN dated 12/16/21 shows that V8 was notified of R1's urinalysis results and started him on Trimethoprim/Sulfamethoxazole (antibiotic) twice a day for 5 days. There was no documentation that an assessment was done or notification of the Nurse Practitioner the resident was still complaining of catheter discomfort.</p> <p>R1's PN from V9 (Infectious Disease Nurse Practitioner) dated 12/22/21 shows, "Patient has been complaining of dysuria from foley catheter. Patient states he really needs his foley catheter removed as it has been bothering him for some</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>time now ...CBC and CMP ordered for 12/23/21.</p> <p>R1's Physician's Order Sheet printed on 1/5/21 shows, "Remove foley cath tonight 12/22/21 for voiding trial ..." There is no documentation in the EMR (Electronic Medical Record) that shows that this order was completed.</p> <p>R1's PN dated 12/23/21 at 7:27 PM show, "Around 1800 (6PM) writer notified NP (Nurse Practitioner) of WBC (white blood cell) 27.2 (normal 4.8-10.8) and BUN (Blood Urea Nitrogen) 105 (normal 5-28), NP ordered to send out to [local hospital] for evaluation and tx (treatment).</p> <p>No documentation was found in R1's electronic medical record (EMR) that R1's primary physician or nurse practitioner was made aware of this continued catheter discomfort. R1's EMR does not document any assessments of his urinary catheter or genital area by the nursing staff after complaints of pain. R1's EMR does not have documentation of catheter care being done or urinary outputs being monitored.</p> <p>On 1/6/22 at 7:30 AM, V6 (Registered Nurse) said that she was R1's primary day shift nurse. V6 said that R1 did complain of catheter pain and she had let the Director of Nursing know along with the Nurse Practitioner (NP). V6 said that R1 was treated for a Urinary Tract Infection (UTI) a couple times, but it never made his catheter pain go away. V6 said that R1 was ordered tramadol (pain medication) for his catheter pain. V6 said that the last time she did an assessment of R1's genital area was on 12/16/21 and R1 had some red discoloration on his penis. V6 said that she notified the NP and R1 was treated for another UTI. V6 said that she did not assess R1's genital area after that, but the CNAs would have notified</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>her if there was something abnormal. V6 said that catheter output is typically monitored to make sure that it is ok.</p> <p>On 1/5/22 at 11:49 AM, V2 (Director of Nursing) said that catheter care should be done daily and if there are any issues, the nurse should be notified so they can do an assessment and notify the physician. V2 said that if a resident was having pain with a catheter, the nurse should assess the resident, document the findings, and notify the physician. V2 said that if a resident is requesting that the catheter be taken out, they would notify the physician and get an order to take it out and monitor his output. On 1/6/22 at 9:09 AM, V2 said that output is monitored/documented daily for residents but R1 does not any output amounts documented. V2 said that R1 had continued pain after being treated for a UTI and she is not sure why R1's catheter was not removed when he asked for it to be removed.</p> <p>On 1/6/22 at 7:19 AM, V7 (Emergency Room Physician) said that R1 arrived in the emergency room due to an elevated white blood cell count and elevated BUN. V7 said that R1's catheter tubing was full of pus drainage and his catheter bag was empty. V7 said that it looked like it had been like that for quite some time. V7's catheter was taken out and replaced and drained a small amount of pus drainage. R1's genital area was reddened including his urethral meatus. V7 said that R1 had imaging done and it showed that he had a large abscess of his penis/urethra/scrotal area. R1 was admitted to the Intensive Care Unit.</p> <p>R1's Indwelling Catheter Care Plan initiated on 11/11/21 shows, "Catheter care every shift and as needed ...Monitor urine/catheter output every shift</p>	S9999		



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S9999	<p>Continued From page 8</p> <p>...Monitor for pain/discomfort due to catheter use ...Report any signs and symptoms of discomfort on urination and frequency ..."</p> <p>The facility's Urinary Catheter Care Policy revised on 7/28/21 shows, "Input/Output: Observe the residents urine level for noticeable increases or decreases. If the level stays the same, or increase rapidly, report it to the physician or supervisor. Maintain an accurate record of the resident's daily output, per facility policy and procedure .....Observe the resident for complications associated with urinary catheters ...Check urine for unusual appearance (i.e., color, blood, etc.) .....Report any complaints the resident may have of burning, tenderness, or pain in the urethral areas ...Documentation: The date and time that catheter care was given .....all assessment data obtained when giving catheter care..Character of urine such as color and odor ...Any problems noted at the catheter-urethral junction during perineal care such as drainage, redness, bleeding, irritation, crusting or pain ....Any problems or complaints made by the resident related to the procedure.</p> <p>(A)</p>	S9999		