

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011381	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 12/29/2021
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NAME OF PROVIDER OR SUPPLIER ARCADIA CARE MORRIS	STREET ADDRESS, CITY, STATE, ZIP CODE 1095 TWILIGHT DRIVE MORRIS, IL 60450
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S 000	Initial Comments Complaint 2179443/IL141548	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.610a) 300.1010h) 300.1210b) 300.1210c)3) 300.1210d)5) 300.3240a)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting.</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including,</p>	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to identify a pressure ulcer prior to becoming a stage 3 for one resident (R2), failed to identify one wound prior to stage 2 for two residents (R2, R3), failed to implement physician orders for wound care for one resident (R3). These failures resulted in R2 obtaining an avoidable Stage 3 pressure ulcer. These failures apply to 2 residents (R2, R3) reviewed for pressure ulcer care.</p> <p>The findings include:</p> <p>1. R2's electronic face sheet printed on 12/28/21</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>showed R2 has diagnosis including chronic obstructive pulmonary disease, chronic diastolic congestive heart failure, pressure ulcer of left buttock (Stage 2), and pressure ulcer of right buttock (Stage 3).</p> <p>R2's facility assessment dated 11/30/21 showed R2 has mild cognitive impairment and has (1) stage 2 pressure ulcer.</p> <p>R2's care plan dated 11/18/21 showed, "(R2) has an activities of daily living self-care performance deficit related to fluctuating endurance, strength, balance, and fatigue. The resident requires limited assistance by staff to reposition in bed as necessary. The resident requires skin inspection. Observed for redness, open area, scratches, cuts, and report to nurse."</p> <p>R2's care plan dated 12/9/21 (21 days after admission) showed, "(R2) admitted with stage 2 pressure ulcer to right buttock and remains at increased risk for additional skin breakdown and delayed wound healing. Follow facility policies/protocols for the prevention/treatment of skin breakdown." V7 (wound care nurse) confirmed that R2 was not admitted with a Stage 2 pressure ulcer to his buttock but had an open area to his coccyx that was previously treated and healed.</p> <p>R2's discontinued orders dated 11/18/21 showed, "Coccyx: cleanse with normal saline, pat dry, apply foam and cover with dry dressing 3 times per week and as needed. Discontinue once healed."</p> <p>R2's weekly wound evaluation dated 12/6/21 showed, "Facility acquired Stage 3 pressure ulcer to right buttock identified on 12/6/21."</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>R2's weekly skin observations dated 12/11/21 and 12/18/21 showed open area to right upper buttock with treatment in place. No new skin issues identified.</p> <p>R2's wound physician evaluation and management summary dated 12/22/21 showed, "Stage 3 pressure wound of the right buttock, duration greater than 16 days. Surgical excisional debridement today. Stage 2 pressure wound of the left buttock; duration greater than 7 days."</p> <p>The facility's weekly pressure/non-pressure injury log dated 12/17/21 showed, "Acquired Pressure Ulcers: (R2) identified on 12/6/21 right buttock stage 3, left buttock stage 2 identified on 12/15/21."</p> <p>R2's physician orders dated 12/1/21 showed, "Cleanse superior right buttock with normal saline, pat dry, and apply calcium alginate to wound bed and cover with island dressing." No wound care orders were documented for R2's left buttock pressure ulcer.</p> <p>On 12/22/21 at 10:46 AM, R2 stated, "I have been here 2-3 months and have sores on my butt. I'm not sure how many I have but they don't take good care of the sores as far as I can tell. I never should have gotten them; my family are the ones that finally had them look at my butt and they found the first sore. After that, I don't know how many others I have right now. They finally got me a cushion for my recliner that I sit on and that seems to be helping."</p> <p>On 12/22/21 at 10:15 AM, V5 (Licensed Practical Nurse-LPN) stated, "We do skin checks weekly and check all wounds daily and on shower days."</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>Any new skin concerns are documented and forwarded to the wound care nurse. We notify the doctor if the wound care nurse isn't here and put an initial treatment in place until wound care can assess it. The aides see residents' skin multiple times each day so there's really no reason why we shouldn't be able to prevent wounds from occurring unless a resident refuses care or something like that but we would have to document that."</p> <p>On 12/22/21 at 11:05 AM, V4 (LPN) stated, "Any new wounds identified should be reported to the nurse immediately who then notifies the resident's physician and begins treatment right away. Failure to do this could result in the wound getting worse."</p> <p>On 12/28/21 at 10:48 AM, V7 (wound care nurse) stated, "(R2) has one wound on each buttock and they were both acquired here at the facility. Wounds should definitely be identified prior to a stage 3 but he never notified us of any discomfort. His family actually asked us to assess his skin and that's when we found the first wound on 12/6/21. The second wound was identified on 12/15/21. We do skin checks weekly and on shower days for every resident. I'm not sure why his weren't found earlier."</p> <p>On 12/29/21 at 10:00 AM, V13 (wound physician) stated, "(R2) has a stage 3 pressure ulcer on his right buttock and a stage 2 pressure ulcer on his left buttock. My first visit with him was on 12/6/21 when he acquired a stage 3 ulcer on his right buttock. On 12/15/21 another wound was discovered on his left buttock and is a stage 2. He was not admitted with either of these wounds, they were both acquired at the facility. These wounds are avoidable and should have been</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>found before a stage 2 or stage 3. He sits in his recliner all day and didn't have a cushion, so we have added that on for him. I think any pressure ulcer can be avoidable if the prevention measures are being done. These wounds probably started as a moisture associated skin breakdown and unfortunately progressed before they were identified."</p> <p>The facility's policy titled, "Pressure Ulcer Prevention Guidelines" dated 7/25/2018 showed, "Policy: To prevent the formation of avoidable pressure ulcers and to promote healing of existing pressure ulcers, it is the policy of this facility to implement evidence-based interventions for all residents who are assessed at risk or who have a pressure ulcer present...Preventive Skin Care: 1. Inspect skin while providing care, paying close attention to bony prominences...3. Avoid positioning the resident on an area of redness whenever possible."</p> <p>2) R3's electronic face sheet printed on 12/28/21 showed R3 has diagnosis including but not limited to pressure ulcer of sacral region, Stage 2, lymphedema, weakness, difficulty in walking, and cellulitis.</p> <p>R3's facility assessment dated 12/16/21 showed R3 has no cognitive impairment.</p> <p>On 12/28/21 at 9:54 AM, R3 stated, "I have a sore on my left buttocks that is healing but it's a skin tag that gets caught at times. It comes and goes. I know I have another area back there but I am overweight so I can't see it. I didn't have the second open area when I came here."</p> <p>R3's care plan dated 12/19/21 showed, "(R3) admitted with Stage 2 to her sacrum, with</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>increased risk for additional skin breakdown and wound healing. Inform the resident/family/caregivers of any new area of skin breakdown. V7 (wound care nurse) confirmed that R3 did not come into the facility with a Stage 2 pressure ulcer to her sacrum and only had an open blister to her left buttock upon admission.</p> <p>R3's shower sheets dated 12/16/21 and 12/19/21 showed no open areas or skin tears to R3's skin.</p> <p>R3's undated weekly wound evaluation showed, "Sacrum pressure ulcer stage 2 acquired in facility on 12/15/21, first observation."</p> <p>R3's weekly skin observation dated 12/20/21 showed, "Sacral wound, treatment in place."</p> <p>The facility's weekly pressure/non-pressure injury log showed, "Acquired: (R3) stage 2 pressure ulcer on sacrum identified on 12/15/21."</p> <p>R3's wound physician evaluation and summary dated 12/22/21 showed, "Stage 2 pressure wound to sacrum with a duration of greater than 8 days."</p> <p>R3's physician orders showed no treatment in place for R3's sacral wound from 12/15/21 thru 12/22/21.</p> <p>On 12/29/21 at 10:00 AM, V13 (wound physician stated, "I saw (R3) for the first time on 12/15/21, 2 days after she was admitted, for a Stage 2 pressure ulcer to her sacrum. I initiated treatment on 12/15/21 for her."</p> <p>On 12/28/21 at 10:48 AM, V7 (wound care nurse) stated, "(R3) has a stage 2 pressure ulcer to her sacrum, the wound care physician saw her 2 days</p>	S9999		
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S9999	Continued From page 8 after she admitted (12/15/21) and started treatment right away. I'm not sure why it doesn't show that we started treatment but I'm sure we did. (R3) is obese so we didn't catch her wound right away but we should have." (B)	S9999		