

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6002687	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 01/06/2022
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NAME OF PROVIDER OR SUPPLIER SHERIDAN VILLAGE NRSG & RHB	STREET ADDRESS, CITY, STATE, ZIP CODE 5838 NORTH SHERIDAN ROAD CHICAGO, IL 60660
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S 000	Initial Comments Revisit to Complaint Investigation: 2188561/IL140393	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)2) 300.1210d)5) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to ensure that weekly wound assessments were documented, failed to ensure that staff followed the Low Air Loss Mattress (LALM) policy, failed to ensure that (R3's) dressing was changed as ordered, and failed to ensure that the LALM mode was appropriate for two of three residents (R2, R3) reviewed for pressure ulcers. These failures resulted in (R2, R3) sustaining facility acquired (stage 4) sacrum wounds which required surgical intervention due to presence of biofilm.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Findings include:</p> <p>A survey was conducted at the facility on 12/2/21, concerns were identified with wound care and following the facility policy for use of LALM at that time.</p> <p>The providers Plan of Correction states "All staff Nurses were in-serviced on: Performing physician orders for a wound care treatment dressing change. Following the facility policy for a low air loss mattress."</p> <p>Plan of Correction completion date: 12/24/21.</p> <p>The (1/6/22) Certification Follow-Up Investigation for deficiencies found on (12/2/21) survey was conducted, the following was identified.</p> <p>A Nursing in-service for treatment/services to prevent/heal pressure ulcers was documented by the facility on 12/15/21.</p> <p>On 1/4/21, the current pressure ulcer report was requested however the 12/9/21 (4 weeks ago) "weekly" pressure ulcer report was received.</p> <p>The (12/9/21) pressure ulcer report affirms R2 & R3 sustained facility acquired stage 4 sacrum pressure ulcers which have not healed.</p> <p>The (January 2017) prevention of pressure wounds policy states "The facility should have a system/procedure to assure assessments are timely and appropriate and changes in condition are recognized, evaluated, reported to the practitioner, physician and family, and addressed." [Frequency of wound assessments is not inclusive].</p> <p>On 1/5/21, R2 and R3's current weekly wound</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>assessments were requested however the 12/16/21 (roughly 3 weeks ago) wound assessments were received.</p> <p>On 1/5/22 at 1:22pm, surveyor inquired about R2 and R3's weekly wound assessments. V8 (Assistant Director of Nursing) stated "The recent one in the system is the one I printed out and give you. I think the last one was done December 16th. I think she (V4/Wound Care Nurse) missed a couple of weeks, two or three weeks." Surveyor inquired about the required frequency for facility wound assessments V8 responded "It's a weekly thing that supposed to be done."</p> <p>1. R2's (9/27/21) POS (Physician Order Sheets) include a pressure reducing mattress (e.g.: LALM). The (undated) Low Air Loss Mattress policy states "Follow guidelines for use and maintenance of Low Air Loss Mattresses. It is recommended to reduce pressure therefore using mattress with a loosely fitted sheet or 1 pad or draw sheet" [LALM settings are not inclusive].</p> <p>The facility LALM operation manual states; NOTE! In static mode, the mattress provides a firm surface.</p> <p>On 1/4/22 at 2:17pm, R2 was lying atop of a LALM however the static mode was selected. Surveyor inquired about the settings on R2's LALM V6 (Licensed Practical Nurse) stated "I don't know too much about the settings. When they (Distributor Employees) deliver it from (Distributor Name), they (Distributor Employees) set up the bed." Surveyor inquired why R2's LALM was on static mode; V6 responded "I'll have to find out, I'm not sure." Upon further inspection, a sheet folded twice (4 layers) was</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>between the LALM and R2's buttocks/lower back. Surveyor inquired what's allowed on the LALM when in use V6 stated "A draw sheet." Surveyor inquired about concerns with the sheet beneath R2. V6 responded "It's a draw sheet." Surveyor inquired again about concerns with the sheet beneath R2; V6 replied, "Is it not supposed to be folded?"</p> <p>R2's (12/4/21) weekly wound assessment includes stage 4 sacrum pressure wound measuring 2.3 x 3.3 x 2.2 cm. Wound bed: 80% granulation, 20% dermis, bone.</p> <p>R2's (12/16/21) physician wound assessment includes stage 4 pressure wound (sacrum) full thickness. 2.3 x 3.0 x 2.2cm. 80% granulation tissue, 20% dermis, bone. This wound is in an inflammatory stage and is unable to progress to a healing phase because of the presence of biofilm. Debridement into a margin of healthy tissue is required to remove biofilm. Curette was used to surgically excise biofilm from the entire wound surface.</p> <p>On 1/6/22 at 12:55pm, V9 (Wound Care Physician) refused to speak with surveyor while at the facility. Surveyor subsequently attempted to contact V9 (via phone) to no avail.</p> <p>On 1/6/22 at 1:55pm, surveyor requested R2's (1/6/22) physician wound assessment V4 (Wound Care Nurse) stated "She's (R2) is in the hospital, so she (R2) wasn't seen today by the doctor (V9)"; therefore, R2's current wound status was unavailable.</p> <p>2. R3's POS includes (5/29/20) Pressure reducing mattress. (12/13/21) Sacrum: apply Hydrofera blue foam, cover with dry protective</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>dressing daily and PRN (as needed).</p> <p>On 1/4/22 at 2:22pm, R3 was lying atop of a LALM however the static mode was selected. Surveyor inquired why R3's LALM was on static mode V7 (CNA/Certified Nursing Assistant) stated "I don't touch the settings. I can find out; I actually don't know." V7 stated she (V7) was recently in-serviced on turning/repositioning, keeping residents clean/dry and applying ointment post incontinence care however use of the LALM was not stated. Upon further inspection, a sheet folded twice (4 layers) was between the LALM and R3's buttocks/lower back. Surveyor inquired what's allowed on the LALM when in use V7 responded "Just a flat sheet, were not allowed to use a pad because it's too thick."</p> <p>On 1/4/22 at 3:28pm, surveyor inquired about use of the LALM. V2 (Director of Nursing) stated, "We should only have on one flat sheet and it should not be folded." Surveyor inquired about the LALM modes while in use. V2 responded, "I don't really know what the mode is cause when the company comes here, they (Distributer Employees) set it up themselves." Surveyor inquired about the difference between static and alternate modes V2 replied "The static mode, if I'm not mistaken is a continuous mode. The alternate mode is it alternates, goes up and down." Surveyor inquired which LALM setting would be appropriate for residents with pressure ulcers (while lying in bed)? V2 stated, "I would have to check the guidelines but they're usually on alternate."</p> <p>On 1/5/22 (the following day) at 11:33am, R3 was lying atop of a LALM however static mode was again selected. Surveyor inquired which mode R3's LALM was currently on? V4 inspected the</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>device and stated, "It says static." Upon further inspection, a sheet folded in half (2 layers) were beneath the LALM and R3's buttocks/lower back. Surveyor inquired what's allowed on the LALM when in use? V4 responded, "She's laying on a sheet to help turn her, just one sheet." Surveyor inquired about concerns with the sheet beneath R3? V4 replied, "Actually it's just one sheet, I doubled it because if would have been too long." Surveyor inquired if V4 was in-serviced on appropriate use of the LALM? V4 stated, "No, I wasn't." R3 was subsequently turned on her side. The sacrum dressing was adhered to the right buttock; however, her sacrum was exposed and the Hydrofera treatment was missing. Surveyor inquired about R3's sacral treatment? V4 responded, "It must of fell out when they was turning her and stuff." Surveyor inquired about the facility protocol for when a residents dressing is not secured and/or falling off ? V5 (CNA) stated, "we have to let the Nurse know." Surveyor inquired if V4 was made aware that R3's dressing was not secured and/or needed changed; V4 responded, "No."</p> <p>R3's (12/4/21) weekly wound assessment includes a stage 4 sacrum pressure ulcer measuring 3.3 x 3.1 x 1.3cm. Wound Bed: 80% granulation, 20% muscle.</p> <p>R3's (12/16/21) physician wound assessment includes stage 4 pressure wound (sacrum) full thickness measuring 3.1 x 3.0 x 1.3cm. 80% granulation tissue, 20% muscle. This wound is in an inflammatory stage and is unable to progress to a healing phase because of the presence of biofilm. Debridement into a margin of healthy tissue is required to remove biofilm. Curette was used to surgically excise biofilm from the entire wound surface.</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>R3's (1/6/22) physician wound assessment states this wound is in an inflammatory stage and is unable to progress to a healing phase because of the presence of biofilm. Debridement into a margin of healthy tissue is required to remove biofilm. Curette was used to surgically excise biofilm from the entire wound surface.</p> <p>On 1/6/22 at 1:20pm, V10 (Medical Director) stated, "Hydrofera causes increased circulation of blood to the area." Surveyor inquired if a (stage 4) wound is able to heal without a treatment on the wound bed? V10 responded, "It could, if it's seen every week and evaluated weekly by the physician who does that." Surveyor inquired about potential harm to a resident if weekly wound assessments are not conducted? V10 replied, "The decubiti is not going to get better." Surveyor inquired if a sacrum wound is able to heal if treatment orders are not followed? V10 stated, "Bacteria or stool or urine can be infecting it." Surveyor inquired if the LALM is effective when several layers are placed beneath the resident? V10 stated "Very minimally, I would say." Surveyor inquired when debridement is required? V10 responded, "When they have like the circulation is not good."</p> <p>(A)</p>	S9999		