

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6015192</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>01/19/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CHARTER SR LVG POPLAR CREEK</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2150 WEST GOLF ROAD</b> <b>HOFFMAN ESTATES, IL 60194</b>
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S 000	Initial Comments  Complaint Investigation #2210260/IL142282 #2210422/IL142511	S 000		
S9999	Final Observations  Statement of Licensure Violations :  330.790a)  Section 330.790 Infection Control  a)Policies and procedures for investigating, controlling, and preventing infections in the facility shall be established and followed. The policies and procedures shall be consistent with and include the requirements of the Control of Communicable Diseases Code (77 Ill. Adm. Code 690) and Control of Sexually Transmissible Diseases Code (77 Ill. Adm. Code 693). Activities shall be monitored to ensure that these policies and procedures are followed.  Based on observation, interview, and record review the facility failed to test vaccinated and unvaccinated staff during a SARS-COVID-19 outbreak and also failed to ensure staff wore proper personal protective equipment (PPE) during a COVID-19 outbreak. This failure has the potential to affect all residents that are currently residing in the building.  The findings include:  On 01/13/22 at 9:27AM, the facility census sheet	S9999	<b>Attachment A</b> <b>Statement of Licensure Violations</b>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X8) DATE
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S9999	<p>Continued From page 1</p> <p>had 17 COVID positive cases (which includes 8 residents and 9 staff ) in the building.</p> <p>On 01/13/22 at 9:35AM, V3 LPN-Licensed Practical Nurse was passing medication to residents on the first floor. V3 LPN was wearing a surgical mask. At 10:00AM, V4 RA-Resident Assistant, V6 LPN, and V7 RA were on the second floor providing care. V4, V6, and V7 were wearing surgical masks and with no eye protection. At 10:30AM, R10's room door was closed. A sign on R10's door showed contact/droplet isolation with a picture of a N95 mask, eye protection, gloves and shoe covers. The isolation cart outside the room did not have N95 masks, eye/face shield, gloves, or shoe covers. At 1:30PM, V8 Activities Aide was engaged with residents on the first floor in the activity area. V8 was wearing a surgical mask and had no face shield or eye protection.</p> <p>On 01/18/22 at 9:50AM, V29 CNA entered the lobby. V29 was wearing a N95 mask with the lower strap not secured behind the head and hanging down under her chin. V29 left the lobby and went into resident care areas. At 9:55AM, V15 Business Office Associate and V9 Hair Dresser were seen in the facility lobby. V15 and V9 were both wearing a cloth mask. At 12:00PM, in the resident first floor communal dining area, V12 Server and V13 Server were noticed wearing KN95 masks and not wearing eye/face shield.</p> <p>On 01/13/22 at 10:15AM, V6 LPN said, I have three residents that are COVID positive, R10, R11, and R20 and also I take care of other residents.</p> <p>On 01/13/22 at 1:00PM, V3 LPN said, when staff are in resident care areas they should wear a</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>KN95 Mask and a face shield. The KN95 Masks and face shields are provided at the front of the building.</p> <p>On 1/13/22 at 1:30PM, V8 said, I wear a surgical mask. The nurses provide the staff with instruction on the type of PPE-Personal Protective Equipment we have to wear.</p> <p>On 01/13/22 at 1:00PM, V1 Administrator said, I am not sure if we are in outbreak status. The COVID-19 county level of community transmission is, "HIGH". I did not consider the facility to be in outbreak status when R5 tested positive on 12/17/21. It was not until 12/26/21 when V15 Business Office Associate tested positive. We currently have seventeen COVID positive residents and facility staff. A surgical mask is acceptable in the building. We encourage the staff to wear a N95 mask in resident care areas, but we do not require it. I do not have a Director of Nursing at this time or an infection control nurse. R4 had a COVID test in November 2021. R3 had COVID Testing 01/06/2022 and tested positive. There is no documentation of any regular testing of residents or staff until 01/17/22. I have not been able to make contact with the county health department.</p> <p>On 01/18/22 at 10:00AM, V15 Business Office said, I just found out today we should be wearing N95 masks in the facility.</p> <p>On 01/18/22 at 1:00PM, V2 Regional Director said, we are currently in an outbreak status. Staff should wear KN95 masks in the general community, when in COVID isolation room wear N95 mask, gown, gloves, face shield. Staff are instructed on how to properly wear PPE. Both straps on a N95 mask should be behind the</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>head. Isolation carts outside the resident's apartment should have the appropriate PPE in the isolation cart N95 mask, glove, face shields. Cloth masks are discouraged. The documentation for infection tracking in our computer system is not consistent enough to show the weekly tracking of infections in the facility.</p> <p>On 01/19/22 at 10:00 AM, V2 Regional Director said, I have looked over the testing data, I do not see any testing documentation for V9 Hair Dresser. The facility has been testing the unvaccinated and symptomatic staff and residents only, but there's no record of it. We have not tested any of the vaccinated residents or staff since December 17, 2021.</p> <p>On 01/19/22 at 2:00PM, V2 Regional Director said, R2 tested positive for COVID on 1/15/21.</p> <p>R5's Incident Report dated 12/17/21 at 4:15PM, shows, R5 tested positive for COVID 19 on 12/17/21.</p> <p>The review of facility's COVID positive staff and residents log dated 12/27/21 to 01/09/22 indicates that the data was not entered properly. The log shows twelve residents and thirteen staff have tested positive for COVID-19. The same log shows, on 12/27/21 V15 Business Office tested positive. On 12/29/21, R12 tested positive. On 12/30/21 V17 Accounting Assistant, V18 Dish Washer, and V19 Server tested positive. On 12/31/21, R1, R103, V20 Server tested positive. On 01/01/22, R12 tested positive. On 01/02/22, R14, R15 test positive. On 01/03/22, V22 Resident Assistant, V23 Cook, V24 Cook, and V25 Activities Aide tested positive. On 01/06/22, R11, R16, R17, R18, R19, R20, V26 Resident</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>Assistant and V27 Dish washer tested positive. On 01/09/22 V28 Dietary Aide tested positive. R2 and R5 were not included in the COVID LOG. An updated COVID log that was presented later for the time period of 01/09/22 to 01/15/22 shows the addition of eleven staff members testing positive for COVID-19. The log indicates a total of thirty-six SARS-COVID-19 positive staff and residents tested positive in the facility from December 17, 2021 to January 15, 2022.</p> <p>Updated Interim Guidance for Nursing Homes and Other Long-Term Care Facilities (12/03/21) issued by IDPH shows, "all nursing homes and long-term care facilities in Illinois must continue to follow the guidance issued by the CDC and IDPH that requires the use of face coverings in congregate facilities for those over the age of 2 and able to medically tolerate a face covering, regardless of vaccination status." ... Newly identified COVID-19 positive HCP-health care providers or residents in a facility: test ALL health care providers and residents (regardless of vaccination status) every 3-7 days until there are no more positive cases for 14 days.</p> <p>Testing Intervals of Unvaccinated HCP by Community Transmission Level, High-Twice a week.</p> <p>Routine testing of unvaccinated HCP: minimum of weekly or more frequently according to the community transmission level ...</p> <p>Source Control (e.g., Cloth Face Covering, Face Mask, or Respirator): Source control refers to the use of a well-fitting face covering, face masks, or respirators to cover a person's mouth and nose to prevent spread of respiratory ...</p> <p>Resident Source Control = cloth face covering, surgical mask, or procedure mask.</p> <p>HCP Source Control = surgical mask, procedure mask, or respirator, as applicable....</p>	S9999		

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S9999	Continued From page 5  In areas with HIGH community transmission levels, health care providers MUST wear N95 respirator and eye protection.  "A"	S9999		