

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6002299</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>11/18/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CRYSTAL PINES REHAB &amp; HCC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>335 NORTH ILLINOIS AVENUE CRYSTAL LAKE, IL 60014</b>
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S 000	Initial Comments  Annual Certification Survey	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations: 300.1010 g)4) 300.1210 b)4)</p> <p>Section 300.1010 Medical Care Policies g) Each resident admitted shall have a physical examination, within five days prior to admission or within 72 hours after admission. The examination report shall include at a minimum each of the following: 4) Orders from the physician regarding weighting of the resident, and the frequency of such weighing, if ordered.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. 4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident</p>	S9999	<p style="text-align: center;"><b>Attachment A Statement of Licensure Violations</b></p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to implement dietician recommendations for 1 resident (R35) and failed to monitor weights for new admissions for 2 residents (R33, R56) for 3 of 5 residents (R33, R35 and R56) reviewed for nutrition. These failures resulted in 1 resident (R35) not receiving the recommended amount of artificial nutrition to maintain R35's body weight that resulted in a 4.9lb (2.6%) weight loss within 1 month. R33's weight records showed from 10/1/21 to 10/12/21, R33 experienced a weight loss of 10.6lbs (10.7%).</p> <p>The findings include:</p> <p>1) R35's electronic face sheet printed on 11/18/21 showed R35 has diagnoses including but not limited to urinary tract infection, sepsis due to enterococcus, atherosclerotic heart disease, obstructive &amp; reflux uropathy, dementia without behaviors, and cerebral infarction.</p> <p>R35's facility assessment dated 11/1/21, showed R35 has severe cognitive impairment, unplanned weight loss, and has a feeding tube.</p> <p>R35's care plan dated 10/27/21 showed, "(R35) requires tube feeding due to dysphagia. Registered dietician to evaluate quarterly and as needed. Monitor caloric intake, estimate needs. Make recommendations for changes to tube feeding as needed. Enteral feeding: (brand name</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>of tube feeding) 1080cc to run at 40cc/ml until total volume consumed."</p> <p>R35's physician orders dated 8/30/21 showed, "Every shift for nutrition administer (brand name of tube feeding) via feeding tube at 40cc/hr continuous total volume to be infused 960cc in 24 hours. May turn off for short periods of time for care and services. Verify total volume infused prior to turning off."</p> <p>R35's registered dietician progress notes dated 10/27/21 showed, "Enteral feeding review...October weight 185.1lbs...Resident with insidious weight loss within the past 180 days (loss of 19.9lbs=9.8%) which is unplanned. Usual weight ranges from 198-207lbs. Feeding via tube of (brand name tube feeding) 960cc to run at 40cc/hr. Estimate residents nutritional needs at 2000-2200cal and fluids at 2000-2200cc. Current enteral feeding is meeting 86% of estimated calories. Recommend increase rate of (brand name of tube feeding) to 45cc/hr until total volume of 1080cc is infused."</p> <p>On 11/17/21 at 8:59AM, R35 was sleeping in his bed. R35's tube feeding was running via feeding pump at a rate of 40cc/hr. (22 days after the registered dietician recommended an increase to 45ml/hr).</p> <p>R35's physician order dated 11/18/21 (23 days after the registered dietician's recommendation) showed, "Every shift for nutrition administer (brand name tube feeding) via feeding tube at 45ml/hr continuous total volume to be infused 1080cc in 24 hours. May turn off for short periods of time for care and services. Verify total volume is infused before turning off."</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R35's weight log showed a 4.9lb weight loss within 8 days from 11/2/21 to 11/10/21.</p> <p>On 11/17/21 at 12:40PM, V4 (Registered Nurse) stated, "(R35) just came back from the hospital not long ago. His current tube feeding orders are (brand name tube feeding) at 40cc/hr. I'm not aware of any increase in R35's feeding rates. When the dietician comes, she makes recommendations and puts the recommendations in the nurse practitioner's box to be signed. The nurse practitioner comes every Tuesday &amp; Friday for the most part. After the nurse practitioner signs orders she gives them to (V2-Director of Nursing) to be entered into the system. If a resident does not get the proper nutritional value and we don't monitor weights, then we could miss a weight loss and it puts a resident at risk for further weight loss or even an unnecessary weight gain in some situations."</p> <p>On 11/18/21 at 9:51AM, V2 (Director of Nursing) stated, "I just received the 10/27/21 dietician recommendation for (R35) on 11/17/21. Usually, the nurse practitioner is here Tuesday and Friday to sign off on orders. There is no reason why I should just now be getting these orders given to me. I would agree that we do not have a good system. This was a large delay and should have been handled earlier. (R35) has now suffered because of it. It looks like (R35) has had weight loss since this recommendation and it's probably because (R35) hasn't been getting the right amount of tube feeding."</p> <p>As of 11/18/21 the facility was unable to provide a policy related to physician's order for residents receiving tube feedings or a policy related to dietician recommendations for tube feedings.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>On 11/18/21 at 1:00PM, V2 stated that tube feedings are a physician's order and should be handled the same as a medication order.</p> <p>2) R33's electronic face sheet printed on 11/18/21 showed R33 was admitted on 10/1/21 with diagnosis including but not limited to pneumonitis, dysphagia, muscle weakness, major depressive disorder, attention to gastrostomy, atherosclerotic heart disease, diastolic congestive heart failure, and chronic kidney disease.</p> <p>R33's facility assessment dated 10/8/21 showed R33 has no cognitive impairment and receives tube feedings.</p> <p>R33's weight records showed from 10/1/21 to 10/12/21, R33 experienced a weight loss of 10.6lbs (10.7%). As of 11/18/21, no further weights had been documented for R33.</p> <p>R33's care plan dated 10/4/21 showed, "(R33) requires tube feeding related to dysphagia. (R33) will maintain adequate nutritional and hydration status as evidenced by weight stability, no signs or symptoms of malnutrition or dehydration through review date."</p> <p>R33's care plan dated 10/6/21 showed, "The resident meets criteria for severe malnutrition related to history of weight loss, dysphagia, low body mass index. Resident receives nothing by mouth."</p> <p>On 11/18/21 at 9:51AM, V2 stated, "I only see that (R33) was weighed twice since admission on 10/1/21. (R33) should have been weighed for the first 4 weeks after admission per our policy and then monthly after that. We are missing 2 weeks' worth of weights for (R33) at the end of October</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>and we have not done (R33's) November weight yet. It is important to weigh our residents as ordered, especially those receiving tube feedings because that is how the dietician bases her recommendations on increasing or decreasing tube feedings."</p> <p>The facility's policy titled, "Nutrition (Impaired)/unplanned weight loss-clinical protocol" with a revision date of February 2021 showed, "1. The nursing staff will monitor and document the weight and dietary intake of residents in a format which permits readily available comparisons over time."</p> <p>As of 11/18/21 the facility was unable to provide a policy indicating how often weights are performed.</p> <p>3) R56's electronic face sheet printed on 11/18/21 showed R56 was admitted to the facility on 10/24/21 with diagnoses including but not limited to sepsis, muscle weakness, dysphagia, Parkinson's disease, chronic obstructive pulmonary disease, and hypertension.</p> <p>R56's facility assessment dated 10/29/21 showed R56 has mild cognitive impairment and receives tube feedings.</p> <p>R56's weight records dated 10/26/21 showed R56 weighs 111.2lbs. No further weights had been obtained for R56 since his admission to the facility.</p> <p>R56's care plan dated 10/27/21 showed, "The resident requires tube feeding due to dysphagia, history of Parkinson's disease, severe malnutrition, low body mass index, weight loss, and inadequate oral intake.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>On 11/18/21 at 9:35AM, V2 (Director of Nursing) stated, "(R56) is missing 2 weeks' worth of weights and I'm not sure why. The order for (R56) is not present for weekly weights. (R56) is on a tube feed and if (R56) has lost or gained weight that would affect (R56's) tube feeding rates to ensure (R56) is not getting too much or too little to eat."</p> <p>"B"</p>	S9999		